2500 Grant Road
Mountain View, CA 94040-4378
Phone: 650-940-7000
www.elcaminohospital.org

Dear Patient,

For your convenience El Camino Hospital is providing applications for Covered California/Medi-Cal as well as for California Children's Services (CCS).

Pages 1-5 are the California Children's Services (CCS) application.

Pages 6-41 are the Covered California/Medi-Cal application.

Please sent completed applications directly to Covered California/Medi-Cal or CCS. El Camino Hospital cannot process either of these applications.

Sincerely,

Charity Care
Patient Financial Services
EL CAMINO HOSPITAL

INFORMATION ABOUT CALIFORNIA CHILDREN'S SERVICES (CCS)

What is California Children's Services?

CCS is a statewide program that treats children with certain physical limitations and chronic health conditions or diseases. CCS can authorize and pay for specific medical services and equipment provided by CCS-approved specialists. The California Department of Health Care Services manages the CCS program. Larger counties operate their own CCS programs, while smaller counties share the operation of their program with state CCS regional offices in Sacramento, San Francisco, and Los Angeles. The program is funded with state, county, and federal tax monies, along with some fees paid by parents.

What does CCS offer children?

If you or your child's doctor think that your child might have a CCS-eligible medical condition, CCS may pay for or provide a medical evaluation to find out if your child's condition is covered.

If your child is eligible, CCS may pay for or provide:

- Treatment, such as doctor services, hospital and surgical care, physical therapy and occupational therapy, laboratory tests, X-rays, orthopedic appliances and medical equipment.
- Medical case management to help get special doctors and care for your child when medically necessary, and referral to other agencies, including public health nursing and regional centers; or a
- Medical Therapy Program (MTP), which can provide physical therapy and/or occupational therapy in public schools for children who are medically eligible.

Who qualifies for CCS?

The program is open to anyone who:

- is under 21 years old;
- has or may have a medical condition that is covered by CCS;
- is a resident of California; and
- has a family income of less than $40,000 as reported on the adjusted gross income on the state tax form **or** whose out-of-pocket medical expenses for a child who qualifies are **expected** to be more than 20 percent of family income; or the child has Healthy Families coverage.

Family income is not a factor for children who:

- need diagnostic services to confirm a CCS eligible medical condition; or
- were adopted with a known CCS eligible medical condition; or
- are applying only for services through the Medical Therapy Program; or
- have Medi-Cal full scope, no share of cost; or
- have Healthy Families coverage.

What medical conditions does CCS cover?

Only certain conditions are covered by CCS. In general, CCS covers medical conditions that are physically disabling or require medical, surgical, or rehabilitative services. There also may be certain criteria that determine if your child's medical condition is eligible. Listed below are categories of medical conditions that may be covered and **some examples** of each:

- Conditions involving the heart (congenital heart disease)
- Neoplasms (cancers, tumors)
- Disorders of the blood (hemophilia, sickle cell anemia)
- Endocrine, nutritional, and metabolic diseases (thyroid problems, PKU, diabetes)
- Disorders of the genito-urinary system (serious chronic kidney problems)
- Disorders of the gastrointestinal system (chronic inflammatory disease, diseases of the liver)
- Serious birth defects (cleft lip/palate, spina bifida)
- Disorders of the sense organs (hearing loss, glaucoma, cataracts)
- Disorders of the nervous system (cerebral palsy, uncontrolled seizures)
- Disorders of the musculoskeletal system and connective tissues (rheumatoid arthritis, muscular dystrophy)
- Severe disorders of the immune system (HIV infection)
- Disabling conditions or poisonings requiring intensive care or rehabilitation (severe head, brain, or spinal cord injuries, severe burns)
- Complications of premature birth requiring an intensive level of care

- Disorders of the skin and subcutaneous tissue (severe hemangioma)
- Medically handicapping malocclusion (severely crooked teeth)

Ask your county CCS office if you have questions.

What must the applicant or family do to qualify?

Families (or the applicant if age 18 or older, or an emancipated minor) must:

- complete the application form on page 3 and return it to their county CCS office;
- give CCS all of the information requested so CCS can determine if the family qualifies;
- apply to Medi-Cal if CCS believes that a family's income qualifies them for the Medi-Cal program. (If a family qualifies for Medi-Cal, the child is also covered by CCS. CCS approves the services; payment is made through Medi-Cal.)

How is my privacy protected?

California law requires that families applying for services be given information on how CCS protects their privacy.[1]

To protect your privacy:

- CCS must keep this information confidential.[2]
- CCS may share information on the form with authorized staff from other health and welfare programs **only** when you have signed a consent form.

You have the right to see your application and CCS records concerning you or your child. If you wish to see these records contact your county CCS office. By law, the information you give CCS is kept by the program.[3]

Do I have a right to appeal a decision?

You have the right to disagree with decisions made by CCS.[4] This is called an appeal. The appeal process gives the parent/legal guardian or applicant a way to work with the CCS program to find solutions to disagreements. For information on the appeal process, contact your county CCS office.

Where can I get more information about CCS?

For more information, or help in filling out this application, please contact your county CCS office. Their phone number is usually listed in the government section of your local telephone directory. Look under California Children's Services or county Health Department.

Notes

1 Civil Code, Section 1798.17
2 In accordance with Section 41670, Title 22, California Code of Regulations and the California Public Records Act (Government Code, Sections 6250–6255)
3 Section 123800 et. seq. of the California Health and Safety Code
4 California Code of Regulations, Title 2, Chapter 13, Sections 42702–42703

APPLICATION TO DETERMINE CCS PROGRAM ELIGIBILITY

This application is to be completed by the parent, legal guardian, or applicant (if age 18 or older, or an emancipated minor) in order to determine if the applicant is eligible for CCS services/benefits. The term **"applicant"** means the child, individual age 18 or older, or emancipated minor for whom the services are being requested. For instructions on completing this form, please see page 4. Please type or print clearly.

A. Applicant Information

1. Name of applicant (last) (first) (middle) | Name on birth certificate (if different) | Any other name the applicant is known by

2. Date of birth (month, day, year)
3. Place of birth—county and state | Country, if born outside the U.S.
4. Applicant's residence address (number, street) (do not use a P.O. box) | City | County | ZIP code
5. Gender ☐ Male ☐ Female
6. Race/ Ethnicity
7. Social security number (optional)
8. What is the applicant's suspected eligible CCS condition or disability?
9. Name of applicant's physician
10. Physician's phone number ( )

B. Parent/Legal Guardian Information (Applicants age 18 or older, or emancipated minors skip items 11 and 13.)

11. Name(s) of parent or legal guardian
12. Mother's first name (if not identified in 11) | Maiden name
13. Residence address (number, street) (do not use a P.O. box) | City | County | ZIP code
14. Mailing address (if different from 13) | City | ZIP code
15. Day phone number ( )
16. Evening phone number ( )
17. Message phone number ( )
18. What language do you speak at home?

C. Health Insurance Information

19. Does the applicant have Medi-Cal? ☐ Yes ☐ No | If yes, what is the applicant's Medi-Cal number? | Is there a share-of-cost? ☐ Yes ☐ No | If yes, what amount do you pay per month? $
20. Is the applicant enrolled in the Healthy Families program? ☐ Yes ☐ No | If yes, what is the name of the plan?
21. Does the applicant have other health insurance? ☐ Yes ☐ No | If yes, what is the name of the insurance plan or company?

    Type of insurance plan or company

    ☐ Preferred Provider (PPO) ☐ Health Maintenance Organization (HMO) ☐ Other:________________
22. Does the applicant have dental insurance? ☐ Yes ☐ No
23. Does the applicant have vision insurance? ☐ Yes ☐ No

D. Certification (Initial and sign below. Your signature authorizes the CCS program to proceed with this application.)

___ I am applying to the CCS program in order to determine eligibility for services/benefits. I understand that the completion of this application does not assure acceptance of the applicant by the CCS program.

___ I give my permission to verify my residence, health information, or other circumstances required to determine eligibility for CCS services/benefits.

___ I certify that I have read and understand the information or have had it read to me.

___ I also certify that the information I have given on this form is true and correct.

Signature of person completing the application	Relationship to the applicant	Date

Signature of witness (only if the person signed with a mark)	Date

Mail this form to your county CCS office.

INSTRUCTIONS FOR COMPLETING THE CALIFORNIA CHILDREN'S SERVICES APPLICATION FORM (DHCS 4480)

Please print clearly so your application can be processed as quickly as possible.

Please fill out each section completely. If you do not provide all the information, CCS will not be able to proceed with your application. If you need help filling out this form, please contact your county CCS office.

Once the application is completed, mail it to your county CCS office (see page 6). Remember to sign and date the form.

Section A: Applicant Information ("Applicant" means the child, individual age 18 or older, or emancipated minor for whom the services are being requested.)

1. **Applicant's name:** Fill in the applicant's last, first, and middle name. In the next box, write the applicant's full name as it appears on his/her birth certificate if different from his/her name. If the applicant is known by any other name, please include that name in the last box.
2. **Applicant's date of birth:** Write the month, day, and year of the applicant's birth.
3. **Place of birth:** Write the county and state where applicant was born. Include the country if the applicant was born outside the U.S.
4. **Address:** Write the street number, street name, apartment number, city, county, and ZIP code of the applicant's current residence in this space. Please do not use a P.O. box.
5. **Applicant's gender:** Place a checkmark or an X in the correct gender box (male or female).
6. **Race/Ethnicity:** Please enter the category from the following list which best describes the applicant's primary race/ethnicity:
   - Alaskan Native
   - Amerasian
   - American Indian
   - Asian
   - Asian Indian
   - Black/African American
   - Cambodian
   - Chinese
   - Filipino
   - Guamanian
   - Hawaiian
   - Hispanic/Latino
   - Japanese
   - Korean
   - Laotian
   - Samoan
   - Vietnamese
   - White
   - Other
7. **Applicant's social security number *(optional)*:** Please write the applicant's nine-digit social security number.
8. **Suspected CCS condition or disability:** Write down the applicant's disability or special health care need that would be treated by CCS. The enclosed description of CCS eligible conditions may help you (see "What medical conditions does CCS cover" on page 1). If you don't know, ask the applicant's doctor or leave the space blank. CCS will follow up with the applicant's physician if more information is needed.
9. **Name of applicant's physician:** Write the name of the applicant's physician.
10. **Physician's phone number:** Write the phone number for the physician listed in number 9.

Section B: Parent/Legal Guardian Information (Applicants age 18 or older, or emancipated minors skip items 11 and 13.)

11. **Parent/guardian name(s):** Write the name(s) of the applicant's parent(s) or the name(s) of the applicant's legal guardian(s).
12. **Mother's first name and maiden name:** Write the applicant's mother's first name and maiden name.
13. **Address:** Write the street number, street name, apartment number, city, county, and ZIP code of your current residence. Please do not use a P.O. box.
14. **Mailing address:** If this address is different from number 13, please write the street number, street name, city, and ZIP code.
15. **Daytime phone number:** Please write the phone number where you can be reached during the day.
16. **Evening phone number:** Please write the phone number where you can be reached during the evening.
17. **Message phone number:** Please write your message phone number if applicable.
18. **Language(s) spoken:** Write down the language you speak **at home**.

Section C: Health Insurance Information

If CCS thinks you may qualify, they will ask you to apply for Medi-Cal if you are not currently receiving Medi-Cal health care benefits.

19. If the applicant does not receive Medi-Cal, check "No" and go to number 20. If the applicant receives Medi-Cal, check "Yes" and fill in the applicant's Medi-Cal number. If you pay a portion of the cost of your Medi-Cal insurance, check "Yes" and fill in the amount of your shared cost. If you don't, check "No" and go to number 20.
20. If the applicant receives health insurance from the Healthy Families program please check "Yes" and fill in the name of the plan. If the applicant does not, check "No." Healthy Families is a special health insurance program for moderate to low income families. If you think you might qualify, you can ask your county CCS program about how to apply for the Healthy Families program.
21. If the applicant does not have other health insurance, check "No" and go to number 22. If the applicant has health insurance, check "Yes" and fill in the name of the insurance plan or company. Then check the appropriate box depending upon what type of insurance it is. Your insurance forms will tell you what type of health insurance you have. If you are not sure, you can call your health insurance company and ask them.
22. If the applicant has dental insurance, check "Yes." If the applicant does not have dental insurance, check "No."
23. If the applicant has vision insurance, check "Yes." If the applicant does not have vision insurance, check "No."

Section D: Certification

Be sure to sign and date in ink. If signature is signed with a mark, please have a witness sign his or her signature and fill in the date.

Under "Relationship to the applicant," enter father, mother, legal guardian, or self (in the case of individuals age 18 or older, or emancipated minors).

Submitting Your Application

Mail or deliver your application to your county CCS office. To find your county CCS office, go to www.dhcs.ca.gov/services/ccs or look in the government section of your local telephone directory under California Children's Services or county health department.

Application for Health Insurance

Your destination for affordable health insurance, including Medi-Cal

See Inside

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Application	2–19
Attachments A–F	20–28
Frequently Asked Questions (FAQ)	29–33

Covered California is the place where individuals and families can get affordable health insurance. With just one application, you'll find out if you qualify for free or low-cost health insurance, including Medi-Cal.

The state of California created Covered California™ to help you and your family get health insurance.

Having health insurance can give you peace of mind and help make it possible for you to stay healthy. With insurance, you'll know you and your family can get health care when you need it.

Use this application to see what insurance choices you qualify for:

- Free or low-cost insurance from Medi-Cal
- Low-cost insurance for pregnant women through Access for Infants and Mothers (AIM)
- Affordable private health insurance plans
- Help paying for your health insurance

➡ You may qualify for a free or low-cost program even if you earn as much as $94,000 a year for a family of 4.

