

AGENDA
QUALITY, PATIENT CARE AND PATIENT EXPERIENCE COMMITTEE
OF THE EL CAMINO HOSPITAL BOARD OF DIRECTORS

Monday, April 6, 2020 – 5:30pm

El Camino Hospital | 2500 Grant Road, Mountain View, CA 94040

PURSUANT TO STATE OF CALIFORNIA EXECUTIVE ORDER N-29-20 Dated March 18, 2020, EL CAMINO HEALTH WILL NOT BE PROVIDING A PHYSICAL LOCATION FOR THIS MEETING. INSTEAD, THE PUBLIC IS INVITED TO JOIN THE OPEN SESSION MEETING VIA TELECONFERENCE AT 1-866-365-4406 MEETING CODE 9407053#.

PURPOSE: To advise and assist the El Camino Hospital (ECH) Board of Directors (“Board”) in constantly enhancing and enabling a culture of quality and safety at ECH, and to ensure delivery of effective, evidence-based care for all patients. The Quality Committee helps to assure that excellent patient care and exceptional patient experience are attained through monitoring organizational quality and safety measures, leadership development in quality and safety methods and assuring appropriate resource allocation to achieve this purpose.

| AGENDA ITEM | PRESENTED BY | | ESTIMATED TIMES |
|--|--|-----------------------|--|
| 1. CALL TO ORDER/ROLL CALL | Julie Klinger, Quality Committee Chair | | 5:30 – 5:32pm |
| 2. POTENTIAL CONFLICT OF INTEREST DISCLOSURES | Julie Klinger, Quality Committee Chair | | information 5:32 – 5:33 |
| 3. CONSENT CALENDAR ITEMS <i>Any Committee Member or member of the public may pull an item for discussion before a motion is made.</i> | Julie Klinger, Quality Committee Chair | <i>public comment</i> | motion required 5:33 – 5:35 |
| Approval a. Minutes of the Open Session of the Quality Committee Meeting (03/02/2020) b. Proposed FY21 Committee Meeting Dates | | | |
| Information c. FY20 Quality Dashboard d. FY20 Pacing Plan e. Progress Against FY20 QC Goals | | | |
| 4. QUALITY COMMITTEE FOLLOW-UP TRACKING | Julie Klinger, Quality Committee Chair | | information 5:35 – 5:37 |
| 5. REPORT ON BOARD ACTIONS | Julie Klinger, Quality Committee Chair | | information 5:37 – 5:42 |
| 6. PATIENT STORY | Cheryl Reinking, RN, CNO | | discussion 5:42 – 5:52 |
| 7. PATIENT EXPERIENCE (HCAHPS) | Cheryl Reinking, RN, CNO | | discussion 5:52 – 6:12 |
| 8. QUALITY/PERFORMANCE IMPROVEMENT & PATIENT SAFETY PLAN - QAPI | Mark Adams, MD, CMO | | discussion 6:12 – 6:32 |
| 9. VALUE BASED PURCHASING REPORT | Mark Adams, MD, CMO | | discussion 6:32 – 6:42 |
| 10. APPROVE FY21 COMMITTEE GOALS | Mark Adams, MD, CMO | <i>public comment</i> | possible motion 6:42 – 6:52 |
| 11. PROPOSED FY21 ORGANIZATIONAL GOALS | Mark Adams, MD, CMO | <i>public comment</i> | possible motion 6:52 – 7:12 |

A copy of the agenda for the Regular Meeting will be posted and distributed at least seventy-two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at (650) 988-7504 prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

| AGENDA ITEM | PRESENTED BY | | ESTIMATED TIMES |
|---|---------------------------------------|-----------------------|---------------------------------------|
| 12. PUBLIC COMMUNICATION | Julie Kliger, Quality Committee Chair | | information 7:12 – 7:15 |
| 13. ADJOURN TO CLOSED SESSION | Julie Kliger, Quality Committee Chair | <i>public comment</i> | motion required 7:15 – 7:16 |
| 14. POTENTIAL CONFLICT OF INTEREST DISCLOSURES | Julie Kliger, Quality Committee Chair | | information 7:16 – 7:17 |
| 15. CONSENT CALENDAR <i>Any Committee Member may pull an item for discussion before a motion is made.</i> | Julie Kliger, Quality Committee Chair | | motion required 7:17 – 7:19 |
| Approval <i>Gov't Code Section 54957.2.</i> a. Minutes of the Closed Session of the Quality Committee Meeting (03/02/2020) Information b. Medical Staff Quality Council Minutes (including API Reports) | | | |
| 16. Health and Safety Code Section 32155 MEDICAL STAFF CREDENTIALING AND PRIVILEGES REPORT | Mark Adams, MD, CMO | | discussion 7:19 – 7:29 |
| 17. Health and Safety Code Section 32155 for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: - Serious Safety Event/Red Alert Report | Mark Adams, MD, CMO | | discussion 7:29 – 7:34 |
| 18. ADJOURN TO OPEN SESSION | Julie Kliger, Quality Committee Chair | | motion required 7:34 – 7:35 |
| 19. RECONVENE OPEN SESSION/ REPORT OUT To report any required disclosures regarding permissible actions taken during Closed Session. | Julie Kliger, Quality Committee Chair | | information 7:35 – 7:36 |
| 20. CLOSING WRAP UP | Julie Kliger, Quality Committee Chair | | discussion 7:36 – 7:41 |
| 21. ADJOURNMENT | Julie Kliger, Quality Committee Chair | <i>public comment</i> | motion required 7:41 – 7:42 |

Upcoming Meetings:

Regular Meetings: May 4, 2020; June 1, 2020
Educational Sessions: April 22, 2020