

#### AGENDA REGULAR MEETING OF THE EL CAMINO HOSPITAL BOARD OF DIRECTORS

#### Wednesday, February 10, 2021 – 5:30pm

El Camino Hospital | 2500 Grant Road Mountain View, CA 94040

PURSUANT TO STATE OF CALIFORNIA EXECUTIVE ORDER N-29-20 DATED MARCH 18, 2020, El CAMINO HEALTH **WILL NOT BE PROVIDING A PHYSICAL LOCATION FOR THIS MEETING**. INSTEAD, THE PUBLIC IS INVITED TO JOIN THE OPEN SESSION MEETING VIA TELECONFERENCE AT:

1-669-900-9128, MEETING CODE: 369-007-4917#. No participant code. Just press #.

To watch the meeting livestream, please visit: <u>https://www.elcaminohealth.org/about-us/leadership/board-meeting-stream</u> Please note that the livestream is for **meeting viewing only** and there is a slight delay; to provide public comment, please use the phone number listed above.

MISSION: To heal, relieve suffering, and advance wellness as your publicly accountable health partner.

	AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
1.	CALL TO ORDER/ROLL CALL	Lanhee Chen, Board Chair		5:30 – 5:31pm
2.	POTENTIAL CONFLICT OF INTEREST DISCLOSURES	Lanhee Chen, Board Chair		information 5:31 – 5:32
3.	<ul> <li><b>PUBLIC COMMUNICATION</b></li> <li>a. Oral Comments</li> <li><i>This opportunity is provided for persons in the audience to make a brief statement, not to exceed three (3) minutes on issues or concerns not covered by the agenda.</i></li> <li>b. Written Correspondence</li> </ul>	Lanhee Chen, Board Chair		information 5:32 -5:35
4.	BOARD RECOGNITION Resolution 2021-01 <u>ATTACHMENT 4</u>	Dan Woods, CEO	public comment	motion required 5:35 – 5:40
5.	QUALITY COMMITTEE REPORT <u>ATTACHMENT 5</u>	Julie Kliger, Quality Committee Chair; Mark Adams, MD, CMO		discussion 5:40 – 5:55
6.	FY21 PERIOD 6 FINANCIALS <u>ATTACHMENT 6</u>	Carlos Bohorquez, CFO	public comment	possible motion 5:55 – 6:10
7.	<ul> <li>GOVERNANCE COMMITTEE REPORT</li> <li>a. Draft <i>Resolution 2021-02</i>: Delegating Authority to the ECH Board Finance Committee; Proposed Revised ECH Community Benefit Policy; Proposed Revised Finance Committee Charter</li> <li>b. Proposed FY21 ECH Board Member Competencies</li> </ul>	Peter C. Fung, MD, Governance Committee Chair	public comment	possible motion(s) 6:10 – 6:30
8.	ADJOURN TO CLOSED SESSION	Lanhee Chen, Board Chair	public comment	motion required 6:30 – 6:35
9.	POTENTIAL CONFLICT OF INTEREST DISCLOSURES	Lanhee Chen, Board Chair		information 6:35 – 6:36
10.	<b>CONSENT CALENDAR</b> Any Board Member may remove an item for discussion before a motion is made.	Lanhee Chen, Board Chair		motion required 6:36 – 6:38

A copy of the agenda for the Regular Board Meeting will be posted and distributed at least seventy two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at (650) 988-7504 prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

	AGENDA ITEM	PRESENTED BY	ESTIMATED TIMES
	<ul> <li>Approval Gov't Code Section 54957.2:</li> <li>a. Minutes of the Closed Session of the Hospital Board Meeting (12/9/2020)</li> <li>Reviewed and Recommended for Approval by the Quality, Patient Care and Patient Experience Committee</li> <li>Health &amp; Safety Code Section 32155 for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters:</li> <li>b. Quality Committee Report <ul> <li>(i) Medical Staff Credentials and Privileges Report</li> <li>(ii) Quality Council Minutes</li> </ul> </li> </ul>		
11.	<ul> <li>Health &amp; Safety Code Section 32155 for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters:</li> <li>Medical Staff Report</li> </ul>	Apurva Marfatia, MD, Enterprise Chief of Staff; Michael Kan, MD, Los Gatos Chief of Staff	motion required 6:38 – 6:48
12.	<ul> <li>Health and Safety Code Section 32106(b) for a report and discussion involving health care facility trade secrets:</li> <li>Women's Hospital Expansion Project for New Services and Programs</li> </ul>	Jim Griffith, COO; Ken King, CASO	discussion 6:48 – 7:13
13.	<ul> <li>Health and Safety Code Section 32106(b) for a report and discussion involving health care facility trade secrets:</li> <li>FY21 Q2 Strategic Plan Metrics</li> </ul>	Dan Woods, CEO	discussion 7:13 – 7:23
14.	<ul> <li>Health and Safety Code Section 32106(b) for a report and discussion involving health care facility trade secrets:</li> <li>Strategic Planning Update</li> </ul>	Dan Woods, CEO; Edward Levine, MD, Michelle Chmielewski, and Celia Huber, McKinsey & Company	discussion 7:23 – 8:23
15.	<ul> <li>Gov't Code Section 54956.9(d)(2) –</li> <li>conference with legal counsel – pending or threatened litigation; Gov't Code Section 54957 and 54957.6 for discussion and report on personnel matters:</li> <li>CEO Report on Legal Update and Personnel Matters</li> </ul>	Dan Woods, CEO	discussion 8:23 – 8:33
16.	Report involving <i>Gov't Code Section 54957</i> for discussion and report on personnel performance matters – Senior Management: - Executive Session	Lanhee Chen, Board Chair	discussion 8:33 – 8:43
17.	ADJOURN TO OPEN SESSION	Lanhee Chen, Board Chair	motion required 8:43 – 8:44
18.	RECONVENE OPEN SESSION/ REPORT OUT To report any required disclosures regarding permissible	Lanhee Chen, Board Chair	information 8:44 – 8:45
	actions taken during Closed Session.		

	AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
19.	<b>CONSENT CALENDAR ITEMS:</b> Any Board Member or member of the public may remove an item for discussion before a motion is made.	Lanhee Chen, Board Chair	public comment	motion required 8:45 – 8:47
	<ul> <li>Approval</li> <li>a. Minutes of the Open Session of the Hospital Board Meeting (12/9/2020)</li> <li>b. Board Advisory Committee Assignments</li> <li>c. LPCH NICU Professional Services Payment</li> </ul>			
	Reviewed and Recommended for Approval by theFinance Committeed.FY21 Period 5 Financialse.Enterprise Telepsychiatric Services Renewal			
	Reviewed and Recommended for Approval by the         Medical Executive Committee         f.       Medical Staff Report         g.       El Camino Hospital Medical Staff Bylaws         Revisions			
	Information         h.       Mountain View Site Plan Status         i.       Finance Committee Approvals			
20.	WOMEN'S HOSPITAL EXPANSION PROJECT FUNDING <u>ATTACHMENT 20</u>	Ken King, CASO	public comment	possible motion 8:47 – 8:57
21.	CEO REPORT ATTACHMENT 21	Dan Woods, CEO		information 8:57 – 9:07
22.	BOARD COMMENTS	Lanhee Chen, Board Chair		information 9:07 – 9:09
23.	ADJOURNMENT	Lanhee Chen, Board Chair	public comment	motion required 9:09 – 9:10pm

**Upcoming Regular Meetings**: February 24, 2021 (Retreat); March 10, 2021; April 7, 2021; May 12, 2021; May 24, 2021 (Joint with Finance Committee); June 9, 2021

# El Camino Hospital Board

RESOLUTION 2021 - 01 RESOLUTION OF THE BOARD OF DIRECTORS OF EL CAMINO HOSPITAL REGARDING RECOGNITION OF SERVICE AND SUPPORT

WHEREAS, the Board of Directors of El Camino Hospital values and wishes to recognize the contribution of individuals who enhance the experience of the hospital's patients, their families, the community and the staff, as well as individuals who in their efforts exemplify El Camino Hospital's mission and values.

WHEREAS, the Board wishes to honor and recognize frontline healthcare workers for their dedication and efforts, which are often above and beyond the call of duty, during these extraordinary times.

Since the onset of the pandemic, nearly one year ago, frontline health care workers have provided care to El Camino Health's patients during the unprecedented circumstances created by this once-in-a-century pandemic. These include Physicians, Nurses, Respiratory Therapists, Physical Therapists, Occupational Therapists, Speech Therapists CNAs, Administrative Assistants, Unit Clerks, Phlebotomists, ED Techs and Surgical Techs, that work in many areas across the enterprise, but primarily the ED, Medical/Surgical Units, CCU, ICU, PCU, 3B/3C (telemetry) PACU, OR, 2B/OPS, as well as employees that work in our patient care resources, imaging, nutritional and environmental services departments. El Camino Health staff have consistently displayed selfless dedication by placing the care of El Camino Health's patients ahead of all other priorities as the pandemic continues. The frontline workers of El Camino Health are at the center of caring for patients affected by the pandemic.

WHEREAS, the Board would like to acknowledge EI Camino Health's frontline healthcare workers for their continuous commitment to EI Camino Health's patients and the community since the pandemic began and have met the continuous challenges presented by the pandemic with steadfast resolve.

**NOW THEREFORE BE IT RESOLVED** that the Board does formally and unanimously pay tribute to:

### FRONTLINE HEALTHCARE WORKERS

#### FOR THEIR UNWAVERING COMMITMENT AND DEDICATION TO EL CAMINO HEALTH PATIENTS AND THE COMMUNITY DURING THE COVID-19 PANADEMIC.

IN WITNESS THEREOF, I have here unto set my hand this 10TH DAY OF FEBRUARY 2021.

#### EL CAMINO HOSPITAL BOARD OF DIRECTORS:

Lanhee J. Chen, JD, PhD Julie Kliger, MPA, BSN, RN Bob Rebitzer Peter C. Fung, MD, MS, FACP, FAAN, FAHA Julia E. Miller Carol A. Somersille, MD, FACOG John L. Zoglin Gary Kalbach Jack Po, MD George O. Ting, MD

J**ulia E. Miller** Secretary/Treasurer, El Camino Hospital Board of Directors





#### EL CAMINO HOSPITAL BOARD OF DIRECTORS BOARD MEETING MEMO

To:El Camino Hospital Board of DirectorsFrom:Julie Kliger, MPA, BSN, Quality Committee Chair<br/>Mark Adams, MD, CMODate:February 10, 2021Subject:Quality, Patient Care and Patient Experience Committee Report

**<u>Purpose</u>:** To inform the Board of the work of the Quality Committee. The Committee met on February 1. 2021.

#### Summary:

- 1. The consent agenda including the FY21 Enterprise Quality Dashboard was accepted without any extractions. During her report, the Chair recognized Cheryl Reinking, RN, CNO, and her team for achieving a successful Magnet re-certification from ANCC. This is ECH's fourth Magnet designation and it is one of only 100 hospital nationwide to receive a fourth.
- 2. Cheryl Reinking RN, CNO, presented a recent patient story that came from the Maternal Child Health area. While her overall care was satisfactory, there was a concern raised regarding her lactation support. Following service recovery, several adjustments to the overall lactation support service were subsequently implemented.
- 3. Mark Adams MD, CMO, presented the quarterly ECHMN quality report.

There are three key areas of focus for ECHMN with respect to quality and service:

- a. <u>HEDIS</u> (Healthcare Effectiveness Data and Information set)
- **b.** <u>MIPS (Medicare Incentive Payment System)</u>
- c. <u>NPS (net promoter score</u>)

ECHMN has established true north pillars, one of which is quality and service. For quality, the goals are: achieve top decile HEDIS composite score by 2023 and achieve MIPS composite exceptional rating annually. While there are many more HEDIS measures, 8 key metrics have been selected based on importance to patient care, impact on financial reimbursement, and concordance with MIPS measures. The latest quarter results show improvements in all 8 categories of HEDIS measures with composite score improvement to 3.375. However, the Committee felt that while improvement is occurring, there is a need for the physician group to set higher targets and to realize stronger quality performance goals. Dr. Adams explained to the Committee that new, more robust targets would be established in June.

Work has continued on improving the CMS Merit-based Incentive Payment System (MIPS) score. The latest results show ECHMN scoring 86% that qualifies ECHMN for the exceptional bonus level. This is not only excellent achievement in quality, but will also result in a financial benefit in the form of a CMS bonus (to be determined in August of this year).

Finally, the NPS score for ECHMN has shown a steady improvement. The FYQ2 NPS score for ECHMN is 75.7 compared to 76.2 for FYQ1. Baseline FY20 was 72.3.

- 4. Dr. Adams next reviewed the quarterly Board Quality Dashboard. The intent is to review those areas of potential concern (in red) and are noted below according to the Quality Domain:
  - a. Safe Care:
    - i. SSER is slightly below target accompanied by some good news that Surgical Site Infections are down significantly
    - ii. CAUTI: 4 total; 1 COVID patient requiring prolonged ICU care; 3 secondary to prolonged catheterization following urinary retention
    - iii. C.Diff: 4 cases total; one failed screening
    - iv. CLABSI: 4 total; 1 secondary to urinary infection source; 1 secondary to a longstanding chemotherapy port; 1 related to improper culture from the line
  - b. Timely:
    - i. All three ED measures showed increases related to increasing COVID census; combination of waiting for test results and delays because of bed availability
  - c. Effective Care:
    - i. CMS SEP-1 Compliance rate: increased in Q2 to 81.8% but still below internal goal; CMS median rate is 60% across all hospitals.
    - ii. PC-01: 1 case as in Q1 but lower denominator resulted in higher rate: 1.89%
    - iii. PC-02 C/S rate: decreased but still above target of 23.5% focused interventions on several outliers underway (one practitioner has a rate of 45% for example)
  - d. Efficient Care:
    - i. ALOS/Expected LOS: Long term patients difficult to discharge and place including COVID-19 patients impact this metric.
  - e. Equitable Care: no issues
  - f. **P**atient-Centered Care:
    - i. IP enterprise slightly decreased. ED improved, MCH decreased, outpatient surgery improved. The lack of patient visitation due to COVID pandemic affects these scores and has been experienced by many hospital systems
- 5. There was a follow up discussion regarding health equity. A review of the demographics of our service area revealed that our population is very diverse, but also economically advantaged. (Santa Clara County, for example, has the highest household median income in CA and 5<sup>th</sup> highest in the U.S.) A summary of our COVID patient demographics and outcomes was compiled to review to look for any disparities that might be identified for corrective action. While we have seen a shift to a younger population of patients hospitalized with COVID, age continues to be a significant risk factor above all other demographical categories. The percentage of COVID patients by race and ethnicity is fairly proportionate to all hospitalized patients as a base for comparison with the exception of the "other" category which shows a three-fold greater percentage by comparison. This demonstrates one of the challenges of using race and/or ethnicity in a very diverse community as the number of mixed marriage offspring cannot be categorized and more and more people refuse to identify their race/ethnicity. The deaths from COVID, however, do appear to line up closely with the overall patient population percentages. From this limited information, we have not demonstrated any healthcare disparity in our patient population.

Because of the high concentration of unaffordable housing in our service area, many of our employees are forced to live far outside our service area in communities that may be less advantaged. Keeping this in mind, as we reviewed our employee vaccination rate we noticed a significantly lower rate among our Environmental Services Employees. This group of employees are lower wage earners and have a higher rate of Hispanic ethnicity. We then engaged this group by arranging for special education sessions with both one of our Infectious Disease specialists accompanied by a Spanish translator. Following this intervention, the vaccination rates increased

and then more closely matched our general employee rate. This demonstrated the need to tailor health messaging to different groups rather than relying on one size fits all. It also confirmed that language is a crucial component of this communication.

Another tool to assess the Social Determinants of Health which impact health equity is the CA Healthy Places Index (HPI). This index is based on 25 community factors that are compiled and used to calculate a score from 0 - 100. Healthcare is a very small component which is no surprise of course. Reviewing the indices we see that our service area has an incredibly high HPI compared to other parts of Santa Clara County.

Committee members made several suggestions pertaining to potential interventions both within our employee population, service area, and surrounding areas.

#### **Attachments:**

1. Q2 Board Quality Dashboard (STEEP)



#### Quarterly Board Quality Dashboard (STEEEP Dashboard) FYTD 21, Q2 (unless otherwise specified by \*)

		Baseline	Target			Performance		
Quality	Metric			FYTD21,	FYTD21,	FYTD21,	FYTD21,	FYTD21
Domain		FY 20	FY 21	Q1	Q2	Q3	Q4	Total
	Risk Adjusted Mortality Index	0.74	0.76	0.75	0.79			0.77
	Sepsis Mortality Index	0.96	0.90	0.76	1.14			0.98
0	Serious Safety Events Rate (SSER) (baseline Dec'19 to Jun'20)	4.28	4.00	3.98	**3.87			3.87
Care	Surgical Site Infections (SSI)	0.36	1.0 (SIR)	0.62	0.12			0.37
e O	Catheter Associated Urinary Tract Infection (CAUTI) - HAI	0.47	<= 0.48	0.51	0.71			0.51
Safe	Central Line Associated Blood Stream Infection (CLABSI) - HAI	0.15	<= 0.2	0.0	0.71			0.0
	Clostridium Difficile Infection (CDI) - HAI	1.46	<= 1.46	1.6	1.44			1.52
	Modified PSI-90 CMS HAC Reduction Program	0.919	0.90	0.898	0.815			0.857
γ	Patient Throughput - ED Door to Admit Order	190 min	181 min	188 min	197 min			193 min
Timely	Patient Throughput - Median Time Arrival to ED Departure	257 min <sup>†</sup>	245 min	255 min	274 min			265 min
Ē	ED Arrival to Direct Discharge for ED Patients	151 min	145 min	152 min	154 min			153 min
	Risk Adjusted Readmissions Index	0.96	0.93	0.88	*0.90			0.89
	CMS SEP-1 Compliance Rate	70.9%	86%	67.6%	81.8%			75.6%
ive	PC-01 Elective Delivery Prior to 39 Weeks Gestation	ENT: 1.3%	1.3%	1.4% (1/71)	*1.89% (1/53)			1.6%
Effective	PC-02 NTSV C-Section	ENT: 24.0%	23.5%	27.6% (142/514)	*25.5% (85/333)			26.8%
Ĕ	ECMN: CMS 165 Controlling High Blood Pressure	51.20%	63	58.0%	56.0%			57.0%
	ECMN: CMS 122 Diabetes Hemoglobin A1c Poor Control	43.30%	<45	26.0%	29.0%			28.0%
	HEDIS: Composite	NA	3.0	3.25	3.3			3.3
Efficient	Arithmetic Observed LOS/ Geometric Expected LOS	1.32	1.00	1.32	1.32			1.32
Effic	MSPB-1 Medicare Spending per Beneficiary (CMS)	0.99 (CY 18)	0.99	0.99	81.8%      7       *1.89% (1/53)      7       *25.5% (85/333)      7       56.0%      7       29.0%      7       3.3      7       1.32     None     7       None     1     7       \$5.7 mil      \$1       1.1k      5       0.64%      0		0.99	
	Hospital Charity Care Support	\$20.5 mil	NA	\$6.6 mil	\$5.7 mil			\$12.3 mil
Equitable	Clinic Charity Care Support	\$44.3k	NA	\$8.5k	1.1k			9.6k
Ital	Language Line Unmet Requests (data collection started Q2)	0.34%	<1%	0.39%	0.64%			0.52%
dr	Length of Stay Disparity (Top 3 races)	Black: 4.05	-	3.98	4.56			4.25
ш	40% patients did not report their race	White: 3.79	NA	3.81	3.97			3.89
		Asian: 3.64		3.54	3.38			3.47
	IP Enterprise - HCAHPS Likelihood to Recommend	83.1	83.6	80.7	78.6			79.5
ed ed	ED - HCAHPS Likelihood to Recommend	75.7	78.2	73.9	78.7			76.5
Patient- centered	ECHMN - Likelihood to Recommend $^{\dagger}$	71.9	75.9	76.1	75.7			75.9
<b>D</b> at	MCH - HCAHPS Likelihood to Recommend	84.1	84.6	82.9	78.2			80.5
- 3	OAS - HCAHPS Likelihood to Recommend	84.7	86.4	83.5	86.1			84.9
	NRC Net Promoter Score (NPS)	72.3	75	76.2	75.7			76.0

Report updated 1/25/21

\* data available up to FYTD 21 November only

\*\* data available FYTD 21 October only, displays rolling 12 month data (December 2019 to October 2020) + Correction of errors made in reconciling data from multiple sources



## **Summary of Financial Operations**

Fiscal Year 2021 – Period 6 7/1/2020 to 12/31/2020

# Operational / Financial Results: Period 6 – December 2020 (as of 12/31/2020)

				PERIOD	- RESULIS					
			Dudaat	Variance to	Performance		Variance to	Moody's I	Medians	Performance
(\$ thousands)		Current Year	Budget	Budget	to Budget	Prior Year	Prior Year	' <b>A</b> 1'	' <b>Aa</b> 3'	to 'A1' Median
	ADC	454	454	-		443	11			
	Total Discharges	1,867	1,775	92		2,151	(284)			
Activity / ∀olume	Adjusted Discharges	3,012	2,659	353		3,304	(292)			
Activity / Volume	Emergency Room	3,158	2,800	358		4,274	(1,116)			
	OP Procedural Cases	14,576	7,925	6,651		10,100	4,476			
Gross Charges (\$)         367,494         282,925         84,569         323,501           Total FTEs         2,873         2,870         3         2,810           Productive Hrs. / APD         30.0         34.3         (4)         30.4	43,993									
	Total FTEs	2,873	2,870	3		2,810	64			
Operations	Productive Hrs. / APD	30.0	34.3	(4)		30.4	(0)			
	Cost Per Adjusted Discharge	16,256	18,412	(2,155)		15,286	971			
	Net Days in A/R	46.0	49.0	(3)		49.3	(3)	47.7	47.1	
	Net Patient Revenue (\$)	92,289	73,742	18,547		86,005	6,284	106,723	257,000	
	Total Operating Revenue (\$)	95,368	78,820	16,548		91,764	3,604	116,864	314,648	
	Operating Income (\$)	6,922	(2,594)	9,516		12,996	(6,074)	3,948	10,135	
Financial	Operating EBIDA (\$)	13,941	4,013	9,928		15,766	(1,825)	11,301	27,969	
Performance	Net Income (\$)	64,279	819	63,460		27,174	37,105	8,219	18,726	
	Operating Margin (%)	7.3%	-3.3%	10.5%		14.2%	-6.9%	2.9%	3.6%	
	Operating EBIDA (%)	14.6%	5.1%	9.5%		17.2%	-2.6%	9.7%	8.9%	
	DCOH (days)	569	435	134		484	85	254	264	

PERIOD 6 - RESULTS

Moody's Medians: Not-for-profit and public healthcare annual report; September 9, 2020. Dollar amounts have been adjusted to reflect month averages.



# Operational / Financial Results: YTD FY2021 (as of 12/31/2020)

				Variance to	Performance		Variance to	Moody's I	Medians	Performance
(\$ thousands)		Current Year	B <b>udget</b>	Budget	to Budget	Prior Year	Prior Year	' <b>A</b> 1'	' <b>Aa</b> 3'	to 'A1' Median
	ADC	454	454	-		443	11			
	Total Discharges	11,341	10,200	1,141		12,314	(973)			
Activity / ∀olume	Adjusted Discharges	17,556	15,237	2,319		19,247	(1,691)			
Activity / Volume	Emergency Room	18,531	15,291	3,240		24,518	(5,987)			
	OP Procedural Cases	77,213	46,024	31,189		57,114	20,099			
	Gross Charges (\$)	2,105,782	1,615,223	490,559		1,931,508	174,274			
	Total FTEs	2,788	2,841	(53)		2,780	8			
Onerationa	Productive Hrs. / APD	30.9	35.0	(4)		31.3	(0)			
Operations	Cost Per Adjusted Discharge	16,875	18,844	(1,969)		15,724	1,151			
	Net Days in A/R	46.0	49.0	(3)		49.3	(3)	1,151         (3)     47.7     47.1		
	Net Patient Revenue (\$)	532,989	420,339	112,650		507,573	25,416	640,335	1,541,999	
	Total Operating Revenue (\$)	556,320	448,147	108,173		535,379	20,941	701,184	1,887,889	
	Operating Income (\$)	35,884	(31,250)	67,134		45,295	(9,411)	23,691	60,807	
Financial	Operating EBIDA (\$)	78,266	9,391	68,875		72,598	5,668	67,803	167,812	
Performance	Net Income (\$)	177,512	(13,926)	191,438		93,670	83,842	49,311	112,355	
	Operating Margin (%)	6.5%	-7.0%	13.4%		8.5%	-2.0%	2.9%	3.6%	
	Operating EBIDA (%)	14.1%	2.1%	12.0%		13.6%	0.5%	9.7%	8.9%	
	DCOH (days)	569	435	134		484	85	254	264	

YTD FY2021 - RESULTS

Moody's Medians: Not-for-profit and public healthcare annual report; September 9, 2020. Dollar amounts have been adjusted to reflect 6 month totals.