➡ You can use this application to apply for anyone in your family, even if they already have insurance now.

Apply faster through Covered California at CoveredCA.com

Or call: 1-800-300-1506 (TTY: 1-888-889-4500)
You can call Monday to Friday, 8 a.m. to 8 p.m., and Saturday, 8 a.m. to 6 p.m.

You can get this application in other languages

Español	1-800-300-0213
繁體字	1-800-300-1533
Tiếng Việt	1-800-652-9528
한국어	1-800-738-9116
Tagalog	1-800-983-8816
Русский	1-800-778-7695
Հայերեն	1-800-996-1009
فارسی	1-800-921-8879
ភាសាខ្មែរ	1-800-906-8528
Hmoob	1-800-771-2156
العربية	1-800-826-6317

Call 1-800-300-1506 to get this application in other formats, such as large print.

Things to know

What you need to know when you apply

- Social Security numbers for applicants who are U.S. citizens, or document information for immigrants with satisfactory status who need insurance. Proof of citizenship or immigration status is required only for applicants.
- Employer and income information for everyone in your family.
- Your federal tax information. For example, the person who files taxes as head of household and the dependents claimed on your taxes.
- Information about health insurance that you or any family member gets through a job.

➡ We ask about income and other information to make sure you and your family get the most benefits possible.

➡ **We keep your information private and secure, as required by law.** We'll use your information only to see if you qualify for health insurance.

➡ Families that include immigrants can apply. You can apply for your child even if you aren't eligible for coverage. Applying for your eligible child won't affect your immigration status or chances of becoming a permanent resident or citizen.

➡ If you don't file taxes, you can still qualify for free or low-cost insurance through Medi-Cal.

➡ If you are a federally recognized American Indian or Alaska Native who is getting services from the Indian Health Services, tribal health programs, or urban Indian health programs, you may still qualify for health insurance through Covered California.

Apply faster online

Apply online at **CoveredCA.com**. It's safe, secure, and fast – and you will get results sooner!

When you're done

Send your completed and signed application to:

Covered California
P.O. Box 989725
West Sacramento, CA 95798-9725

➡ **If you don't have all the information we ask for, sign and send in your application anyway.** We can call you to help you finish your application.

➡ **Do not send your health insurance plan enrollment payment with this application.** Your plan will send you an invoice for the amount you owe.

Get help with this application

We're here to help you! You can get help at no cost.

- **Online: CoveredCA.com**
- **Phone:** Call our Customer Service Center at **1-800-300-1506** (TTY: 1-888-889-4500). The call is free. You can call Monday to Friday, 8 a.m. to 8 p.m., and Saturday, 8 a.m. to 6 p.m.
- **In person:** We have trained Certified Enrollment Counselors and Certified Insurance Agents who can help you. For a list of Certified Enrollment Counselors and Certified Insurance Agents near where you live or work, or a list of county social services offices near you, visit **CoveredCA.com** or call **1-800-300-1506** (TTY: 1-888-889-4500). This help is free!
- If you have a disability or other need, we can provide assistance with completing this application at no cost to you. You can go to your local county social services office in person or call our Customer Service Center at **1-800-300-1506** (TTY: 1-888-889-4500).

Start application here *(use blue or black ink only)*

Step 1: Tell us about the adult who will be our main contact for this application

First name	Middle name	Last name	Suffix *(examples: Sr., Jr., III, IV)*

Home address — Apartment #

City *(home address)*	State	ZIP code	County

☐ Check here if you do not have a home address. You must give us a mailing address below.

☐ Check here if your mailing address is the same as your home address.
If it is not the same, you must give us your mailing address below:

Mailing address or P.O. box *(if different from home address)* — Apartment #

City *(mailing address)*	State	ZIP code	County

Best phone number to reach you ☐ Home ☐ Cell ☐ Work Number: ( ) –	Other phone number ☐ Home ☐ Cell ☐ Work Number: ( ) –
What language should we write to you in?	What language do you want us to speak to you in?

How would you like to get information about this application?

☐ Phone ☐ Mail ☐ Email Email address: ___________________________

Are you applying for a child less than 1 year old?

Infants less than one year old are eligible for Medi-Cal if their mother was on Medi-Cal or AIM at the time of delivery. You do not need to fill out an application to get Medi-Cal for an infant born to a mother with Medi-Cal or AIM at the time of delivery. Call your county social services office when your baby is born to make sure your baby is covered. Or fill out the information below.

Optional: If the following information is provided, the infant may be automatically eligible for Medi-Cal.
You do not have to fill out Step 2 of this application for the infant.

Are you applying for a child less than 1 year old? ☐ Yes ☐ No

If yes, did the child's mother have Medi-Cal or AIM when the child was born? ☐ Yes ☐ No

If yes, will the child's mother be listed on this application? ☐ Yes ☐ No

If yes, the mother is Person #__________ on this application

If no, what is the mother's first and last name? ___________________________

Please provide the mother's Medi-Cal number, AIM number, or SSN___________________________

Step 2: Tell us about yourself and your family

Your income and family size help us decide what programs you qualify for. With this information, we can make sure everyone gets the best coverage possible.

You must include these people on this application:

- Your spouse
- Your children who live with you
- All parents living in the home with their child
- Anyone on your federal income tax return, if you file one. You don't need to file taxes to apply for health insurance.

★ If you are claimed as a dependent on someone else's tax return, you must include all members of the tax filing household that claimed you and any family members living with you.

★ Anyone else who lives with you – for example, a boyfriend, girlfriend, or roommate – will need to file his or her **own** application if they want health insurance.

Complete Step 2 for each person in your family. Start with yourself!

- To apply for more than four people on this application, **make a copy of pages 6–8** for each additional person.
- We'll keep all your information private, as required by law. We'll use personal information only to see if you qualify for health insurance. You do not need to provide the immigration status or Social Security number (SSN) for those in your family who are not applying for health insurance.

Person 1 *Tell us about yourself.*

First name	Middle name	Last name	Suffix *(examples: Sr., Jr., III, IV)*	Relationship to you **Self**

Are you: ☐ Male ☐ Female

Are you: ☐ Single ☐ Never married ☐ Married ☐ Divorced ☐ Registered domestic partner ☐ Widowed

Date of birth *(month / day / year)*

Are you pregnant? ☐ Yes ☐ No ***If yes,*** how many babies are expected? ______
What is the expected delivery date? ______________________

Applying for health insurance *Even if you have insurance now, you might find better coverage or lower costs.*

▶ Are you applying for health insurance for yourself?

☐ **Yes** ***If yes,*** answer the questions below and complete pages 4 and 5.
☐ **No** If you are **not** applying for yourself but you are applying for a dependent, be sure to fill in page 5.
☐ **No** If you are **not** applying for yourself or for a dependent, go to page 6.

★ Social Security number (SSN)

__ __ __ - __ __ - __ __ __ __

If you do not have an SSN, what is the reason?

☐ Adoption Taxpayer Identification Number (ATIN) ______________________
☐ Individual Taxpayer Identification Number (ITIN) ______________________
☐ Religious exemption ☐ I do not qualify for an SSN

★ You must provide a Social Security number (SSN) if you wish to apply for health insurance. We use Social Security numbers (SSNs) to check income and other information. Even if you are not applying, giving your SSN will help us review your application faster. Be sure to provide your SSN if you are not applying for yourself but you file taxes and are applying for someone in your tax household.

If someone who is applying does not have an SSN and would like help getting one, call **1-800-300-1506** (TTY: 1-888-889-4500) or visit **CoveredCA.com**.

Person 1 *continued on next page*

Need help? Call Covered California at **1-800-300-1506** (TTY: 1-888-889-4500). The call is free. You can call Monday to Friday, 8 a.m. to 8 p.m., and Saturday, 8 a.m. to 6 p.m. Or visit **CoveredCA.com**.

Step 2: Person 1 *(continued)*

Federal income tax information
If you don't file taxes, you can still qualify for free or low-cost insurance through Medi-Cal. We will keep your information private. We will use your information only to decide if you qualify for health insurance.

Are you the primary tax filer (your name was first on the tax return)? ☐ Yes ☐ No
Only one person on this application can be the primary tax filer.

Are you going to file taxes for the **benefit** year?
☐ Yes ☐ No
If yes, how will you file?
☐ Head of household ☐ Single
☐ Married filing jointly ☐ Married filing separately

Does anyone claim you as a dependent on their taxes? ☐ Yes ☐ No
If yes, who?
☐ Person # ____________ on this application
☐ This person is a parent without custody
☐ This person is a parent without custody who is not listed on this application

Do you have other health insurance or are you offered insurance through a job? ☐ Yes ☐ No
If yes, fill out Attachment B on pages 22 and 23.

Do you have a physical, mental, emotional, or developmental disability?
☐ Yes ☐ No *See FAQ #27 for more information on what it means to have a disability.*

Do you need help with long-term care or home and community-based services? ☐ Yes ☐ No

Are you a U.S. citizen or U.S. national? ☐ Yes ☐ No
If you are **not** a U.S. citizen or U.S. national, answer these questions:
Do you have satisfactory immigration status? ☐ Yes ***To see if you have satisfactory status,*** *go to Attachment E on page 27 for a list. Then write the document information here. In most cases your document ID number will be your Alien Registration Number.*

Document type: ______________________ ID number: ______________________
Country of issuance: ______________________ Expiration date: ______________________
Name as it appears on the document: ______________________________________

Have you lived in the U.S. since 1996?
☐ Yes ☐ No

Are you, your spouse, or an unmarried dependent child an honorably discharged veteran or active-duty member of the U.S. armed forces? ☐ Yes ☐ No

Do you receive Medicare benefits?
☐ Yes ☐ No

Did you have a medical expense in the last 3 months that you need help paying for?
☐ Yes ☐ No

Do you live with any children under the age of 19? ☐ Yes ☐ No
If yes, do you take care of the child or children? ☐ Yes ☐ No

Are you 18 to 20 years old and a full-time student? ☐ Yes ☐ No
Are you 18 to 26 years old? ☐ Yes ☐ No ***If yes,*** were you in foster care in any state on your 18th birthday? ☐ Yes ☐ No
Are you 18 years old or younger? ☐ Yes ☐ No How many parents live with you? ____________

Are you temporarily living out of state? ☐ Yes ☐ No

If you would like to choose a health insurance plan now, check here ☐ and fill out Attachment D on page 25.

Tell us about your race
This information is confidential and will only be used to make sure that everyone has the same access to health care. It will not be used to decide what health insurance you qualify for.

What is your race? *(optional; check all that apply)*

☐ White
☐ Black or African American
☐ American Indian or Alaska Native
☐ Asian Indian
☐ Cambodian
☐ Chinese
☐ Filipino
☐ Hmong
☐ Japanese
☐ Korean
☐ Laotian
☐ Vietnamese
☐ Native Hawaiian
☐ Guamanian or Chamorro
☐ Samoan
☐ Other ______________

Are you of Hispanic, Latino, or Spanish origin? *(optional)* ☐ Yes ☐ No
If yes, check which ones:
☐ Mexican, Mexican American, Chicano
☐ Salvadoran ☐ Guatemalan
☐ Cuban ☐ Puerto Rican
☐ Other Hispanic, Latino, or Spanish origin: ______________________

★ ☐ Check here if you are an American Indian or Alaska Native, and fill out Attachment A on pages 20 and 21.

Person 1 *continued on next page*

Step 2: Person 1 *(continued)*

Tell us about your current job and how you get money *Attach an extra page if you need more space.*

Do you work now? ☐ **Yes** ***If yes,*** answer the questions below. ☐ **No** ***If no,*** go to other income on this page.

Where do you work now? *If you have more jobs, attach another sheet of paper.*

JOB 1: How do you get paid?	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*
Employer name *(optional)*	How much do you get paid (before taxes)? **$** ____________
JOB 2: How do you get paid?	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*
Employer name *(optional)*	How much do you get paid (before taxes)? **$** ____________

Are you self-employed?

JOB 1: Are you self-employed? ☐ **Yes** ***If yes,*** answer the questions below. ☐ **No** ***If no,*** go to other income on this page.

Type of work	How much *net income* will you get from self-employment this month? **$** ____________ *Net income* means the profits left over after expenses are paid. *Attachment E on page 27 lists what could be counted.*

JOB 2: Are you self-employed? ☐ **Yes** ***If yes,*** answer the questions below. ☐ **No** ***If no,*** go to other income on this page.

Type of work	How much *net income* will you get from self-employment this month? **$** ____________ *Net income* means the profits left over after expenses are paid. *Attachment E on page 27 lists what could be counted.*

Do you have other income? *Other income is money you get from something other than your job. Do not include child support payments, veteran's payments, or Supplemental Security Income (SSI). Go to Attachment E on page 27 to see examples of other income.*

Do you have other income? ☐ **Yes** ***If yes,*** answer the questions below. ☐ **No** ***If no,*** go to income change on this page.

Where does this income come from?	**How often do you get paid?** ***(check one)***	**How much?**
	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**
	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**

Does your income change from month to month? *If it does, answer the two questions below.*

What do you expect your total income to be **this** year? *(optional)* **$** ____________	If you expect your income to change **next** year, what will the new total income be? *(optional)* **$** ____________

Do you have deductions? *If you pay for certain things that can be deducted on a federal income tax return, telling us about them may lower the cost of health insurance. Do not include self-employment expenses. Attachment E on page 27 lists other types of deductions.*

Do you have deductions? ☐ **Yes** ***If yes,*** answer the questions below. ☐ **No** ***If no,*** go to the next page.

