

**AGENDA**  
**QUALITY, PATIENT CARE AND PATIENT EXPERIENCE COMMITTEE**  
**OF THE EL CAMINO HOSPITAL BOARD OF DIRECTORS**

**Monday, December 2, 2019 – 5:30pm**  
 El Camino Hospital | Conference Room A&B  
 2500 Grant Road, Mountain View, CA 94040

**PURPOSE:** To advise and assist the El Camino Hospital (ECH) Board of Directors (“Board”) in constantly enhancing and enabling a culture of quality and safety at ECH, and to ensure delivery of effective, evidence-based care for all patients. The Quality Committee helps to assure that excellent patient care and exceptional patient experience are attained through monitoring organizational quality and safety measures, leadership development in quality and safety methods and assuring appropriate resource allocation to achieve this purpose.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
<b>1. CALL TO ORDER/ROLL CALL</b>	Julie Klinger, Quality Committee Chair		<b>5:30 – 5:32pm</b>
<b>2. POTENTIAL CONFLICT OF INTEREST DISCLOSURES</b>	Julie Klinger, Quality Committee Chair		<b>information</b> <b>5:32 – 5:33</b>
<b>3. CONSENT CALENDAR ITEMS</b> <i>Any Committee Member or member of the public may pull an item for discussion before a motion is made.</i>	Julie Klinger, Quality Committee Chair	<i>public comment</i>	<b>motion required</b> <b>5:33 – 5:35</b>
<b>Approval</b> a. Minutes of the Open Session of the Quality Committee Meeting (11/4/2019) <b>Information</b> b. FY20 Quality Dashboard c. FY20 Pacing Plan d. Progress Against FY20 QC Goals e. Hospital Update			
<b>4. FOLLOW UP ITEMS FROM LAST MEETING</b>	Julie Klinger, Quality Committee Chair		<b>discussion</b> <b>5:35 – 5:40</b>
<b>5. REPORT ON BOARD ACTIONS</b>	Julie Klinger, Quality Committee Chair		<b>information</b> <b>5:40 – 5:50</b>
<b>6. PATIENT STORY</b>	Cheryl Reinking, RN, CNO		<b>discussion</b> <b>5:50 – 6:00</b>
<b>7. READMISSION DASHBOARD</b>	Cheryl Reinking, RN, CNO		<b>discussion</b> <b>6:00 – 6:10</b>
<b>8. PATIENT SAFETY INDICATORS</b>	Cheryl Reinking, RN, CNO		<b>discussion</b> <b>6:10 – 6:20</b>
<b>9. PEER REVIEW PROCESS</b>	Shreyas Mallur, MD, Associate CMO; Daniel Shin, MD, Medical Director, Quality & Patient Safety		<b>discussion</b> <b>6:20 – 6:50</b>
<b>10. ANNUAL PERFORMANCE IMPROVEMENT REPORTS</b>	Cheryl Reinking, RN, CNO		<b>discussion</b> <b>6:50 – 7:00</b>
<b>11. PUBLIC COMMUNICATION</b>	Julie Klinger, Quality Committee Chair		<b>information</b> <b>7:00 – 7:03</b>
<b>12. ADJOURN TO CLOSED SESSION</b>	Julie Klinger, Quality Committee Chair		<b>motion required</b> <b>7:03 – 7:04</b>

A copy of the agenda for the Regular Meeting will be posted and distributed at least seventy-two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at (650) 988-7504 prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
<b>13. POTENTIAL CONFLICT OF INTEREST DISCLOSURES</b>	Julie Kliger, Quality Committee Chair		<b>information</b> <b>7:04 – 7:05</b>
<b>14. CONSENT CALENDAR</b> <i>Any Committee Member may pull an item for discussion before a motion is made.</i>	Julie Kliger, Quality Committee Chair		<b>motion required</b> <b>7:05 – 7:07</b>
<b>Approval</b> <i>Gov't Code Section 54957.2.</i> a. Minutes of the Closed Session of the Quality Committee Meeting (12/2/2019) <b>Information</b> b. Medical Staff Quality Council Minutes			
<b>15. Health and Safety Code Section 32155</b> for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: - Q1 Quality and Safety Review	Cheryl Reinking, RN, CNO		<b>discussion</b> <b>7:07 – 7:27</b>
<b>16. Health and Safety Code Section 32155</b> for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: - Serious Safety Event/Red Alert Report	Cheryl Reinking, RN, CNO		<b>discussion</b> <b>7:27 – 7:37</b>
<b>17. ADJOURN TO OPEN SESSION</b>	Julie Kliger, Quality Committee Chair		<b>motion required</b> <b>7:37 – 7:38</b>
<b>18. RECONVENE OPEN SESSION/ REPORT OUT</b> To report any required disclosures regarding permissible actions taken during Closed Session.	Julie Kliger, Quality Committee Chair		<b>information</b> <b>7:38 – 7:39</b>
<b>19. CLOSING WRAP UP</b>	Julie Kliger, Quality Committee Chair		<b>discussion</b> <b>7:39 – 7:40pm</b>
<b>20. ADJOURNMENT</b>	Julie Kliger, Quality Committee Chair	<i>public comment</i>	<b>motion required</b> <b>7:40 – 7:45pm</b>

**Upcoming Meetings:**

Regular Meetings: February 3, 2020; March 2, 2020; April 6, 2020; May 4, 2020; June 1, 2020

Educational Sessions: April 22, 2020