### **Executive Dash**board (as of 12/31/2020)

		Mor	nth		YTD				
	PY	CY E	Bud/Target	Variance		PY	CY I	Bud/Target	Variance
				CY vs Bud					CY vs Bud
Consolidated Financial Perf.									
Total Operating Revenue	91,764	95,368	78,820	16,548		535,379	556,320	448,147	108,173
Operating Expenses	78,768	88,446	81,414	(7,032)		490,084	520,436	479,397	(41,039
Operating Margin \$	12,996	6,922	(2,594)	9,516		45,295	35,884	(31,250)	67,134
Operating Margin %	14.2%	7.3%	(3.3%)	10.5%		8.5%	6.5%	(7.0%)	13.49
EBIDA \$	15,767	13,940	4,013	9,927		72,598	78,266	9,391	68,876
EBIDA %	17.2%	14.6%	5.1%	9.5%		13.6%	14.1%	2.1%	12.0
Hospital Volume									
Licensed Beds	443	454	454	_		443	454	454	_
ADC	240	245	205	41		232	240	197	43
Utilization MV	66%	64%	54%	10.2%		63%	62%	51%	11.3
Utilization LG	30%	33%	26%	6.4%		30%	32%	27%	5.7
Utilization Combined	54%	54%	45%	9.0%		52%	53%	43%	9.5
Adjusted Discharges	3,304	3,012	2,659	352		19,247	17,556	15,237	2.31
Total Discharges (Excl NNB)	1,790	1,597	1,432	165		10,174	9,339	8,197	1,14
Total Discharges	2,151	1,867	1,432	92		12,315	11,341	10,200	1,14
Inpatient Cases	2,151	1,807	1,775	92		12,515	11,541	10,200	1,14
•	1 240	1 1 2 4	904	240		7,043	6,307	E 096	1 22
MS Discharges	1,249	1,134 291	894			,	,	5,086	1,22
Deliveries	382		362	(71)		2,257	2,139	2,116	2
BHS	113	124	133	(9)		605	611	734	(12
Rehab	46	48	44	4		269	282	261	2
Outpatient Cases	14,374	17,734	10,725	7,009		81,632	95,744	61,316	34,42
ED	4,274	3,158	2,800	358		24,518	18,531	15,291	3,24
Procedural Cases				-					-
OP Surg	551	562	339	223		2,971	3,176	1,989	1,18
Endo	235	192	151	41		1,398	1,352	841	51
Interventional	172	167	115	52		1,085	1,046	603	44
All Other	9,142	13,655	7,320	6,335		51,660	71,639	42,591	29,04
lospital Payor Mix									
Medicare	45.1%	47.3%	48.6%	(1.3%)		48.9%	48.1%	48.4%	(0.49
Medi-Cal	8.0%	9.0%	7.4%	1.6%		7.6%	7.8%	7.5%	0.4
Commercial IP	20.8%	17.6%	20.4%	(2.7%)		19.0%	19.9%	20.5%	(0.7
Commercial OP	23.5%	23.2%	20.4%	2.0%		22.0%	22.0%	20.5%	0.8
Total Commercial	44.2%	40.8%	41.6%	(0.8%)		41.1%	41.8%	41.7%	0.2
Other	2.7%	2.9%	2.4%	0.5%		2.4%	2.3%	2.5%	(0.1
lospital Cost			-						
Total FTE <sup>1</sup>	2,809.5	2,872.3	2,870.1	(2.2)		2,779.9	2,787.7	2,840.8	53.
Productive Hrs/APD	30.4	30.0	2,870.1	4.3		31.3	30.9	2,840.8	4.
Consolidated Balance Sheet									
Net Days in AR	49.3	46.0	49.0	3.0		49.3	46.0	49.0	3.
Days Cash	484	569	435	133		484	569	435	13



<sup>1</sup> Paid FTE; Budget in this case is using the Flex Budget instead of Fixed Budget

# **Overall Commentary for Period 6 - December** 2020

- ECH and ECHMN volumes continue to exceed budget with a number of service lines exceeding pre-Covid-19 levels
- Due to an increase in the case mix index (CMI) total average length of stay (ALOS) has increased by 0.5 days which has resulted in ADC is 3.4% higher year-over-year
- Total gross charges, a surrogate for volume, were favorable to budget by \$84.6M / 30.0% and \$44.0M / 13.6% better than the same period last year
- Net patient revenue was favorable to budget by \$18.5M / 25.2% and \$6.3M / 7.3% better than the same period last year
- Operating expenses were \$7.0M / 8.6% unfavorable to budget, which is primarily attributed to higher than expected inpatient and outpatient volumes
- Operating margin was favorable to budget by \$9.5M / 366.8% and \$6.1M / 46.7% lower than the same period last year
- Operating EBIDA was favorable to budget by \$9.9M / 247.4% and \$1.8M / 11.6% lower than the same period last year



# Financial Overview: Period 6 - December 2020

**Period ending** 12/31/2020

## **Financial Performance**

- December operating income was \$6.9M compared to a budgeted loss of \$2.6M, resulting in a favorable variance of \$9.5M. The primary drivers are volume which have significantly exceeded budget, stable payor mix and close management of variable expenses
- Volumes and Revenues continue to be stronger than budget as demonstrated by:
  - Adjusted discharges were favorable to budget by 352 cases / 13.2% and 292 / 8.8% lower than the same period last year
  - Favorable variance gross charges of \$84.6M was nearly evenly split between inpatient and outpatient services:
    - Inpatient gross charges: Favorable to budget by \$42M / 28% variance primarily driven by lab, pharmacy, imaging, and critical care
    - Outpatient gross charges: Favorable to budget by \$42M / 33% variance primarily driven by surgery, lab, cath. lab, emergency room, and ancillary services
  - Operating Expenses were unfavorable to budget by \$7.0M / 8.6%, primarily due to increased patient activity, increased use / cost of PPE associated with Covid-19 and other Covid-19 associated expenses
    - SWB were unfavorable by 3.3M / 7.3%
    - Supplies were unfavorable by \$2.7M / 28.4%
    - All other discretionary non-volume driven expenses were unfavorable to budget by \$1.0M
    - Additional expenses attributed to Covid-19 are an average of approx. \$950K per month for the first six months of FY2021
- Non Operating Income includes:
  - Investment Income of \$57.4M is primarily attributed to unrealized gains on investments



# Financial Overview: Period 6 – December 2020 (cont.)

Period ending 12/31/2020

## **Financial Performance**

## **Hospital Operations:**

- Adjusted Discharges (AD): Favorable to budget by 352 / 13% and below prior year by 293 / 9%:
  - Mountain View: Favorable to budget by 202 ADs / 10% and below prior year by 380 / 14%
  - Los Gatos: Favorable to budget by 150 ADs / 27% and above than prior year by 87 / 14%
- Operating Expense Per Adjusted Discharge: \$24,506 which is 2% favorable to budget Note: Excludes depreciation and interest

## El Camino Health Medical Network (ECHMN) Operations:

- December total visits of 21,308 was 10.5% above prior month and 7.7% favorable to budget
- Net income was favorable to budget by 3% and 11% better than December 2020
- YTD ECHMN remains favorable to budget by \$195K or 1% and is \$1.3M or 7% better than FY 2020 performance



# Financial Overview: YTD FY2021 (as of 12/31/2020)

### **Consolidated Financial Performance**

- YTD FY2021 net operating margin of \$35.9M is favorable to budgeted by \$67.1M and consistent with Q2 forecast as presented by management in November
- Year-over-year operating margin is \$9.4M lower than the same period last year, which directly an increase in depreciation and interest of \$15.1M expenses associated with recently completed capital projects at the Mountain View campus
- Strong volume recovery from the first wave of Covid-19, consistent payor mix and careful management of variable expenses continue to be the primary drivers of favorable performance to budget
  - Adjusted discharges are 2,315 /15.2% favorable to budget and 1,682 / 8.8% lower than the same period last year
- Operating expenses are \$41.0M / 8.6% unfavorable to budget
  - Unfavorability driven higher than budgeted volumes and expenses associated with Covid-19 pandemic
  - Operating expense per adjusted discharge of \$24,551 is 4.1% favorable to budget which demonstrates consistent management of variable expenses

Note: Excludes depreciation and interest expense



# **Consolidated Statement of Operations (\$000s)**

Period 6	Period 6	Period 6	Variance			YTD	YTD	YTD	Variance	
FY 2020	FY 2021	Budget 2021	Fav (Unfav)	Var%	\$000s	FY 2020	FY 2021	Budget 2021	Fav (Unfav)	Var%
					OPERATING REVENUE					
323,501	367,494	282,925	84,569	29.9%	Gross Revenue	1,931,508	2,105,782	1,615,223	490,559	30.4%
(237,496)	(275,206)	(209,183)	(66,022)	(31.6%)	Deductions	(1,423,935)	(1,572,793)	(1,194,884)	(377,909)	(31.6%)
86,005	92,289	73,742	18,547	25.2%	Net Patient Revenue	507,573	532,989	420,339	112,650	26.8%
5,759	3,079	5,078	(1,999)	(39.4%)	Other Operating Revenue	27,806	23,331	27,808	(4,477)	(16.1%)
91,764	95,368	78,820	16,548	21.0%	Total Operating Revenue	535,379	556,320	448,147	108,173	24.1%
					OPERATING EXPENSE					
46,746	48,774	45,468	(3,306)	(7.3%)	Salaries & Wages	275,279	287,363	264,268	(23,095)	(8.7%)
12,307	14,519	11,304	(3,215)	(28.4%)	Supplies	80,414	84,167	65,468	(18,700)	(28.6%)
12,673	14,035	14,381	347	2.4%	Fees & Purchased Services	84,322	83,514	86,654	3,140	3.6%
4,271	4,100	3 <i>,</i> 653	(447)	(12.2%)	Other Operating Expense	22,766	23,010	22,367	(643)	(2.9%)
(1,317)	1,428	926	(502)	(54.2%)	Interest	1,216	8,572	5,554	(3,018)	(54.4%)
4,087	5,591	5,681	91	1.6%	Depreciation	26,087	33,810	35,087	1,277	3.6%
78,768	88,446	81,414	(7,032)	(8.6%)	Total Operating Expense	490,084	520,436	479,397	(41,039)	(8.6%)
12,996	6,922	(2,594)	9,516	(366.8%)	Net Operating Margin	45,295	35,884	(31,250)	67,134	(214.8%)
14,178	57,357	3,413	53,943	1580.4%	Non Operating Income	48,375	141,628	17,324	124,304	717.5%
27,174	64,279	819	63,460	7750.0%	Net Margin	93,670	177,512	(13,926)	191,438	(1374.7%)
17.00/			<b>2 - 2</b> (			10.000		2.444		
17.2%	14.6%	5.1%	9.5%		EBIDA	13.6%	14.1%	2.1%	12.0%	
14.2%	7.3%	-3.3%	10.5%		Operating Margin	8.5%	6.5%	-7.0%	13.4%	
29.6%	67.4%	1.0%	66.4%		Net Margin	17.5%	31.9%	-3.1%	35.0%	



# **Consolidated Balance Sheet (as of 12/31/2020)**

(\$ thousands)

CURRENT ASSETS	December 31, 2020	Audited June 30, 2020
Cash	207,967	228,464
Short Term Investments	284,968	228,404 221,604
Patient Accounts Receivable, net	137,338	128,564
Other Accounts and Notes Receivable	8,741	13,811
Intercompany Receivables	32,953	72,592
Inventories and Prepaids	23,783	101,267
Total Current Assets	695,750	766,303
BOARD DESIGNATED ASSETS		
Foundation Board Designated	17,341	15,364
	188,907	166,859
Plant & Equipment Fund	30,401	22,563
Women's Hospital Expansion Operational Reserve Fund	30,401 159,684	22,563 148,917
Community Benefit Fund	159,684	148,917 17,916
Workers Compensation Reserve Fund	16,482	17,916
Postretirement Health/Life Reserve Fund	31,275	30,731
PTO Liability Fund	30,504	27,515
	1,971	-
Malpractice Reserve Fund	,	1,919
Catastrophic Reserves Fund Total Board Designated Assets	21,010 515,491	17,667 <b>465,933</b>
Total Doard Designated Assets	313,431	-05,555
FUNDS HELD BY TRUSTEE	12,247	23,478
LONG TERM INVESTMENTS	476,303	372,175
CHARITABLE GIFT ANNUITY INVESTMENTS	708	680
INVESTMENTS IN AFFILIATES	32,348	29,065
PROPERTY AND EQUIPMENT		
Fixed Assets at Cost	1,364,216	1,342,012
Less: Accumulated Depreciation	(710,283)	(676 <i>,</i> 535
Construction in Progress	495,912	489,848
Property, Plant & Equipment - Net	1,149,845	1,155,326
DEFERRED OUTFLOWS	21,425	21,416
RESTRICTED ASSETS	32,543	28,547
OTHER ASSETS	84,572	3,231
TOTAL ASSETS	3,021,233	2,866,153

#### LIABILITIES AND FUND BALANCE

		Audited
CURRENT LIABILITIES	December 31, 2020	June 30, 2020
Accounts Payable	24,647	35,323
Salaries and Related Liabilities	46,099	35,209
Accrued PTO	31,128	28,124
Worker's Comp Reserve	2,300	2,300
Third Party Settlements	16,097	10,956
Intercompany Payables	32,364	70,292
Malpractice Reserves	1,560	1,560
Bonds Payable - Current	9,020	9,020
Bond Interest Payable	8,463	8,463
Other Liabilities	13,871	3,222
Total Current Liabilities	185,550	204,469
LONG TERM LIABILITIES Post Retirement Benefits Worker's Comp Reserve Other L/T Obligation (Asbestos) Bond Payable Total Long Term Liabilities	31,275 16,482 6,509 497,174 <b>551,441</b>	30,731 16,482 4,094 513,602 <b>564,908</b>
DEFERRED REVENUE-UNRESTRICTED	76,960	77,133
DEFERRED INFLOW OF RESOURCES	31,009	30,700
FUND BALANCE/CAPITAL ACCOUNTS		
Unrestricted	1,951,139	1,771,854
Board Designated	194,242	188,457
Restricted	30,892	28,631
Total Fund Bal & Capital Accts	2,176,273	1,988,942
		0.000 4
TOTAL LIABILITIES AND FUND BALANCE	3,021,233	2,866,153









# **Monthly Inpatient Volume Trends**

FY2021 Actual (Jul-Dec) & Budget (Jan-Jun) – Including Pre COVID Levels





## **Monthly Outpatient Volume Trends (Hospital Volume)** FY2021 Actual (Jul-Dec) & Budget (Jan-Jun) – Including Pre COVID Levels

MV

LG





# YTD FY2021 Financial KPIs – Monthly Trends



## **Investment Scorecard (as of 12/31/2020)**

Key Performance Indicator	Status	El Camino	Benchmark	El Camino	Benchmark	El Camino	Benchmark	FY21 Budget	Expectation Per Asset Allocation
Investment Performance		CY 4Q 2020	/ FY 2Q 2021	Fiscal Year-	to-Date 2021		e Inception alized)	FY 2021	2019
Surplus cash balance*		\$1,302.1		-	-			-	
Surplus cash return		8.5%	8.0%	13.0%	12.2%	6.6%	6.4%	4.0%	5.6%
Cash balance plan balance (millions)		\$336.2							-
Cash balance plan return		11.2%	9.2%	17.1%	14.3%	8.9%	7.9%	6.0%	6.0%
403(b) plan balance (millions)**		\$581.5							-
Risk vs. Return		З-у	ear				e Inception alized)		2019
Surplus cash Sharpe ratio		0.69	0.67	-	-	0.93	0.93	-	0.34
Net of fee return		7.8%	7.3%	-	-	6.6%	6.4%	-	5.6%
Standard deviation		9.0%	8.6%	-	-	6.3%	6.1%	-	8.7%
Cash balance Sharpe ratio		0.73	0.64	-		1.00	0.96		0.32
Net of fee return		9.8%	8.0%			8.9%	7.9%		6.0%
Standard deviation		11.4%	10.3%			8.1%	7.4%		10.3%
Asset Allocation		CY 4Q 2020	/ FY 2Q 2021						
Surplus cash absolute variances to target		9.4%	< 10% Green < 20% Yellow						-
Cash balance absolute variances to target		7.9%	< 10% Green < 20% Yellow		-			-	-
Manager Compliance		CY 4Q 2020	/ FY 2Q 2021						
Surplus cash manager flags		16	< 24 Green < 30 Yellow						-
Cash balance plan manager flags		19	< 27 Green < 34 Yellow					-	-

\*Excludes debt reserve funds (~\$12 mm), District assets (~\$34 mm), and balance sheet cash not in investable portfolio (\$214 mm). Includes Foundation (~\$39 mm) and Concern (~\$15 mm) assets. \*\*As of September 30, 2020 as more recent data not yet available.



**El Camino Health** 

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# YTD FY2021 and November Operating Margin, Non-Operating Income and Net Margin by Affiliate (as of 12/31/2020) (\$ in thousands)

	P	eriod 6- Mont	h	F	Period 6- FYTD	)
	Actual	Budget	Variance	Actual	Budget	Variance
El Camino Hospital Operating Margin						
Mountain View	6,118	<mark>(</mark> 920)	7 <b>,</b> 038	41,802	(19,219)	61,020
Los Gatos	3,846	1,448	2,398	13,640	8,053	5,587
Sub Total - El Camino Hospital, excl. Afflilates	9,964	528	9,436	55,442	(11,166)	66,607
Operating Margin %	11.0%	0.7%		10.5%	-2.7%	
El Camino Hospital Non Operating Income						
Sub Total - Non Operating Income	56,113	2,905	53,208	137,091	15,509	121,582
El Camino Hospital Net Margin	66,077	3,433	62,644	192,533	4,343	188,190
ECH Net Margin %	73.0%	4.7%		36.5%	1.0%	
Concern	152	228	(76)	371	170	201
ECSC	0	0	0	(3)	0	(3
Foundation	802	(11)	812	2,846	<mark>(</mark> 9)	2,855
El Camino Health Medical Network	(2,751)	(2,832)	80	(18,235)	(18,430)	195
Net Margin Hospital Affiliates	(1,798)	(2,615)	816	(15,021)	(18,269)	3,248
Total Net Margin Hospital & Affiliates	64,279	819	63,460	177,512	(13,926)	191,438



# El Camino Hospital – Mountain View (\$000s)

Period 6	Period 6	Period 6	Variance			YTD	YTD	YTD	Variance	
FY 2020	FY 2021	Budget 2021	Fav (Unfav)	Var%	\$000s	FY 2020	FY 2021	Budget 2021	Fav (Unfav)	Var%
					OPERATING REVENUE					
254,788	281,351	216,641	64,710	29.9%	Gross Revenue	1,534,208	1,622,656	1,226,418	396,238	32.3%
(188,808)	(211,048)	<b>(1</b> 60,479)	(50,570)	(31.5%)	Deductions	(1,129,361)	(1,208,113)	(908,537)	(299,576)	(33.0%)
65,980	70,303	56,162	14,141	25.2%	Net Patient Revenue	404,847	414,543	317,881	96,663	30.4%
3,207	1,161	2,125	(964)	(45.4%)	Other Operating Revenue	11,639	8,484	10,211	(1,727)	(16.9%)
69,186	71,464	58,288	13,176	22.6%	Total Operating Revenue	416,486	423,027	328,092	94,935	<b>28.9</b> %
					OPERATING EXPENSE					
37,066	38,539	36,136	(2,403)	(6.7%)	Salaries & Wages	217,602	226,285	208,751	(17,534)	(8.4%)
9,822	10,923	8,438	(2,485)	(29.4%)	Supplies	64,286	64,294	48,951	(15,344)	(31.3%)
5,225	7,077	6,709	(368)	(5.5%)	Fees & Purchased Services	40,601	39,540	40,796	1,255	3.1%
3,127	2,920	2,417	(503)	(20.8%)	Other Operating Expense	16,167	15,367	14,743	(623)	(4.2%)
(1,318)	1,428	926	(502)	(54.2%)	Interest	1,215	8,572	5,554	(3,018)	(54.4%)
3,245	4,459	4,581	122	2.7%	Depreciation	20,985	27,167	28,517	1,350	4.7%
57,167	65,345	59,207	(6,138)	(10.4%)	Total Operating Expense	360,855	381,225	347,311	(33,915)	(9.8%)
12,019	6,118	(920)	7,038	(765.2%)	Net Operating Margin	55,630	41,802	(19,219)	61,020	(317.5%)
12,035	56,113	2,905	53,208	1831.6%	Non Operating Income	43,101	137,091	15,509	121,582	784.0%
24,054	62,231	1,985	60,246	3034.7%	Net Margin	98,731	178,893	(3,710)	182,603	(4922.4%)
20.2%	16.8%	7.9%	8.9%		EBIDA	18.7%	18.3%	4.5%	13.8%	
17.4%	8.6%	-1.6%	10.1%		Operating Margin	13.4%	9.9%	-5.9%	15.7%	
34.8%	87.1%	3.4%	83.7%		Net Margin	23.7%	42.3%	-1.1%	43.4%	



# El Camino Hospital – Los Gatos *(\$000s)*

Period 6	Period 6	Period 6	Variance			YTD	YTD	YTD	Variance	
FY 2020	FY 2021	Budget 2021	Fav (Unfav)	Var%	\$000s	FY 2020	FY 2021	Budget 2021	Fav (Unfav)	Var%
					OPERATING REVENUE					
61,175	77,112	57,535	19,577	34.0%	Gross Revenue	354,507	431,838	339,574	92,263	27.2%
(43,397)	(58,346)	<mark>(42,836)</mark>	(15,510)	(36.2%)	Deductions	(264,419)	(330,023)	(253,128)	(76,895)	(30.4%)
17,778	18,766	14,699	4,067	27.7%	Net Patient Revenue	90,088	101,815	86,446	15,368	17.8%
379	270	272	(2)	(0.7%)	Other Operating Revenue	2,311	2,268	1,627	642	39.5%
18,157	19,036	14,970	4,066	27.2%	Total Operating Revenue	92,399	104,083	88,073	16,010	18.2%
					OPERATING EXPENSE					
7,632	8,279	7,189	(1,091)	(15.2%)	Salaries & Wages	44,898	48,880	42,501	(6,379)	(15.0%)
1,921	3,170	2,420	(749)	(31.0%)	Supplies	13,482	17,164	13,898	(3,266)	(23.5%)
2,957	2,517	2,678	161	6.0%	Fees & Purchased Services	16,602	16,934	16,017	(917)	(5.7%)
411	336	398	62	15.7%	Other Operating Expense	2,056	2,314	2,616	302	11.6%
0	0	0	0	0.0%	Interest	0	0	0	0	0.0%
788	888	837	(51)	(6.1%)	Depreciation	4,777	5,152	4,988	(164)	(3.3%)
13,710	15,190	13,522	(1,668)	(12.3%)	Total Operating Expense	81,815	90,443	80,020	(10,423)	(13.0%)
4,447	3,846	1,448	2,398	165.6%	Net Operating Margin	10,584	13,640	8,053	5,587	<b>69.4</b> %
0	0	0	0	0.0%	Non Operating Income	0	0	0	0	0.0%
4,447	3,846	1,448	2,398	165.6%	Net Margin	10,584	13,640	8,053	5,587	<b>69.4</b> %
28.8%	24.9%	15.3%	9.6%		EBIDA	16.6%	18.1%	14.8%	3.2%	
24.5%	20.2%	9.7%	10.5%		Operating Margin	11.5%	13.1%	9.1%	4.0%	
24.5%	20.2%	9.7%	10.5%		Net Margin	11.5%	13.1%	9.1%	4.0%	



# El Camino Health Medical Network (\$000s)

	Period 6	Period 6	Period 6	Variance			YTD	YTD	YTD	Variance	
_	FY 2020	FY 2021	Budget 2021	Fav (Unfav)	Var%	\$000s	FY 2020	FY 2021	Budget 2021	Fav (Unfav)	Var%
_						OPERATING REVENUE					
	7,539	9,031	8,749	282	3.2%	Gross Revenue	42,793	51,289	49,231	2,057	4.2%
_	(5,291)	(5,811)	(5,869)	57	1.0%	Deductions	(30,154)	(34,658)	(33,220)	(1,438)	(4.3%)
	2,248	3,220	2,880	339	11.8%	Net Patient Revenue	12,639	16,631	16,012	619	3.9%
_	1,601	803	1,957	(1,154)	(59.0%)	Other Operating Revenue	9,575	8,073	11,627	(3,554)	(30.6%)
	3,849	4,023	4,838	(815)	(16.8%)	Total Operating Revenue	22,214	24,704	27,639	(2,935)	(10.6%)
						OPERATING EXPENSE					
	1,566	1,603	1,622	19	1.2%	Salaries & Wages	10,037	9,615	9,974	358	3.6%
	580	426	435	9	2.1%	Supplies	2,566	2,621	2,552	(69)	(2.7%)
	4,070	3,942	4,583	641	14.0%	Fees & Purchased Services	24,817	24,501	27,386	2,885	10.5%
	672	801	768	(33)	(4.3%)	Other Operating Expense	4,040	5,016	4,590	(426)	(9.3%)
	1	0	0	0	0.0%	Interest	0	0	0	0	0.0%
_	52	231	261	31	11.8%	Depreciation	310	1,414	1,567	153	9.8%
_	6,940	7,003	7,669	667	8.7%	Total Operating Expense	41,769	43,168	46,069	2,901	6.3%
	(3,092)	(2,980)	(2,832)	(149)	5.2%	Net Operating Margin	(19,555)	(18,464)	(18,430)	(34)	0.2%
_	0	229	0	229	0.0%	Non Operating Income	0	229	0	229	0.0%
	(3,092)	(2,751)	(2,832)	80	(2.8%)	Net Margin	(19,555)	(18,235)	(18,430)	195	(1.1%)
	-79.0%	-68.4%	-53.1%	(15.2%)		EBIDA	-86.6%	-69.0%	-61.0%	(8.0%)	
	-80.3%	-74.1%	-58.5%	(15.6%)		Operating Margin	-88.0%	-74.7%	-66.7%	(8.1%)	
	-80.3%	-68.4%	-58.5%	(9.9%)		Net Margin	-88.0%	-73.8%	-66.7%	(7.1%)	





#### EL CAMINO HOSPITAL BOARD OF DIRECTORS BOARD MEETING MEMO

To:	El Camino Hospital Board of Directors				
From:	Peter C. Fung, MD, Chair, Governance Committee				
Date:	February 10, 2021				
Subject: Agenda item 7a – Governance Committee Report: Draft <i>Resolution 2021-02</i> D					
	Authority to the El Camino Hospital Board Finance Committee; Proposed Revised El				
	Camino Hospital Community Benefit Grants Policy; Proposed Revised Finance				
	Committee Charter.				

