

Minutes of the Open Session of the El Camino Hospital Board of Directors Wednesday, April 10, 2019 2500 Grant Road, Mountain View, CA 94040 Conference Rooms F&G (ground floor)

Board Members Present

Board Members Absent Peter C. Fung, MD **Members Excused**

None

Lanhee Chen, Chair
Jeffrey Davis, MD**
Gary Kalbach
Julie Kliger
Julia E. Miller, Secretary/Treasurer
Bob Rebitzer
George O. Ting, MD
John Zoglin, Vice Chair

**via teleconference

Agenda Item		Comments/Discussion	Approvals/ Action
1.	CALL TO ORDER/ ROLL CALL	The open session meeting of the Board of Directors of El Camino Hospital (the "Board") was called to order at 5:30pm by Secretary/Treasurer Miller. A verbal roll call was taken. Director Davis participated via teleconference. Vice Chair Zoglin joined the meeting at 5:59pm during Agenda Item 4: FY19 Period 8 Financials. Chair Chen joined the meeting during the closed session. Director Fung was absent. All other Board members were present at roll call.	
2.	POTENTIAL CONFLICT OF INTEREST DISCLOSURES	Secretary/Treasurer Miller asked if any Board members may have a conflict of interest with any of the items on the agenda. No conflicts were reported.	9
3.	QUALITY COMMITTEE REPORT	 Director Kliger highlighted the Quality Committee discussions from its last meeting: Dashboard Review: mortality is slightly above target, readmissions trending down; The Committee voted to form an ad hoc committee to recruit new members with expertise in data analytics, high reliability, and technical aspects of quality, or who have recently been a patient at ECH; Patient Family Advisory Council (PFAC) updates will be added to the Committee's pacing plan; and The Committee also discussed survey results regarding the organization's quality maturity. 	Staff to provide additional information about ECH's ratings compared with other local and comparable orgs
		Mark Adams, MD, CMO, outlined four domains for value-based purchasing (VBP): clinical outcomes; patient experience; safety; and efficiency (a Medicare calculation). In response to Board questions, Dr. Adams further described 1) performance of other participants in the VBP program, noting that most hover around 0%	
		withhold/bonus in the zero sum budget-based penalty program, and 2) comorbidity documentation that drives scoring for mortality. The Board requested additional information on ECH's VBP results and ECH's overall ratings compared to local competitors and other similar organizations. Director Kliger suggested that Dr. Adams present standings as it relates to quality and performance metrics at a future Board meeting. Dr. Adams agreed to bring back additional information and noted that across	

Open Minutes: ECH Regular Board Meeting April 10, 2019 | Page 2 about 20% agreement between them. In response to Director Miller's question, Dr. Adams discussed the current outbreak of measles in the US. 4. FY19 PERIOD 8 Iftikhar Hussain, CFO, provided an overview of the February financials: FY19 **FINANCIALS** Period 8 Financial performance for the month and the year are ahead of plan; **Financials** Volume is low for general medicine (due to a very mild flu season) approved and Maternal Child Health/deliveries; Mr. Hussain noted that this contributes to the unfavorable payor mix; Cost is favorable compared to budget; and The cash position remains strong. Mr. Hussain explained that, as of March, ECH recovered another \$13 million in investment income and is currently ahead of plan for the year. He cautioned that investments should be viewed over the long term. He noted that 1) \$13 million favorable variance in revenue was due to unusual items (including revenue cycle items, appeals, denials/underpayments, etc.) and 2) expenses are \$6 million ahead due to good expense and staffing management. Mr. Hussain reported that the opening of the Los Gatos infusion center has been delayed until August or September 2019. In response to Director Rebitzer's question, Mr. Hussain noted that budget assumptions will be discussed further in closed session and that a major focus over the next three years will be to reverse the unfavorable trends in payor mix and volume. Motion: To approve the FY19 Period 8 Financials. Movant: Kalbach Second: Rebitzer Ayes: Davis, Kalbach, Kliger, Miller, Rebitzer, Ting, Zoglin Noes: None **Abstentions:** None Absent: Chen, Fung Recused: None 5. PUBLIC Director Miller presented a donation of \$15,000 from Mary Ellen Fox and COMMUNICATION Michael Fox, Sr. following a positive patient experience at both campuses. 6. ADJOURN TO **Motion:** To adjourn to closed session at 6:03pm pursuant to *Gov't Code* Adjourned **CLOSED SESSION** Section 54957.2 for approval of the Minutes of the Closed Session of the to closed Hospital Board Meeting (March, 2019); pursuant to Health and Safety Code session at Section 32155 for a report of the Medical Staff; deliberations concerning 6:03pm reports on Medical Staff quality assurance matters: Medical Staff Report; pursuant to Health and Safety Code Section 32106(b) for a report and

