

AGENDA
QUALITY, PATIENT CARE AND PATIENT EXPERIENCE COMMITTEE
OF THE EL CAMINO HOSPITAL BOARD OF DIRECTORS

Monday, March 7, 2022 – 5:30pm

El Camino Hospital | 2500 Grant Road, Mountain View, CA 94040

PURSUANT TO GOVERNMENT CODE SECTION 54953(e)(1), EL CAMINO HEALTH **WILL NOT BE PROVIDING A PHYSICAL LOCATION TO THE PUBLIC FOR THIS MEETING**. INSTEAD, THE PUBLIC IS INVITED TO JOIN THE OPEN SESSION MEETING VIA TELECONFERENCE AT:

1-669-900-9128, MEETING CODE: 967 4702 7374#. No participant code. Just press #.

PURPOSE: To advise and assist the El Camino Hospital (ECH) Board of Directors (“Board”) in constantly enhancing and enabling a culture of quality and safety at ECH, and to ensure delivery of effective, evidence-based care for all patients. The Quality Committee helps to assure that excellent patient care and exceptional patient experience are attained through monitoring organizational quality and safety measures, leadership development in quality and safety methods and assuring appropriate resource allocation to achieve this purpose.

| AGENDA ITEM | PRESENTED BY | | ESTIMATED TIMES |
|---|--|-----------------------|--|
| 1. CALL TO ORDER/ROLL CALL | Julie Kliger, Quality Committee Chair | | 5:30 – 5:32pm |
| 2. POTENTIAL CONFLICT OF INTEREST DISCLOSURES | Julie Kliger, Quality Committee Chair | | information 5:32 – 5:33 |
| 3. CONSENT CALENDAR ITEMS <i>Any Committee Member or member of the public may pull an item for discussion before a motion is made.</i> | Julie Kliger, Quality Committee Chair | <i>public comment</i> | motion required 5:33 – 5:43 |
| Approval a. Minutes of the Open Session of the Quality Committee Meeting (02/07/2022) Information b. Report on Board Actions c. FY 22 Pacing Plan d. FY 22 Enterprise Quality Dashboard e. QC Follow-Up Items | | | |
| 4. CHAIR’S REPORT | Julie Kliger, Quality Committee Chair | | information 5:43 – 5:48 |
| 5. PATIENT STORY | Cheryl Reinking, DNP, RN NEA-BC, Chief Nursing Officer | | discussion 5:48 – 6:03 |
| 6. PATIENT & FAMILY VOICES IN QUALITY COMMITTEE MEETINGS | Holly Beeman, MD, MBA, Chief Quality Officer | | discussion 6:03 – 6:18 |
| 7. ENTERPRISE QUALITY TARGETS | Holly Beeman, MD, MBA, Chief Quality Officer | | discussion 6:18 - 6:38 |
| 8. PUBLIC COMMUNICATION | Julie Kliger, Quality Committee Chair | | discussion 6:38 - 6:41 |
| 9. ADJOURN TO CLOSED SESSION | Julie Kliger, Quality Committee Chair | <i>public comment</i> | motion required 6:41 – 6:42 |
| 10. POTENTIAL CONFLICT OF INTEREST DISCLOSURES | Julie Kliger, Quality Committee Chair | | information 6:42 - 6:43 |

A copy of the agenda for the Regular Meeting will be posted and distributed at least seventy-two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at (650) 988-7609 prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

| AGENDA ITEM | PRESENTED BY | | ESTIMATED TIMES |
|---|--|-----------------------|---|
| 11. CONSENT CALENDAR <i>Any Committee Member may pull an item for discussion before a motion is made.</i> Approval <i>Gov't Code Section 54957.2.</i> a. Minutes of the Closed Session of the Quality Committee Meeting (02/07/2022) b. Quality Council Minutes (02/02/2022) | Julie Kliger, Quality Committee Chair | | motion required 6:43 – 6:44 |
| 12. CHAIR'S REPORT | Julie Kliger, Quality Committee Chair | | information 6:44 – 6:49 |
| 13. Health and Safety Code Section 32155 CREDENTIALING AND PRIVILEGES REPORT | Mark Adams, MD, Chief Medical Officer | | motion required 6:49 - 7:04 |
| 14. Health and Safety Code Section 32155 SERIOUS SAFETY/RED ALERT EVENT | Holly Beeman, MD, MBA, Chief Quality Officer | | discussion 7:04 – 7:09 |
| 15. ADJOURN TO OPEN SESSION | Julie Kliger, Quality Committee Chair | | motion required 7:09 - 7:10 |
| 16. RECONVENE OPEN SESSION/ REPORT OUT To report any required disclosures regarding permissible actions taken during Closed Session. | Julie Kliger, Quality Committee Chair | | information 7:10– 7:11 |
| 17. CLOSING WRAP UP | Julie Kliger, Quality Committee Chair | | discussion 7:11 – 7:14 |
| 18. ADJOURNMENT | Julie Kliger, Quality Committee Chair | <i>public comment</i> | motion required 7:14 – 7:15 pm |

Next Meeting: April 4, 2022, May 2, 2022, June 6, 2022