**<u>Recommendation(s)</u>**: To approve (1) Draft *Resolution 2021-02*: Delegating Authority to the El Camino Hospital Board Finance Committee, (2) the Proposed Revised El Camino Hospital ("ECH") Community Benefit Grants Policy ("Policy") and (3) the Proposed Revised Finance Committee Charter ("Charter").

#### Summary:

- 1. <u>Situation</u>: At the ECH Board's June 2020 meeting, following discussion and approval of the FY21 ECH Community Benefit Plan (the "Plan"), Board Chair Chen requested that staff or the Governance Committee provide a recommendation to the Board to amend the Community Benefit process and how the Board considers the plan on a yearly basis.
- 2. <u>Authority</u>: On February 12, 2020, the Board approved a "Procedure for Delegating Specific Authority to the Board's Advisory Committees" (the "Procedure") that requires Governance Committee review of any proposed delegation of authority to a Board Advisory Committee.
- 3. <u>Background</u>: The FY21 Plan provides grants to 47 outside organizations, \$100,000 in sponsorship funding and \$200,000 in placeholder funds totaling \$3,696,000 million. Under the current Policy, the Hospital's Community Benefit staff receives grant applications, reviews them thoroughly and brings their recommendations to the Community Benefit Advisory Council ("CBAC") for consideration. The CBAC is comprised of professionals in the community from various settings who have knowledge of the community's unmet health needs. The community benefit staff then brings the CBAC's recommendations to the Board for review and approval. As noted above, Chair Chen requested a proposal to amend the process for review and approval of the Plan.

The proposed revisions to the Policy (1) replace the CBAC review with review by "The CEO's Committee" and (2) provides for Finance Committee approval of the Plan NTE \$5 million annually. The proposed revision to the Charter provides for Finance Committee approval of the Plan NTE \$5 million annually. The Board will be aware of the total Plan amount as part of the annual budget approval process and will be informed of significant mid-year changes to the Plan as noted in the Policy. The Board would retain authority to approve the Plan if it exceeds \$5 million.

- 4. <u>Assessment</u>: \$3.7 million is a small percentage of ECH's net revenue and does not warrant the expenditure of significant Board time reviewing each grant proposal as the Board has done in the past. Review by the CBAC is an unnecessary step.
- 5. <u>Other Reviews</u>: At its February 2, 2021 meeting, the Governance Committee reviewed and unanimously voted to recommend approval of the Proposed Resolution, Revised Policy and Revised Charter. Legal counsel has reviewed and approved the proposed delegation of authority.

Draft Resolution 2021-02, Proposed Revised Policy and Proposed Revised Charter February 10, 2021

#### 6. <u>Outcomes</u>: N/A

#### List of Attachments:

- 1. Procedure for Delegating Specific Authority to the Board's Advisory Committees
- 2. Draft Revised Finance Committee Charter
- **3.** Draft Revised ECH Community Benefit Grants Policy
- **4.** Draft Resolution 2021-02

#### **Suggested Board Discussion Question:**

1. Does this proposal provide for appropriate governance-level review of the annual ECH Community Benefit Grant Plan Proposals?

### Procedure for Delegating Specific Authority to Board Advisory Committees

#### **COVERAGE:**

El Camino Hospital Board of Directors, El Camino Hospital Board Advisory Committees, All El Camino Hospital Staff

#### **PURPOSE:**

The Board Advisory Committees are made up of members of the Board and other individuals. As such, the Board Advisory Committees may advise the Board but cannot take action on behalf of El Camino Hospital without a specific delegation of authority by the Board.

The purpose of this procedure is to ensure efficient and thorough Board-approved procedures for delegating specific authority to the members of the Board Advisory Committees to take action on behalf of El Camino Hospital for the management of certain activities and affairs of El Camino Hospital.

#### **DEFINITIONS:**

Board: El Camino Hospital Board of Directors

<u>Board Advisory Committees</u>: The Compliance and Audit Committee, the Executive Compensation Committee, the Finance Committee, the Governance Committee, the Investment Committee, and the Quality, Patient Care and Patient Experience Committee

#### **REFERENCES:**

N/A

#### **PROCEDURE:**

- A. Proposals for delegation of authority to a Board Advisory Committee shall originate from a Board member or one of the Board Advisory Committees and must be submitted in writing to the Governance Committee for evaluation.
- **B.** Proposed delegations of authority submitted to the Governance Committee by a Board member or Board Advisory Committee for consideration, or submitted to the Board by the Governance Committee for approval, shall contain the following elements:
  - 1. The proposal shall recommend the specific language and scope of the proposed delegation of authority.
  - 2. The proposal shall specifically describe the Board's retained authority.
  - **3.** The proposal shall state that persons exercising authority under the delegation are recognized as "agents" of El Camino Hospital for purposes of such person's right to indemnification by El Camino Hospital.
  - 4. The proposal shall state that any proposed action outside the scope of the Board's approved delegation of authority shall require further Board approval.

- **C.** The Governance Committee shall obtain advice of legal counsel to confirm whether the specific delegation of authority is consistent with California Law.
- **D.** The Governance Committee shall consider whether the proposed delegation of authority is consistent with the mission and activities described by the applicable Board Advisory Committee's Charter and whether to recommend the proposed delegation of authority to the Board for approval.
- **E.** If the Governance Committee recommends that the Board approve a proposed delegation of authority to a Board Advisory Committee, the Board shall consider approval of the proposed delegation of authority.
- **F.** Resolutions of the Board approving a delegation of authority to a Board Advisory Committee shall be in writing and shall contain the following elements:
  - 1. The resolution shall specifically define the delegation of authority and the scope of the delegation of authority.
  - 2. The resolution shall specifically describe the Board's retained authority.
  - **3.** The resolution shall state that persons exercising authority under the delegation are recognized as "agents" of El Camino Hospital for purposes of such person's right to indemnification by El Camino Hospital.
  - **4.** The resolution shall state that any proposed action outside the scope of the Board's approved delegation of authority shall require further Board approval.

Approvals:

Governance Committee: 2/4/2020 Hospital Board of Directors: 2/12/2020



### El Camino Hospital Board of Directors Finance Committee Charter

Draft Revised February 2, 2021

### Purpose

The purpose of the Finance Committee (the "<u>Committee</u>") is to assist the El Camino Hospital (ECH) Board of Directors to ("<u>Board</u>") provide oversight, information sharing and financial reviews related to operating and capital budgeting, financial planning, financial reporting, capital structure, banking relationships and certain contractual agreements for El Camino Hospital and its affiliated entities where ECH is the sole corporate member ("<u>the Organization</u>"). In carrying out its review, advisory and oversight responsibilities, the Committee shall remain flexible in order to best define financial strategies that react to changing conditions.

### Authority

All governing authority for the Organization resides with the Board and, except as specifically provided in Sections E and F of "<u>Specific Duties</u>," the Committee serves as an advisory body only. The Committee will report to the Board at the next scheduled meeting any recommendation made or action taken within the Committee's authority. The Committee has the authority to select, engage, and supervise any consultant it deems necessary to advise the Committee on issues related to its responsibilities. In addition, the Committee, by resolution, may adopt a temporary advisory committee (ad hoc) of less than a quorum of the members of the Committee. The resolution shall state the total number of members, the number of board members to be appointed, and the specific task or assignment to be considered by the advisory committee.

Voting members of the Committee shall include the directors assigned to the Committee and external (non-director) members appointed to the Committee.

### Membership

- The Committee shall be comprised of two (2) or more Hospital Board members. The Chair of the Committee shall be appointed by the Board Chair, subject to approval by the Board. All members of the Committee shall be eligible to serve as Chair of the Committee.
- The Finance Committee may also include 2-4 Community members<sup>1</sup> with expertise which is relevant to the Committee's areas of responsibility, such as banking, financial management, planning and real estate development, etc.
- All Committee members, with the exception of new Community members, shall be appointed by the Board Chair, subject to approval by the Board. New Community members shall be appointed by the Committee, subject to approval of the Board. All Committee appointments shall be for a term of one year, expiring on June 30<sup>th</sup>, renewable annually.
- It shall be within the discretion of the Chair of the Committee to appoint a Vice-Chair from among the members of the Committee. If the Chair of the Committee is not a Hospital Board member, the Vice-Chair must be a Hospital Board member.

<sup>&</sup>lt;sup>1</sup> Community Members are defined as Members of the Committee who are not El Camino Hospital Board Directors.



### **Staff Support and Participation**

The CFO shall serve as the primary staff support to the Committee and is responsible for drafting the Committee meeting agenda for the Committee Chair's consideration. Additional members of the executive team may participate in the Committee meetings as deemed necessary.

### **General Responsibilities**

The Committee's primary role is to provide oversight and to advise the management team and the Board on matters brought to this Committee. With input from the Committee, the management team shall develop dashboard metrics that will be used to measure and track financial performance for the Committee's review. It is the management team's responsibility to develop and provide the Committee with reports, plans, assessments, and other pertinent materials to inform, educate, and update the Committee, thereby allowing Committee members to engage in meaningful, data-driven discussions. Upon careful review and discussion and with input from management, the Committee shall then make recommendations to the Board. The Committee is responsible for ensuring that performance metrics which are not being met to the Board's expectations are reported to the Board.

### **Specific Duties**

The specific duties of the Committee are:

#### A. Budgeting

- Review the annual operating and capital budgets for alignment with the mission and vision of the Organization and make recommendations to the Board.
- Review any financial requests in excess of the CEO's signing authority and make recommendations to the Board.
- Review the Organization's long-range forecasts and financial plans and make recommendations to management regarding steps advisable to improve the Organization's financial strength.

#### **B.** Financial Reporting

- Review each accounting period's financial statements and ensure the Board is advised of any necessary corrective actions.
- Obtain a clear understanding of the Organization's financial reporting process by reviewing the hospital's dashboard items and periodic financial reports and advise management on how to improve its financial reporting in order to improve accountability and ease of reading and understanding.

#### C. Financial Planning and Forecasting

- Semi-annually receive an update on management's assessment of expected results as well as potential risks related to the payor contracts.
- Evaluate the financial implications of emerging payment processes and provide advice to management regarding associated risk management concerns.



• Evaluate financial planning and forecasting to help ensure it remains in alignment with the mission and strategic direction of the Organization.

#### D. Treasury, Pension Plans, and Contracting Concerns

- Review and make recommendations to the Board regarding all new debt issuances and derivative instruments in excess of \$1 million.
- Monitor compliance with debt covenants and evaluate the Organization's capital structure.
- Review and make recommendations to the Board regarding changes in banking relationships, including, without limitation, depository accounts, investment accounts and major credit facilities. The term "major credit facilities" does not include management-approved trade credit facilities offered in the ordinary course of business by vendors to the hospital. The Committee may recommend delegation of approval authority for specified changes to the CFO, but must maintain reporting and oversight of any such changes
- Review and make recommendations to the Board regarding proposed plan design or benefit design changes in excess of management authority limits to employee retirement plans, excluding changes to investments within those plans.
- Review and make recommendations to the Board regarding contractual agreements with persons considered to be "insiders" under IRS regulations, and those which are in excess of the CEO's signing authority

#### E. Capital and Program Analysis

- Review and make recommendations to the Board with respect to the business plans of all capital items or proposed business ventures in excess of the CEO's signing authority, and all variances to budget in excess of the CEO's signing authority on projects in process.
- Review retrospective analyses of all strategic business ventures and all strategic capital expenditures in excess of \$2.5 million, as presented by management or as per the review schedule set forth by the Committee, to assess the reasonableness of business plans that were developed at the time of original approval and to promote learning as a result of any identified issues or concerns.
- Review and recommend approval for the acquisition or disposition of capital which is in excess of \$5 million.
- Approve unbudgeted capital expenditures exceeding the CEO's signature authority but not in excess of \$5 million.
- Approve the annual ECH Community Benefit Plan including grants to outside organizations, sponsorships and placeholder funds, combined which shall not exceed \$5 million annually.

#### F. Physician Financial Arrangements

• Review and recommend for Board approval Physician Financial Arrangements in excess of 75% of fair market value in accordance with the Corporate Compliance: Physician Financial Arrangements Policy.



- Approve Physician Financial Arrangements in excess of 250,000 annually or if upon renewal or amendment, the annual increase is greater than 10% in accordance with the Corporate Compliance: Physician Financial Arrangements Policy.
- Approve the Annual Summary Report of Physician Financial Arrangements.

#### G. Financial Policies

• Review and recommend approval of any Board-level financial policies, excluding any financial policies for which responsibility has been specifically assigned to another Board Committee.

#### H. Ongoing Education

• Endorse and encourage Committee education and dialogue relative to emerging healthcare issues that will impact the viability and strategic direction of the Organization,

#### I. Management Partnership

- Work in partnership with the CFO and other hospital executives to assist in the development of financial policies which will help ensure the Organization's success.
- Provide ongoing counsel to the CFO regarding areas of opportunity for either personal or organizational improvement.

### **Committee Effectiveness**

The Committee is responsible for establishing its annual goals, objectives and work plan in alignment with the Board and Hospital's strategic goals. The Committee strives for continuous improvement with regard to its processes, procedures, materials, and meetings, and other functions to enhance its contribution to the full Board.

### **Meetings and Minutes**

The Committee shall meet at least once per quarter. The Committee Chair shall determine the frequency of meetings based on the Committee's annual goals and work plan and the operational requirements of the organization. Minutes shall be kept by the assigned staff and shall be delivered to all members of the Committee when the agenda for the subsequent meeting is delivered. The approved minutes shall be forwarded to the Board for information.

Meetings and actions of all committees of the Board shall be governed by, and held and taken in accordance with, the provisions of Article VI of the Bylaws, concerning meetings and actions of directors. Special meetings of committees may also be called by resolution of the Board or the Committee Chair. Notice of special meetings of committees shall also be given to any and all alternate members, who shall have the right to attend all meetings of the Committee. Notice of any special meetings of the Committee requires a 24-hour notice.

Current Status: Active Polic	yStat ID: 6942910
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-				Last Revised:
	El	Camino	Healt	Next Review: Owner:
	-			••••••

01/2018 Last Approved: 01/2018 01/2018 12/2020 Barbara Avery: Directo Community Benefit Finance

04/2014

Document Types: Policy

**Origination:** 

Effective:

Area:

### **Draft Revised** Community Benefits Grants Policy <u>2/2/2021</u>

### **COVERAGE:**

El Camino Hospital Community Benefit Grantees

### **PURPOSE:**

El Camino Hospital (the "Hospital") recognizes that the health of the community is improved by the efforts of many different organizations, and the Hospital has a history of supporting those organizations by making grants to them. The grant making process includes soliciting applications, evaluating the proposed use of the funds, and including the advice of a committee comprised of members of the executive team appointed by the CEO (CEO's Committee) -a Community Benefit Advisory Council. The Hospital annually approves a plan that which-includes a provisional list of organizations and the amount of the expected grants to each sponsorships, and placeholder funds which shall be approved by the Hospital Board Finance Committee and included in the annual budget. The total amount approved by the Finance Committee shall not exceed \$5 million,

### **PROCEDURE:**

- A. To ensure that the Hospital can be responsive to the changing health needs in the Hospital during a fiscal year, the senior Community Benefit staff (VP of Corporate and Community Health Services and Director of Community Benefit) will follow the guidelines below:
  - 1. The total annual Community Benefit expenditures, as authorized by the Hospital Board Finance Committee of Directors approval of the Hospital's annual Community Benefit Plan, cannot exceed the approved aggregate amount.
  - 2. Approved individual grant amounts, as stated in the annual Plan, may be increased after need is demonstrated. Grant metrics must be revised to reflect the additional resources. Increases to these previously awarded grants in excess of \$50,000 up to
\$150,000 require the approval by the CEO. Increases to these previously awarded grants in excess of \$150,000 must be presented to the <u>CEO's Committee Community</u> Benefit Advisory Council ("CBAC"), receive their recommendation for support and be approved by the <u>Hospital Board Finance Committee and reported to the Hospital Board of Directors</u>.

- New grants may be added during the fiscal year if need is demonstrated. Proposals with detailed budgets and metrics must be presented to the CEO's Committee CBAC and receive their recommendation for support. New grants in excess of \$50,000 require the approval of the <u>Hospital</u> Board <u>Finance Committee</u>.
- 4. There are times when an individual grant award is not needed to the extent it was in the original plan. In these cases, the funds not needed may be used to fund the grant increases detailed in paragraphs 2 and 3 above.
- 5. The <u>Finance CommitteeCBAC and the Board</u> will receive a report identifying all grant funding changes at the end of the fiscal year.
- 6. Three year grant funding may be awarded to selected grantees. The total amount of funding for multi-year grants may not exceed 30% of the total aggregate amount of annual Community Benefit Plan approved by the <u>Finance CommitteeBoard</u>. Grantees will be required to submit mid-term and annual reports and must demonstrate success meeting outcome metrics and budgetary goals.

NOTE: Printed copies of this document are uncontrolled. In the case of a conflict between printed and electronic versions of this document, the electronic version prevails.

## Attachments

No Attachments

×

## **Assign Acknowledgments**

Select Users or User Groups

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## EL CAMINO HOSPITAL DRAFT RESOLUTION 2021-02 DELEGATING AUTHORITY TO THE FINANCE COMMITTEE TO APPROVE THE ANNUAL EL CAMINO HOSPITAL COMMUNITY BENEFIT PLAN NOT TO EXCEED \$5 MILLION ANNUALLY

**WHEREAS**, the Board of Directors has determined it is necessary to carefully consider and approve the annual El Camino Hospital Community Benefit Grant Plan ("Plan") proposal:

**WHEREAS**, on the recommendation of the Governance Committee, the Board has determined such work can be undertaken by the Board's Finance Committee; now, therefore, be it:

**RESOLVED**, that the Board's Finance Committee shall have authority to annually approve the Plan, including grants to outside organizations, sponsorship and placeholder funds not to exceed a total of \$5 million annually; be it further

**RESOLVED**, the Board shall retain authority to approve the Plan if it exceeds \$5 million annually; be it further

**RESOLVED**, that persons exercising authority under the delegation are recognized as "agents" of El Camino Hospital for purposes of such person's right to indemnification by El Camino Hospital; be it further

**RESOLVED**, any proposed action outside the scope of the Board's approved delegation of authority shall require further Board approval.

**DULY PASSED AND ADOPTED** at a regular meeting held on February 10, 2021, by the following votes:

AYES:

NOES:

ABSENT:

ABSTAIN:

Julia E. Miller, Secretary/Treasurer ECH Board of Directors



## EL CAMINO HOSPITAL BOARD OF DIRECTORS BOARD MEETING MEMO

To:	El Camino Hospital Board of Directors
From:	Peter C. Fung, MD, Chair, Governance Committee
Date:	February 10, 2021
Subject:	Agenda Item 7b – Governance Committee Report: Proposed FY21 Hospital Board
	Member Competencies

**<u>Recommendation(s)</u>**: To recommend approval of the Proposed FY21 Hospital Board Competency Matrix to the El Camino Healthcare District Board of Directors.

### Summary:

- 1. <u>Situation</u>: In FY20, the Governance Committee recommended and the Board adopted the attached competency matrix (see attached). Using the competency matrix, all Board members evaluated themselves and all other Board members resulting in identification of gaps in overall Board competencies. The gap analysis was then used to inform Board member retention and recruitment efforts.
- 2. <u>Authority</u>: One of the Governance Committee's chartered responsibilities is to define the necessary skill sets, diversity, and other attributes required for Board members to support Hospital strategy, goals, community needs and current market conditions and make recommendations to the Board regarding Board composition.
- 3. <u>Background</u>: The Board has, over time, modified the highest priority competencies in response to changing Hospital strategy, goals, community needs and market conditions. Competency 3 (leadership of high performing organizations in other industries including Board experience) replaced healthcare industry experience and experience in clinical integration/continuum of care in FY19. The current terms of Directors Chen (2<sup>nd</sup>) and Kalbach (1<sup>st</sup>) expire on June 30, 2021. At its January 26, 2021 meeting, the District Board re-elected Director Chen to a third three-year term and appointed an Ad Hoc Committee to review the re-election of Director Kalbach.
- 4. <u>Assessment</u>: There is a need to confirm the Board competencies for FY21.
- 5. <u>Other Reviews</u>: At its February 2, 2021 meeting the Governance Committee voted to recommend approval of the Draft FY21 Board Competency Matrix. The Committee also had a robust discussion regarding adding "Diversity" to the matrix, but agreed that it would be appropriate to delay that addition until the Committee has time to have a thoughtful and informed discussion regarding a definition of Diversity.
- 6. <u>Outcomes</u>: Recommendation for FY21 Board Competency Matrix. The El Camino Healthcare District Board has the ultimate authority to determine necessary competencies for El Camino Hospital Board Directors.

### **List of Attachments:**

1. Draft Revised FY21 Board Competency Matrix

### **Suggested Board Discussion Questions:**

- 1. Is the Competency Matrix adequate for FY21? If not, what should be added or deleted?
- 2. What are the top priority Board competencies for FY21?

## **DRAFT FY21** Competency Matrix Rating Tool & Rating Scale

1 = 2 = 3 = 4 =	r <mark>el of Knowledge/Experience</mark> None (no background/experience) Minimal Moderate/Broad Competent Expert	Lanhee Chen	Peter C. Fung, MD	Julie Kliger	Julia Miller	Jack Po, MD	Robert Rebitzer	Carol Somersille, MD	George Ting, MD	John Zoglin
1.	Understanding of complex market partnerships									
2.	Long-range strategic planning									
3.	Experience Leading High Performing Organizations, incl. Board Experience									
4.	Finance/entrepreneurship									
5.	Health care policy									
6.	Oversight of diverse business portfolios									
7.	Complex partnerships with clinicians									
8.	Experience in more than one area of the continuum of care									
9.	Patient care quality and safety metrics									
1.	Analytical Thinker: separates the important from trivial									
2.	Collaborative: feels collaboration is essential for success									
3.	Community-Oriented: always keeps stakeholders in mind									



## Minutes of the Open Session of the El Camino Hospital Board of Directors Wednesday, December 9, 2020

Pursuant to State of California Executive Order N-29-20 dated March 18, 2020, El Camino Health did not provide a physical location for this meeting. Instead, the public was invited to join the open session meeting via teleconference.

