



2500 Grant Road
Park Pavilion, Mailstop PAR116
Mountain View, CA 94040
Phone: 650-940-7154
Fax: 650-940-7144
elcaminohealth.org/foundation

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Dear Friend of El Camino Health,

We deeply value our relationship with you and the trust you place in us to keep your personal information secure. We have been informed that the company that manages our foundation database, Blackbaud, was the victim of an information security incident in early 2020. We have been assured that no bank, credit card, or social security number information was accessed. However, Blackbaud has determined that the accessed file may have contained demographic information including names, addresses, telephone numbers, and donation history.

After discovering the attack, Blackbaud's cyber security team worked with independent forensic experts and law enforcement to successfully expel the hackers from their system. Blackbaud has advised us that based on the nature of the incident, it has no reason to believe that any of the data involved will be shared with any parties. A statement from Blackbaud is available on their site blackbaud.com/securityincident (note: this link will take you to blackbaud.com, a third-party website)

While there is no evidence that your personal information has been misused or made public, we will continue to monitor reports from Blackbaud. El Camino Health Foundation's Legal Counsel has been working actively with our information security team to fully investigate and monitor the situation as it develops. We are committed to keeping you informed should any further developments arise or new information emerges. We truly value your privacy and we regret that this incident took place.

A handwritten signature in blue ink that reads "Andrew T. Cope".

Andrew T. Cope
President
El Camino Health Foundation