Type of deduction	**How often do you get or pay for this deduction?** ***(check one)***	**How much?**
☐ Alimony paid ☐ Student loan interest ☐ Other	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**
☐ Alimony paid ☐ Student loan interest ☐ Other	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**

Need help? Call Covered California at **1-800-300-1506** (TTY: 1-888-889-4500). The call is free. You can call Monday to Friday, 8 a.m. to 8 p.m., and Saturday, 8 a.m. to 6 p.m. Or visit **CoveredCA.com**.

Step 2: Person 2 *Tell us about **the next person** living in your home.*

***If you have more than four people** on this application, make a copy of pages 6–8 for each additional person.*

First name	Middle name	Last name	Suffix *(examples: Sr., Jr., III, IV)*	Relationship to you

☐ Check here if this person's home address is the same as the main contact's home address.
If it is not the same, you must give us this person's home address below:

Home address			Apartment #
City *(home address)*	State	ZIP code	County

☐ Check here if this person does not have a home address. You must give us a mailing address below.

☐ Check here if this person's mailing address is the same as the main contact's mailing address.
If it is not the same, you must give us this person's mailing address below:

Mailing address or P.O. box *(if different from home address)*			Apartment #
City *(mailing address)*	State	ZIP code	County

Best phone number to reach this person ☐ Home ☐ Cell ☐ Work
Number: (   )   –

Other phone number ☐ Home ☐ Cell ☐ Work
Number: (   )   –

Email address:

What language should we write to this person in?

What language does this person want us to speak to him or her in?

Is this person: ☐ Male ☐ Female

Is this person: ☐ Single ☐ Never married ☐ Married ☐ Divorced ☐ Registered domestic partner ☐ Widowed

Date of birth *(month / day / year)*

Is this person pregnant? ☐ Yes ☐ No ***If yes,*** how many babies are expected?______
What is the expected delivery date? ____________________________

Applying for health insurance *Even if this person has insurance now, you might find better coverage or lower costs.*

▶ Is this person applying for health insurance? ☐ **Yes** ***If yes,*** answer the questions below. ☐ **No** ***If no,*** SSN information is optional.

★ Social Security number (SSN)

__ __ __ – __ __ – __ __ __ __

If this person does not have an SSN, what is the reason?

☐ Adoption Taxpayer Identification Number (ATIN) ____________________
☐ Individual Taxpayer Identification Number (ITIN) ____________________
☐ Religious exemption ☐ Does not qualify for an SSN

Federal income tax information *If this person didn't file taxes, he or she can still qualify for free or low-cost insurance through Medi-Cal. We will keep the information private and use it only to decide if the person qualifies for health insurance.*

Is this person the primary tax filer (his or her name was first on the tax return)? ☐ Yes ☐ No
Only one person on this application can be the primary tax filer.

Is this person going to file taxes for the **benefit** year?
☐ Yes ☐ No ***If yes,*** how will he or she file?
☐ Head of household ☐ Single ☐ Dependent
☐ Married filing jointly ☐ Married filing separately

Does anyone claim this person as a dependent on their taxes? ☐ Yes ☐ No
If yes, who?
☐ Person # __________ on this application
☐ This person is a parent without custody
☐ This person is a parent without custody who is not listed on this application

Person 2 *continued on next page*

¿Preguntas? Llame a Covered California al **1-800-300-1506** (TTY: 1-888-889-4500). La llamada es gratuita. Usted puede llamar de lunes a viernes de 8 a.m. a 8 p.m. y los sábados de 8 a.m. a 6 p.m. O visite **CoveredCA.com**.

Step 2: Person 2 *(continued)*

Does this person have other health insurance or is this person offered insurance through a job? ☐ Yes ☐ No
If yes, fill out Attachment B on pages 22 and 23.

Does this person have a physical, mental, emotional, or developmental disability? ☐ Yes ☐ No
See FAQ #27 for more information on what it means to have a disability.

Does this person need help with long-term care or home and community-based services? ☐ Yes ☐ No

Is this person a U.S. citizen or U.S. national? ☐ Yes ☐ No

If this person is **not** a U.S. citizen or U.S. national, answer these questions:

Does this person have satisfactory immigration status? ☐ Yes ***To see if this person has satisfactory status,*** *go to Attachment E on page 27. for a list. Then write the document information here. In most cases the document ID number will be the Alien Registration Number.*

Document type: ______________________ ID number: ______________________

Country of issuance: ______________________ Expiration date: ______________________

Name as it appears on the document: ______________________

Has this person lived in the U.S. since 1996? ☐ Yes ☐ No

Is this person, this person's spouse, or an unmarried dependent child an honorably discharged veteran or active-duty member of the U.S. armed forces? ☐ Yes ☐ No

Does this person receive Medicare benefits?
☐ Yes ☐ No

Did this person have a medical expense in the last 3 months that he or she needs help paying for? ☐ Yes ☐ No

Does this person live with any children under the age of 19? ☐ Yes ☐ No
If yes, does this person take care of the child or children? ☐ Yes ☐ No

Is this person 18 to 20 years old and a full-time student? ☐ Yes ☐ No
Is this person 18 to 26 years old? ☐ Yes ☐ No
If yes, was this person in foster care in any state on his or her 18th birthday? ☐ Yes ☐ No
Is this person 18 years old or younger? ☐ Yes ☐ No How many parents live with this person? ______________

Is this person temporarily living out of state? ☐ Yes ☐ No

Tell us about this person's race

This information is confidential and will only be used to make sure that everyone has the same access to health care. It will not be used to decide what health insurance you qualify for.

What is this person's race? *(optional; check all that apply)*

- ☐ White
- ☐ Black or African American
- ☐ American Indian or Alaska Native
- ☐ Asian Indian
- ☐ Cambodian
- ☐ Chinese
- ☐ Filipino
- ☐ Hmong
- ☐ Japanese
- ☐ Korean
- ☐ Laotian
- ☐ Vietnamese
- ☐ Native Hawaiian
- ☐ Guamanian or Chamorro
- ☐ Samoan
- ☐ Other ______________

Is this person of Hispanic, Latino, or Spanish origin? *(optional)* ☐ Yes ☐ No
If yes, check which ones:

- ☐ Mexican, Mexican American, Chicano
- ☐ Salvadoran
- ☐ Guatemalan
- ☐ Cuban
- ☐ Puerto Rican
- ☐ Other Hispanic, Latino, or Spanish origin: ______________

★ ☐ Check here if this person is an American Indian or Alaska Native, and fill out Attachment A on pages 20 and 21.

Person 2 *continued on next page*

Step 2: Person 2 *(continued)*

Tell us about this person's current job and how he or she gets money *Attach an extra page if you need more space.*

Does this person work now? ☐ **Yes** *If yes,* answer the questions below. ☐ **No** *If no,* go to other income on this page.

Where does this person work now? *If he or she has more jobs, attach another sheet of paper.*

JOB 1: How does this person get paid?	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*
Employer name *(optional)*	How much does this person get paid (before taxes)? **$** __________
JOB 2: How does this person get paid?	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*
Employer name *(optional)*	How much does this person get paid (before taxes)? **$** __________

Is this person self-employed?

JOB 1: Is this person self-employed? ☐ **Yes** *If yes,* answer the questions below. ☐ **No** *If no,* go to other income on this page.

Type of work	How much *net income* will this person get from self-employment this month? **$**________________________ *Net income* means the profits left over after expenses are paid. *Attachment E on page 27 lists what could be counted.*

JOB 2: Is this person self-employed? ☐ **Yes** *If yes,* answer the questions below. ☐ **No** *If no,* go to other income on this page.

Type of work	How much *net income* will this person get from self-employment this month? **$**________________________ *Net income* means the profits left over after expenses are paid. *Attachment E on page 27 lists what could be counted.*

Does this person have other income? *Other income is money you get from something other than your job. Go to Attachment E on page 27 to see examples of other income. Do not include child support payments, veteran's payments, or Supplemental Security Income (SSI).*

Does this person have other income? ☐ **Yes** *If yes,* answer the questions below. ☐ **No** *If no,* go to income change on this page.

Where does this income come from?	**How often does this person get paid?** ***(check one)***	**How much?**
	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**
	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**

Does this person's income change from month to month? *If it does, answer the two questions below.*

What does this person expect this person's total income to be **this** year? *(optional)* **$** ____________________	If you expect this person's income to change **next** year, what will the new total income be? *(optional)* **$** _________________

Does this person have deductions? *If this person pays for certain things that can be deducted on a federal income tax return, telling us about them may lower the cost of health insurance. Do not include self-employment expenses. Attachment E on page 27 lists other types of deductions.*

Does this person have deductions? ☐ **Yes** *If yes,* answer the questions below. ☐ **No** *If no,* go to the next page.

Type of deduction	**How often does this person get or pay for this deduction?** ***(check one)***	**How much?**
☐ Alimony paid ☐ Student loan interest ☐ Other	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**
☐ Alimony paid ☐ Student loan interest ☐ Other	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**

Step 2: Person 3 *Tell us about **the next person** living in your home.*

First name	Middle name	Last name	Suffix *(examples: Sr., Jr., III, IV)*	Relationship to you

☐ Check here if this person's home address is the same as the main contact's home address.
If it is not the same, you must give us this person's home address below:

Home address			Apartment #
City *(home address)*	State	ZIP code	County

☐ Check here if this person does not have a home address. You must give us a mailing address below.

☐ Check here if this person's mailing address is the same as the main contact's mailing address.
If it is not the same, you must give us this person's mailing address below:

Mailing address or P.O. box *(if different from home address)*			Apartment #
City *(mailing address)*	State	ZIP code	County

Best phone number to reach this person ☐ Home ☐ Cell ☐ Work
Number: (   )   –

Other phone number ☐ Home ☐ Cell ☐ Work
Number: (   )   –

Email address:

What language should we write to this person in?

What language does this person want us to speak to him or her in?

Is this person: ☐ Male ☐ Female

Is this person: ☐ Single ☐ Never married ☐ Married ☐ Divorced ☐ Registered domestic partner ☐ Widowed

Date of birth *(month / day / year)*

Is this person pregnant? ☐ Yes ☐ No ***If yes,*** how many babies are expected?______
What is the expected delivery date? ______________________________

Applying for health insurance *Even if this person has insurance now, you might find better coverage or lower costs.*

▶ Is this person applying for health insurance? ☐ **Yes** ***If yes,*** answer the questions below. ☐ **No** ***If no,*** SSN information is optional.

★ Social Security number (SSN)

_ _ _ – _ _ – _ _ _ _

If this person does not have an SSN, what is the reason?
☐ Adoption Taxpayer Identification Number (ATIN) ______________________
☐ Individual Taxpayer Identification Number (ITIN) ______________________
☐ Religious exemption ☐ Does not qualify for an SSN

Federal income tax information *If this person didn't file taxes, he or she can still qualify for free or low-cost insurance through Medi-Cal. We will keep the information private and use it only to decide if the person qualifies for health insurance.*

Is this person the primary tax filer (his or her name was first on the tax return)? ☐ Yes ☐ No
Only one person on this application can be the primary tax filer.

Is this person going to file taxes for the **benefit** year?
☐ Yes ☐ No ***If yes,*** how will he or she file?
☐ Head of household ☐ Single ☐ Dependent
☐ Married filing jointly ☐ Married filing separately

Does anyone claim this person as a dependent on their taxes? ☐ Yes ☐ No
If yes, who?
☐ Person # __________ on this application
☐ This person is a parent without custody
☐ This person is a parent without custody who is not listed on this application

Person 3 *continued on next page*

Step 2: Person 3 *(continued)*

Does this person have other health insurance or is this person offered insurance through a job? ☐ Yes ☐ No
If yes, fill out Attachment B on pages 22 and 23.

Does this person have a physical, mental, emotional, or developmental disability? ☐ Yes ☐ No
See FAQ #27 for more information on what it means to have a disability.

Does this person need help with long-term care or home and community-based services? ☐ Yes ☐ No

Is this person a U.S. citizen or U.S. national? ☐ Yes ☐ No

If this person is **not** a U.S. citizen or U.S. national, answer these questions:

Does this person have satisfactory immigration status? ☐ Yes ***To see if this person has satisfactory status,*** *go to Attachment E on page 27. for a list. Then write the document information here. In most cases the document ID number will be the Alien Registration Number.*

Document type: ______________________ ID number: ______________________

Country of issuance: ______________________ Expiration date: ______________________

Name as it appears on the document: ____

Has this person lived in the U.S. since 1996? ☐ Yes ☐ No

Is this person, this person's spouse, or an unmarried dependent child an honorably discharged veteran or active-duty member of the U.S. armed forces? ☐ Yes ☐ No

Does this person receive Medicare benefits?
☐ Yes ☐ No

Did this person have a medical expense in the last 3 months that he or she needs help paying for? ☐ Yes ☐ No

Does this person live with any children under the age of 19? ☐ Yes ☐ No
If yes, does this person take care of the child or children? ☐ Yes ☐ No

Is this person 18 to 20 years old and a full-time student? ☐ Yes ☐ No
Is this person 18 to 26 years old? ☐ Yes ☐ No
If yes, was this person in foster care in any state on his or her 18th birthday? ☐ Yes ☐ No
Is this person 18 years old or younger? ☐ Yes ☐ No How many parents live with this person? ______________

Is this person temporarily living out of state? ☐ Yes ☐ No

Tell us about this person's race *This information is confidential and will only be used to make sure that everyone has the same access to health care. It will not be used to decide what health insurance you qualify for.*

What is this person's race? *(optional; check all that apply)*

☐ White
☐ Black or African American
☐ American Indian or Alaska Native
☐ Asian Indian
☐ Cambodian
☐ Chinese
☐ Filipino
☐ Hmong
☐ Japanese
☐ Korean
☐ Laotian
☐ Vietnamese
☐ Native Hawaiian
☐ Guamanian or Chamorro
☐ Samoan
☐ Other ______________

Is this person of Hispanic, Latino, or Spanish origin? *(optional)* ☐ Yes ☐ No
If yes, check which ones:
☐ Mexican, Mexican American, Chicano
☐ Salvadoran ☐ Guatemalan
☐ Cuban ☐ Puerto Rican
☐ Other Hispanic, Latino, or Spanish origin: ______________________

★ ☐ Check here if this person is an American Indian or Alaska Native, and fill out Attachment A on pages 20 and 21.