<b>Board Members Present</b>	<b>Board Members Absent</b>	Members Excused
Lanhee Chen, Chair**	None	None
Peter C. Fung, MD**		
Gary Kalbach**	**via teleconference	
Julie Kliger**	via teleconterence	
Julia E. Miller, Secretary/Treasurer**		
Jack Po, MD, PhD**		
Bob Rebitzer**		
George O. Ting, MD**		
Carol A. Somersille, MD**		
John Zoglin, Vice Chair**		

Ag	genda Item	Comments/Discussion	Approvals/ Action
1.	CALL TO ORDER/ ROLL CALL	The open session meeting of the Board of Directors of El Camino Hospital (the "Board") was called to order at 5:30pm by Chair Chen. A verbal roll call was taken. Director Po joined the meeting at 5:40pm during Agenda Item 5: FY21 Period 4 Financials. All other Board members were present at roll call. All members participated via videoconference pursuant to Santa Clara County's shelter in place order. Chair Chen reviewed the logistics for the meeting and welcomed Director Somersille to the Board. A quorum was present pursuant to State of California Executive Orders N-25-20 dated March 12, 2020 and N-29-20 dated March 18, 2020.	
2.	POTENTIAL CONFLICTS OF INTEREST DISCLOSURES	Chair Chen asked if any Board members may have a conflict of interest with any of the items on the agenda. No conflicts were noted.	
3.	PUBLIC COMMUNICATION	None.	
4.	QUALITY COMMITTEE REPORT	<ul> <li>Director Kliger, Quality Committee Chair, provided an overview of the discussion at the December 7, 2020 Quality Committee meeting: <ul> <li>The all-cause readmission index is down to 0.87 (lower is better).</li> <li>Several quality and patient safety indicators showed improvement from the last reporting period.</li> <li>The Serious Safety Event Rate (SSER) increased, but, as it is a new measure for the organization, more data is needed to determine whether these numbers are significant. The Committee will continue to monitor this.</li> <li>The sepsis mortality index also increased over the last two reporting periods and the Committee further discussed sepsis management processes.</li> </ul> </li> <li>The Committee also discussed 1) the role of the Diversity, Equity, and Inclusion (DEI) Committee and equity metrics on the STEEEP dashboard and 2) triggers for bringing metrics back to the Committee for review, including falling performance (over 1 quarter/three reporting periods) and as determined by management.</li> </ul>	

December 9, 2020   Fage 2		
	In response to Director Fung's question, Mark Adams, MD, CMO, explained that the sepsis mortality index includes COVID patients, but noted that there have been few COVID deaths at ECH.	
	Director Rebitzer commended this report for its issue orientation and high- level summary.	
5. FY21 PERIOD 4 FINANCIALS	Carlos Bohorquez, CFO, provided an overview of the FY21 Period 4 Financials, including:	
	<ul> <li>The organization has performed well with strong revenue and expenses in line with expectations. He highlighted an 8.5% increase in overall gross charges compared to the same period last year.</li> <li>Net operating margin was \$8.1 million, which was unfavorable to last year primarily due to a \$2.2 million YOY increase in depreciation and interest from the Taube and Sobrato Pavilion projects.</li> <li>Staff developed an updated forecast based on FY21 first quarter results, and presented it to the Finance Committee at its meeting on November 23, 2020. The Committee will review another update to the forecast with results through Period 5 at its January 2021 meeting.</li> <li>Revenue increased YOY by 3.8%. Procedural volumes have returned, with the exception of Emergency Department cases.</li> <li>Operating income was \$23.3 million, which was about \$7 million less than the prior year due to increased depreciation and interest on the large construction projects (Taube and Sobrato).</li> <li>Other operating expenses were unfavorable to budget due to increased utilities for the additional square footage in the new buildings.</li> <li>Net margin was \$42.6 million versus \$47.2 million last year.</li> <li>EBIDA was 13.9% compared to 14.3% in the same period in FY20.</li> <li>Mr. Bohorquez noted that, even with the conditions of the pandemic, the organization was performing well, but he anticipated a softening of revenue in November and December 2020. Additional testing and PPE may also impact supplies and other variable expenses.</li> </ul>	
	He also reviewed key utilization statistics; total discharges are lower YOY and Average Daily Census (ADC) was higher (242 in October and 238 year to date) than both last year and budget, primarily due to an increase in case mix index (CMI). The Emergency Department October volumes were 24% lighter than the prior fiscal year and outpatient surgical cases increased by 6% YOY. Staff are closely monitoring payor mix, especially given increased unemployment rates due to the pandemic. September's increase in net days in Accounts Receivable (AR) was due to challenges with a specific payor, which were identified and corrected in October 2020. Mr. Bohorquez reported that 1) staff executed the Board-authorized forward rate SWAP transaction on the Series 2015A bonds on October 14, 2020, resulting in expected net present value savings of \$11.5 million and 2) he and Dan Woods, CEO, provided updates to ECH's rating agencies and noted that the organization's performance rebound was well received.	

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	In response to questions from the Board, the Board and staff further	
	discussed:	
	<ul> <li>Changes in the payor mix and close monitoring of unemployment rates</li> <li>The likelihood of restrictions on elective procedures due to increasing COVID-19 cases; Mr. Woods explained that ECH has weekly calls with hospital CEOs in the County and hospital COOs have daily calls. Other organization have suspended or severely reduced elective procedures. Mr. Woods and Mark Adams, MD commented that ECH staff are making best efforts not to eliminate all elective surgeries to be able to take care of patients with both COVID and non-COVID health issues.</li> <li>How other institutions are performing and how volumes are rebounding or not (90% back, except for Emergency Department volumes), depending on services and geography</li> <li>Motion: To approve the FY21 Period 4 Financials.</li> <li>Movant: Kalbach</li> <li>Second: Ting</li> <li>Ayes: Chen, Fung, Kalbach, Kliger, Miller, Po, Rebitzer, Somersille, Ting, Zoglin</li> <li>Noes: None</li> <li>Abstentions: None</li> <li>Absent: None</li> </ul>	
	Recused: None	
6. ADJOURN TO CLOSED SESSION 7. AGENDA ITEM 14:	<ul> <li>Motion: To adjourn to closed session at 5:55pm pursuant to <i>Gov't Code</i> <i>Section 54957.2</i> for approval of the Minutes of the Closed Session of the Hospital Board Meeting (11/11/2020); pursuant to <i>Health and Safety Code</i> <i>Section 32155</i> for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: Quality Committee Report (Medical Staff Credentials and Privileges Report, Quality Council Minutes); pursuant to <i>Health and Safety Code Section 32155</i> for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: Medical Staff Report; pursuant to <i>Health and Safety</i> <i>Code Section 32106(b)</i> for a report and discussion involving health care facility trade secrets: Strategic Planning Update; pursuant to <i>Gov't Code</i> <i>Section 54956.9(d)(2)</i> – conference with legal counsel – pending or threatened litigation and <i>Health and Safety Code Section 32106(b)</i> for a report and discussion involving health care facility trade secrets: CEO Report on Legal Services and New Programs and Services; and pursuant to <i>Gov't Code Section 54957</i> for discussion and report on personnel performance matters – Senior Management: Executive Session.</li> <li>Movant: Miller Second: Kalbach Ayes: Chen, Fung, Kalbach, Kliger, Miller, Po, Rebitzer, Somersille, Ting, Zoglin Noes: None Abstentions: None Absent: None</li> <li>Recused: None</li> <li>Open session was reconvened at 8:12pm by Chair Chen. Agenda Items 7-</li> </ul>	Adjourned to closed session at 5:55pm
RECONVENE OPEN SESSION/	13 were addressed in closed session. Director Po was not present at the beginning of the second open session, but rejoined the meeting during the	

REPORT OUT	CEO Report.	
	During the closed session, the Board approved the Minutes of the Closed Session of the Hospital Board Meeting (11/11/2020), Quality Committee Report, including the Medical Staff Credentials and Privileges Report and the Quality Council Minutes, and the Medical Staff Report by a unanimous vote in favor of all members present and participating in the meeting (Directors Chen, Fung, Kalbach, Kliger, Miller, Po, Rebitzer, Somersille, Ting, and Zoglin).	
8. AGENDA ITEM 15: CONSENT CALENDAR	Chair Chen asked if any member of the Board or the public wished to remove an item from the consent calendar. Director Miller requested that Item 15d: Medical Staff Report be removed.	Consent calendar approved
	<b>Motion:</b> To approve the consent calendar: Minutes of the Open Session of the Hospital Board Meeting (11/11/2020); FY20 CEO Incentive Compensation Payout; FY21 Period 3 Financials; and for information: Mountain View Site Plan Status.	
	Movant: Miller Second: Kalbach Ayes: Chen, Fung, Kalbach, Kliger, Miller, Rebitzer, Somersille, Ting, Zoglin Noes: None Abstentions: None Absent: Po Recused: None	
	Director Miller expressed concerns about Code Silver and Code Active Shooter in the PBX Call Center Scope of Service, which require timely responses. She suggested sending the policy back to staff for revisions to direct staff to call 9-1-1.	
	Dan Woods, CEO, described staff processes for identifying an active shooter or weapons threat, including the internal call to local operators, announcements on the ECH intercom system, and a simultaneous call to 9- 1-1 emergency responders. He commented that the policy will be reviewed to ensure that it is contemporary and as safe and efficient as possible.	
	Director Ting suggested that the volume of the PBX calls be reviewed as they are quite loud. Mr. Woods commented that the system is a combination of analog and digital components and noted that staff will review the decibel levels.	
	<b>Motion:</b> To approve the consent calendar: Medical Staff Report with the exception of the PBX policy.	
	Movant: Kalbach Second: Miller Ayes: Chen, Fung, Kalbach, Kliger, Miller, Rebitzer, Somersille, Ting, Zoglin Noes: None Abstentions: None Abstent: Po Recused: None	

December 9, 2020   Page 5		
9. AGENDA ITEM 16: RESOLUTION 2020- 12: Establishing and Appointing Members of a Strategic Planning Ad Hoc Committee	The Board took no action on this item.	
10. AGENDA ITEM 17: CEO REPORT	<ul> <li>Dan Woods, CEO, described ECH's daily communication with the County and other local hospitals on COVID-19 patients and hospital resources. Mr. Woods highlighted ECH's structural heart program's accomplishments, including a 4-Star rating from the American College of Cardiology and recent feature in Cath Lab Digest.</li> <li>He explained that the triennial Community Health Needs Assessment (CHNA) is underway.</li> <li>Mr. Woods emphasized the importance of wearing a mask and described the marketing partnership with other healthcare organizations locally and nationally to encourage all to "Mask Up."</li> <li>He thanked the community and donors to the El Camino Health Foundation. He reported that Auxiliary services have been suspended due to the increasing COVID-19 numbers in the community.</li> <li>Mr. Woods commended Cheryl Reinking, RN for her work at ECH and for her upcoming graduation from USF's Doctor of Nursing Practice program. The Board congratulated Ms. Reinking.</li> </ul>	
11. AGENDA ITEM 18: BOARD COMMENTS	None.	
12. AGENDA ITEM 19: ADJOURNMENT	Motion: To adjourn at 8:25pm. Movant: Miller Second: Kalbach Ayes: Chen, Fung, Kalbach, Kliger, Miller, Po, Rebitzer, Somersille, Ting, Zoglin Noes: None Abstentions: None Absent: None Recused: None	Meeting adjourned at 8:25pm

Attest as to the approval of the foregoing minutes by the Board of Directors of El Camino Hospital:

Lanhee Chen Chair, ECH Board of Directors Julia E. Miller Secretary, ECH Board of Directors

Prepared by: Cindy Murphy, Director of Governance Services Sarah Rosenberg, Contracts Administrator/Governance Services EA



## EL CAMINO HOSPITAL BOARD OF DIRECTORS BOARD MEETING COVER MEMO

To:El Camino Hospital Board of DirectorsFrom:Cindy Murphy, Director, Governance ServicesDate:February 10, 2021Subject:Appointment of Director Carol A. Somersille, MD to Board Advisory Committees

### Recommendation:

To approve the appointment of Director Carol A. Somersille, MD to the Investment Committee and the Finance Committee.

### **Summary**:

- 1. <u>Situation</u>: On December 4, 2020, the El Camino Healthcare District Board of Directors elected Dr. Somersille to the El Camino Hospital Board of Directors.
- 2. <u>Authority</u>: The Board's Advisory Committee Charters provide that the El Camino Hospital Board Chair shall appoint the members of the Advisory Committee subject to Board approval.
- 3. <u>Background</u>: The attached propose Revised Advisory Committee and Liaison Appointments reflects Board Chair Chen's recommendation to appoint Director Somersille to the Investment Committee and the Finance Committee. The only other change is the removal of former Director Watters from the Finance Committee and the Investment Committee.
- 4. <u>Assessment</u>: N/A
- 5. <u>Other Reviews</u>: None.
- 6. <u>Outcomes</u>: N/A

### List of Attachments:

1. Proposed Revised Advisory Committee and Liaison Appointments

Suggested Board Discussion Questions: None: This is a consent item.



## **FY21 El Camino Hospital Board of Directors Advisory Committee & Liaison Appointments**

	Committee Appointment	S				
COMMITTEE	COMPLIANCE AND AUDIT	EXECUTIVE COMPENSATION	FINANCE	GOVERNANCE	INVESTMENT	QUALITY
CHAIR	Sharon Anolik Shakked	Bob Miller	John Zoglin	Peter C. Fung, MD	Brooks Nelson	Julie Kliger
BOARD	Jack Po, MD	Julie Kliger	Carol A. Somersille, MD	Bob Rebitzer	Peter C. Fung, MD	Jack Po, MD
MEMBERS	Julia E. Miller	George O. Ting, MD			Carol A. Somersille, MD	George O. Ting, MD
	Lica Hartman	Teri Eyre	Joseph Chow	Christina Lai	Nicola Boone	Terrigal Burn, MD
COMMUNITY	Christine Sublett	Jaison Layney	Wayne Doiguchi	Peter Moran	John Conover	Alyson Falwell
MEMBERS		Pat Wadors	Boyd Faust	Mike Kasperzak	<b>Richard Juelis</b>	Krutica Sharma
				Ken Alvares		Melora Simon
						Apurva Marfatia, MD
EX OFFICIO						Michael Kan, MD
MEDICAL STAFF OFFICERS						<b>Prithvi Legha, MD</b> <i>Alternate</i>
						<b>Philip Ho, MD</b> <i>Alternate</i>

Liaison Appointments				
ECH FOUNDATION BOARD OF DIRECTORS (Liaison)	Julia E. Miller	*Board Members *Community Members		
COMMUNITY BENEFIT ADVISORY COUNCIL (CBAC) (Liaison)	John Zoglin	Community Members		



## EL CAMINO HOSPITAL BOARD OF DIRECTORS BOARD MEETING MEMO

To:El Camino Hospital Board of DirectorsFrom:Dan Woods, Chief Executive OfficerDate:February 10, 2021Subject:LPCH NICU Professional Services Payment

### Recommendation:

To approve delegating to the Chief Executive Officer the authority to execute an amendment to the Lucile Packard Children's Hospital (LPCH) Neonatal Intensive Care Unit (NICU) Professional Services Agreement authorizing a one-time retroactive payment in the amount of \$23,521.50 for continued exclusive, 24/7 neonatal services provided at the Mountain View campus without an executed agreement.

### **Summary**:

1. <u>Situation</u>: LPCH requested to be compensated by ECH for continued, exclusive 24/7 neonatal services to cover their costs (previously provided to ECH at no cost) upon renewal of the MV NICU professional services agreement on January 1, 2020. LPCH retains collections for professional services provided by its neonatologists.

On November 25, 2019, ECH obtained Finance Committee approval to negotiate compensation up to a not-to-exceed annual amount of \$405,000 effective January 1, 2020 for continued, exclusive 24/7 neonatal coverage.

Based on initial negotiations, ECH sent LPCH an amendment on 12/31/19 for 7.8 FTEs of neonatology coverage at \$350,000 per year. That amendment was never signed and negotiations of compensation and terms continued over the next seven months while LPCH continued to provide neonatology services.

On August 10, 2020, both parties reached an agreement and executed an amendment requiring payment to LPCH in the amount of \$350,000 per year for 7.8 FTEs effective August 10; and \$300,000 per year for continued, exclusive 24/7 neonatal coverage with a minimum of 6.8 FTEs starting September 1, 2020.

LPCH requested payment for services provided during the expired agreement period of January 1, 2020 through August 9, 2020. ECH declined LPCH's request for retroactive payment as ECH's policy 51.00 requires a fully executed agreement for all physician payments. LPCH repeatedly requested retroactive payment for services provided during the expired agreement period.

Based on historical review of the email communications between ECH and LPCH, it has been determined that a "meeting of the minds" of compensation and terms arguably occurred on July 16, 2020. Approval is requested to pay LPCH the prorated payment amount of \$23,521.50, which is based on \$29,166.67 per month; \$350,000 per year for the timeperiod of July 16, 2020 through August 9, 2020.

2. <u>Authority:</u> According to Administrative Policies and Procedures 51.00 (Physician Financial Arrangements – Review and Approval), a change in compensation to an existing physician agreement must be evidenced by a written amendment signed by both parties before the change in compensation takes effect. Any exceptions to the policy require Board approval.

- **3.** <u>Background</u>: Since 1998, LPCH has provided exclusive 24/7 neonatal/perinatal professional services with no compensation from ECH.
- 4. <u>Fair Market Value Assessment</u>: Compensation in the prorated payment amount of \$23,521.50 is based on \$350,000 per year, which is below the 75<sup>th</sup> percentile (\$412,440) but above the 50<sup>th</sup> percentile (\$182,500) according to the 2020 MD Ranger Total Annual Payments (Excluding Medical Direction) Report for Neonatology Hospital-Based Services.
- 5. <u>Legal and Compliance Review</u>: Outside counsel, Mitch Olejko, has reviewed the retroactive payment for compliance risk.
- 6. <u>Outcomes</u>: ECH conducts an annual review process of all contracted services directly related to patient care to assure that the services provided are safe, of high quality and that the staff are competent. Each physician providing NICU services works with ECH to complete an annual review and Clinical Contract Services Performance Evaluation.

## List of Attachments: N/A

## Suggested Board Discussion Questions: N/A



# **Summary of Financial Operations**

Fiscal Year 2021 – Period 5 7/1/2020 to 11/30/2020

# **Overall Commentary for Period 5 – November 2020**

- ECH and ECHMN volumes continue to exceed budget and pre-Covid levels with the exception of MV's emergency room
- Overall gross charges, a surrogate for volume, were favorable to budget by \$64.7M / 23% and \$14.5M / 4% better than the same period last year
- Net patient revenue was favorable to budget by \$16.5M / 23% and \$5.5M / 6% better than the same period last year
- Operating expenses were \$6.0M / 7% unfavorable to budget, which is primarily attributed to higher than expected inpatient and outpatient volumes
- Operating margin was favorable to budget by \$8.6M / 293% and \$4.3M / 325% higher than the same period last year
- Operating EBIDA was favorable to budget by \$9.3M / 239% and \$7.3M / 122% better than the same period last year



# **Consolidated Statement of Operations (\$000s)**

	Period 5	Period 5	Period 5	Variance			YTD	YTD	YTD	Variance	
	FY 2020	FY 2021	Budget 2021	Fav (Unfav)	Var%	\$000s	FY 2020	FY 2021	Budget 2021	Fav (Unfav)	Var%
						OPERATING REVENUE					
	327,143	341,648	276,988	64,660	23.3%	Gross Revenue	1,608,007	1,738,288	1,332,299	405,990	30.5%
	(244,064)	(253,051)	(204,846)	(48,205)	(23.5%)	Deductions	(1,186,439)	(1,297,588)	(985,701)	(311,887)	(31.6%)
	83,078	88,597	72,142	16,455	22.8%	Net Patient Revenue	421,568	440,700	346,597	94,103	27.2%
	4,893	3,234	5,017	(1,784)	(35.5%)	Other Operating Revenue	22,046	20,252	22,730	(2,478)	(10.9%)
	87,971	91,831	77,159	14,672	19.0%	Total Operating Revenue	443,615	460,952	369,327	91,625	24.8%
						OPERATING EXPENSE					
	45,159	47,222	44,284	(2 <i>,</i> 938)	(6.6%)	Salaries & Wages	228,532	238,589	218,800	(19,789)	(9.0%)
	14,869	13,641	11,065	(2,576)	(23.3%)	Supplies	68,107	69,648	54,163	(15,485)	(28.6%)
	17,948	14,264	14,147	(118)	(0.8%)	Fees & Purchased Services	71,649	69,479	72,272	2,794	3.9%
	4,064	3,512	3,777	265	7.0%	Other Operating Expense	18,495	18,910	18,714	(196)	(1.0%)
	282	1,428	926	(502)	(54.2%)	Interest	2,533	7,144	4,627	(2,517)	(54.4%)
	4,308	6,068	5,902	(166)	(2.8%)	Depreciation	22,000	28,220	29,406	1,186	4.0%
	86,631	86,136	80,101	(6,034)	(7.5%)	Total Operating Expense	411,316	431,990	397,983	(34,007)	(8.5%)
	1,340	5,695	(2,942)	8,637	(293.6%)	Net Operating Margin	32,299	28,962	(28,656)	57,617	(201.1%)
	17,925	64,968	3,129	61,839	1976.5%	Non Operating Income	34,197	84,272	13,911	70,361	505.8%
	19,264	70,663	186	70,476	37805.8%	Net Margin	66,496	113,234	(14,745)	127,978	(868.0%)
_											
	6.7%	14.4%	5.0%	9.3%		EBIDA	12.8%	14.0%	1.5%	12.5%	
	1.5%	6.2%	-3.8%	10.0%		<b>Operating Margin</b>	7.3%	6.3%	-7.8%	14.0%	
	21.9%	76.9%	0.2%	76.7%		Net Margin	15.0%	24.6%	-4.0%	28.6%	
	21.9%	76.9%	0.2%	76.7%		Net Margin	15.0%	24.6%	-4.0%	28.6%	



# Financial Overview: Period 5

Period ending 11/30/2020

# **Financial Performance**

- November's Operating income was \$5.7M compared to a budgeted loss of \$2.9M, resulting in a favorable variance of \$8.6M. The primary drivers continued to be increased volumes in comparison to the budget, and strong payor mix
- Volumes and Revenues continue to be stronger than budget as demonstrated by:
  - Adjusted discharges were favorable to budget by 143 cases / 5%
  - Favorable variance in gross charges was nearly evenly split between inpatient and outpatient services:
    - Inpatient gross charges: Favorable to budget by \$34M / 23% variance primarily attributed by surgery, cath. lab, critical care, pharmacy, and ancillary services
    - Outpatient gross charges: Favorable to budget by \$31M / 25% variance primarily driven by surgery, cath. lab, radiation oncology, imaging, and ancillary services
  - Operating Expenses were unfavorable to budget by \$6.0M / 7.5%, primarily due to increased patient activity
    - SWB were unfavorable by \$2.9M / 7%
    - Supplies were unfavorable by \$2.2M / 29%
    - All other discretionary non-volume driven expenses were unfavorable to budget by \$0.9M
- Non Operating Income includes:
  - Investment Income was (\$65M) primarily attributed to unrealized gains on investments



# Financial Overview: Period 5 (cont.)

Period ending 11/30/2020

# **Financial Performance**

# Hospitals

- Adjusted Discharges (AD): Favorable to budget by 143 / 5% and unfavorable to prior year by 406 / 13%:
  - Mountain View: Favorable to budget by 103 ADs / 5% and unfavorable to prior year by 423 / 16%
  - Los Gatos: Favorable to budget by 40 ADs / 7% and favorable to prior year by 17 / 3%
- Operating Expense Per Adjusted Discharge: \$25,834 which is 3% unfavorable to budget Note: Excludes depreciation and interest

# El Camino Health Medical Network (ECHMN)

- Total visits were 3% favorable to budget
- Urgent Care Visits continue to drive the favorable visit variance
- Through November 31, 2020 ECHMN's total visits are favorable to budget by 7.1% and better than the prior year same store visits excluding urgent care visits by 2.6%.
- November's net income of (\$4.0M) was unfavorable to budget by \$1.2M / 40.4%
- YTD net income is \$114K / 0.7% favorable to budget and \$1M / 0.7% better than the same period last year

# 💔 El Camino Health

# Financial Overview: Period 5 (cont.)

Period ending 11/30/2020

## **Financial Performance**

- YTD FY2021 net operating margin of \$29M is favorable to budgeted by \$57M and \$3.3M lower than the same period last year. Lower year-over-year net operating margin is driven by increases in depreciation and interest expense.
- Post Covid volume recovery, strong payor mix and careful management of variable expenses have been the primary drivers of favorable performance
  - Adjusted discharges are 1,963 /16% favorable to budget and 1,387 / 9% lower than the same period last year
- Operating expenses are \$34M / 9% unfavorable to budget
  - Unfavorability driven by volume increase
  - Operating Expense Per Adjusted Discharge: \$24,561 which is 4% favorable to budget