Motion: To adjourn to closed session at 6:03pm pursuant to Gov't Code Section 54957.2 for approval of the Minutes of the Closed Session of the Hospital Board Meeting (March, 2019); pursuant to Health and Safety Code Section 32155 for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: Medical Staff Report; pursuant to Health and Safety Code Section 32106(b) for a report and discussion involving health care facility trade secrets: FY20 Budget Assumptions; pursuant to Health and Safety Code Section 32106(b) for a report and discussion involving health care facility trade secrets: Brand Positioning; pursuant to Health and Safety Code Section 32106(b) for a report and discussion involving health care facility trade secrets; Gov't Code Section 54957.6 for conference with labor negotiator Dan Woods; and Gov't Code Section 54956.9(d)(2) — conference with legal counsel — pending or threatened litigation: CEO Report on New Services and Program and Legal Matters; and pursuant to Gov't Code Section 54957 for discussion and report on personnel performance matters — Senior Management: Executive Session.

Movant: Kalbach

Open Minutes: ECH Regular Board Meeting April 10, 2019 | Page 3 Second: Rebitzer Ayes: Davis, Kalbach, Kliger, Miller, Rebitzer, Ting, Zoglin Noes: None **Abstentions:** None Absent: Chen, Fung Recused: None Open session was reconvened at 8:42pm by Chair Chen. Agenda items 7-14 7. AGENDA ITEM 15: were addressed in closed session. RECONVENE **OPEN SESSION/** During the closed session, the Board approved the Minutes of the Closed REPORT OUT Session of the Hospital Board Meeting (March 13, 2019) and the minutes of the Executive Compensation Committee (April 10, 2019) the Medical Staff Report, including the credentials and privileges report, by a unanimous vote in favor of all members present (Directors Chen, Davis (via teleconference), Kalbach, Kliger, Miller, Rebitzer, Ting, and Zoglin). Director Fung was absent. Consent Chair Chen asked if any member of the Board or the public wished to 8. AGENDA ITEM 16: remove an item from the consent calendar. Director Miller requested that calendar **CONSENT** Item 16a: Minutes of the Open Session of the Hospital Board Meeting approved CALENDAR (March 13, 2019) be pulled for discussion. Motion: To approve the consent calendar: FY19 Period 7 Financials; Minutes of the Open Session of the Executive Compensation Committee (January 29, 2019); Annual Board Self-Assessment Tool; Medical Staff Report: and for information: Finance Committee Approvals; Report on Capital Projects in Progress. Movant: Miller Second: Zoglin Ayes: Chen, Davis, Kalbach, Kliger, Miller, Rebitzer, Ting, Zoglin Noes: None Abstentions: None **Absent:** Fung Recused: None Director Miller noted that the public outreach regarding the expansion of the Board to 11 members has not happened, as the Governance Committee has currently tabled the issue. She commented that it is critical for the public to be notified before a bylaws change is considered and voted on. Motion: To approve the consent calendar: Minutes of the Open Session of the Hospital Board Meeting (March 13, 2019). Movant: Miller Second: Kalbach Aves: Chen, Davis, Kalbach, Kliger, Miller, Rebitzer, Ting, Zoglin Noes: None Abstentions: None Absent: Fung Recused: None Dan Woods, CEO, highlighted several processes and technologies: daily 9. AGENDA ITEM 17: executive rounding to engage with patients and employees, an ambient CEO REPORT listening feature ("talk to text") for physicians, "Nurse Brain" feature in Epic, and predictive analytics to identify fall risks. He also described the

new RN cohort and new leadership development program.

Mr. Woods acknowledged the El Camino Hospital Foundation for securing its highest ever annual yield, almost \$18 million YTD. He thanked the

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	Auxiliary for their contribution of over 6,000 hours in March 2019. In response to Director Ting's question, Mr. Woods explained that the ambient listening feature will be rolled out to the units, then to ambulatory sites on ECH's instance of Epic.	
10. AGENDA ITEM 22: BOARD COMMENTS	None.	
11. AGENDA ITEM 23: ADJOURNMENT	Motion: To adjourn at 8:53pm. Movant: Kalbach Second: Miller Ayes: Chen, Davis, Kalbach, Kliger, Miller, Rebitzer, Ting, Zoglin Noes: None Abstentions: None Absent: Fung Recused: None	Meeting adjourned at 8:53pm

Attest as to the approval of the foregoing minutes by the Board of Directors of El Camino Hospital:

Lanhee Chen

Chair, ECH Board of Directors

Julia E. Miller

Secretary, ECH Board of Directors

Prepared by:

Cindy Murphy, Director of Governance Services

Sarah Rosenberg, Contracts & Board Services Coordinator