Person 3 *continued on next page*

Step 2: Person 3 *(continued)*

Tell us about this person's current job and how he or she gets money *Attach an extra page if you need more space.*

Does this person work now? ☐ **Yes** *If yes,* answer the questions below. ☐ **No** *If no,* go to other income on this page.

▶ Where does this person work now? *If he or she has more jobs, attach another sheet of paper.*

JOB 1: How does this person get paid?	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*
Employer name *(optional)*	How much does this person get paid (before taxes)? **$** ______
JOB 2: How does this person get paid?	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*
Employer name *(optional)*	How much does this person get paid (before taxes)? **$** ______

▶ Is this person self-employed?

JOB 1: Is this person self-employed? ☐ **Yes** *If yes,* answer the questions below. ☐ **No** *If no,* go to other income on this page.

Type of work	How much *net income* will this person get from self-employment this month? **$**______ *Net income* means the profits left over after expenses are paid. *Attachment E on page 27 lists what could be counted.*

JOB 2: Is this person self-employed? ☐ **Yes** *If yes,* answer the questions below. ☐ **No** *If no,* go to other income on this page.

Type of work	How much *net income* will this person get from self-employment this month? **$**______ *Net income* means the profits left over after expenses are paid. *Attachment E on page 27 lists what could be counted.*

▶ Does this person have other income? *Other income is money you get from something other than your job. Go to Attachment E on page 27 to see examples of other income. Do not include child support payments, veteran's payments, or Supplemental Security Income (SSI).*

Does this person have other income? ☐ **Yes** *If yes,* answer the questions below. ☐ **No** *If no,* go to income change on this page.

Where does this income come from?	How often does this person get paid? *(check one)*	How much?
	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**
	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**

▶ Does this person's income change from month to month? *If it does, answer the two questions below.*

What does this person expect this person's total income to be **this** year? *(optional)* **$** ______	If you expect this person's income to change **next** year, what will the new total income be? *(optional)* **$** ______

▶ Does this person have deductions? *If this person pays for certain things that can be deducted on a federal income tax return, telling us about them may lower the cost of health insurance. Do not include self-employment expenses. Attachment E on page 27 lists other types of deductions.*

Does this person have deductions? ☐ **Yes** *If yes,* answer the questions below. ☐ **No** *If no,* go to the next page.

Type of deduction	How often does this person get or pay for this deduction? *(check one)*	How much?
☐ Alimony paid ☐ Student loan interest ☐ Other	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**
☐ Alimony paid ☐ Student loan interest ☐ Other	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**

Need help? Call Covered California at **1-800-300-1506** (TTY: 1-888-889-4500). The call is free. You can call Monday to Friday, 8 a.m. to 8 p.m., and Saturday, 8 a.m. to 6 p.m. Or visit **CoveredCA.com**.

Step 2: Person 4 *Tell us about **the next person** living in your home.*

First name | Middle name | Last name | Suffix *(examples: Sr., Jr., III, IV)* | Relationship to you

☐ Check here if this person's home address is the same as the main contact's home address.
If it is not the same, you must give us this person's home address below:

Home address | Apartment #

City *(home address)* | State | ZIP code | County

☐ Check here if this person does not have a home address. You must give us a mailing address below.

☐ Check here if this person's mailing address is the same as the main contact's mailing address.
If it is not the same, you must give us this person's mailing address below:

Mailing address or P.O. box *(if different from home address)* | Apartment #

City *(mailing address)* | State | ZIP code | County

Best phone number to reach this person ☐ Home ☐ Cell ☐ Work
Number: (   )   –

Other phone number ☐ Home ☐ Cell ☐ Work
Number: (   )   –

Email address:

What language should we write to this person in?

What language does this person want us to speak to him or her in?

Is this person: ☐ Male ☐ Female

Is this person: ☐ Single ☐ Never married ☐ Married ☐ Divorced ☐ Registered domestic partner ☐ Widowed

Date of birth *(month / day / year)*

Is this person pregnant? ☐ Yes ☐ No ***If yes,*** how many babies are expected?______
What is the expected delivery date? ______________________________

Applying for health insurance *Even if this person has insurance now, you might find better coverage or lower costs.*

▶ Is this person applying for health insurance? ☐ **Yes** ***If yes,*** answer the questions below. ☐ **No** ***If no,*** SSN information is optional.

★ Social Security number (SSN)

___ ___ ___ – ___ ___ – ___ ___ ___ ___

If this person does not have an SSN, what is the reason?
☐ Adoption Taxpayer Identification Number (ATIN) ______________________
☐ Individual Taxpayer Identification Number (ITIN) ______________________
☐ Religious exemption ☐ Does not qualify for an SSN

Federal income tax information *If this person didn't file taxes, he or she can still qualify for free or low-cost insurance through Medi-Cal. We will keep the information private and use it only to decide if the person qualifies for health insurance.*

Is this person the primary tax filer (his or her name was first on the tax return)? ☐ Yes ☐ No
Only one person on this application can be the primary tax filer.

Is this person going to file taxes for the **benefit** year?
☐ Yes ☐ No ***If yes,*** how will he or she file?
☐ Head of household ☐ Single ☐ Dependent
☐ Married filing jointly ☐ Married filing separately

Does anyone claim this person as a dependent on their taxes? ☐ Yes ☐ No
If yes, who?
☐ Person # __________ on this application
☐ This person is a parent without custody
☐ This person is a parent without custody who is not listed on this application

Person 4 *continued on next page*

Step 2: Person 4 *(continued)*

Does this person have other health insurance or is this person offered insurance through a job? ☐ Yes ☐ No
If yes, fill out Attachment B on pages 22 and 23.

Does this person have a physical, mental, emotional, or developmental disability? ☐ Yes ☐ No
See FAQ #27 for more information on what it means to have a disability.

Does this person need help with long-term care or home and community-based services? ☐ Yes ☐ No

Is this person a U.S. citizen or U.S. national? ☐ Yes ☐ No

If this person is **not** a U.S. citizen or U.S. national, answer these questions:

Does this person have satisfactory immigration status? ☐ Yes ***To see if this person has satisfactory status,*** *go to Attachment E on page 27. for a list. Then write the document information here. In most cases the document ID number will be the Alien Registration Number.*

Document type: ______________________ ID number: ______________________

Country of issuance: ______________________ Expiration date: ______________________

Name as it appears on the document: ______________________________________

Has this person lived in the U.S. since 1996? ☐ Yes ☐ No

Is this person, this person's spouse, or an unmarried dependent child an honorably discharged veteran or active-duty member of the U.S. armed forces? ☐ Yes ☐ No

Does this person receive Medicare benefits?
☐ Yes ☐ No

Did this person have a medical expense in the last 3 months that he or she needs help paying for? ☐ Yes ☐ No

Does this person live with any children under the age of 19? ☐ Yes ☐ No
If yes, does this person take care of the child or children? ☐ Yes ☐ No

Is this person 18 to 20 years old and a full-time student? ☐ Yes ☐ No
Is this person 18 to 26 years old? ☐ Yes ☐ No
If yes, was this person in foster care in any state on his or her 18th birthday? ☐ Yes ☐ No
Is this person 18 years old or younger? ☐ Yes ☐ No How many parents live with this person? ____________

Is this person temporarily living out of state? ☐ Yes ☐ No

Tell us about this person's race

This information is confidential and will only be used to make sure that everyone has the same access to health care. It will not be used to decide what health insurance you qualify for.

What is this person's race? *(optional; check all that apply)*

- ☐ White
- ☐ Black or African American
- ☐ American Indian or Alaska Native
- ☐ Asian Indian
- ☐ Cambodian
- ☐ Chinese
- ☐ Filipino
- ☐ Hmong
- ☐ Japanese
- ☐ Korean
- ☐ Laotian
- ☐ Vietnamese
- ☐ Native Hawaiian
- ☐ Guamanian or Chamorro
- ☐ Samoan
- ☐ Other ____________

Is this person of Hispanic, Latino, or Spanish origin? *(optional)* ☐ Yes ☐ No
If yes, check which ones:

- ☐ Mexican, Mexican American, Chicano
- ☐ Salvadoran
- ☐ Guatemalan
- ☐ Cuban
- ☐ Puerto Rican
- ☐ Other Hispanic, Latino, or Spanish origin: ______________________

★ ☐ Check here if this person is an American Indian or Alaska Native, and fill out Attachment A on pages 20 and 21.

Person 4 *continued on next page*

Need help? Call Covered California at **1-800-300-1506** (TTY: 1-888-889-4500). The call is free. You can call Monday to Friday, 8 a.m. to 8 p.m., and Saturday, 8 a.m. to 6 p.m. Or visit **CoveredCA.com**.

Step 2: Person 4 *(continued)*

Tell us about this person's current job and how he or she gets money *Attach an extra page if you need more space.*

Does this person work now? ☐ **Yes** *If yes,* answer the questions below. ☐ **No** *If no,* go to other income on this page.

Where does this person work now? *If he or she has more jobs, attach another sheet of paper.*

JOB 1: How does this person get paid?	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*
Employer name *(optional)*	How much does this person get paid (before taxes)? **$** __________
JOB 2: How does this person get paid?	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*
Employer name *(optional)*	How much does this person get paid (before taxes)? **$** __________

Is this person self-employed?

JOB 1: Is this person self-employed? ☐ **Yes** *If yes,* answer the questions below. ☐ **No** *If no,* go to other income on this page.

Type of work	How much *net income* will this person get from self-employment this month? **$**__________ *Net income* means the profits left over after expenses are paid. *Attachment E on page 27 lists what could be counted.*

JOB 2: Is this person self-employed? ☐ **Yes** *If yes,* answer the questions below. ☐ **No** *If no,* go to other income on this page.

Type of work	How much *net income* will this person get from self-employment this month? **$**__________ *Net income* means the profits left over after expenses are paid. *Attachment E on page 27 lists what could be counted.*

Does this person have other income? *Other income is money you get from something other than your job. Go to Attachment E on page 27 to see examples of other income. Do not include child support payments, veteran's payments, or Supplemental Security Income (SSI).*

Does this person have other income? ☐ **Yes** *If yes,* answer the questions below. ☐ **No** *If no,* go to income change on this page.

Where does this income come from?	How often does this person get paid? *(check one)*	How much?
	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**
	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**

Does this person's income change from month to month? *If it does, answer the two questions below.*

What does this person expect this person's total income to be **this** year? *(optional)* **$** ______________	If you expect this person's income to change **next** year, what will the new total income be? *(optional)* **$** ______________

Does this person have deductions? *If this person pays for certain things that can be deducted on a federal income tax return, telling us about them may lower the cost of health insurance. Do not include self-employment expenses. Attachment E on page 27 lists other types of deductions.*

Does this person have deductions? ☐ **Yes** *If yes,* answer the questions below. ☐ **No** *If no,* go to the next page.

Type of deduction	How often does this person get or pay for this deduction? *(check one)*	How much?
☐ Alimony paid ☐ Student loan interest ☐ Other	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**
☐ Alimony paid ☐ Student loan interest ☐ Other	☐ Hourly: How many hours per week?______ ☐ Daily: How many days per week?_______ ☐ Weekly ☐ Every two weeks ☐ Twice a month ☐ Monthly ☐ Quarterly ☐ Every six months ☐ Yearly ☐ One-time payment *(See FAQ #33 on page 33.)*	**$**

¿Preguntas? Llame a Covered California al **1-800-300-1506** (TTY: 1-888-889-4500). La llamada es gratuita. Usted puede llamar de lunes a viernes de 8 a.m. a 8 p.m. y los sábados de 8 a.m. a 6 p.m. O visite **CoveredCA.com**.

Step 3: Please read and sign this application

You can choose an authorized representative

★ You can choose someone to be your "authorized representative." An authorized representative is a person you allow to see your application and talk with us about it now and in the future.

Name of authorized representative			
Address			Apartment #
City	State	ZIP code	County

By signing, you allow this person to sign your application, to get official information about this application, and to act for you on all future matters with this agency.

Your signature ▶	Date

Privacy statement

This application is for health insurance through Covered California or for benefits through the Department of Health Care Services (DHCS). The personal and medical information you provide on it is private and confidential. Covered California or the DHCS needs it to identify you and the other people on this application and to administer our programs.

We will share your information with other state, federal, and local agencies, contractors, health plans, and programs only to enroll you in a plan or program or to administer programs, and with other state and federal agencies as required by law.

- You must answer all of the questions on this application unless they are marked "optional." If your application is missing anything that we require, we will contact you to get it. ➡ ***If you do not provide it,*** we will not be able to make a decision on your application. You may have to submit a new application, or you may not be able to get health insurance through Covered California, or your application for benefits may be denied.
- In most cases, you have the right to see personal information about you that is in federal and state records. You can see it in an alternative format (such as large print) if you need that.