Note: Excludes depreciation and interest



# **Consolidated Balance Sheet**

### (in thousands) ASSETS

#### LIABILITIES AND FUND BALANCE

usanus	AJJEIJ			EADIEITIES AND TOND DALANCE		
			Audited			Audited
	CURRENT ASSETS	October 31, 2020	June 30, 2020	CURRENT LIABILITIES	October 31, 2020	June 30, 2020
	Cash	192,102	228,464	( Accounts Payable	34,921	35,323
	Short Term Investments	251,429	221,604	Salaries and Related Liabilities	42,942	35,209
	Patient Accounts Receivable, net	139,039	128,564	Accrued PTO	31,227	28,124
	Other Accounts and Notes Receivable	9,369	13,811	Worker's Comp Reserve	2,300	2,300
	Intercompany Receivables	40,724	72,592	Third Party Settlements	11,047	10,956
	Inventories and Prepaids	24,131	101,267	Intercompany Payables	40,814	70,292
	Total Current Assets	656,794	766,303	Malpractice Reserves	1,560	1,560
				Bonds Payable - Current	9,020	9,020
	BOARD DESIGNATED ASSETS			Bond Interest Payable	5,078	8,463
	Foundation Board Designated	15,363	15,364	Other Liabilities	22,627	3,222
	Plant & Equipment Fund	181,185	166,859	Total Current Liabilities	201,537	204,469
	Women's Hospital Expansion	30,401	22,563			
	Operational Reserve Fund	159,684	148,917			
	Community Benefit Fund	17,354	17,916	LONG TERM LIABILITIES		
	Workers Compensation Reserve Fund	16,482	16,482	Post Retirement Benefits	31,094	30,731
	Postretirement Health/Life Reserve Fund	31,094	30,731	Worker's Comp Reserve	16,482	16,482
	PTO Liability Fund	30,578	27,515	Other L/T Obligation (Asbestos)	4,134	4,094
	Malpractice Reserve Fund	1,958	1,919	Bond Payable	500,131	513,602
	Catastrophic Reserves Fund	17,665	17,667	Total Long Term Liabilities	551,840	564,908
	Total Board Designated Assets	501,764	465,933			
				DEFERRED REVENUE-UNRESTRICTED	77,024	77,133
	FUNDS HELD BY TRUSTEE	16,247	23,478	DEFERRED INFLOW OF RESOURCES	31,009	30,700
	LONG TERM INVESTMENTS	404,867	372,175	FUND BALANCE/CAPITAL ACCOUNTS		
				Unrestricted	1,815,057	1,771,854
	CHARITABLE GIFT ANNUITY INVESTMENTS	683	680	Board Designated	194,495	188,457
				Restricted	28,667	28,631
	INVESTMENTS IN AFFILIATES	31,389	29,065	Total Fund Bal & Capital Accts	2,038,219	1,988,942
	PROPERTY AND EQUIPMENT			TOTAL LIABILITIES AND FUND BALANCE	2,899,629	2,866,153
	Fixed Assets at Cost	1,347,868	1,342,012			
	Less: Accumulated Depreciation	(698,644)	(676,535)			
	Construction in Progress	502,910	489,848			
	Property, Plant & Equipment - Net	1,152,133	1,155,326			
	DEFERRED OUTFLOWS	21,525	21,416			
	RESTRICTED ASSETS	28,220	28,547			
lth	OTHER ASSETS	86,006	3,231			
	TOTAL ASSETS	2,899,629	2,866,153			

El Camino Health

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## Dashboard - as of November 30, 2020

		М	onth			YT	D	
	PY	CY	Bud/Target	Variance CY vs Bud	PY	CY	Bud/Target	Varianc CY vs Bu
Consolidated Financial Perf.								
Total Operating Revenue	87,971	91,831	77,159	14,672	443,615	460,952	369,327	91,6
Operating Expenses	86,631	86,136	80,101	(6,034)	411,316	431,990	397,983	(34,0
Operating Margin \$	1,340	5,695	(2,942)	8,637	32,299	28,962	(28,656)	57,6
Operating Margin %	1.5%	6.2%	(3.8%)	10.0%	7.3%	6.3%	(7.8%)	14.
EBIDA \$	5,931	13,192	3,886	9,305	56,831	64,326	• •	58,9
EBIDA %	6.7%	14.4%	5.0%	9.3%	12.8%	14.0%	1.5%	12
lospital Volume								
Licensed Beds	443	454	454	-	443	454	454	-
ADC	243	243	206	37	231	239	195	
Utilization MV	66%	63%	54%	9.0%	63%	62%	51%	11
Utilization LG	32%	33%	27%	6.0%	30%	32%	27%	5
Utilization Combined	55%	53%	45%	8.1%	52%	53%	43%	9
Adjusted Discharges	3,157	2,750	2,607	143	15,942	14,545	12,578	1,9
Total Discharges (Excl NNB)	1,722	1,476	1,402	74	8,384	7,741	6,765	9
Total Discharges	2,072	1,794	1,741	53	10,164	9,474	8,425	1,0
Inpatient Cases								
MS Discharges	1,194	1,010	876	134	5,794	5,172	4,192	ç
Deliveries	368	329	358	(29)	1,875	1,848	1,754	
BHS	114	92	125	(33)	492	487	602	(1
Rehab	46	45	44	1	223	234	217	
Outpatient Cases	13,755	16,210	10,526	5,684	67,258	78,041	50,591	27,4
ED	3,875	2,981	2,699	282	20,244	15,372	12,491	2,8
Procedural Cases			· · · · ·	-				
OP Surg	459	534	336	198	2,420	2,614	1,650	ç
Endo	244	198	146	52	1,163	1,160	691	2
Interventional	183	141	. 109	32	913	877	488	3
All Other	8,994	12,356	7,235	5,121	42,518	58,018		22,7
Hospital Payor Mix								
Medicare	48.5%	48.3%	48.6%	(0.4%)	49.7%	48.2%	48.4%	(0.
Medi-Cal	7.4%	8.7%	7.4%	1.3%	7.5%	7.6%	7.5%	Ò
Commercial IP	19.7%	19.2%	20.4%	(1.2%)	18.7%	20.3%	20.6%	(0.
Commercial OP	21.5%	21.8%	21.2%	• •	21.7%	21.7%	21.1%	Ò
Total Commercial	41.2%	41.0%	41.7%	(0.6%)	40.4%	42.0%	41.7%	0
Other	2.9%	2.0%	2.3%	(0.3%)	2.4%	2.2%	2.5%	(0.
lospital Cost								
Total FTE <sup>1</sup>	2,810.9	2,846.2	2,847.1	0.9	2,773.9	2,771.6	2,834.2	6
Productive Hrs/APD	31.3	30.9	,	3.1	31.5	31.1	,	
Consolidated Balance Sheet								
Net Days in AR	50.9	48.3		0.7	50.9	48.3		
Days Cash	465	552	435	117	465	552	435	1









# Monthly Inpatient Volume Trends

FY2021 Actual & Forecast – Including Pre COVID Levels





# **Monthly Outpatient Volume Trends (Hospital Volume)** FY2021 Actual & Forecast – Including Pre COVID Levels





# **YTD FY2021 Financial KPIs – Monthly Trends**



# **Investment Scorecard as of September 30, 2020**

Key Performance Indicator	Status	El Camino	Benchmark	El Camino	Benchmark	El Camino	Benchmark	FY21 Budget	Expectation Per Asset Allocation
Investment Performance		CY 3Q 2020	/ FY 1Q 2021	Fiscal Year-	to-Date 2021		ce Inception alized)	FY 2021	2019
Surplus cash balance*		\$1,120.8		-				-	
Surplus cash return		4.1%	3.9%	4.1%	3.9%	5.7%	5.6%	4.0%	5.6%
Cash balance plan balance (millions)		\$301.8		-					
Cash balance plan return		5.3%	4.6%	5.3%	4.6%	7.7%	7.0%	6.0%	6.0%
403(b) plan balance (millions)		\$581.5		-					
Risk vs. Return		3-j	/ear				ce Inception alized)		2019
Surplus cash Sharpe ratio		0.51	0.51			0.83	0.83		0.34
Net of fee return		5.8%	5.5%	-	-	5.7%	5.6%	-	5.6%
Standard deviation		8.2%	7.9%	-		6.0%	5.8%	-	8.7%
Cash balance Sharpe ratio		0.54	0.49	-	-	0.91	0.88	-	0.32
Net of fee return		7.0%	6.0%	-		7.7%	7.0%		6.0%
Standard deviation		10.3%	9.4%	-		7.7%	7.1%		10.3%
Asset Allocation		CY 3Q 2020	/ FY 1Q 2021						
Surplus cash absolute variances to target		12.4%	< 10% Green < 20% Yellow		-			-	
Cash balance absolute variances to target		12.1%	< 10% Green < 20% Yellow	-	-			-	-
Manager Compliance		CY 3Q 2020	/ FY 1Q 2021						
Surplus cash manager flags		23	< 24 Green < 30 Yellow		-				-
Cash balance plan manager flags		25	< 27 Green < 34 Yellow	-	-	-		-	-

\*Excludes debt reserve funds (~\$18 mm), District assets (~\$42 mm), and balance sheet cash not in investable portfolio (\$236 mm). Includes Foundation (~\$37 mm) and Concern (~\$15 mm) assets.



**El Camino Health** 

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# YTD FY2021 and November Operating Margin, Non-Operating Income and Net Margin by Affiliate (as of 11/30/2020) (\$ in thousands)

	P	Period 5- Month			Period 5- FYTD		
	Actual	Budget	Variance	Actual	Budget	Variance	
El Camino Hospital Operating Margin							
Mountain View	6,739	(1,230)	7,969	35,683	(18,299)	53,982	
Los Gatos	3,211	1,427	1,784	9,794	6,605	3,189	
Sub Total - El Camino Hospital, excl. Afflilates	9,950	197	9,753	45,477	(11,694)	57,171	
Operating Margin %	11.3%	0.3%		10.4%	-3.4%		
El Camino Hospital Non Operating Income							
Sub Total - Non Operating Income	62,600	2,784	59,816	80,979	12,604	68,375	
El Camino Hospital Net Margin	72,550	2,981	69,570	126,456	910	125,546	
ECH Net Margin %	82.4%	4.2%		29.0%	0.3%		
Concern	121	76	45	219	(59)	278	
ECSC	0	0	0	(3)	0	(3)	
Foundation	2,003	(13)	2,016	2,044	2	2,042	
El Camino Health Medical Network	(4,012)	(2,857)	(1,154)	(15,484)	(15,598)	115	
Net Margin Hospital Affiliates	(1,888)	(2,794)	907	(13,222)	(15,654)	2,432	
Total Net Margin Hospital & Affiliates	70,663	186	70,476	113,234	(14,745)	127,978	



# El Camino Hospital – Mountain View (\$000s)

Period 5	Period 5	Period 5	Variance			YTD	YTD	YTD	Variance	
FY 2020	FY 2021	Budget 2021	Fav (Unfav)	Var% \$000s		FY 2020	FY 2021	Budget 2021	Fav (Unfav)	Var%
					OPERATING REVENUE					
259,919	263,104	211,632	51,472	24.3%	Gross Revenue	1,279,420	1,341,305	1,009,777	331,528	32.8%
(193,228)	(194,687)	(156,769)	(37,918)	(24.2%)	Deductions	(940,554)	(997 <i>,</i> 065)	(748,058)	(249,006)	(33.3%)
66,691	68,418	54,863	13,554	24.7%	Net Patient Revenue	338,867	344,240	261,718	82,522	31.5%
1,846	1,326	2,085	(758)	(36.4%)	Other Operating Revenue	8,433	7,323	8,086	(763)	(9.4%)
68,537	69,744	56,948	12,796	22.5%	Total Operating Revenue	347,299	351,563	269,804	81,759	30.3%
					OPERATING EXPENSE					
35,706	37,206	35,154	(2,051)	(5.8%)	Salaries & Wages	180,536	187,746	172,615	(15,131)	(8.8%)
11,809	10,469	8,303	(2,166)	(26.1%)	Supplies	54,464	53,372	40,513	(12,859)	(31.7%)
9,418	7,001	6,549	(452)	(6.9%)	Fees & Purchased Services	35,375	32,463	34,086	1,623	4.8%
2,776	2,218	2,446	228	9.3%	Other Operating Expense	13,040	12,447	12,326	(121)	(1.0%)
282	1,428	926	(502)	(54.2%)	Interest	2,533	7,144	4,627	(2,517)	(54.4%)
3,463	4,683	4,799	116	2.4%	Depreciation	17,740	22,708	23,936	1,228	5.1%
63,454	63,005	58,178	(4,827)	(8.3%)	Total Operating Expense	303,688	315,880	288,103	(27,777)	(9.6%)
5,083	6,739	(1,230)	7,969	(647.8%)	Net Operating Margin	43,611	35,683	(18,299)	53,982	(295.0%)
17,243	62,600	2,784	59,816	2148.9%	Non Operating Income	31,066	80,979	12,604	68,375	542.5%
22,326	69,339	1,553	67,785	4363.5%	Net Margin	74,677	116,662	(5,695)	122,357	(2148.5%)
12.9%	18.4%	7.9%	10.5%		EBIDA	18.4%	18.6%	3.8%	14.8%	
7.4%	9.7%	-2.2%	11.8%		<b>Operating Margin</b>	12.6%	10.1%	-6.8%	16.9%	
32.6%	99.4%	2.7%	96.7%		Net Margin	21.5%	33.2%	-2.1%	35.3%	



# El Camino Hospital – Los Gatos (\$000s)

	Period 5 FY 2020	Period 5 FY 2021	Period 5 Budget 2021	Variance Fav (Unfav)	Var%	\$000s	YTD FY 2020	YTD FY 2021	YTD Budget 2021	Variance Fav (Unfav)	Var%
_						OPERATING REVENUE					
	58,555	70,736	57,186	13,550	23.7%	Gross Revenue	293,332	354,726	282,040	72,686	25.8%
	(44,740)	(52,817)	(42,605)	(10,212)	(24.0%)	Deductions	(221,022)	(271,677)	(210,292)	(61,385)	(29.2%)
	13,815	17,920	14,581	3,339	22.9%	Net Patient Revenue	72,310	83,049	71,748	11,301	15.8%
	370	392	271	121	44.4%	Other Operating Revenue	1,932	1,998	1,355	644	47.5%
	14,185	18,312	14,852	3,459	23.3%	Total Operating Revenue	74,242	85,047	73,102	11,945	16.3%
						OPERATING EXPENSE					
	7,390	8,081	7,055	(1,026)	(14.5%)	Salaries & Wages	37,266	40,601	35,313	(5,288)	(15.0%)
	2,583	2,730	2,371	(359)	(15.1%)	Supplies	11,561	13,994	11,477	(2,517)	(21.9%)
	2,993	2,923	2,663	(260)	(9.8%)	Fees & Purchased Services	13,644	14,416	13,339	(1,078)	(8.1%)
	279	378	496	118	23.8%	Other Operating Expense	1,645	1,978	2,218	240	10.8%
	0	0	0	0	0.0%	Interest	0	0	0	0	0.0%
_	791	988	840	(149)	(17.7%)	Depreciation	3,989	4,263	4,151	(113)	(2.7%)
_	14,036	15,100	13,425	(1,675)	(12.5%)	Total Operating Expense	68,105	75,253	66,498	(8,755)	(13.2%)
	149	3,211	1,427	1,784	125.0%	Net Operating Margin	6,137	9,794	6,605	3,189	48.3%
_	0	0	0	0	0.0%	Non Operating Income	0	0	0	0	0.0%
	149	3,211	1,427	1,784	125.0%	Net Margin	6,137	9,794	6,605	3,189	48.3%
	6.6%	22.9%	15.3%	7.7%		EBIDA	13.6%	16.5%	14.7%	1.8%	
	1.0%	17.5%	9.6%	7.9%		<b>Operating Margin</b>	8.3%	11.5%	9.0%	2.5%	
	1.0%	17.5%	9.6%	7.9%		Net Margin	8.3%	11.5%	9.0%	2.5%	



# El Camino Health Medical Network (\$000s)

Period 5	Period 5	Period 5	Variance			YTD	YTD	YTD	Variance	
FY 2020	FY 2021	Budget 2021	Fav (Unfav)	Var% \$000s		FY 2020	FY 2021	Budget 2021	Fav (Unfav)	Var%
					OPERATING REVENUE					
8,668	7,807	8,169	(362)	(4.4%)	Gross Revenue	35,255	42,258	40,482	1,775	4.4%
(6,096)	(5,548)	(5,472)	(75)	(1.4%)	Deductions	(24,863)	(28,846)	(27,351)	(1,496)	(5.5%)
2,572	2,259	2,697	(438)	(16.2%)	Net Patient Revenue	10,392	13,411	13,131	280	2.1%
1,878	780	1,938	(1,157)	(59.7%)	Other Operating Revenue	7,974	7,270	9,670	(2,400)	(24.8%)
4,450	3,040	4,635	(1,595)	(34.4%)	Total Operating Revenue	18,366	20,681	22,801	(2,120)	(9.3%)
					OPERATING EXPENSE					
1,628	1,501	1,569	68	4.3%	Salaries & Wages	8,471	8,012	8,351	339	4.1%
458	427	379	(48)	(12.8%)	Supplies	1,986	2,195	2,117	(78)	(3.7%)
5,029	3,864	4,518	654	14.5%	Fees & Purchased Services	20,747	20,559	22,803	2,244	9.8%
917	875	765	(110)	(14.3%)	Other Operating Expense	3,368	4,215	3,822	(393)	(10.3%)
0	0	0	0	0.0%	Interest	0	0	0	0	0.0%
52	384	261	(123)	(47.1%)	Depreciation	258	1,184	1,306	122	9.4%
8,083	7,051	7,492	441	5.9%	Total Operating Expense	34,830	36,165	38,399	2,234	5.8%
(3,633)	(4,012)	(2,857)	(1,154)	40.4%	Net Operating Margin	(16,464)	(15,484)	(15,598)	115	(0.7%)
0	0	0	0	0.0%	Non Operating Income	0	0	0	0	0.0%
(3,633)	(4,012)	(2,857)	(1,154)	40.4%	Net Margin	(16,464)	(15,484)	(15,598)	115	(0.7%)
-80.5%	-119.3%	-56.0%	(63.3%)		EBIDA	-88.2%	-69.1%	-62.7%	(6.5%)	
-81.7%	-132.0%	-61.7%	(70.3%)		<b>Operating Margin</b>	-89.6%	-74.9%	-68.4%	(6.5%)	
-81.7%	-132.0%	-61.7%	(70.3%)	Net Margin		-89.6%	-74.9%	-68.4%	(6.5%)	





### EL CAMINO HOSPITAL BOARD OF DIRECTORS BOARD MEETING MEMO

To:El Camino Hospital Board of DirectorsFrom:Mark Adams, MD, FACS, Chief Medical OfficerJim Griffith, Chief Operating OfficerDate:February 10, 2021Subject:Psychiatric Telehealth Services (Enterprise)

**<u>Recommendation</u>**: To approve delegating to the Chief Executive Officer the authority to execute an Enterprise Psychiatric Telehealth Services two-year renewal agreement with the existing terms.

### Summary:

1. <u>Situation</u>: The contracted Group currently makes a psychiatrist available to provide emergency psychiatry consultations 24/7/365 for the Mountain View and Los Gatos Emergency Departments via a video system that allows the Group to cover multiple hospitals. Their performance has been positive, greatly improving the quality and efficiency of psychiatric emergency services at ECH. The current agreement expires March 31, 2021.

Management would like to retain Group at the current compensation rate with the current performance standards.

The existing rate is \$250/episode, not to exceed \$250,000 per year. ECH pays Group \$13,750 per month for up to 55 consults per month, and \$250 per episode when over 55 consults per month. Approximately 45% of the payment to Group is credited back to ECH via assigned revenue.

There were a total of 1,330 psychiatric telehealth episodes at the Mountain View and Los Gatos campuses during the time period from December 2019 through November 2020. The total paid to Group during the same time period was \$179,706, which is the result of \$325,915 in charges and \$146,208 in credits to ECH.

- 2. <u>Authority</u>: According to Administrative Policies and Procedures 51.00, Finance Committee recommendation and Board approval is required prior to the Chief Executive Officer signature of physician agreements that exceed the 75<sup>th</sup> percentile for fair market value.
- **3.** <u>Background</u>: ECH has utilized this Group since 2018 to provide psychiatric telehealth consultations for the Emergency Departments at the Mountain View and Los Gatos campuses.
- 4. <u>Fair Market Value Assessment</u>: Compensation at \$250 per episode is between the 75<sup>th</sup> percentile (\$210), and the 90<sup>th</sup> percentile (\$300) according to the 2020 MD Ranger Telemedicine Psychiatry Per Episode Payments Report. A renewal term of two years is proposed.
- 5. <u>Other Reviews</u>: Legal and Compliance will review the agreement and compensation terms prior to CEO execution. This proposal was reviewed and recommended for approval by the Finance Committee at its January 25, 2021 meeting.
- 6. <u>Outcomes</u>: Bi-annual performance standards related to mental health assessment turnaround time and EMR documentation time are monitored and incentivized up to \$10,000 every six months. In CY20, the Group responded 87.9% of the time within 2 hours.

### List of Attachments: N/A Suggested Board Discussion Questions: None, this is a consent item.



## EL CAMINO HOSPITAL BOARD OF DIRECTORS BOARD MEETING MEMO

To:	El Camino Hospital Board of Directors
From:	Apurva Marfatia, MD, Enterprise Chief of Staff
	Michael Kan, MD, Chief of Staff Los Gatos
Date:	February 10, 2021
Subject:	Medical Staff Report – Open Session

### **Recommendation:**

To approve the Medical Staff Report, including the attached Policies, Plans, Scopes of Service and the Delineation of Privileges.

### Summary:

- 1. <u>Situation</u>: The Medical Executive Committee met on January 28, 2021.
- 2. <u>Background</u>: MEC received the following informational reports.
  - a) Quality Council The Quality Council met on January 6, 2021. Reports and performance dashboards were reviewed and approved from the following ECH Departments/Service Lines:
    - 1. Annual PI Report (Environmental Services)
    - 2. Environmental Services Dashboard
    - 3. Annual PI Report (Mental Health)
    - 4. Mental Health Dashboard
    - 5. Annual PI Report (Rehab Services)
    - 6. Rehab Services Dashboard
  - b) Leadership Council The Leadership Council met on January 12, 2021 and discussed the following:
    - 1. Medical Staff Services Office update on staffing and software
    - 2. ByLaws approval by the Organized Members of the Medical Staff
    - 3. Palliative Care Update
    - 4. Covid-19 Update on Testing and Vaccination
  - c) The CEO Report was provided and included the following updates:
    - 1. Over 20,000 COVID-19 tests have been administered
    - As of January 27<sup>th</sup>, 925 members of the medical staff received their 1<sup>st</sup> dose of the COVID-19 vaccine and 625 received their 2<sup>nd</sup> dose in our MV and LG clinics
    - 3. Received approval for relocation and improvement of the Cardiac & Pulmonary Wellness Center to the Sobrato Pavilion
    - Submitting the Women's Hospital Expansion and Remodel Project for \$149M to the Board for approval
  - d) The CNO Report was provided and included the following updates:
    - 1. The COVID Surge Plan and Update was discussed
    - 2. The hospital obtained it's 4<sup>th</sup> MAGNET designation
  - e) The CMO Report was provided and included the following updates:
    - 1. Readmission Index (All Patient All Cause Readmit) Currently on 0.96% and FY21 target is 0.93%

- 2. Serious Safety Event Rate (SSER) Currently at 4.28 %. The hospital is diligently working on achieving the FY21 target of 4.0
- 3. Mortality Index Currently at 0.74%; YTD is 0.77. Target is 0.76%
- 4. Hospital Acquired Infections (CDI) We are at 1.46% and target goal is <=1.46%
- 5. Surgical Site Infections (SSI) Enterprise Currently on 0.36%; SIR goal is <=1.0
- 6. Update given on total number of COVID cases in California
- 7. Update given on Hospitalized Covid-19 Patients
- 8. Update given on COVID numbers county-wide
- 9. Update given on trend of patients with final labs last two weeks
- 10. Update given on vaccine tiers
- f) Lab Update on Covid-19 Testing
  - 1. Update given on lab services, testing platforms and testing plan

### 3. <u>Other Review:</u>

- a) The MEC approved the attached Polices, Plans and Scopes of Service
- b) The MEC approved the following Delineations of Privileges
  - 1. Pain Management
  - 2. Physician Assistant Surgical

### List of Attachments:

- 1. Policies, Plans and Scopes of Service
- 2. Delineations of Privileges

**Suggested Board Discussion Questions:** None. This is a consent item.



## BOARD Policies, Plans and Scopes for Approval February 10th, 2021

			10111, 2021		
Department	Policy/Procedure Name	Type of Change	Type of Document	Notes	Committee Approvals
HR	<ol> <li>Equal Employment Opportunity/Disability and Reasonable Accommodation</li> </ol>	Revised	Policy	Updated to correct name of EHWS and updated title to reflect content of Policy	HR Leadership including CHRO
HVI	<ol> <li>Scope of Service – Norma Melchor Heart &amp; Vascular Institute</li> </ol>	None	Scope of Service		HVI Medical Director
Foundation	<ol> <li>Scope of Service – El Camino Hospital Foundation</li> </ol>	Revised	Scope of Service	Updates made to board member count, quantity of signature events, funds (including restricted, board designated and endowments) and current staffing roles/titles	Foundation President
Environment of Care	1. Fire Prevention Management Plan	Revised	Plan	Clarified the performance indicator, updated with Facilities recommendations	Central Safety and Fire Safety Management Work Group
Risk Management	<ol> <li>Service Animals for Disabled Patients and Visitors</li> </ol>	None	Policy		
Sleep Center	1. Scope of Service – Sleep Center Los Gatos	Revised	Scope of Serv.	Updated to include pediatrics	Sleep Center Medical Director Dr. Masri

#### PolicyStat ID: 8053189



Origination:	09/1994
Effective:	Upon Approval
Last Approved:	N/A
Last Revised:	12/2020
Next Review:	3 years after approval
Owner:	Beth Shafran-Mukai: Director
	HR Operations
Area:	Human Resources
Document Types:	Policy

# Equal Employment Opportunity/ Disability and Reasonable Accommodation

# COVERAGE:

El Camino Hospital employees. If there is a conflict between the Hospital policy and the applicable MOU, the applicable MOU will prevail.

