

AGENDA
QUALITY, PATIENT CARE AND PATIENT EXPERIENCE COMMITTEE
OF THE EL CAMINO HOSPITAL BOARD OF DIRECTORS

Monday, October 7, 2019 – 5:30pm
 El Camino Hospital | Conference Room A&B
 2500 Grant Road, Mountain View, CA 94040

PURPOSE: To advise and assist the El Camino Hospital (ECH) Board of Directors (“Board”) in constantly enhancing and enabling a culture of quality and safety at ECH, and to ensure delivery of effective, evidence-based care for all patients. The Quality Committee helps to assure that excellent patient care and exceptional patient experience are attained through monitoring organizational quality and safety measures, leadership development in quality and safety methods and assuring appropriate resource allocation to achieve this purpose.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
1. CALL TO ORDER/ROLL CALL	Julie Kliger, Quality Committee Chair		5:30 – 5:32pm
2. POTENTIAL CONFLICT OF INTEREST DISCLOSURES	Julie Kliger, Quality Committee Chair		information 5:32 – 5:33
3. CONSENT CALENDAR ITEMS: <i>Any Committee Member or member of the public may pull an item for discussion before a motion is made.</i>	Julie Kliger, Quality Committee Chair	<i>public comment</i>	motion required 5:33 – 5:35
Approval a. Minutes of the Open Session of the Quality Committee Meeting (9/9/2019)			
Information b. FY20 Quality Dashboard c. FY20 Pacing Plan d. Progress Against FY20 QC Goals e. Hospital Update f. Annual Performance Improvement Reports			
4. REPORT ON BOARD ACTIONS	Julie Kliger, Quality Committee Chair		information 5:35 – 5:45
5. PATIENT STORY	Cheryl Reinking, RN, CNO		discussion 5:45 – 5:55
6. FY19 ORGANIZATIONAL GOAL SCORE	Cheryl Reinking, RN, CNO	<i>public comment</i>	possible motion 5:55 – 6:05
7. FY20 ORGANIZATIONAL GOAL METRICS	Cheryl Reinking, RN, CNO	<i>public comment</i>	possible motion 6:05 – 6:20
8. PATIENT EXPERIENCE STRATEGIC PLAN	Cheryl Reinking, RN, CNO		discussion 6:20 – 6:50
9. REVISED QUALITY COMMITTEE CHARTER	Cindy Murphy, Director of Governance Services	<i>public comment</i>	possible motion 6:50 – 7:05
10. PUBLIC COMMUNICATION	Julie Kliger, Quality Committee Chair		information 7:05 – 7:08
11. ADJOURN TO CLOSED SESSION	Julie Kliger, Quality Committee Chair		motion required 7:08 – 7:09
12. POTENTIAL CONFLICT OF INTEREST DISCLOSURES	Julie Kliger, Quality Committee Chair		information 7:09 – 7:10

A copy of the agenda for the Regular Meeting will be posted and distributed at least seventy-two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at (650) 988-7504 prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
13. CONSENT CALENDAR <i>Any Committee Member may pull an item for discussion before a motion is made.</i>	Julie Kliger, Quality Committee Chair		motion required 7:10 – 7:12
Approval <i>Gov't Code Section 54957.2.</i> a. Minutes of the Closed Session of the Quality Committee Meeting (8/5/2019) Information b. Medical Staff Quality Council Minutes			
14. Health and Safety Code Section 32155 for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: - Serious Safety Event/Red Alert Report	Cheryl Reinking, RN, CNO		discussion 7:27 – 7:42
15. ADJOURN TO OPEN SESSION	Julie Kliger, Quality Committee Chair		motion required 7:42 – 7:43
16. RECONVENE OPEN SESSION/ REPORT OUT To report any required disclosures regarding permissible actions taken during Closed Session.	Julie Kliger, Quality Committee Chair		information 7:43 – 7:44
17. ADJOURNMENT	Julie Kliger, Quality Committee Chair	<i>public comment</i>	motion required 7:44 – 7:45pm

Upcoming Meetings:

Regular Meetings: November 4, 2019; December 2, 2019; February 3, 2020; March 2, 2020; April 6, 2020; May 4, 2020; June 1, 2020

Educational Sessions: October 23, 2020 (with Hospital Board); April 22, 2020