For more information or to see **Covered California** records, contact the Privacy Officer at:

Covered California
Attn: Privacy Officer
P.O. Box 989725
West Sacramento, CA 95798-9725

Phone: 1-800-300-1506
TTY: 1-888-889-4500

For the **Department of Health Care Services**, contact the Information Protection Unit at:

P.O. Box 997413, MS 4721
Sacramento, CA
95899-7413

Phone: 1-866-866-0602
TTY: 1-877-735-2929

These state and federal laws give us the right to collect and keep the information on the application:

Covered CA: 42 U.S.C. § 18031; CA Government Code §§ 100502(k) and 100503(a)

DHCS: CA Welfare and Institutions. Code § 14011 and Article 3, Chapters 5 and 7, Parts 2 and 3, Division 9

We must give you this Privacy Statement under CA Civil Code § 1798.17. You can see Covered California's Privacy Policy at CoveredCA.com. See DHCS's Notice of Privacy Practices at dhcs.ca.gov.

Your rights and responsibilities

- The information I gave on this application is true as far as I know. I know that I may be subject to a penalty if I do not tell the truth.
- I understand that the information I give will be used only to see if those in my family who are applying for health insurance will qualify.
- I understand that Covered California and the Medi-Cal program will keep my information private, as the law requires. For more information, or access to personal information in records maintained by Covered California and the Medi-Cal program, I can contact the Privacy Officer at **1-800-300-1506** (TTY: 1-888-889-4500).
- I understand that to be eligible for Medi-Cal, I am required to apply for other income or benefits to which I or any member of my household is entitled, unless he or she has good cause for not doing so. Examples of such income or benefits are pensions, government benefits, retirement income, veteran's benefits, annuities, disability benefits, Social Security benefits (also called OASDI or Old Age, Survivors, and Disability Insurance), and unemployment benefits. But such income or benefits do not include public assistance benefits, such as CalWORKs or CalFresh. If I have a question about a possible source of income, I can call Covered California at **1-800-300-1506** (TTY: 1-888-889-4500) for help.
- I know that I must tell Covered California or my county social services office about changes to anything I wrote on this application. To report changes, I can call Covered California at **1-800-300-1506** (TTY: 1-888-889-4500) or visit **CoveredCA.com**. Or I can call my county social services office.
- I know that Covered California must not discriminate against me or anyone on this application because of race, color, national origin, religion, age, sex, sexual orientation, marital status, veteran's status, or disability. If I think Covered California has discriminated against me, including the failure to provide reasonable accommodations as required under state and federal law, I can make a complaint by visiting **www.hhs.gov/ocr/office/file or http://oag.ca.gov/contact/general-comment-question-or-complaint-form**. If I believe that Covered California has discriminated against me or anyone else on this application in connection with a Medi-Cal eligibility determination, I can also file a complaint with the Department of Health Care Services, Office of Civil Rights by calling **1-916-440-7370** (TTY: 1-916-440-7399).
- I understand that any changes in my information or information of any member(s) in the applicant's household may affect the eligibility of other members of the household.
- Except for purposes of applying for Medi-Cal, I confirm that no one applying for health insurance on this application is confined, after the disposition of charges (judgment), in a jail, prison, or similar penal institution or correctional facility.
- I understand that I must report income changes to Covered California because it may affect the amount of premium assistance (or tax credits) that I may be eligible to receive. I also understand if I receive too much premium assistance (or tax credits) during the benefit year, I will have to repay the extra premium assistance back to the IRS when I file my federal income taxes for the benefit year.
- I give my permission to Covered California to check other agencies' computer records to verify citizenship, satisfactory immigration status, tax information, and other information related only to eligibility to see if I and other people on this application qualify for health insurance.

If someone on the application qualifies for Medi-Cal:

- I know that if Medi-Cal pays for a medical expense, any money I or anyone on this application gets from other health insurance or legal settlements related to that expense will go to Medi-Cal as payment for the expense until the expense is paid in full.

For parents whose child or children qualify for Medi-Cal:

- I know I will be asked to help the agency that collects medical support from any parent on this application who does not live with the child and does not send support for the child. If I think that helping will harm me or my children, I can tell the Medi-Cal program and I will not have to help.

***Your rights and responsibilities** continued on next page*

Your rights and responsibilities *(continued)*

Your right to appeal:

- If I think Covered California or the Medi-Cal program has made a mistake, I can appeal its decision. To appeal means to tell someone at Covered California or the Medi-Cal program that I think its decision is wrong and ask for a fair review of the action.
- I know that I can find out how to appeal by calling **1-800-300-1506** (TTY: 1-888-889-4500).
- I know that I must file an appeal within 90 days of the decision.
- I know that I can represent myself or have someone else represent me in my appeal, such as an authorized representative, a friend, a relative, or a lawyer.
- I know that if I need help, someone at Covered California, the Medi-Cal program, or the county social services office can explain my case to me.

Renewal of insurance

To make it easier to continue to get health insurance in future years, I agree to allow Covered California to use computer sources, such as the IRS, to check my income. If the sources show I am still eligible, my insurance coverage can be renewed for another 12 months and I won't have to fill out a renewal form or send other paperwork.

I understand that if I choose not to allow Covered California to use computer sources, I must complete a renewal packet every 12 months in order to continue my health insurance.

I agree to allow Covered California or the Medi-Cal program to check my information for:

☐ 5 years ☐ 4 years ☐ 3 years ☐ 2 years ☐ 1 year

OR

☐ I do not want Covered California to check my tax returns at renewal.

Declaration and signature *This is required.*

I declare under penalty of perjury that what I say below is true and correct.

- I understood all questions on this application and gave true and correct answers as far as I know. Where I did not know the answer myself, I made every reasonable attempt to confirm the answer with someone who did know.
- I know that if I do not tell the truth on this application, there may be a civil or criminal penalty for perjury that may include up to four years in jail. (See California Penal Code Section 126.)
- I know that the information in this application will be used to decide if the people who are applying qualify for health insurance. Covered California will keep the information private, as required by federal and California law.
- I agree to notify Covered California by calling **1-800-300-1506** (TTY: 1-888-889-4500) or visiting **CoveredCA.com** if anything changes on this application for any person applying for health insurance.
- If I am selecting a health plan by filling out and submitting Attachment D, and if I am determined eligible by Covered California to enroll in the plan I selected in Attachment D:
  - I understand that by signing here I am entering into a contract with the issuer of that plan.
  - I am at least 18 years of age or I am an emancipated minor, and I am mentally competent to sign a contract.

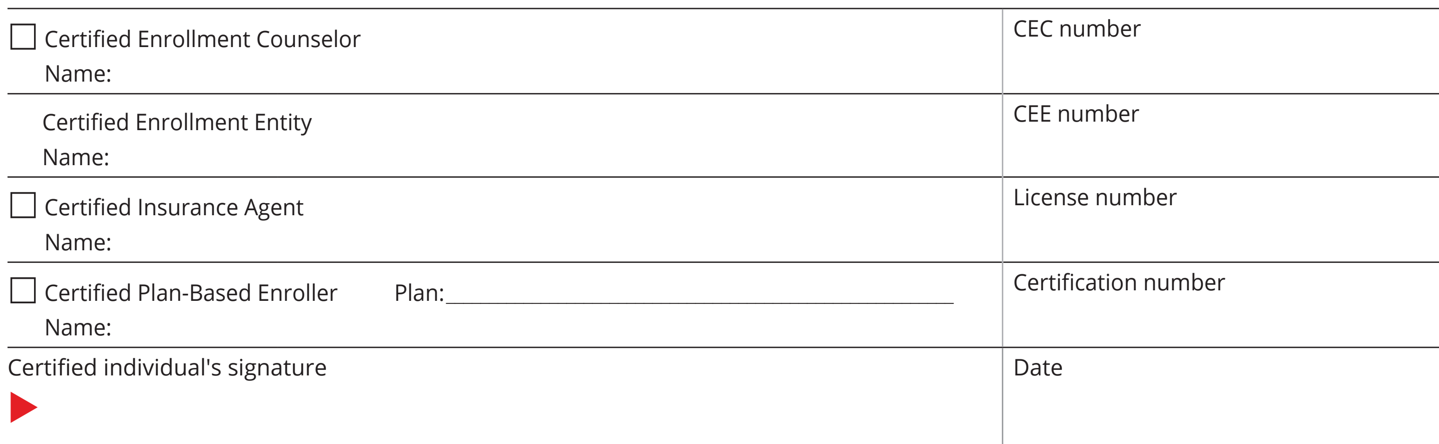
Signature of applicant or authorized representative	Date

***Step 3** continued on next page*

Step 3: Please read and sign this application *(continued)*

Complete this section if you are a Covered California certified individual helping someone fill out this application.

I certify that as a Certified Enrollment Counselor, Certified Insurance Agent, or Certified Plan-Based Enroller, I helped the applicant complete this application and that this service was free of charge. I also certify that I gave true and correct answers to all questions on this application as far as I know. I explained to the applicant, in easy-to-understand language, the risk to the applicant of providing inaccurate information, and the applicant understood the explanation.



☐ Certified Enrollment Counselor Name:	CEC number
Certified Enrollment Entity Name:	CEE number
☐ Certified Insurance Agent Name:	License number
☐ Certified Plan-Based Enroller Plan: ____________ Name:	Certification number
Certified individual's signature ▶	Date

The state will not compensate the Covered California Certified Enrollment Entity unless the Certified Enrollment Counselor fills out this section completely and correctly when the application is submitted.

Step 4: Mailing information and checklist

Mail your signed application to:

Covered California
P.O. Box 989725
West Sacramento, CA 95798-9725

Did you remember to:

- Tell us about everyone in your family and household, even if they don't need insurance? See page 3 for the list of whom to include.
- Ask your employer about any job-related insurance you may qualify for?
- **Sign** this application on **page 17**? If you chose an authorized representative, also sign page 15.

A few more questions *(optional)*

1. **Would you like to be considered for all Medi-Cal programs?** ☐ Yes ☐ No
   There are other Medi-Cal programs for people 65 years old or older, people with a disability, or people with special health care needs.

   If you check yes, we will contact you to get information about your property and assets.

2. **Have you had any recent changes in your life that made you want to apply for health insurance?**
   If yes, check all that apply.

   ☐ Moved to California
   ☐ Gained citizenship or lawful presence
   ☐ Loss of health insurance
   ☐ Gained dependent (by birth, marriage, or adoption)
   ☐ Other
   ☐ No longer incarcerated
   ☐ Newly eligible for premium assistance
   ☐ Applying for Medi-Cal
   ☐ American Indian or Alaska Native

   When did this life event occur? *(month / day / year)* ____________

Step 4 *continued on next page*

How did you hear about Covered California?

Check all that apply.

- ☐ Outreach and education program ☐ TV ad ☐ Radio ad ☐ Online ad ☐ Email
- ☐ Magazine or newspaper ad ☐ Mailer ☐ Internet search ☐ News program or story
- ☐ Social media (e.g., Facebook, Twitter, etc.) ☐ Mobile app ☐ Community organization or event
- ☐ Billboard ☐ Sign in retail store ☐ Friend or family ☐ Brochure
- ☐ Certified Insurance Agent ☐ Certified Enrollment Counselor ☐ Employer ☐ Church
- ☐ **CoveredCA.com** website ☐ Pharmacy ☐ Provider or hospital ☐ Government office
- ☐ Word of mouth ☐ Other ______________________________

Need more information about other programs?

Beginning January 1, 2014, would you and your household like to share the information you just provided in a referral to your local Health and Human Services Agency for other programs? Families that include immigrants can apply. You can apply for your child even if you aren't eligible for coverage. Applying for your eligible child won't affect your immigration status or chances of becoming a permanent resident or citizen.

To apply for nutrition or cash assistance before January 1, 2014, visit **benefitscal.org.** Or to apply in person, call **1-877-847-3663** for a list of places near where you live or work.

For benefits after January 1, 2014, check which programs you want a referral for:

☐ **CalFresh** *A program that helps people pay for food. Benefits are renewed monthly on a debit card that can be used to buy most foods at many markets and stores. It is also known as the Supplemental Nutrition Assistance Program (SNAP). Visit* ***www.calfresh.ca.gov*** *for more information.*

☐ **CalWORKs** *A program that gives cash assistance and support services to low-income families with children to help pay for housing, food, and other necessary expenses.*

You may also find more information about these programs online:

Access for Infants and Mothers (AIM)
A program that helps pregnant women get health care
https://www.dhcs.ca.gov/CalAIM

Child Health and Disability Prevention (CHDP)
A preventive program that delivers periodic health assessments and services to low-income children
www.dhcs.ca.gov/services/chdp

Early and Periodic Screening, Diagnosis, and Treatment (EPSDT)
A Medi-Cal program for children and young adults under the age of 21 – it allows for regular checkups to identify health care needs, followed by diagnosis and treatment when necessary
www.dhcs.ca.gov/services/Pages/EPSDT.aspx

Family Planning, Access, Care, Treatment (Family PACT)
A program that provides no-cost family planning services to low-income men and women, including teens
familypact.org

In-Home Supportive Services Program (IHSS)
A program that will help pay for services provided to you so that you can remain safely in your own home
https://www.cdss.ca.gov/in-home-supportive-services

Women, Infants, and Children (WIC)
A nutrition program for pregnant women, new mothers, and children under the age of 5
www.wicworks.ca.gov

Attachment A: For American Indians or Alaska Natives

★ **Complete this if you or a family member is American Indian or Alaska Native.**

American Indians and Alaska Natives can get services from the Indian Health Services, tribal health programs, or urban Indian health programs. Federally recognized American Indians and Alaska Natives also may not have to pay out-of-pocket costs (such as copayments) and may get special enrollment periods. Be sure to complete this form and send it in with your application and your proof of American Indian or Alaska Native heritage. You may send a document from a federally recognized Indian tribe that shows you are a member of the tribe or affiliated with the tribe. Documents may include a tribal enrollment card or certificate of degree of Indian blood (CDIB) from the Bureau of Indian Affairs. If you think you qualify for Medi-Cal, you do not have to send proof. See Attachment F to see if you can qualify for Medi-Cal.