# PURPOSE:

El Camino Hospital is an equal opportunity employer and makes employment decisions on the basis of qualifications and competencies. El Camino Hospital strictly prohibits unlawful discrimination or in employment based on race, ancestry, national origin, color, sex, sexual orientation, gender identity, religion, disability, marital status, age, medical condition (rehabilitated cancer and genetic characteristics), inappropriate refusal of protected leaves, in retaliation for engaging in any activity protected by law, status as a victim of domestic violence, sexual assault or stalking, enrollment in a public assistance program, or based on any other status protected by federal, state or local law, ordinance or regulation. El Camino Hospital also prohibits discrimination or harassment based on the perception that anyone has any of those characteristics, or is associated with a person who has or is perceived as having any of those characteristics. All such discrimination is unlawful and will not be tolerated.

This commitment applies to **all** persons involved in the operations of El Camino Hospital, including supervisors and co-workers, and applies to all employment practices, including advertisements; applications and interviews; licensing or certification; referrals by employment agencies; salary, classifications and duties; hiring, transferring, promoting or leaving a job; working conditions; participation in a training or apprenticeship program, employee organization, or union.

# STATEMENT:

This policy is written to ensure understanding of and compliance with California and Federal laws which prohibits discrimination in employment.

# **DEFINITIONS:**

1. It is the responsibility of every employee, regardless of supervisory status, to adhere to these policies. An employee who is found to have violated the Discrimination and Harassment policy shall be subject to



disciplinary action up to and including termination.

2. To assure the dignity and worth of each individual, El Camino Hospital managers and supervisors are responsible to provide an environment which is committed to this policy.

# PROCEDURE:

# Individuals with a Disability - Reasonable Accommodation

(See California Government Code > 12926 and the federal Americans with Disabilities Act 42 U.S.C. 12101, *et seq*,)

- 1. The manager will make good faith attempts to provide reasonable accommodation for the known physical or mental limitations of an individual with a disability who is an applicant or employee, unless an undue hardship would result.
- 2. Any applicant or employee who requires an accommodation in order to perform the essential functions of the job will contact Human Resources and/or the appropriate manager and specify the restrictions on job duties and what accommodation is being requested to perform the essential functions of the job. Human Resources and the appropriate manager, will conduct an interactive process to identify any barrier(s) that would make it difficult for the applicant or employee to perform her/his essential job functions, and potential accommodations which would allow the essential functions of the job to be performed. Employee Wellness & Health Services may be consulted if needed. If the accommodation is deemed reasonable and will not impose an undue hardship, the manager in consultation with Human Resources will make the accommodation.
- 3. If an applicant or employee believes she/he has been subject to any form of unlawful discrimination, she/ he should provide a written complaint to Human Resources or the manager.

# **Procedure for Discrimination Complaints**

- An individual who believes that she/he has not received equal opportunity in employment should report the incident to her/his direct supervisor, manager, department director or to a Human Resources Business Partner or the Director of Human Resources Operations immediately. The report should be submitted in writing. If the incident involves the employee's direct supervisor, manager or department director, the employee must report the incident immediately to the Human Resources Department. Employees are to be assured that their doing so will not result in any reprisal or retaliation.
- 2. The written complaint must be specific and include the dates of the alleged incident, names of the individuals involved, names of any witnesses, and as much information as possible regarding the complaint. El Camino Hospital will timely initiate an effective, thorough and objective investigation and attempt to resolve the situation.
- 3. Any department director/manager/supervisor who receives a report or complaint of a violation of this policy must report it immediately to a Human Resources Business Partner or the Director of Human Resources Operations.
- 4. If El Camino Hospital determines that unlawful discrimination has occurred, effective remedial action will be taken, commensurate with the severity of the offense. Appropriate action will also be taken to deter any future discrimination.
5. El Camino Hospital will not retaliate against any employee for filing a complaint and will not knowingly permit retaliation by management or coworkers.

NOTE: Printed copies of this document are uncontrolled. In the case of a conflict between printed and electronic versions of this document, the electronic version prevails.

### Attachments

No Attachments

### **Approval Signatures**

Step Description	Approver	Date
Board	Sarah Rosenberg: Contracts Admin Gov Svcs EA	pending
MEC	Catherine Carson: Senior Director Quality [JH]	01/2021
ePolicy Committee	Jeanne Hanley: Policy and Procedure Coordinator	12/2020
HR Leaders including CHRO	Tamara Stafford: Dir Talent Development & EWHS	11/2020
Contributor Input	Beth Shafran-Mukai: Director HR Operations	11/2020
	Beth Shafran-Mukai: Director HR Operations	11/2020

#### PolicyStat ID: 9061755



Origination:	10/2015	
Effective:	Upon Approval	
Last Approved:	N/A	
Last Revised:	01/2021	
Next Review:	3 years after approval	
Owner:	Andrew Cope: President	
	Foundation	
Area:	Scopes of Service	
Document Types:	Scope of Service/ADT	

### Scope of Service - El Camino Hospital Foundation PURPOSE

The El Camino Hospital Foundation is the philanthropic arm of El Camino Hospital Governed by a 13-member Foundation Board of Directors, the Foundation Board also includes two liaison representatives from the Hospital Board and Auxiliary who both serve as ex-officio, non-voting members. The Board meets six times per year and is supported by five working Foundation committees and three special event committees. Its mission is to advance the health of our community through philanthropy and foster innovation while supporting patient and family centered care. Funds raised are used specifically to benefit approved funding priorities of El Camino Hospital.

### **Scope and Complexity of Services Offered**

The ECH Foundation is a full-service fundraising department that focuses on identifying, cultivating, asking and stewarding charitable gifts. The Foundation accepts donations from individuals, corporations, small businesses and foundations. Primary solicitation programs include:

- Employee giving campaign
- · Board-based e-message and direct mail appeals
- Three signature annual fundraising events including a golf tournament, one gala, and a women's luncheon
- · Grants and sponsorships
- Major gifts program securing gifts of \$10,000 and above
- · Planned giving program with focus on Legacy Society membership

Funds received are either restricted or unrestricted. The Foundation manages 97 restricted funds, 23 boarddesignated funds and 10 endowment funds. Unrestricted funds are allocated through the Foundation's Allocations Committee process, with final approval agreed upon by the Foundation Board of Directors and ECH leadership.

### Staffing

The Foundation leadership team includes a President, Director of Foundation Operations, Special Events Manager, Donor Relations Manager, Annual Giving Officer and Senior Philanthropy Officer. Additional staff include 5 FTE: (2) database administrators, (1) coordinator for annual giving, (1) events administrative assistant and (1) executive assistant. As well, a cadre of volunteers is frequently used for special event execution and mailing projects.



### **Level of Service Provided**

The Foundation provides services under hospital and divisional policy and procedure guidelines.

### **Standard of Practice**

Where applicable, The Foundation is governed by state and federal guidelines, codes of ethics used in philanthropy, and Joint Commission on Accreditation of Healthcare Organizations requirements.

NOTE: Printed copies of this document are uncontrolled. In the case of a conflict between printed and electronic versions of this document, the electronic version prevails.

### Attachments

No Attachments

### **Approval Signatures**

Step Description	Approver	Date
BOD	Sarah Rosenberg: Contracts Admin Gov Svcs EA	pending
MEC	Catherine Carson: Senior Director Quality [JH]	01/2021
ePolicy Committee	Jeanne Hanley: Policy and Procedure Coordinator	01/2021
President of Foundation	Andrew Cope: President Foundation	01/2021
	Andrew Cope: President Foundation	01/2021

#### PolicyStat ID: 7289080



**Origination:** 02/2018 Effective: Upon Approval Last Approved: N/A Last Revised: 10/2020 Next Review: 1 year after approval Owner: John Folk: Director **Engineering Svcs** Fire Safety Management Area: Document Types: Plan

### Environment of Care - Fire Prevention Management Plan

# COVERAGE:

This Fire Prevention Management Plan applies to hospital functions at all hospital-operated facilities including the Mountain View and Los Gatos campuses and outpatient clinics.

# PROGRAM OBJECTIVES AND SCOPE:

El Camino Hospital is committed to providing a safe, accessible, effective and efficient Environment of Care consistent with its mission, services and applicable governmental mandate. This includes the provision of environment of care that protects patients, employees, visitors and property from fire and smoke. The intent of this plan is to describe a comprehensive, facility-wide management system, the objectives of which are to:

- 1. Anticipate, identify, assess and adequately control risks to human health, safety and the care environment relative to fire prevention and life safety;
- Ensure processes, operations, work practices and behaviors remain conducive to continued fire prevention, safety, and conform to applicable standard and governmental mandate (i.e. Fire prevention Code 101, Title 8, Title 19, various fire codes);
- 3. Provide education and training that fosters an acceptable level of continuous readiness and emergency preparedness through safety training and fire drills;
- 4. Maintain the structural and systemic features of fire protection with a level of integrity and functionality that is adequate and compliant; and
- 5. Implement interim life safety activities to protect occupants during periods when a building does not meet the applicable provision of the life safety code.
- A. Goals:

Based on areas of improvement noted in the FY-20 Annual Evaluation, the performance improvement indicators for FY-21 will be:

- Staff knowledge of horizontal and vertical evacuation (defend in place strategy move to next smoke compartment).
- Staff knowledge of the acronym RACE for responding to a fire situation
- · Staff knowledge of the acronym PASS for using a fire extinguisher

• Staff knowledge on the Hospital emergency phone number

#### B. Objectives:

Specific objectives of the FY-21 Fire Prevention Management Plan include the following:

- · Complete certification of fire doors in Hospital and associated outpatient clinics as applicable
- Continue to educate all Engineering staff on new fire protection systems such as fire pump, sprinklers and alarm systems in the new Sobrato and Taube buildings.
- Identified supervisory staff will attend NFPA code classes to further their knowledge and applications of fire safety codes.
- Develop an internal auditing process to ensure contract fire system companies are meeting all of their contractual obligations.
- Ensure a process is in place to provide oversight on all contractors working in electrical and IDF closets or rooms.
- Increase oversight and improve mechanisms for the monitoring of above ceiling work that includes contractors, project management and facilities.
- Continue to implement the required High Rise Emergency Action Plan for the Sobrato building.
- Upgrade the NVR in the Central Utility Plant.

### **REFERENCES:**

- 1. Joint Commission Accreditation Manual for Hospitals, Environment of Care Standards, EC .02.03.01, .02.03.03, .02.03.05, Code of Federal Regulations, Title 29, Sections 1910.101-106, 155;
- 2. California Code of Regulations, Title 8, Sections 3203, 3220, 3219, 3221, 6151, 6184;
- 3. Title 19, Chapters 1 and 5;
- 4. California Code of Regulations, Title 22, Sections 70741, 70743, 70745;
- 5. NFPA 101 (Fire prevention Code), Chapters 5, 6, 7 and 13;
- 6. NFPA 13, 72, 96.

# **AUTHORIT**Y

In accordance with its bylaws and administrative protocols, the El Camino Hospital Leadership Team has given authority to the Safety and Facility Directors and Chief Engineer to ensure this plan is formulated, appropriately set forth and implemented. Program implementation and day-to-day operational management has been delegated to the Chief Engineer.

The authority and responsibility for fire prevention response education has been delegated to the Facility and Safety Directors/Officer & the Chief of Engineering under the supervision of the Chief Administrative Officer (CAO).

### PROGRAM ORGANIZATION AND RESPONSIBILITIES

#### A. Leadership Team

The El Camino Hospital Leadership Team (i.e. the organization's governing body) provides the program

vision, leadership, support and appropriate resources through the development, communication and institutionalizing of business fundamentals relative to environmental health and safety.

#### B. Facilities Engineering Department

The El Camino Mountain View and Los Gatos Engineering Department, in partnership with the Facility and Safety/Security Director, is responsible for the overall management of the fire prevention management program. This includes:

- 1. Coordinating the initial assessment of risks (including assistance with construction/remodel project risk assessments);
- 2. Program design and developing the facility's written plan;
- 3. Monitoring ceiling and wall penetrations for fire prevention;
- 4. Identifying training needs;
- 5. Tracking/interpretation of relevant fire codes; and
- 6. Technical consultation; assistance with implementation; initial response investigation and reporting of emergency events; and evaluation of program efficacy and improvement.

#### C. Environmental, Health & Safety Manager, Clinical Laboratory, Chief Engineer

The EH&S Manager works together with the Laboratory Departments and Chief Engineer to assess life safety issues and fire hazards within the Pathology and Clinical Laboratories, and ensure that these hazards are addressed through appropriate procedures, processes, and systems.

#### D. Central Safety Committee

The Central Safety Committee (CSC) ensures the fire prevention management program remains in alignment with the core values and goals of the organization by providing direction, determining priority and assessing the need for change. The CSC also ensures coordination, communication and appropriate integration of performance improvement, strategic planning and injury prevention activities, including those of existing committees, sub-committees and organizational units and establishes and /or approves infrastructures to support Performance Improvement techniques.

The Central Safety Committee meets regularly and as part of the standing agenda, receives and reviews reports and summaries of action taken relative to Fire Prevention Management on a quarterly basis. Agenda items include:

- Issues requiring action, recommendations or approval;
- · Issues requiring monitoring/periodic or ongoing review; and
- Needs that are multi-disciplinary in nature.

#### E. Department Managers/Directors

Department Managers are responsible for the development and management of department-specific fire prevention programs that include:

- Procedures for fire prevention, where applicable;
- · Basic fire response plan; equipment and procedures for the movement of patients to areas of refuge;
- Evacuation procedures;
- Fire safety training for employees; and
- · Emergency/incident reporting and investigating procedures.

• Engineering to provide consultative services to dept. managers around fire safety.

#### F. Employees

Employees (including contract employees) are responsible to participate in required fire prevention training and fire drills, and must demonstrate core competencies in the subject matter. Employees must ensure their behaviors, work practices and operations are fire safe, responsible and in alignment with the facility and departmental procedures (including the no smoking policy), applicable training, and provisions of this plan.

# I. RISK ASSESSMENT

Risks associated with fire are typically identified and assess through facility-wide processes described within this plan, such as:

- 1. Routine Hazard Surveillance (daily rounding)
- 2. The examination of the building's fire protection features and assessment of LSC compliance, conducted as part of the completion of the *Statement of Conditions (SOC)*.
- 3. A *Building Inspection/Maintenance Program* to identify and resolve operational/non-structural LSC deficiencies;
- 4. Comprehensive project evaluations and site assessments to determine the need for *Interim Life Safety Measures*;
- 5. **Safety Tends Spreadsheet** Central Safety Committee review of pertinent data/information; incident reports; evaluations, and risk analysis.

The risk profile with respect to fire and life safety includes, but is not limited to: risk of fires; explosions; exposure to smoke and toxic combustion by-products; life safety system failure; risk of harm to patients, staff, and visitors; legal exposures.

Key factors driving the level of relative risk are likelihood of an unwanted event coupled with the magnitude of the consequences. These factors are typically affected by the existence and management of ignition sources (such as smoking and heat producing elements), volume and type of ignitable substances, combustible fuel load, high risk activities, integrity and efficacy of fire prevention systems.

In light of this, high risk areas where additional resources and attention are directed, as appropriate, include the clinical laboratory/pathology, oxygen enriched environments (such as the O.R.), Facility Services, storage areas, construction projects (ILSM), corridors and stairwells, and waste storage.

These resources include:

- The application and maintenance of effective fire prevention features and systems (compartments, automatic suppression, early warning, portable extinguishers, etc.),
- The development and implementation of comprehensive fire prevention procedures
- Interim Life Safety Measures (ILSM) where identified deficiencies and construction compromise fire prevention systems, and
- Effective response procedures, the efficacy and appropriateness of which are evaluated through Fire Drills.

# **PROGRAM IMPLEMENTATION**

The text that follows highlights the fire prevention management plan implementation processes:

- A. Assessment of the building's structural and mechanical features of fire protection The life safety features of the building are periodically evaluated in an effort to assess and ensure compliance with the applicable NFPA 101 (LSC) standards and to preserve their integrity and effectiveness. To this end, processes of inspections, testing, maintenance, interim measures, and repairs are coordinated through the Facility Services Department (and construction services, as appropriate), in concert with the Safety/ Security department. Life Safety Code deficiencies and areas of non-compliance are identified and documented through the on-going Statement of Conditions (SOC) process. This evaluation process gives rise to a single source document that adequately reflects the overall condition of the building and systems, as it relates to the Life Safety Code. Any LSC deficiencies are immediately corrected.
  - In addition to the SOC assessment and correction processes, this facility has established and implemented a *Building Maintenance Program (BMP)* to identify and resolve the more ongoing, mechanical and operational deficiencies (e.g. door latches, exit lights, penetrations, corridors, etc.), in lieu of creating PFIs for their resolutions.
  - A comprehensive Life Safety Code *Building Inspection Program* is the primary component of the BMP. Most of this program element is incorporated into and conducted through the Hazard Surveillance and Facilities Services Rounds. The Hazard Surveillance and engineering inspection protocols (Instruction Sets) address required elements set forth in the Joint Commission standards.
  - 3. The frequency of the Life Safety Code Building Inspections will coincide with the established Hazard Surveillance Rounds and engineering rounds schedule. However, Plant Engineering is responsible for conducting additional inspections if it is so indicated through direct observation of deficiencies, additional projects involving remodeling, structural changes, electrical work or activities that are likely to change or compromise the condition of the life safety features.
  - 4. The Engineering Department is responsible for periodic inspections of the integrity of the fire and smoke stop partitions, including follow up inspections once a construction project is completed.
  - 5. The table below describes the common types of LSC deficiencies to be addressed through the BMP, and the responsible functions:

LSC Compliance Item	Responsible Function(s)
Rated Doors, including stairwell and occupancy separation doors have:	Engineering to assess, repair and
a. Functioning positively latching assemblies	maintain
b. Properly functioning self-closing devices	
c. Gaps of less than an 1/8" between double leaf doors	
d. Less than <sup>3</sup> / <sub>4</sub> " undercuts	
e. (LSC 5-2.1.5.4, 13-3.2.1)	
Rated Barriers (smoke and fire):	Engineering to
a. Have properly functioning self-closing or automatic closing devices (LSC 5-2.6; 5-2.1.5.3)	assess and make repairs.
b. Are maintained to preclude the transmission of smoke/fire (e.g. penetrations sealed with approved rated materials) (LSC 6/3.6.1)	).
c. Corridor wall penetrations are properly sealed with materials	

capable of maintaining intended resistance (LSC 6-3.6.1)	
Means of Egress lighting properly functioning (LSC 5-8.1).	<ul> <li>Engineering</li> </ul>
	<ul> <li>Safety</li> </ul>
	<ul> <li>Security</li> </ul>
	<ul> <li>Hazard</li> </ul>
	Surveillance
	team
Exit signs and Directional signs clearly show emergency exit routes	<ul> <li>Engineering</li> </ul>
(LSC 5-10.1.2)	<ul> <li>Safety</li> </ul>
	<ul> <li>Security</li> </ul>
	<ul> <li>Hazard</li> </ul>
	Surveillance
	team
The following Grease Producing Devices are properly maintained:	<ul> <li>Hazard</li> </ul>
a. Exhaust hoods	Surveillance
b. Duct systems	<ul> <li>Safety</li> </ul>
c. Grease removal devices	<ul> <li>Engineering</li> </ul>
d. (LSC 7-2.3; NFPA 96)	<ul> <li>Nutritional</li> </ul>
	Services

- B. **Testing of the life safety systems,** as well as annual preventive maintenance of all components and initiating devices are conducted by internal engineering personnel on a pre-determined, cyclical schedule that ensures optimal coverage with minimal disruption of care and business activities. (Resources may be supplemented by personnel from a licensed contract firm).
  - 1. Maintenance and testing requirements include:
    - a. Inspection and testing of all Initiating Devices at prescribed intervals (including smoke detectors, flow and tamper switches, duct detectors and manual pull stations) and supervisory devices.
    - b. Five year hydrostatic testing of standpipes
    - c. Annual testing of audible alarms, strobes, PA systems, etc.
    - d. Visual inspections of fire department connections
    - e. Weekly fire pump testing under no flow conditions
    - f. Annual fire pump testing under flow conditions
    - g. Operation of smoke and fire dampers (every 6 years)
    - h. Annual testing of roll down doors
    - i. Maintenance of any cooking facility exhaust hood systems (to include filter changes, hood cleaning and degreasing, and duct maintenance). (.02.03.05)
    - j. Inspection of water based fire suppression systems; including pumps, drains and connection are coordinated through Engineering.

- 2. Engineering coordinates the testing of other automatic fire suppression systems (such as kitchen hood system, pre-action, Halon, etc.), through a licensed contractor.
- 3. Included in the foregoing inspection, testing and maintenance processes are detection and early warning devices that, upon actuation, triggers systems designed to slow the movement of fire and the transmission of smoke such as designated fans, in-duct dampers, and self-closing rated doors. Engineering will ensure that the functionality of the dampers themselves are tested and verified every six years.
- 4. Fire alarms are monitored externally by a compliant proprietary supervising station (per NFPA 72, 4-4.2.1). Upon activation, the signal enunciates locally and is immediately transmitted to the monitoring agency that notifies the fire department having jurisdiction. This system is periodically tested as part of the fire drill processes.
- 5. The Security Department is responsible for inspecting portable fire extinguishers monthly and coordinating annual servicing.
- C. *Fire Drills* In an effort to enhance training and reinforce fire readiness, the Security Department, in concert with engineering, will ensure fire drills are scheduled and conducted at the frequency of one drill per shift per quarter. Each drill will be observed and critiqued to help determine the overall level of emergency preparedness, discern areas requiring improvement, and assess the effectiveness of the fire prevention training efforts. Additional fire drills are coordinated as necessary for compliance with Interim Life Safety Measures (ILSM).

In lieu of observing all areas during a drill, a sample of areas will be selected, including the point of alarm/ drill origin, an adjacent area, a smoke compartment above and/or below (as applicable) the point of origin. Part of the fire drill process includes an on-the-spot educational component to compliment life safety and fire prevention training efforts. Fire Drill scenarios are designed to simulate fires and ensuing emergency events and to evaluate staff knowledge of the following:

- · Use and functioning of fire alarm systems (e.g. manual pull stations)
- Transmission of alarms
- · Smoke and fire containment
- Transfer to areas of refuge (horizontal and vertical evacuation)
- Extinguishment
- Specific fire response duties
- Preparing for building evacuation

All personnel are trained in the facility fire response plan and the effectiveness of such training is evaluated as part of the Fire Prevention Program performance measure (*EC .02.03.03*)

D. Interim Life Safety Measures - Where conditions during construction/remodel projects and or identified life safety code deficiencies impair any existing life safety system, appropriate interim systems are implemented in lieu of the impaired system in an effort to compensate for the temporary loss and ensure continued integrity of the program. The Safety and Facility Director will work in partnership with the Construction Project Manager, Chief Engineer and the local fire authority having jurisdiction, as indicated. They will ensure that, prior to the start of any project, risks are adequately assessed, and the appropriate interim measures are selected and implemented, as the level of risk decrees.

If a life safety system is to remain impaired, or if the Chief Engineer feels that the impaired Life safety System is vitally critical, then the Chief Engineer (designee) will instruct the Security department or Construction Services to institute a fire watch and will ensure the local Fire Authority is notified and institute ILSM per code requirements.