If you need to tell us about more than four people who are American Indians or Alaska Natives, **make a copy of this page**, and be sure to send it with your application.

Person 1: First name | Middle name | Last name | Suffix *(examples: Sr., Jr., III, IV)*

Is this person a member of a federally recognized American Indian or Alaska Native tribe? ☐ Yes ☐ No

If yes, write the name of the tribe: ______________________ *and the state of the tribe:* ______________

Has this person ever gotten a service from the Indian Health Service, a tribal health program, or an urban Indian health program or through a referral from one of these programs? ☐ Yes ☐ No

If no, is this person eligible to get services from the Indian Health Service, a tribal health program, or an urban Indian health program or through a referral from one of these programs? ☐ Yes ☐ No

Does this person get income from any of the sources below? ☐ **Yes** *If yes,* fill in the amount and frequency below.
☐ **No** *If no,* continue the application.

- Payments to the tribe that come from natural resources, usage rights, leases, or royalties
  Amount **$** ____________ ☐ Weekly ☐ Every two weeks ☐ Monthly ☐ Other ____________
- Payments from leases or royalties for the use of Indian trust land for natural resources, farming, ranching, or fishing
  Amount **$** ____________ ☐ Weekly ☐ Every two weeks ☐ Monthly ☐ Other ____________
- Money from selling things that have cultural value
  Amount **$** ____________ ☐ Weekly ☐ Every two weeks ☐ Monthly ☐ Other ____________

Person 2: First name | Middle name | Last name | Suffix *(examples: Sr., Jr., III, IV)*

Is this person a member of a federally recognized American Indian or Alaska Native tribe? ☐ Yes ☐ No

If yes, write the name of the tribe: ______________________ *and the state of the tribe:* ______________

Has this person ever gotten a service from the Indian Health Service, a tribal health program, or an urban Indian health program or through a referral from one of these programs? ☐ Yes ☐ No

If no, is this person eligible to get services from the Indian Health Service, a tribal health program, or an urban Indian health program or through a referral from one of these programs? ☐ Yes ☐ No

Does this person get income from any of the sources below? ☐ **Yes** *If yes,* fill in the amount and frequency below.
☐ **No** *If no,* continue the application.

- Payments to the tribe that come from natural resources, usage rights, leases, or royalties
  Amount **$** ____________ ☐ Weekly ☐ Every two weeks ☐ Monthly ☐ Other ____________
- Payments from leases or royalties for the use of Indian trust land for natural resources, farming, ranching, or fishing
  Amount **$** ____________ ☐ Weekly ☐ Every two weeks ☐ Monthly ☐ Other ____________
- Money from selling things that have cultural value
  Amount **$** ____________ ☐ Weekly ☐ Every two weeks ☐ Monthly ☐ Other ____________

Person 3: First name | Middle name | Last name | Suffix *(examples: Sr., Jr., III, IV)*

Is this person a member of a federally recognized American Indian or Alaska Native tribe? ☐ Yes ☐ No

If yes, write the name of the tribe: ________________ *and the state of the tribe:* ________________

Has this person ever gotten a service from the Indian Health Service, a tribal health program, or an urban Indian health program or through a referral from one of these programs? ☐ Yes ☐ No

If no, is this person eligible to get services from the Indian Health Service, a tribal health program, or an urban Indian health program or through a referral from one of these programs? ☐ Yes ☐ No

Does this person get income from any of the sources below? ☐ **Yes** ***If yes,*** fill in the amount and frequency below.
☐ **No** ***If no,*** continue the application.

- Payments to the tribe that come from natural resources, usage rights, leases, or royalties
  Amount **$** ________ ☐ Weekly ☐ Every two weeks ☐ Monthly ☐ Other ________
- Payments from leases or royalties for the use of Indian trust land for natural resources, farming, ranching, or fishing
  Amount **$** ________ ☐ Weekly ☐ Every two weeks ☐ Monthly ☐ Other ________
- Money from selling things that have cultural value
  Amount **$** ________ ☐ Weekly ☐ Every two weeks ☐ Monthly ☐ Other ________

Person 4: First name | Middle name | Last name | Suffix *(examples: Sr., Jr., III, IV)*

Is this person a member of a federally recognized American Indian or Alaska Native tribe? ☐ Yes ☐ No

If yes, write the name of the tribe: ________________ *and the state of the tribe:* ________________

Has this person ever gotten a service from the Indian Health Service, a tribal health program, or an urban Indian health program or through a referral from one of these programs? ☐ Yes ☐ No

If no, is this person eligible to get services from the Indian Health Service, a tribal health program, or an urban Indian health program or through a referral from one of these programs? ☐ Yes ☐ No

Does this person get income from any of the sources below? ☐ **Yes** ***If yes,*** fill in the amount and frequency below.
☐ **No** ***If no,*** continue the application.

- Payments to the tribe that come from natural resources, usage rights, leases, or royalties
  Amount **$** ________ ☐ Weekly ☐ Every two weeks ☐ Monthly ☐ Other ________
- Payments from leases or royalties for the use of Indian trust land for natural resources, farming, ranching, or fishing
  Amount **$** ________ ☐ Weekly ☐ Every two weeks ☐ Monthly ☐ Other ________
- Money from selling things that have cultural value
  Amount **$** ________ ☐ Weekly ☐ Every two weeks ☐ Monthly ☐ Other ________

Attachment B: Tell us about your family's health insurance

★ If you need to tell us about more than four people who have other health insurance, **make a copy of this page**, and be sure to send it with your application.

Tell us about the health insurance you have now

Answer these questions for everyone who needs help paying for health insurance.

We need to know if anyone applying for health insurance has coverage now. You do not have to tell us about coverage that is not considered minimum essential coverage. Examples of the types of plans you don't have to tell us about are: Indian Health Service, tribal health program, urban Indian health program, flex savings plans, health savings accounts, or insurance available in another country.

We do need to know if anyone has any of the following health insurances now: COBRA, employer-sponsored insurance, Peace Corps, retiree health plan, TRICARE/CHAMPUS, veterans health program, or other health insurance. Does anyone have any of these insurances?

☐ **Yes** *If yes,* fill in this page. If you need more space, attach another sheet of paper.
☐ **No** *If no,* go to page 23.

Note: If you have private health insurance you bought on your own, check the box for "Other health insurance" under "What type?" in the table below.

Name *First, middle, last, suffix (for example, Jr., Sr., III, IV)*	**What type?** *(choose one)*	
Person 1: ______________________ Has this person been offered affordable full-coverage health insurance for January 2014? ☐ Yes ☐ No	☐ COBRA ☐ Employer-sponsored insurance ☐ Peace Corps ☐ Other health insurance	☐ Veteran's health program ☐ Retiree health plan ☐ TRICARE/CHAMPUS
Person 2: ______________________ Has this person been offered affordable full-coverage health insurance for January 2014? ☐ Yes ☐ No	☐ COBRA ☐ Employer-sponsored insurance ☐ Peace Corps ☐ Other health insurance	☐ Veteran's health program ☐ Retiree health plan ☐ TRICARE/CHAMPUS
Person 3: ______________________ Has this person been offered affordable full-coverage health insurance for January 2014? ☐ Yes ☐ No	☐ COBRA ☐ Employer-sponsored insurance ☐ Peace Corps ☐ Other health insurance	☐ Veteran's health program ☐ Retiree health plan ☐ TRICARE/CHAMPUS
Person 4: ______________________ Has this person been offered affordable full-coverage health insurance for January 2014? ☐ Yes ☐ No	☐ COBRA ☐ Employer-sponsored insurance ☐ Peace Corps ☐ Other health insurance	☐ Veteran's health program ☐ Retiree health plan ☐ TRICARE/CHAMPUS

***Attachment B** continued on next page*

Employer health insurance *Answer these questions for everyone who needs help paying for health insurance.*

★ We need to know about any health insurance you could get through someone's job. You can use Attachment C, Employer Insurance Form, on page 24 to help you complete this section. Answer these questions or use Attachment C **only** if someone in the household qualifies for health insurance from someone's job.

Is anyone on this application offered health insurance by an employer?
*This could be someone else's job, such as a parent's or a spouse's. It could also include COBRA, TRICARE, federal or state employer, private employer, or Peace Corps plans. You may have additional health insurance that you do **not** have to report to us. The following are **examples** of additional coverage (not considered minimum essential coverage) you do not have to tell us about: flex savings plans, health savings accounts, disability insurance, or insurance available in another country.*

☐ **Yes** *If yes,* answer these questions. If you need more space, attach another sheet of paper.
☐ **No** *If no,* go back to the application to continue.

Name *First, middle, last, suffix (for example, Jr., Sr., III, IV)*	**Employer name** *(optional)*	**This person:**	**How much does this person pay in monthly premiums?**	**Does this health plan meet the *minimum value standard**?**
Person 1:		☐ Is enrolled now ☐ Plans to enroll *Start date* ________ ☐ Is not enrolled	$	☐ Yes ☐ No ☐ I don't know
Person 2:		☐ Is enrolled now ☐ Plans to enroll *Start date* ________ ☐ Is not enrolled	$	☐ Yes ☐ No ☐ I don't know
Person 3:		☐ Is enrolled now ☐ Plans to enroll *Start date* ________ ☐ Is not enrolled	$	☐ Yes ☐ No ☐ I don't know
Person 4:		☐ Is enrolled now ☐ Plans to enroll *Start date* ________ ☐ Is not enrolled	$	☐ Yes ☐ No ☐ I don't know

What change will the employer make for the new plan year (if known)?

☐ Employer won't offer health coverage.

☐ Employer will start offering health coverage to employees or change the premium for the lowest-cost plan available only to the employee that meets the **minimum value standard.*** (Premium should reflect the discount for wellness programs.)

How much will the employee have to pay in premiums for that plan? **$** ____________

How often? ____________

☐ Weekly ☐ Every 2 weeks ☐ Quarterly
☐ Monthly ☐ Twice a month ☐ Yearly

Date of change ____________

***Minimum value standard** means that a plan pays at least 60% of the total cost of plan benefits provided to the employee. (Section 36B(c)(2)(C)(ii) of the Internal Revenue Code of 1986)

Employer Insurance Form

COVERED CALIFORNIA

This form is only necessary for those who qualify for health insurance through a job. It is not necessary for some health insurance programs offered through Covered California, including Medi-Cal. If you are not sure whether or not to use this form, call Covered California to ask: **1-800-300-1506** (TTY: 1-888-889-4500). If you think you qualify for Medi-Cal, you do not need to fill out this form. To see if you qualify for Medi-Cal or premium assistance, see Attachment F on page 28.

If more than one job offers health coverage, use a separate form for each employer.

▶ Employee information *You need to fill out this section.*

★ Fill in your name and Social Security number (SSN) *(optional)*. Then make a copy of this page or take the application to your employer. Ask your employer to fill in the rest of the page. If you copy the page, be sure to send it with your application.

Employee: First name	Middle name	Last name	Suffix	Social Security number (SSN) *(optional)*
				_ _ _ – _ _ – _ _ _ _

▶ Employer information *Ask your employer for this information.*

★ **Note for employer:** To complete the Covered California application, we need to know about health insurance that your employee or their dependents might be able to get from you. Please complete the information below, even if your company does not offer health insurance.

Employer name:		Employer Identification Number (EIN) _ _ – _ _ _ _ _ _ _
Employer address		Employer phone number
City	State	ZIP code

Whom can we contact about employee health coverage at this job?

Phone number	Email address

☐ We do not offer health insurance. ☐ This employee does not qualify for coverage under our plan.

☐ The employee qualifies for coverage under our plan beginning on ____________________ *(start date)*.

What's the name of the lowest-cost, self-only health plan this employee could enroll in at this job? Consider only those plans that meet the **minimum value standard*** set by the Federal Patient Protection and Affordable Care Act of 2010. If you're not sure, ask your health insurance issuer.

Name: ____________________

☐ No plans meet the **minimum value standard.***

How much would the employee have to pay in premiums for the lowest cost? **$**__________

How often? __________

☐ Weekly ☐ Every 2 weeks ☐ Quarterly
☐ Monthly ☐ Twice a month ☐ Yearly
☐ Other __________

What change will you make for the new plan year (if known)?

☐ We won't offer health coverage.

☐ We will start offering health coverage to employees or change the premium for the lowest-cost plan available only to the employee that meets the **minimum value standard.*** (Premium should reflect the discount for wellness programs.)

How much will the employee have to pay in premiums for that plan? **$** __________

How often? __________

☐ Weekly ☐ Every 2 weeks ☐ Quarterly
☐ Monthly ☐ Twice a month ☐ Yearly

Date of change __________

***Minimum value standard** means that a plan pays at least 60% of the total cost of plan benefits provided to the employee. (Section 36B(c)(2)(C)(ii) of the Internal Revenue Code of 1986)

Attachment D: Choose your pediatric dental plan and your health insurance plan

★ If you need to tell us about more than four people who would like to choose a pediatric dental plan or health insurance plan, **make a copy of this page and the next page,** and be sure to send them with your application.

If you think you qualify for premium assistance, write the name or metal tier of the pediatric dental plans or health insurance plans you want below. To learn more about private plans provided by Covered California, visit **CoveredCA.com** or call **1-800-300-1506** (TTY: 1-888-889-4500).

If you think you qualify for Medi-Cal, write the name of the health insurance plan you want below. To learn more about available Medi-Cal plans in your county, or to change your plan once you are enrolled, call Health Care Options at **1-800-430-4263** (TTY: 1-800-430-7077), or visit **healthcareoptions.dhcs.ca.gov**.

To see if you qualify for Medi-Cal or premium assistance, look at Attachment F.

▶ Choose your Covered California pediatric dental plan *for children 18 or younger only*

Name *First, middle, last, suffix (for example, Jr., Sr., III, IV)*	**Pediatric dental plan name**	**Coverage level**	**Plan type**
Child 1:		☐ High ☐ Low	☐ DEPO ☐ DPPO ☐ DHMO
Child 2:		☐ High ☐ Low	☐ DEPO ☐ DPPO ☐ DHMO
Child 3:		☐ High ☐ Low	☐ DEPO ☐ DPPO ☐ DHMO
Child 4:		☐ High ☐ Low	☐ DEPO ☐ DPPO ☐ DHMO

DEPO–Dental Exclusive Provider Organization; DHMO–Dental Health Maintenance Organization; DPPO–Dental Preferred Provider Organization

▶ Choose your health insurance plan

Medi-Cal and Covered California plans		Covered California plans only		
Name *First, middle, last, suffix (for example, Jr., Sr., III, IV)*	**Health plan name**	**Metal tier**	**Metal number**	**Plan type**
Person 1:		☐ Platinum ☐ Gold ☐ Silver ☐ Bronze ☐ Minimum coverage plan		☐ EPO ☐ HMO ☐ HSA ☐ PPO
Person 2:		☐ Platinum ☐ Gold ☐ Silver ☐ Bronze ☐ Minimum coverage plan		☐ EPO ☐ HMO ☐ HSA ☐ PPO
Person 3:		☐ Platinum ☐ Gold ☐ Silver ☐ Bronze ☐ Minimum coverage plan		☐ EPO ☐ HMO ☐ HSA ☐ PPO
Person 4:		☐ Platinum ☐ Gold ☐ Silver ☐ Bronze ☐ Minimum coverage plan		☐ EPO ☐ HMO ☐ HSA ☐ PPO

EPO–Exclusive Provider Organization; HMO–Health Maintenance Organization; HSA–Health Savings Account (this plan type allows members to open and contribute to a Health Savings Account); PPO–Preferred Provider Organization

To complete plan selection, all individuals age 18 or older who are selecting a health insurance plan must agree to and sign the arbitration agreement on the next page.

Attachment D *continued on next page*

Need help? Call Covered California at **1-800-300-1506** (TTY: 1-888-889-4500). The call is free. You can call Monday to Friday, 8 a.m. to 8 p.m., and Saturday, 8 a.m. to 6 p.m. Or visit **CoveredCA.com**.

Agreement for Binding Arbitration

▶ For each person who selects a Covered California plan:

I understand that every participating health plan has its own rules for resolving disputes or claims, including, but not limited to, any claim asserted by me, my enrolled dependents, heirs, or authorized representatives against a health plan, any contracted health care providers, administrators, or other associated parties, about the membership in the health plan, the coverage for, or the delivery of, services or items, medical or hospital malpractice (a claim that medical services were unnecessary or unauthorized or were improperly, negligently, or incompetently rendered), or premises liability.

I understand that, if I select a health plan that requires binding arbitration to resolve disputes, I accept, and agree to, the use of binding arbitration to resolve disputes or claims (except for Small Claims Court cases and claims that cannot be subject to binding arbitration under governing law) and give up my right to a jury trial and cannot have the dispute decided in court, except as applicable law provides for judicial review of arbitration proceedings. I understand that the full arbitration provision for each participating health plan, if they have one, is in the health plan's coverage document, which is available online at **CoveredCA.com** for my review, or, I can call Covered California at **1-800-300-1506** (TTY: 1-888-889-4500) for more information.

▶ For each person who selects a Kaiser Medi-Cal health plan:

Notice of binding arbitration: I have read the plan description. I understand that Kaiser requires the use of binding neutral arbitration to resolve certain disputes. This includes disputes about whether the right medical treatment was provided (called medical malpractice) and other disputes relating to benefits or the delivery of services, including whether any medical services provided were unnecessary or unauthorized, or were improperly, negligently, or incompetently rendered. If I pick Kaiser as my Medi-Cal health plan, I give up my constitutional right to a jury or court trial for those certain disputes. I also agree to use binding neutral arbitration to resolve those certain disputes. I do not give up my right to a state hearing of any issue, which is subject to the state hearing process.

▶ Signatures of enrollees for all plans

Signature	Date
Signature of **Person 1**, or responsible party, or authorized representative for Person 1, if at least 18 years old ▶	Date
Signature of **Person 2**, or responsible party, or authorized representative for Person 2, if at least 18 years old ▶	Date
Signature of **Person 3**, or responsible party, or authorized representative for Person 3, if at least 18 years old ▶	Date
Signature of **Person 4**, or responsible party, or authorized representative for Person 4, if at least 18 years old ▶	Date

Immigration status

Use this list for "Applying for health insurance"

If you have one of these immigration statuses, you ***may qualify for health insurance***:

- Lawful Permanent Resident (LPR, or Greencard holder)
- Lawful Temporary Resident (LTR)
- Asylee
- Refugee
- Cuban/Haitian entrant
- Paroled into the U.S.
- Conditional entrant granted before 1980
- Battered spouse, child, or parent
- Victim of trafficking and his or her spouse, child, sibling, or parent
- Individual with non-immigrant status (includes worker visas, student visas, and citizens of Micronesia, the Marshall Islands, and Palau)
- Temporary Protected Status (TPS) or applicant for Temporary Protected Status (TPS)
- Deferred Enforced Departure (DED)
- Deferred action status *Note: If you are an individual with deferred action status under the Department of Homeland Security's deferred action for childhood arrivals in process (DACA), you are not considered to be lawfully present.*
- Granted withholding of deportation or withholding of removal, under the immigration laws or under the Convention against Torture (CAT)
- Applicant for withholding of deportation or withholding of removal, under the immigration laws or under the Convention against Torture (CAT)
- Applicant for special immigrant juvenile status
- Applicant for adjustment to LPR status, with approved visa petition
- Applicant for asylum
- Registry applicants with Employment Authorization Document (EAD)
- Order of supervision (with EAD)
- Applicant for cancellation of removal or suspension of deportation (with EAD)

If your immigration status is not listed above, you may still qualify for health insurance and should still apply.

Self-employment

Use this list for "Are you self-employed?"

You can subtract these items from your gross income to find your net self-employment income. See "Instructions for Schedule C" at **irs.gov** for more information.

- Car and truck expenses (workday travel, not commuting)
- Depreciation
- Employee wages and fringe benefits
- Property, liability, or business interruption insurance
- Interest (for example, mortgage interest paid to banks)
- Legal and professional services
- Rent or lease of business property and utilities
- Commissions, taxes, licenses, and fees
- Advertising
- Contract labor
- Repairs and maintenance
- Certain business travel and meals

Examples of other income

Use this list for "Do you have other income?"

- Unemployment benefits
- Social Security benefits
- Retirement or pension income
- Rent or royalty income
- Alimony received
- Investment income
- Capital gains
- Farming or fishing income
- Canceled debts
- Court awards
- Jury duty pay
- Miscellaneous

Deductions

Use this list for "Do you have deductions?"

- Certain self-employment expenses
- Student loan interest deduction
- Tuition and fees
- Educator expenses
- IRA contribution
- Moving expenses
- Penalty on early withdrawal of savings
- Health savings account deduction
- Alimony paid
- Domestic production activities deduction
- Certain business expenses of reservists, performing artists, and fee-basis government officials

Attachment F: Federal Poverty Guidelines

▶ Estimate what type of health insurance you may be eligible for in 2014.

Number of people in your household	If your annual household income is less than:	If your annual household income is between:
1	$15,860*	$15,860 – $45,960
2	$21,400	$21,400 – $62,040
3	$26,950	$26,950 – $78,120
4	$32,500	$32,500 – $94,200
5	$38,050	$38,050 – $110,280

You may be eligilble for Medi-Cal.

You may be eligible for insurance with financial help through Covered California.

**These annual household income amounts are approximate only and based on 2013 income data.*

If you already have affordable insurance from your employer or a government program like Medicare or Medicaid, you will not be eligible for Covered California health insurance plans.

★ If you have children or are pregnant, you can have higher income and still qualify for free or low-cost insurance through Medi-Cal or AIM. If you are pregnant, you and your expected baby (or babies) are counted as separate persons to qualify for Medi-Cal and as one person for financial help through Covered California.

Frequently Asked Questions (FAQ)

Getting help through Covered California

1. What is Covered California?

Covered California is the new marketplace that makes it possible for individuals and families to get free or low-cost health insurance through Medi-Cal, or to get help paying for private health insurance available through Covered California.

Our goal is to make it simple and affordable for Californians to get health insurance. Covered California is a partnership of the California Health Benefit Exchange and the California Department of Health Care Services.

2. What is Medi-Cal?

Medi-Cal is California's version of the federal Medicaid program. It is free or low-cost health insurance for California residents who qualify.

3. What is Access for Infants and Mothers (AIM)?

AIM is a low-cost health insurance program for pregnant women who don't have health insurance and whose income is too high for no-cost Medi-Cal. AIM is also available to women who have private health insurance plans with a maternity-only deductible or copayment greater than $500.

4. How can Covered California help me?

Covered California can help you choose a private insurance plan that meets your health needs and budget. We offer some of the state's best-known health plans, and some regional or local plans too.

We can explain the costs and benefits of health insurance plans clearly, so you can compare the different choices available to you. You will know exactly what you're getting and how much you have to pay before you choose your plan.

5. Can I get health insurance even if my income is too high?

Yes. Any Californian who qualifies can purchase private health insurance through Covered California regardless of income. We use your income to help us find the health insurance that is most affordable for your family.

6. What health insurance is offered through Covered California?

You will have a wide variety of health plans to choose from. Health insurance companies **cannot refuse to cover you** because you have been sick before or could not get coverage.

Covered California offers four groups of private health insurance plans: platinum, gold, silver, and bronze, plus a minimum-coverage plan.

Each group offers a different level of coverage, from high to low. Health insurance plans that cover more of your medical expenses will usually have a higher premium but allow you to pay less when you receive medical care.

Platinum plans have the highest premium, but they pay roughly 90% of your health care expenses. Gold plans pay roughly 80%, and silver plans pay roughly 70% of your health care expenses. Bronze plans have the lowest premium but pay roughly 60% of covered health expenses. To learn more about the full benefit packages available, please visit **CoveredCA.com** and review the plan documents, such as the plan's Evidence of Coverage, or the plan's insurance policy. Or call us at **1-800-300-1506** (TTY: 1-888-889-4500).

If you qualify for Medi-Cal, the coverage and costs are different and may be free for you.

7. Can I get health insurance through Covered California?

Any Californian can get health insurance through Covered California if he or she is a state resident and meets other requirements.

Applicants may qualify for a free or low-cost health plan, or for financial help that can lower the cost of premiums and copayments. The amount of financial help is based on household size and family income. Applicants qualify if their income meets the income limits.

8. How much does it cost?

The cost depends on what health insurance programs and financial assistance you qualify for, as well as which plan you choose. You can use the cost calculator at **CoveredCA.com** to find the cost and see if you qualify for help paying insurance.

***Frequently Asked Questions** continued on next page*

Getting help through Covered California *(continued)*

9. Should I include my first premium payment with this application?

No, do not send your first payment with this application. Your plan will send you an invoice for the amount you owe.

10. How do I apply?

You can apply for health insurance through Covered California in the following ways:

- **Online:** Visit **CoveredCA.com**. We provide information about each health insurance plan, explained in clear and simple terms.
- **By phone:** Call Covered California at **1-800-300-1506** (TTY: 1-888-889-4500). You can call Monday through Friday, 8 a.m. to 8 p.m., and Saturday, 8 a.m. to 6 p.m. The call is free!
- **By fax:** Fax your application to **1-888-329-3700.**
- **By mail:** Mail the Covered California application to:

  Covered California
  P.O. Box 989725
  West Sacramento, CA 95798-9725
- **In person:** We have trained Certified Enrollment Counselors or Certified Insurance Agents who can help you. Or you can visit your county social services office. This help is free! For a list of places near where you live or work, visit **CoveredCA.com** or call **1-800-300-1506** (TTY: 1-888-889-4500).

11. I am currently enrolled in Medi-Cal. Can I get health insurance through Covered California?

If your income changes during the year or at your annual renewal, you may qualify for other health insurance and premium assistance through Covered California.

12. What if I already have health insurance?

If you already have affordable health insurance from your employer, you do not need to do anything. But you can still apply anyway to find out if you or your family members qualify for free or low-cost health insurance.

If you apply, be sure to complete Attachment B and send it in with your application.

13. Do I need health insurance now that health reform has started?

Starting in January 2014, most people, including children, will be required to have health insurance or pay a tax penalty. Coverage may include insurance through your job, coverage you buy on your own, Medicare, or Medi-Cal.