- E. Education and Training All employees attend General Hospital Orientation (GHO) at the time of hire, where general information and education regarding the basic fire response plan, fire prevention, the smoking policy, and life safety features of the building are provided. Licensed Independent Practitioners (LIP) receive training at the time of credentialing and with each renewal.. Additionally, subsequent training and practical application are provided during fire drills. Department managers will also ensure that subsequent training is given that is specific to departmental procedures, processes, behaviors and precautions, to include:
  - 1. Specific roles and responsibilities at the fire or alarm's point of origin, including:
    - Relocation of those close to the source or otherwise in immediate danger;
    - Activate emergency notification procedures, including alarm systems and phone numbers;
    - Confinement of the fire, including closing doors and compartments, management of flammables and oxidizers;
    - Proper use of extinguishing equipment.
    - Location and proper use of equipment for evacuating patients to areas of refuge, points of assembly, etc.;
  - 2. Specific roles and responsibilities if a fire alarm actuates and the employee and/or LIP is away from the point of origin, i.e. respond if appropriate, stand by and await further instructions, prepare to close doors and relocate occupants.
  - 3. Other relevant aspects of life safety, fire prevention, as well as any substantive changes, adjustments and improvements of the subject matter, based upon:
    - Assessment of educational needs, coordinated through the department manager;
    - Organizational experiences and learning's;
    - Results of risks assessments, hazard surveillance, inspections, etc.;
    - Central Safety Committee recommendations;
    - EH&S Manager, Facility Director or the Safety/Security Director's input.

### **PROGRAM PERFORMANCE**

The standards and indicators by which performance relative to this plan will be measured are developed based upon organizational experiences, discerned risks, inspection results, observed work practices, and Integrated Safety Committee recommendations. They include:

A. Intent/Requirement:

Staff knowledge, skill and competency necessary for their role(s) in the event of a fire or fire alarm. As part of the facility's ongoing efforts to improve staff knowledge, the average percentage of correct responses to subject questions will be tracked.

B. Performance Standard:

Acceptable Staff performance with respect to the facility's fire prevention program requires that employees understand their roles and responsibilities relative to the use of fire prevention systems, emergency notification, relocation of occupants, etc.

Based on opportunities for improvement identified in FY-20 annual EOC evaluation the FY-21 Performance Improvement Indicators are as follows:

EOC Area	Indicator	Responsible Dept./Function	Target*
Fire Prevention	Staff knowledge of the acronym RACE for responding to a fire situation	Engineering, Security and Department Managers	>90%
Fire Prevention	Staff knowledge of the acronym PASS for using a fire extinguisher	Engineering, Security and Department Managers	> 90%
Fire Prevention	Staff knowledge on the Hospital emergency phone number	Engineering, Security and Department Managers	> 90%

\* Percentage of employees surveyed during fire drills who knew the requested information.

C. Process and Frequency of Measurement:

Progress for this project will be reported out quarterly at the Central Safety Committee. Data will be collected during hazard surveillance rounds and fire drills.

# PROGRAM EFFECTIVENESS

The effectiveness of the fire prevention program, including the appropriateness of the program design, training, equipment and behaviors will be monitored and assessed on an ongoing basis through the Central Safety Committee. Relevant documents, reports, as well as concurrent and retrospective statistical data will be tracked through the facility's Safety Trends spreadsheet. The Central Safety Committee will receive periodic fire prevention reports and make recommendations as indicated. Reports include:

- · Significant, relevant information gleaned from fire drill reports
- · The results of inspections by regulatory agencies
- · Reports of actual emergencies
- · Interim Fire Prevention Measures that may affect building occupants
- Reports of fire prevention code deficiencies that may require additional time and/or resources to correct.

# ANNUAL PROGRAM EVALUATION

On an annual basis, the fire prevention management program is evaluated relative to its **objectives**, **scope**, **effectiveness and performance**. The continued appropriateness and relevance of program **O**bjectives are assessed, as well as whether or not these objectives were met.

The **Scope** is evaluated relative to its continuing to comprise meaningful aspects, relevant equipment, technology and systems, items that add value and elements conducive to continuous regulatory compliance.

The year is reviewed retrospectively to determine the extent to which the program was **Effective** in meeting the needs of the customer, the patients and the organization, within the parameters of the given Scope and Objectives. This analysis includes initiatives, accomplishments, problem solving, examples and other evidence of effectiveness.

The Performance dimensions are reviewed to evaluate expectations of performance attainment,

measurement techniques, process stability and improvement efforts and outcomes, secondary to performance monitoring results.

Results of this evaluation process will form the basis for performance improvement standards, strategic goal setting, planning, and verifying the continued applicability of program objectives.

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### Attachments

No Attachments

### **Approval Signatures**

Step Description	Approver	Date
Board	Sarah Rosenberg: Contracts Admin Gov Svcs EA	pending
MEC	Catherine Carson: Senior Director Quality [JH]	01/2021
ePolicy Committee	Jeanne Hanley: Policy and Procedure Coordinator	12/2020
Central Safey Committee	Steve Weirauch: Mgr Environmental Hlth&Safety [JH]	12/2020
Fire Safety Management Work Group	John Folk: Director Engineering Svcs [JH]	12/2020
	John Folk: Director Engineering Svcs [JH]	12/2020

#### PolicyStat ID: 8828339



Origination:	03/2015	
Effective:	Upon Approval	
Last Approved:	N/A	
Last Revised:	11/2020	
Next Review:	3 years after approval	
Owner:	Bido Baines: Exec Dir Urology	
	Svcs&MensHlth	
Area:	Scopes of Service	
Document Types:	: Scope of Service/ADT	

### **Scope of Service - Sleep Center Los Gatos**

### **Types and Ages of Patients Served**

The Sleep Center serves outpatients 2 years and older. It is not necessary that the referring physician have privileges at El Camino Hospital for the patient to receive services.

### **Assessment Methods**

Sleep studies are provided by a licensed, technologist who adheres to the ethical and practice guidelines of the Board of Registered Polysomnographic Technologists. An El Camino Hospital privileged physician provides oversight to the sleep study in the provision of patient care.

Phone calls from patients with additional questions or concerns following a sleep study will be addressed by the sleep center staff or physician. The sleep center staff will address the questions or concerns and make referrals as necessary. General patient care is through the Director of Nursing.

# **Scope and Complexity of Services Offered**

The Sleep Center is located at El Camino Hospital Los Gatos. Routine operating hours for the sleep center scheduling are Monday through Friday, 8:30am to 5:00pm. Services are not available on holidays recognized by El Camino Hospital. Sleep studies are conducted from 8:30pm to 7:00am Monday through Saturday. The sleep center has 4 sleep rooms and one control room. Patients provide for and arrange their own transportation to and from the sleep center. The sleep center schedule is maintained by the sleep coordinator. Sleep technologists are health professionals with specialized education, training and experience in sleep studies.

# Appropriateness, Necessity and Timeliness of Services

The physician conducting the consultation with the patient will assess whether or not the patient needs a sleep study. The medical director makes the final decision for the appropriateness of a patient's ability to participate in a sleep study.

### **Criteria for Exclusion**

The following criteria provide guidance for patients that would be excluded from participating in a sleep study at El Camino Hospital.

- · Patients less than 2 years of age
- · Non ambulatory patients
- · Patients with intravenous lines in place
- · Patients with severe dementia

### Staffing/Staff Mix

An Executive Director, Medical Director and Nurse Director oversees the operations of the Sleep Center. Sleep technologist will conduct the sleep study with general oversight by the patient care director and medical director. Staffing may increase as volume increases.

The competency of the staff is evaluated through observation of performance and skills competency validation by both the El Camino medical director and chief technologist.

### **Requirements for Staff**

- All staff will follow all applicable hospital policies and procedures.
- All staff will be required to participate in the HeathStream safety series.
- Hospital orientation
- · Safety/Emergency binders are reviewed annually by all staff.

All sleep technologists on staff are required to be board certified or board eligible by the board of registered polysomnographic technologists as a registered polysomnographic technologist.

### **Level of Service Provided**

The level of service is consistent with the needs of the patient as determined by the sleep technologist, and supervising physician. The department is designed to meet the level of care needs of the patient. Additional practices are described in department policy and procedure. This manual is maintained within the department and posted online.

A performance improvement process will be developed by medical director to identify opportunities for improvement in patient care. Patients and referring physicians may be contacted by El Camino Hospital to assess their satisfaction with its Sleep Center program.

### **Standards of Practice**

Sleep technologists are credentialed by the Board of Registered Polysomnographic Technologists. The sleep center service at the El Camino hospital complies with the laws and standards established by these two bodies. Additional practices are described in the Patient Care Services Policies and Procedures and Clinical Practice Standards.

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BOD	Sarah Rosenberg: Contracts Admin Gov Svcs EA	pending
MEC	Catherine Carson: Senior Director Quality [JH]	01/2021
ePolicy Committee	Jeanne Hanley: Policy and Procedure Coordinator	12/2020
Department Medical Director	Bido Baines: Exec Dir Urology Svcs&MensHlth	11/2020
	Bido Baines: Exec Dir Urology Svcs&MensHlth	11/2020





#### **Practitioner Name:**

#### INSTRUCTIONS:

Indicate Request Type: Initial Appointment

Renewal of Privileges

Additional Privileges

<u>Applicant</u>: Check off the "Requested" box for each privilege requested. Please note: Applicants have the burden of producing information deemed adequate by the Hospital for a proper evaluation of current competence, current clinical activity, and other qualifications, and for resolving any doubts related to qualifications for requested privileges.

**Department Chief:** Check the appropriate box for recommendation on the last page of this form and include your recommendation for focused professional practice evaluation (FPPE). If recommended with conditions or not recommended, provide conditions or explanation on the last page of this form.

#### Other conditions:

If any privileges are covered by an exclusive contract or an employment contract, practitioners who are not a party to the contract are not eligible to request the privilege(s), regardless of education, training, and experience.

REQUIRED QUALIFICATIONS			
To be eligible to apply for privileges as Physician Assistant - Surgical, the applicant must meet the following criteria:			
Education/Training	Completion of an ARC-PA-approved program (prior to January 2001, completion of a CAAHEP-approved program) that included training in the procedures for which privileges are sought; or demonstrated completion of an accredited PA program.		
Certification	Current National Commission On Certification Of Physician Assistants (NCCPA) certification.		
Current Experience	Applicants for initial appointment must be able to demonstrate the provision of clinical services reflective of the scope of privileges requested, to at least thirty (30) inpatients/outpatients within the past 12 months, <i>or</i> successful completion of formal PA training program within the past 12 months. Experience must correlate to requested privileges. (Case logs required).		
Licensure	Currently licensed as a Physician Assistant in the State of California. Current Basic Life Support (BLS). BLS must be maintained during appointment period.		
DEA	Have an active, individual federal, registered DEA number for prescribing of controlled substances.		
Physician Supervisor (s)	PAs must identify their Physician Supervisor(s). Physician Supervisors must be an Active Staff member of the El Camino Medical Staff.		
FPPE	Method and quantity to be determined by the Department Chief at time of application review for Core and Non-Core privileges and evidenced on the specialty FPPE Plan		
Renewal of Privileges	Current demonstrated competence with an adequate volume of experience with acceptable results, reflective of the scope of privileges requested, of at least sixty (60) inpatients/outpatients within the past 24 months based on results of ongoing professional practice evaluation and outcomes. Evidence of current physical and mental ability to perform privileges requested is required of all applicants for renewal of privileges.		
Special Non-Core Privileges (See Specific Criteria below)	Non-core privileges are requested individually in addition to requesting the core. Each individual requesting non-core privileges must meet the specific threshold criteria as applicable to the applicant or reapplicant.		



Requested	Privilege	Additional/Special Criteria
	CORE PRIVILEGES PHYSICIAN ASSISTANT - SURGICAL	
	Core privileges for Physician Assistant - SurgiCal, include the ability to assess,	
	diagnose, monitor, promote health and protection from disease, and manage	
	patients of supervising physician. PAs may not admit patients to the hospital.	
	Core Procedures List	
	The core procedures in Physician Assistant - Surgical, include the following procedures	
	and such other procedures that are extensions of the same techniques and skills. It defines the types of activities/procedures/privileges that the majority of practitioners	
	meeting the core educational, certification and experience requirements are	
	competently able to perform.	
	Perform history and physical	
	Apply, remove, and change dressings and bandages	
	Chest Tube Removal	
	Arterial Line Placement	
	<ul> <li>Central Line Placement (Internal Jugular, Subclavian, and Femoral)</li> </ul>	
	<ul> <li>Counsel and instruct patients, families, and caregivers as appropriate</li> <li>Complete discharge summaries and orders</li> </ul>	
	<ul> <li>Complete discharge summaries and orders</li> <li>Direct care as specified by ECH medical staff–approved protocols</li> </ul>	
	<ul> <li>Implement therapeutic intervention for specific conditions when appropriate</li> </ul>	
	Initiate appropriate referrals	
	Insert and remove nasogastric tubes	
	Make rounds on hospitalized patients	
	Order and perform initial interpretation of diagnostic testing and therapeutic	
	modalities such as laboratory tests, medications, hemodynamic monitoring,	
	x-ray, EKG, IV fluids and electrolytes, electromyography, electrocardiogram, and radiologic examinations, including arthrogram, ultrasound, CT, MRI, and bone	
	scan studies, etc.	
	<ul> <li>Perform debridement and general care for superficial wounds and minor</li> </ul>	
	superficial surgical procedures	
	<ul> <li>Perform incision and drainage of superficial abscesses</li> </ul>	
	Perform site checks after placement of catheters or pacemakers	
	Perform venous punctures for blood sampling, cultures, and IV catheterization	
	<ul> <li>Remove epicardial pacing wires</li> <li>Remove temporary transvenous cardiac pacing catheters</li> </ul>	
	<ul> <li>Perform routine immunizations</li> </ul>	
	<ul> <li>Perform urinary bladder catheterization (short term and indwelling), e.g.</li> </ul>	
	Robinson, coudé, Foley	
	• Perform Simple Joint Reductions, including Fingers, Toes, Shoulder, Ankle, Elbow,	
	Wrist and Hip	
	Closed reductions of fractures and dislocations	
	Record progress notes     Madiations: Administer, order, furnish or processible drugs and provide	
	<ul> <li>Medications: Administer, order, furnish or prescribe drugs and provide treatment within the PA's scope of practice, and consistent with the PA's skill,</li> </ul>	
	training, competence, professional judgment and El Camino Hospital's policies.	
	<ul> <li>Bedside minor surgical procedures</li> </ul>	
	Insertion or removal of drains	
	Removal of Swan-Ganz Catheter	



Requested	Privilege	Additional/Special Criteria
	Endotracheal (Extubation and) Intubation	<ul> <li>New applicant applying for privileges:</li> <li>Must hold a current Advance Cardiac Life Support (ACLS)</li> <li>ACLS must be maintained during appointment period</li> <li>Documentation of performing at least ten (10) Endotracheal Intubations within the past 12 months</li> <li>Current AHP applying for reappointment:</li> <li>Must hold a current Advance Cardiac Life Support (ACLS)</li> <li>ACLS must be maintained during appointment period</li> <li>Documentation of performing at least twenty (20) Endotracheal Intubations within</li> </ul>
	Chest Tube Insertion	the past 24 months
		<ul> <li>New applicant applying for privileges:         <ul> <li>Documentation of performing at least three (3) Chest Tube Insertions within the past 12 months</li> </ul> </li> <li>Current AHP applying for reappointment:         <ul> <li>Documentation of performing at least six (6) Chest Tube Insertions within the past 24 months</li> </ul> </li> </ul>
	Thoracentesis	New applicant applying for privileges:
		<ul> <li>Documentation of performing at least five (5) Thoracentesis procedures within the past 12 months</li> <li>Current AHP applying for reappointment:         <ul> <li>Documentation of performing at least ten (10) Thoracentesis procedures within the past 24 months</li> </ul> </li> </ul>
	Paracentesis	New applicant applying for privileges:
		<ul> <li>Documentation of performing at least five (5) Paracentesis procedures within the past 12 months</li> <li>Current AHP applying for reappointment:</li> <li>Documentation of performing at least ten (10) Paracentesis procedures within the past 24 months</li> </ul>
	Tunneled Central Line Placement	<ul> <li>New applicant applying for privileges:         <ul> <li>Documentation of performing at least five (5) Tunneled Central Line Placements within the past 12 months</li> <li>Current AHP applying for reappointment:             <ul> <li>Documentation of performing at least ten (10) Tunneled Central Line Placements within the past 24 months</li> </ul> </li> </ul> </li> </ul>
	Perform Bone Marrow Aspiration and Biopsies from the Posterior Iliac Crest	<ul> <li>New applicant applying for privileges:         <ul> <li>Documentation of performing at least five (5) procedures within the past 12 months</li> </ul> </li> <li>Current AHP applying for reappointment:         <ul> <li>Documentation of performing at least ten (10) procedures within the past 24 months</li> </ul> </li> </ul>



Requested	Privilege	Additional/Special Criteria
	Lumbar Puncture	<ul> <li>New applicant applying for privileges:         <ul> <li>Documentation of performing at least three (3) Lumbar Punctures within the past 12 months</li> </ul> </li> <li>Current AHP applying for reappointment:         <ul> <li>Documentation of performing at least six (6) Lumbar Punctures within the</li> </ul> </li> </ul>
	Perform Arthrocentesis or Injections of Joints	<ul> <li>past 24 months</li> <li>New applicant applying for privileges:         <ul> <li>Documentation of performing at least five (5) procedures within the past 12 months</li> </ul> </li> <li>Current AHP applying for reappointment:         <ul> <li>Documentation of performing at least ten (10) procedures within the past 24 months</li> </ul> </li> </ul>
	Perform Hematoma Blocks	<ul> <li>New applicant applying for privileges:         <ul> <li>Documentation of performing at least three (3) procedures within the past 12 months</li> </ul> </li> <li>Current AHP applying for reappointment:         <ul> <li>Documentation of performing at least six (6) procedures within the past 24 months</li> </ul> </li> </ul>
	Perform Emergent management of Acute Cardiopulmonary Arrest, Following ACLS Criteria, and ECH Hospital Policies and Protocols	New applicant and current medical staff         applying for reappointment:         • Must hold a current Advance Cardiac         Life Support (ACLS)         • ACLS must be maintained during         appointment period
	Injections of Tendons, Trigger Points	<ul> <li>New applicant applying for privileges:         <ul> <li>Documentation of performing at least ten (10) procedures within the past 12 months</li> </ul> </li> <li>Current AHP applying for reappointment:         <ul> <li>Documentation of performing at least twenty (20) procedures within the past 24 months</li> </ul> </li> </ul>



Department: Surgery Privilege List: Physician Assistant - SURGICAL Page 5 of 7

Requested	Privilege	Additional/Special Criteria
	Assisting Supervising Physician in the OR, including but not limited to: Positioning of patient Perform incision Placing and Holding Surgical Retractors Manage surgical instruments in the operative field Anoscopy Suctioning Swabbing/Sponging of tissue Suture Cauterize Surgical wound closure Inserting/removing drains Local and regional anesthesia Nerve blocks PA may not: Administer anesthesia (except local and regional anesthesia)	New applicant applying for privileges: Applicant must:• Documentation of assisting in fifty (50) cases in the OR within the past 12 monthsORCompleted surgical assisting training in PA Program, and completed surgical rotations during PA program, within the past 12 monthsORLetter from Supervising Physician attesting to providing PA with OR assisting education prior to assisting in the ORAND Supervising Physician will proctor while training, a minimum of five (5) procedures AND until competency has been reached. Documentation of proctoring required• Documentation of appropriate continuing education Physician• Receives a positive performance evaluation from the supervising physician• Documentation of apsisting in one- hundred (100) cases in the OR within the past 24 months• Documentation of appropriate continuing education• Receives a positive performance evaluation from the supervising physician• Documentation of appropriate continuing education• Receives a positive performance evaluation from the supervising physician• Documentation of appropriate continuing education• Receives a positive performance evaluation from the supervising physician
	da Vinci Robotic Surgery - Assisting Supervising Physician in the OR	<ul> <li>New applicant applying for privileges: *         <ul> <li>Must hold privileges to Assist Supervising Physician in the OR</li> <li>Documentation of training with the daVinci Robot by Intuitive Surgical (or comparable course</li> <li>Documentation of assisting supervising physician in at least ten (10) procedures within the past 12 months</li> </ul> </li> <li>Current AHP applying for reappointment:         <ul> <li>Must hold privileges to Assist Supervising Physician in the OR</li> <li>Documentation of assisting supervising physician in at least ten (10)</li> <li>procedures within the past 12 months</li> </ul> </li> </ul>



Requested	Privilege	Additional/Special Criteria
	Open and Close Sternotomy	<ul> <li>New applicant applying for privileges:         <ul> <li>Documentation of performing at least ten (10) procedures within the past 12 months</li> </ul> </li> <li>Current AHP applying for reappointment:         <ul> <li>Documentation of performing at least twenty (20) procedures within the past 24 months</li> </ul> </li> </ul>
	Vein Harvesting	<ul> <li>New applicant applying for privileges:         <ul> <li>Documentation of performing at least ten (10) procedures within the past 12 months</li> </ul> </li> <li>Current AHP applying for reappointment:         <ul> <li>Documentation of performing at least twenty (20) procedures within the past 24 months</li> </ul> </li> </ul>

#### ACKNOWLEDGEMENT OF PRACTITIONER

I have requested only those privileges for which by education, training, current experience and demonstrated performance I am qualified to perform and for which I wish to exercise at **El Camino Hospital**, and I understand that:

- (a) In exercising any clinical privileges granted, I am constrained by Hospital and Medical Staff policies and rules applicable generally and any applicable to the particular situation.
- (b) Any restriction on the clinical privileges granted to me is waived in an emergency situation and in such situation my actions are governed by the applicable section of the Medical Staff Bylaws or related documents.

Date:

**Applicant Signature** 

Print Name

DEPARTMENT CHIEF RECOMMENDATION

I have reviewed the requested clinical privileges and supporting documentation for the above-named applicant and make the following recommendation(s):

Recommend all requested privileges

Recommend privileges with the following conditions/modifications:

#### Do not recommend the following requested privileges:

Privilege	Condition/Modification/Explanation
1.	
2.	



quested		Privilege	Additional/Special Criteria
3			
N	otes:		
Divisio	n Chief Signature (if applicable)	Print Name	Date
Depart	ment Chief Signature	Print Name	Date



#### **Practitioner Name:**

#### **INSTRUCTIONS:**

Indicate Request Type: Initial Appointment

Renewal of Privileges

Additional Privileges

<u>Applicant</u>: Check off the "Requested" box for each privilege requested. Please note: Applicants have the burden of producing information deemed adequate by the Hospital for a proper evaluation of current competence, current clinical activity, and other qualifications, and for resolving any doubts related to qualifications for requested privileges.

**Department Chief:** Check the appropriate box for recommendation on the last page of this form and include your recommendation for focused professional practice evaluation (FPPE). If recommended with conditions or not recommended, provide conditions or explanation on the last page of this form.

#### Other conditions:

If any privileges are covered by an exclusive contract or an employment contract, practitioners who are not a party to the contract are not eligible to request the privilege(s), regardless of education, training, and experience.

REQUIRED QUALIFICATIONS			
be eligible to apply for privilege	es in Pain Management, the applicant must meet the following criteria:		
Education/Training	Basic Education: MD or DO Minimal Formal Training: Successful completion of an ACGME- or AOA accredited residency in a relevant medical specialty, followed by successful completion of an ACGME, or AOA, or a Royal College of Physicians and Surgeons of Canada-accredited fellowship in pain medicine of at least a 12-month duration.		
Currently certified or eligible in Pain Management by the American Board of Anesthesia (ABA), America of Psychiatry and Neurology (ABPN), American Board of Pain Medicine (ABPM), or the American B Physical Medicine and Rehabilitation (ABPR), or completion of certification must occur within five (5) completion of fellowship. Once certified members must maintain board certification as required by t board or association.			
Current Experience	<b>rience</b> Applicants for initial appointment must be able to demonstrate the provision of inpatient, outpatient consultative services to at least fifty (50) patients within the past 12 months, <i>AND</i> documentation of ten (1 invasive paint management procedures performed within the past 12 months, or successful completion of AOA- or ACGME accredited residency or clinical fellowship within the past 12 months (case logs required).		
Licensure	Current active, unrestricted physician license by the Medical Board of California or the Board of Osteopathic Examiners of the State of California.		
<b>DEA</b> Have an active, individual federal, registered DEA number for prescribing of controlled substances.			
Additional Requirements       Board certification must be maintained in the physician's primary specialty in order for the physician's qualified for continued medical staff membership. A two year grace period will be granted if needed practitioners to obtain recertification.         Physicians who have been on staff continuously prior to July 14, 2010 are exempt.			
FPPE Method and quantity to be determined by the Department Chief at time of application review for Con Non-Core privileges and evidenced on the specialty FPPE Plan			
Renewal of Privileges	Documentation of at least one-hundred (100) patients (inpatient, outpatient or consultative services) within the past 24 months, <i>AND</i> documentation of twenty (20) invasive paint management procedures performed within the past 24 months based on results of ongoing professional practice evaluation and outcomes. Evidence of current physical and mental ability to perform privileges requested is required of all applicants for renewal of privileges.		
Special Non-Core Privileges (See Specific Criteria below)	Non-core privileges are requested individually in addition to requesting the core. Each individual requesting non-core privileges must meet the specific threshold criteria as applicable to the applicant or reapplicant.		