But some people are exempt from having health insurance. Those people include, but are not limited to, members of federally recognized religious sects or divisions whose religious beliefs are opposed to accepting benefits from a health insurance plan, people who are incarcerated, people who are members of a federally recognized American Indian or Alaska Native tribe, and those people who have to pay more than 8% of their income for health insurance, after taking into account any employer contributions or premium assistance.

In 2014, the penalty will be 1% of your yearly income or $95, whichever is higher. The penalty will go up each year. By 2016, the penalty will be 2.5% of your yearly income or $695, whichever is higher. After 2016, the tax penalty will increase each year based on a cost-of-living adjustment.

For more information about penalties, visit **CoveredCA.com** or call your local county social services office or Covered California.

14. I don't have all the information I need to answer the questions on the application. What should I do?

If you don't have all the information, sign and submit your application anyway. We will call you to tell you what to do within 10 to 15 calendar days after we get your application. If you don't hear from us, please call us at **1-800-300-1506** (TTY: 1-888-889-4500).

15. What will happen after I apply?

We will send you a letter within 45 days to tell you which program you and your family members qualify for. If you don't hear from us, please call us at **1-800-300-1506** (TTY: 1-888-889-4500).

Frequently Asked Questions *continued on next page*

Getting help through Covered California *(continued)*

16. Can I get help with my application or with choosing a plan?

Yes! Help is free. Certified Enrollment Counselors and Certified Insurance Agents are available in communities across the state to give you information about new health insurance choices and help you apply. You can also get help by visiting your county social services office. You can get help in many different languages.

Get help with your application or with choosing a plan:

- **Online:** Visit **CoveredCA.com**. We provide information about each health insurance plan, explained in clear and simple terms.
- **By phone:** Call Covered California at **1-800-300-1506** (TTY: 1-888-889-4500). You can call Monday through Friday, 8 a.m. to 8 p.m., and Saturday, 8 a.m. to 6 p.m. The call is free!
- **In person:** We have trained Certified Enrollment Counselors and Certified Insurance Agents who can help you. Or you can visit your county social services office. This help is free! For a list of places near where you live or work, visit **CoveredCA.com** or call **1-800-300-1506** (TTY: 1-888-889-4500).

17. How can I choose a health insurance plan?

If you qualify for private health insurance plans through Covered California, you can visit **CoveredCA.com** to easily shop and compare health insurance plans. Covered California health plan brochures are also available for you.

Covered California will offer choices of private health insurance plans and Medi-Cal plans. You can choose the level of coverage that best meets your health needs and budget.

- You can choose to pay a higher monthly cost (called a premium) so that you pay less out of pocket when you need medical care.
- ***Or,*** you can choose to pay a lower monthly cost but pay more out of pocket when you need care.

If you qualify for Medi-Cal, the coverage and costs are different, and they may even be free. To learn more about available Medi-Cal plans in your county, call Health Care Options at **1-800-430-4263** (TTY: 1-800-430-7077). Or, visit **https://www.healthcareoptions.dhcs.ca.gov**.

Financial assistance

18. I don't make a lot of money. What programs are available to help me get health insurance?

Starting on January 1, 2014, people who need health insurance may be able to get help in one of these ways:

A. Assistance with monthly premiums. Premium assistance is available to help make health insurance affordable. People who qualify for premium assistance can get the assistance in advance (before they file taxes) to make their monthly premiums lower. Or they can get the assistance at the end of the year and pay less in taxes.

The amount of assistance for monthly premiums depends upon your household size and family income.

B. Medi-Cal: Medi-Cal is California's Medicaid program, paid for with federal and state taxes. It's health insurance for low-income California residents who meet certain requirements.

If your income is within the Medi-Cal limits for your family size, you will receive Medi-Cal coverage at no cost to you.

19. If my income changes, will my premium assistance change immediately?

No, your premium assistance will not change immediately. We will process any new information we have. And, we will tell you if the amount of your premium assistance changes.

20. If my income changes, how will the change affect me when I file my taxes?

It is important to report income changes to Covered California that affect the amount of premium assistance (or tax credits) that you receive. If your income decreases, you may qualify to receive a higher amount of premium assistance and reduce your out-of-pocket expenses even more. However, if your income increases, you may receive too much premium assistance and may be required to repay some of it back when you file your taxes for the benefit year.

Frequently Asked Questions *continued on next page*

Financial assistance *(continued)*

21. What if I didn't file taxes last year?

If you didn't file taxes last year, you can still apply for health insurance and get premium assistance. We will use your income to help us find the health insurance that is most affordable for you and your family.

If you qualify for premium assistance, you must file taxes for the benefit year.

22. What if my income changes after I apply?

If your income changes, it may change what kind of health insurance you qualify for.

If you have private health insurance through Covered California, call to report any change in your income that may affect your eligibility within 30 days.

If you have Medi-Cal and your income changes, contact your county social services office within 10 days.

Other questions

23. Does everyone on the application have to be a U.S. citizen or U.S. national?

No. You may qualify for health insurance through Medi-Cal even if you are not a U.S. citizen or a U.S. national.

24. Will my family and I qualify for the same program?

Depending on your household size or family income, you or your family may qualify for different programs. For example, you may qualify for affordable private health insurance available through Covered California. However, your child may qualify for free Medi-Cal. We will tell you which health insurance you and other members qualify for.

25. This application asks for a lot of personal information. Will Covered California share my personal and financial information?

No. The information you provide is private and secure, as required by federal and state law. We use your information only to see if you qualify for health insurance.

26. Will I be able to use my new Covered California health insurance plan right away?

If you are applying between October and December, 2013, health plans start providing services as early as January 1, 2014. If you are applying after January 1, 2014, your health plan may be able to start providing services as soon as the month after you apply.

27. What do you mean by "disability"?

You may have a disability and qualify for Medi-Cal if:

- You are deaf or have a serious hearing loss.
- You are blind or have a serious vision loss, even when wearing glasses.
- You have an intellectual or cognitive disability and have difficulty remembering, concentrating, or making decisions.
- You have an ambulatory condition and have difficulty walking or climbing the stairs.
- You have difficulty bathing or dressing or doing similar daily activities.
- You have a physical, mental, or emotional condition and have difficulty doing errands (such as shopping or visiting a doctor's office) without help.

You do **not** have to be receiving special assistance services in your home or living in any kind of nursing facility or assisted living facility.

28. I have a pre-existing condition or disability. Can I get health insurance through Covered California?

Yes, you can get health insurance regardless of any current or past health conditions or disability.

Starting in 2014, most health insurance plans can't refuse to cover you or charge you more just because you have a pre-existing health condition or disability.

29. I just found out I am pregnant. Can I apply for health insurance that will cover me during my pregnancy?

Yes. Make sure to answer yes to the application question "Are you pregnant?" or tell the person helping you to fill out your application. You can apply for health insurance that can cover prenatal care, labor and delivery, and postpartum care. Health insurance plans can no longer deny you health insurance if you are pregnant.

Frequently Asked Questions *continued on next page*

Other questions *(continued)*

30. I just had a new baby. What should I do about health insurance?

If you did not have Medi-Cal or Access for Infants and Mothers (AIM) at the time of delivery, fill out this application for your newborn.

If you did have Medi-Cal or AIM during your pregnancy, you do not need to fill out this application.

- Include the mother's information on page 2 of this application.
- If you had Medi-Cal, call your county social services office to make sure your baby is covered from birth, or fill out a newborn referral form. Print the form at **https://www.dhcs.ca.gov/formsandpubs/forms/Forms/MCED/MC_Forms/MC330_ENG.pdf**
- If you had AIM, call **1-800-433-2611**, or go to **aim.ca.gov** to register your baby.

31. Will I qualify for health insurance if I am not a citizen or do not have satisfactory immigration status?

Anyone who lives in California can apply for health insurance using this application. Only people who are applying must provide Social Security numbers or information about immigration status.

But you may qualify for certain health insurance programs regardless of your immigration status and even if you do not have a Social Security number.

We keep your information private and only share information with other government agencies to see which programs you qualify for.

32. Were you in foster care on your 18th birthday?

If you were in foster care and getting Medicaid in any state when you turned 18, and you are now between the ages of 18 and 26, you may qualify for Medi-Cal. After we verify that you are a California resident, we will enroll you in Medi-Cal for free. Then we will verify that you were in foster care and Medicaid before.

33. What constitutes a one-time payment?

One-time payments are only allowed for gambling winnings, prizes, cancellation of debt, salary or wages from decedents' employer received by a surviving spouse, retroactive social security and railroad retirement benefits, lottery winnings, gifts, and retroactive unemployment insurance benefits.

34. What does "self-employed" mean?

People who are self-employed earn a living directly from their own business or services. They do not earn money from a company that pays them.

35. Where can I get information about becoming registered to vote?

If you are not registered to vote where you live now and would like to apply to register to vote today, please visit **registertovote.ca.gov**. Or, call 1-800-345-VOTE (8683).

36. I am an American Indian or an Alaska Native. How can Covered California help me?

If you are a federally recognized American Indian or Alaska Native, or if you qualify in another way for services from the Indian Health Services, tribal health programs, or urban Indian health programs, you may qualify for free or low cost Medi-Cal. Or you may qualify for other cost savings, such as assistance paying premiums or no copayments. You may also have special monthly enrollment times.

- Complete Attachment A and send it with proof that you are an American Indian or Alaska Native. You can use a tribal enrollment card or Certificate of Degree of Indian Blood (CDIB) from the Bureau of Indian Affairs.
- If you qualify for Medi-Cal, you do **not** need to send proof of your American Indian or Alaska Native heritage. To see if you qualify for Medi-Cal, see Attachment F.

37. What if I don't agree with the decision Covered California makes?

You can file an appeal. To appeal a decision you don't agree with, contact Covered California in one of these ways:

- **Online:** Visit **CoveredCA.com**.
- **By phone:** Call Covered California at **1-800-300-1506** (TTY: 1-888-889-4500). You can call Monday through Friday, 8 a.m. to 8 p.m., and Saturday, 8 a.m. to 6 p.m. The call is free!
- **By fax:** Fax the appeal to **1-888-329-3700**.
- **By mail:** Mail the appeal to:
  Covered California – Appeals
  P.O. box 989725
  West Sacramento, CA 95798-9725
- **In person:** We have trained Certified Enrollment Counselors and Certified Insurance Agents who can help you. Or you can visit your county social services office. This help is free!

  For a list of Certified Enrollment Counselors and Certified Insurance Agents near where you live or work, or a list of county social services offices near you, visit **CoveredCA.com** or call **1-800-300-1506** (TTY: 1-888-889-4500).

Extra help may be available

CalFresh

Do you need help buying food for you and your family? CalFresh may be able to help!

In California, the federal Supplemental Nutrition Assistance Program (SNAP) is known as CalFresh. CalFresh helps you pay for nutritious fruits, vegetables, and other healthy foods.

To see if you quality for CalFresh, call **1-877-847-3663** or visit **www.calfresh.ca.gov**, or apply online at **benefitscal.org**.

Welltopia by DHCS

Visit Welltopia by the Department of Health Care Services (DHCS), the place of wellness, on Facebook and Twitter! You'll find tips to lower stress, eat healthier food, enjoy physical activity, quit smoking, and more.

Welltopia by DHCS has:

- Free, fun health apps
- Cool videos
- Links to:
  - Tasty and easy recipes
  - Farmers' market locations
  - CalFresh
- Fun places and activities for you and your kids
- Education, job placement, and other services to make your life a little easier

"Like" Welltopia by DHCS on Facebook!
Go to: facebook.com/DHCSWelltopia

Follow us! @WelltopiaDHCS

Earned Income Tax Credit (EITC)

EITC is a benefit for working people who have low to moderate income. This tax credit reduces the amount of tax you owe and may also result in a refund.

https://www.cdss.ca.gov/earned-income-tax-credit

Child Tax Credit

This tax credit that may be worth as much as $1,000 per qualifying child, depending on your income.

https://www.childtaxcredit.gov

Getting help in other languages

You can get help with this application in other languages. Call 1-800-300-1506.

Podemos ayudarle en español a llenar esta solicitud. Llame al 1-800-300-0213.

SPANISH

您可以透過其他語言
獲得此申請的幫助。
請致電 1-800-300-1533.

TRADITIONAL CHINESE

Quý vị có thể được trợ giúp về đơn đăng ký này bằng tiếng Việt. Hãy gọi 1-800-652-9528.

VIETNAMESE

이 응용 프로그램에 대한 한국어 지원을 받으실 수 있습니다. 전화: 1-800-738-9116.

KOREAN

Maaari kang kumuha ng tulong para sa aplikasyong ito sa Tagalog. Tumawag sa 1-800-983-8816.

TAGALOG

Koj txais tau kev pab nrog kev tso npe no ua lus Hmoob. Hu 1-800-771-2156.

HMONG

Вы можете получить помощь в оформлении этой заявки на русском языке. Звоните по телефону 1-800-778-7695.

RUSSIAN

Դուք կարող եք հայերենով օգնություն ստանալ այս դիմումի ձևը լրացնելու հարցում: Զանգահարեք 1-800-996-1009.

ARMENIAN

می توانید در ارتباط با این فرم تقاضا به زبان های دیگر کمک دریافت کنید. با شماره 1-800-921-8879 تماس بگیرید.

FARSI

អ្នកអាចទទួលបានជំនួយចំពោះ
ពាក្យសុំនេះជាភាសាខ្មែរ។
សូមទូរស័ព្ទមកលេខ 1-800-906-8528.

KHMER

يمكنك الحصول على مساعدة خاصة بهذا التطبيق باللغة العربية. اتصل بـ 1-800-826-6317.

ARABIC

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Go to: Facebook.com/CoveredCA

Follow us! @CoveredCA