Requested	Privilege	Additional/Special Criteria
	CORE PRIVILEGES PAIN MEDICINE Core privileges for Pain Management include the ability to admit, evaluate, diagnose, treat, and provide consultation to patients of all ages with acute and chronic pain or pain requiring pallative care, which includes invasive pain medicine procedures beyond basic pain medicine. Practitioners may provide care to patients in the intensive care setting in conformance with unit policies. Core privileges also include the ability to assess, stabilize, and determine the disposition of patients with emergent conditions consistent with medical staff policy regarding emergency and consultative call services. <b>Core Procedures list</b> The core procedures that are extensions of the same techniques and skills. It defines the types of activities/procedures/privileges that the majority of practitioners meeting the core educational, certification and experience requirements are competently able to perform. Performance of history and physical exam Behavioral modification and feedback techniques Chemical neuromuscular denervation (e.g., Botx* Injection) Diagnosis and treatment of chronic and cancer-related pain Discography and intradiscal/percutaneous dis treatments Epidural, subarachnoid, or peripheral neurolysis Fluoroscopically guided facet blocks Implantation of subcutaneous, epidural, and intrathecal catheters Infusion port and pump implantation Injections Management of chronic headache Modality therapy and physical therapy Neuroablation with cryo, chemical, and radiofrequency modalities Nucleoplasty Percutaneous and subcutaneous implantation of neurostimulator electrodes Peripheral, cranial, costal, plexus, and ganglion nerve blocks Prevention, recognition, and management of focal anesthetic overdose, including airway management and relaxation techniques Spinal injections, including ejidural injections; and blood patch neuror sheat hinjections, zygapophysial joint injections, and blood patch Superficial electrical stimulation techniques (e.g., transcutaneous el	



Requested	Privilege	Additional/Special Criteria
	NON – CORE (SPECIAL) PRIVILEGES	
	<ul> <li>Fluoroscopy Use (Non-Core)</li> <li>Includes supervision of other staff using the equipment</li> </ul>	<ul> <li>New applicant applying for non- core privileges:</li> <li>California CDPH Valid Radiology Supervisor and Operator Certificate or Fluoroscopy Supervisor and Operator Permit Required</li> </ul>
	(Criteria has already been approved for across specialty lines)	<ul> <li>Certificate/permit must be maintained</li> <li>Copy of valid certificate/permit must be on file in the Medical Staff Office at all times</li> </ul>
		Current medical staff applying for reappointment:
		<ul> <li>California CDPH Valid Radiology Supervisor and Operator Certificate or Fluoroscopy</li> </ul>
		Supervisor and Operator Permit Required
		Certificate/permit must be maintained
		<ul> <li>Copy of valid certificate/permit must be on file in the Medical Staff Office at all times</li> </ul>
	Minimally Invasive Lumbar Decompression (MILD)	New applicant applying for privileges:
		<ul> <li>Must hold current Fluoroscopy privileges</li> <li>Certificate of training</li> <li>Documentation of five (5) MILD procedures performed within the past</li> </ul>
		12 months, or successful completion of residency within the past 12 months
		Current medical staff applying for
		reappointment:
		<ul> <li>Must hold current Fluoroscopy privileges</li> </ul>
		<ul> <li>Documentation of ten (10) MILD procedures performed within the past 24 months, or successful completion of residency within the past 12 months</li> </ul>



Requested Privilege	Additional/Special Criteria
Requested     Privilege       Moderate (Conscious) Sedation     (Criteria has already been approved for across specialty lines)	Additional/Special Criteria         New applicant applying for non-core privileges:         • Non-anesthesiologist practitioners are required that they have received training in administering moderate sedation as part of their residency or specialty training program or that they have received the El Camino Moderate Sedation Study Module         • Requires passing the Moderate Sedation Examination with score of 85% or higher         • Exam must be taken as provided by ECH Medical Staff Office         Current medical staff applying for reappointment:         • Applicants must be able to demonstrate current competence and evidence of the administration of moderate sedation to at least fifteen (15) patients in the previous twenty-four (24) months         • Case logs required         • Requires passing the Moderate Sedation Examination with score of 85% or higher

#### ACKNOWLEDGEMENT OF PRACTITIONER

I have requested only those privileges for which by education, training, current experience and demonstrated performance I am qualified to perform and for which I wish to exercise at **El Camino Hospital**, and I understand that:

- (a) In exercising any clinical privileges granted, I am constrained by Hospital and Medical Staff policies and rules applicable generally and any applicable to the particular situation.
- (b) Any restriction on the clinical privileges granted to me is waived in an emergency situation and in such situation my actions are governed by the applicable section of the Medical Staff Bylaws or related documents.

**Applicant Signature** 

Date: \_\_\_\_\_

**Print Name** 



equested	Privilege		Additional/Special Criteria
DEPARTMEN	T CHIEF RECOMMENDATION		
	reviewed the requested clinical privileges mendation(s):	s and supporting documentation for the a	bove-named applicant and make the following
	Recommend all requested privileg	es	
	Recommend privileges with the fo	llowing conditions/modifications:	
	Do not recommend the following	requested privileges:	
Priv	ilege	Condition/Modification/Explanation	
1.			
2.			
3.			
Not	es:		
Division Chief Signature (if applicable)		Print Name	Date
Departme	ent Chief Signature	Print Name	Date



#### EL CAMINO HOSPITAL BOARD OF DIRECTORS BOARD MEETING MEMO

To:El Camino Hospital Board of DirectorsFrom:Apurva Marfatia, MD, Enterprise Chief of Staff<br/>Michael Kan, MD Chief of Staff Los GatosDate:February 10, 2021Subject:Medical Staff's Proposed Bylaws Amendments

#### **Recommendation:**

To approve the Medical Staff's Proposed Bylaws Amendments.

#### Summary:

- 1. <u>Situation</u>: The Organized Medical Staff submitted Proposed Amendments to the Medical Staff Bylaws to the Board for approval.
- 2. <u>Authority</u>: Pursuant to Article XII, Section 12.3(b)(ii) the Board has the authority to approve amendments to the Medical Staff Bylaws
- **3.** <u>Background</u>: The El Camino Hospital Organized Medical Staff voted to approve certain amendments to its Bylaws as follows:
  - Change the minimum period of time a practitioner may remain as a Provisional Staff Member to 6 months and the maximum to 12 months.
  - Change some of the circumstances and conditions under which Temporary Privileges may be granted.
  - Defines Automatic Administrative Suspension.
  - Provides that, if dues remain unpaid, Medical Staff membership and clinical privileges shall be automatically suspended after sixty (60) days from the date the dues invoice notification was sent and shall remain so suspended until the practitioner pays the delinquent dues.
  - Provides for and defines "Deemed Automatic Resignation."
  - Changes use of attendance record in making reappointments.
- 4. <u>Other Review:</u> The Organized Medical Staff voted to approve the proposed amendments and Medical Staff legal counsel also reviewed and approved.

Attachments: Proposed Amendments

**Board Discussion Questions:** None. This is a consent item.

# 💔 El Camino Health

#### Attachment 1 - PROPOSED AMENDMENTS TO EL CAMINO HOSPITAL MEDICAL STAFF BYLAWS

#### **4.3 PROVISIONAL STAFF**

#### 4.3-1 QUALIFICATIONS

(b) A practitioner may remain a Provisional Staff member for a minimum of six (6) months and maximum period of twelve (12) months. At the conclusion of the provisional period, an activity profile will be generated and the practitioner will be advanced to the appropriate staff category based on the level of patient contacts (see definition under section 4.2-1). If Focused Professional Practice Evaluation (FPPE) requirements have not yet been satisfied at the end of twelve (12) month period, the privileges that still require proctoring will be relinquished. A provisional staff member may request an extension for proctoring with a plan to increase activity to meet proctoring requirements to the Department Chief for recommendation to the Credentials Committee. Proctoring cannot be extended beyond 24 months from time of initial appointment. If privileges are terminated or suspended based upon failure to complete proctoring, the member shall not be entitled to any procedural hearing and appellate review rights provided for in the Fair Hearing Plan in these Bylaws.



#### **6.5 TEMPORARY PRIVILEGES**

#### 6.5-1 CIRCUMSTANCES

The Chief Executive Officer, or his/her designee, upon the recommendation of the Department Chair, when available, or the Chief of Staff in all other circumstances, may grant temporary privileges with or without medical staff membership to a practitioner, subject to the conditions set forth in Section 6.5-2 below, in the following circumstances:

(a) Pendency of Application: Temporary privileges may be granted upon the recommendation of the department chief for period not to exceed 120 days when a new applicant with a complete application that raises no significant concerns in awaiting review and approval of the Medical Staff Executive Committee and Board of Directors. The minimum processing time is expected to be 72 business hours after submission of all documents. The following items must be verified:

- Current Licensure
- Relevant training or experience
- Current competence
- Ability to perform the privileges requested
- NPDB report
- Complete application with paid application fee
- No current or previously successful challenge to licensure or registration
- No subjection to involuntary termination of medical staff membership at another organization
- No subjection to involuntary limitation, reduction, denial or loss of clinical privileges

(b) Non-applicants: Temporary privileges may be granted to a non-applicant for medical staff membership to meet an important patient care need (as determined by the Chief of Staff and applicable Department Chair) not met by current medical staff members. Such privileges require verification of licensure without limitation or probation, professional liability insurance covering all privileges to be exercised, an absence of Medical Board Section 805 and Data Bank reports, and demonstration of current competency (e.g. peer references).



#### 6.5-2 CONDITIONS

Temporary privileges may be granted only when the practitioner has submitted a written application for appointment for temporary privileges and the information reasonably supports a favorable determination regarding the requesting practitioner's current licensure, qualifications, ability and judgment to exercise the privileges requested, and only after these items are verified and the practitioner has satisfied the requirement of Section 3.2 (c) regarding professional liability insurance. The Chair of the department **or the Active member of the Medical Staff** to which the practitioner is assigned shall be responsible for supervising the performance of the PR actioner granted temporary privileges, or for designating a department member who shall assume this responsibility. Special requirements of consultation and reporting may be imposed by that chief.

#### 6.5-3 TERMINATION

(a) Temporary privileges shall automatically terminate at the end of the designated period, unless earlier terminated or suspended under Articles 6 and/or 7 of these Bylaws. As necessary, the appropriate department Chair or, in the Chair's absence, the Chief of Staff, shall assign a member of the Medical Staff to assume responsibility for the care of such member's patient(s). The wishes of the patient shall be considered in the choice of a replacement Medical Staff Member.

(b) On the discovery of any information, or the occurrence of any event, of a nature which raises a question about a practitioner's professional qualifications, ability to exercise any or all of the temporary privileges granted, or compliance with any Bylaws, rules and regulations, or special requirements, the Chief of Staff or his/her respective designee, may, after consultation with the department chief responsible for supervision, or his/her designee, terminate any or all of such practitioner's temporary privileges, provided that where a patient's life or well-being is determined to be endangered by continued treatment by the practitioners, the termination may be effected by any person entitled to impose summary suspensions under Article 7. In the event of any such termination, the practitioner's patients then in the Hospital shall be assigned to another practitioner by the department Chair responsible for supervision. The wishes of the patient shall be considered, where feasible, in choosing a substitute practitioner.

# (c) The practitioner granted temporary privileges may apply for Medical Staff membership in the Provisional category prior to termination at no additional fees.

#### 6.5-4 RIGHTS OF THE PRACTITIONERS

A practitioner shall **not** be entitled to the procedural rights afforded by Article 8 because his/her request for temporary privileges is refused or because all or any portion of his/her temporary privileges are terminated or suspended **unless it is reported under California Business and Professions Code Section 805.** 



#### 7.3 AUTOMATIC ADMINISTRATIVE SUSPENSION

Automatic administrative suspension is defined as badge deactivation and loss of the hospital's information management system access. Practitioners automatically suspended will cease to function in any leadership position. There will be no procedural rights unless it is reported under California Business and Professions Code Section 805.

#### 7.3-1 LICENSE

(a) Revocation: Whenever a practitioner's license authorizing him/her to practice in this State is revoked, his/her Medical Staff membership, prerogatives, and clinical privileges shall be immediately and automatically terminated. Such practitioners shall not be entitled to the procedural rights afforded by Article 8.

(b) Expiration: If a practitioner's license expires, then his/her clinical privileges shall be suspended for up to 60 days, pending notification of reinstated license. If reinstatement is not received in 60 days, practitioner's membership, prerogatives, and clinical privileges shall be terminated. Such practitioners shall not be entitled to the procedural right afforded by Article 8.

(c) Restriction: Whenever a practitioner's license authorizing him/her to practice in this state is limited or restricted by the applicable licensing authority, those clinical privileges which he/she has been granted rights to perform that are within the scope of said limitation or restriction shall be immediately and automatically terminated.

(d) Suspension: Whenever a practitioner's license authorizing him/her to practice in this state is suspended, his/her staff membership and clinical privileges shall be automatically suspended effective upon, and for at least the term of, the suspension.

(e) Probation: Whenever a practitioner is placed on probation by the applicable licensing authority, his/her application membership status, prerogatives, privileges and responsibilities, if any, shall automatically become subject to the terms of the probation effective upon, and for at least the term of, the probation.

#### 7.3-2 DRUG ENFORCEMENT ADMINISTRATION

(a) Revocation or Expiration: Whenever a practitioner's DEA certificate is revoked or has expired, he/she shall immediately and automatically be divested of his/her right to prescribe medications covered by the certificate. See Rules & Regs "O" for information regarding a DEC Certification Waiver.

(b) Suspension: Whenever a practitioner's DEA certificate is suspended, he/she shall be divested, at a minimum; of his/her right to prescribe medications covered by the certificate effective upon, and for at least the term of, the suspension.



(c) Probation: Whenever a practitioner's DEA certificate is subject to an order of probation, his/her right to prescribe medications covered by the certificate shall automatically become subject to the terms of the probation effective upon, and for at least the term of, the probation.

#### 7.3-3 FAILURE TO SATISFY SPECIAL APPEARANCE REQUIREMENT

A practitioner who fails, without good cause to appear and satisfy the requirements of Section 12.7-1, shall automatically be suspended from exercising all, or such portion of his/her clinical privileges as may be suspended, in accordance with the provisions of said Section 12.7-1.

7.3-4 EXECUTIVE COMMITTEE DELIBERATIONS ON MATTERS INVOLVING LICENSE, DRUG ENFORCEMENT ADMINISTRATION, FAILURE TO SATISFY SPECIAL APPEARANCE, AND RELEASE OF CONFIDENTIAL INFORMATION

As soon as practicable after action is taken as described in Section 7.3-2, Paragraphs (b) or (c), or in Sections 7.3-3, 7.3-4, the Medical Staff Executive Committee shall convene to review and consider the facts upon which such action was predicated. The Medical Staff Executive Committee may then recommend such further corrective action as may be appropriate based upon information disclosed or otherwise made available to it, and/or it may direct that an investigation be undertaken pursuant to Section 7.1-3. The procedure to be followed shall be as provided in Sections 7.1-3. The procedure to be followed shall be as provided in Sections 7.1-3. The procedure to be followed shall be as provided in Sections 7.1-4 through 7.1-7, as applicable. If the Medical Staff Executive Committee directs a further investigation.

#### 7.3-5 PROCEDURAL RIGHTS – MEDICAL RECORDS

Whenever the Medical Staff Executive Committee has determined that suspensions or deemed resignations for failure to complete medical records were in circumstances where such failure affected or could reasonably affect patient care, a report shall be filed with the Medical Board of California as required under California Business and Professions Code Section 805 and the affected practitioner **may** be entitled to the procedural rights set forth in Article 8. In the absence of such a report, a practitioner is not entitled to the procedure rights of the Article 8.

#### 7.3-6 MALPRACTICE INSURANCE

For failure to maintain the amount of professional liability insurance, a practitioner's membership and clinical privileges, after written warning of delinquency, shall be automatically suspended and shall remain so suspended until the practitioner provides evidence to the Medical Staff Executive Committee that he/she has secured professional liability coverage. A failure to provide such evidence within sixty (60) days after the date of the automatic suspension became effective shall be deemed to be a voluntary resignation of the practitioner's Medical Staff membership.



#### 7.3.7 MEDICARE/MEDICAID EXCLUSION

A practitioner who is the subject of a final administrative decision excluding his/her participation in Medicare, Medical, or any similar governmental program is deemed to have resigned from the Medical Staff and is not eligible to apply/reapply until all such sanctions have been lifted.

#### 7.3-8 FAILURE TO PAY DUES

For failure to pay dues, if any, as required under Section 14.3, a practitioner's Medical Staff membership and clinical privileges shall be automatically suspended **after sixty (60) days from the date the dues invoice notification was sent** and shall remain so suspended until the practitioner pays the delinquent dues. A failure to pay such dues within sixty (60) days after the date the automatic suspension became effective shall be deemed to be a voluntary resignation of the practitioner's Medical Staff membership.

#### 7.3-9 PROCEDURAL RIGHTS - MEDICAL RECORDS, MALPRACTICE INSURANCE, AND FAILURE TO PAY DUES

Practitioners whose clinical privileges are automatically suspended and/or who have resigned their Medical Staff membership pursuant to the provisions of 7.3-5 (failure to complete medical records), 7.3.-6 (failure to maintain malpractice insurance), or 7.3-8 (failure to pay dues) shall not be entitled to the procedural rights set forth in Article 8.

#### 7.3-10 FAILURE TO COMPLY WITH THE REQUIREMENTS OF A MEDICAL STAFF POLICY

Whenever a practitioner fails to comply with all the requirements of a Medical Staff policy (e.g. medical record/HIPPA training, vaccination or required testing/screening, etc.), the practitioner's privileges may be suspended by action of the Medical Staff Executive Committee or its designee. The practitioner shall be given notice of the failure to comply with the applicable policy and be given a period of thirty (30) days to achieve compliance. Absent compliance, the practitioner's privileges will be suspended after the thirty (30) day notice period has run. Compliance must be completed within ninety (90) days of suspension initiation or the practitioner is deemed to have resigned from the Medical Staff.

#### 7.3.-11 NOTICE OF AUTOMATIC SUSPENSION; TRANSFER OF PATIENTS

Whenever a practitioner's privileges are automatically suspended in whole or in part, notice of such suspension shall be given to the practitioner, the Medical Staff Executive Committee, the Administrator/Chief Executive Officer, pertinent hospital staff/departments, and the Board of Directors. Giving of such notice shall not, however, be required in order for the automatic suspension to become effective. In the event of any suspension, the practitioner is terminated by the automatic suspension, his/her patient(s) shall be assigned to another practitioner by the department Chair or Chief of Staff. The wishes of the patient shall be considered, where feasible, in choosing a substitute practitioner.



#### 7.4 DEEMED AUTOMATIC RESIGNATION (NEW SECTION)

Deemed automatic resignation under section 7.4 terminates medical staff membership. A practitioner must re-apply for reinstatement. Medicine Executive Committee to be notified.

#### 7.4-1 FAILURE TO SUBMIT REAPPOINTMENT APPLICATION

#### 7.4-2 FAILURE TO PAY MEDICAL STAFF DUES

A failure to pay Medical Staff such dues within sixty (60) days after the date the automatic suspension became effective shall be deemed to be a voluntary resignation of the practitioner's Medical Staff membership.

7.4-3 FAILURE TO COMPLETE MEDICAL RECORDS 15 DAYS AFTER AUTOMATIC SUSPENSION

#### 7.4-4 MALPRACTICE INSURANCE

A failure to provide such evidence within sixty (60) days after the date of the automatic suspension became effective shall be deemed to be a voluntary resignation of the practitioner's Medical Staff membership.

7.4-5 PROCEDURAL RIGHTS – MEDICAL RECORDS, MALPRACTICE INSURANCE, AND FAILURE TO PAY DUES

Practitioners whose clinical privileges are automatically suspended and/or who are deemed to have resigned their Medical Staff membership pursuant under section 7.4 shall not be entitled to the procedural rights set forth in Article 8.


#### **12.7 ATTENDANCE REQUIREMENTS**

Members of the Medical Staff are encouraged to attend meetings of the Medical Staff. Meeting attendance may be used by the Executive Committee in evaluating Medical Staff members at the time of reappointment to evaluate reappointment to committees, nomination for elected positions and stipend payments.



#### EL CAMINO HOSPITAL BOARD OF DIRECTORS BOARD MEETING MEMO

To:El Camino Hospital Board of DirectorsFrom:Ken King, CASODate:February 10, 2021Subject:Major Capital Projects in Process

**Purpose:** To keep the Finance Committee informed on the progress of major capital projects in process.

#### **Summary:**

#### 1. <u>Situation/Status</u>

**Taube Pavilion** (aka BHS): The Life Safety Improvements have been completed and the final inspections by OSPHD and CDPH are expected to be completed by February 1, 2021. The final four rooms will be put into service the day CDPH signs off. The close out of the construction contract is pending final lien releases from all suppliers and subcontractors. The projected final cost remains \$992,000 over the project budget.

**Sobrato Pavilion** (aka IMOB): This project is 99.9% complete with only the finishing touches to be completed. The close out of the construction contract is pending lien releases from all suppliers and subcontractors. The projected final cost remains \$984,000 below the project budget.

**Women's Hospital**: The plans and specifications for the project have been approved and the final funding request is agenized for Finance Committee Recommendation for Approval on January 25, 2021. Pending Hospital and District Board Approval on February 10, 2021 the construction contract will be executed and construction preparation will begin immediately. The target start date for construction activity within the building is on or about April 1, 2021.

**M.V. Campus Completion Project** (Phases 1 and 2) which includes the demolition of the old main hospital has received OSHPD plan approval. We have delayed the start of this project until the early spring of 2021. In addition to slowing, spend of capital dollars, this will allow more time to explore and consider the Phase 3 development options, which are still under consideration. *NO CHANGE FROM PREVIOUS REPORT*.

**Radiation Oncology Equipment Replacement Project:** The HDR Brachytherapy Unit is the first of three new pieces of equipment has been installed and is in operation. The room that previously housed the Cyber Knife equipment has is nearly ready for the new Linear Accelerator to begin installation the first week of February. The project is currently on schedule and there are no significant issues or concerns. To date \$9.9 million of the \$10.3 million budget has been committed.

**Interventional Equipment Replacement Project:** The plans continue working their way through the OSHPD plan review process and we adjusted the timing for the final funding request to the Finance Committee to be in March 2021 and to the Board in April 2021.

**Imaging Equipment Replacement Project:** The OSHPD plan review process for the Interventional Project has informed us of issues that we are now applying to the Imaging Equipment Replacement Project. Primarily the realization that the anchorage and power supply of all the new equipment impacts the floor below to a greater extent than first contemplated. Additionally, we have learned that there are several rooms that will not be required to meet all aspects of the current building code due to the nature of the specific equipment replacement plan. All of this has pushed the projected OSHPD submission date to late March.

Major Capital Projects in Process February 10, 2021

- 2. <u>Authority</u>: This memo is to keep the Finance Committee and the Hospital Board informed of the progress towards completion of the major development projects within the Mountain View Campus Development Plan.
- 3. <u>Background</u>: The Board of Directors approved the Mountain View Campus Development Projects which consist of the following:

<u>Step</u>	<u>9 l</u> :	<u>Status</u>
Beh Inte	th Parking Garage Expansion - avioral Health Services Building - grated Medical Office Building - tral Plant Upgrades -	Complete Substantially Complete – Occupied Substantially Complete – Occupied Complete
<u>Step</u>	<u>)   :</u>	
	men's Hospital Expansion - nolition of Old Main Hospital -	Final Funding Request On Hold - Phases 1&2
Λ	NI/A	

- 4. <u>Assessment</u>: N/A
- 5. <u>Other Reviews</u>: The Finance Committee reviewed this update at its January 25, 2021 meeting.
- 6. <u>Outcomes</u>: As stated in the status updates.

### Finance Committee Approvals Report to the Board – February 10, 2021

# In accordance with the Signature Authority Policy and the Finance Committee Charter, the Finance Committee approved the following capital expenditures at its January 25, 2021 meeting:

Project	Campus	Not to Exceed Amount	Description of Project and Statement of Need
Purchase of Real Property at 401 Dardanelli Lane, Los Gatos, CA (APN 406-27-002)	Los Gatos	\$1.875 Million	Purchase of residential real property adjacent to ECH's Los Gatos Hospital to use as a recruitment incentive for key staff from outside the immediate geographic area.
Cardiopulmonary Wellness Center (CPWC) Relocation	Mountain View	\$5 Million	The current CPWC, located in the Old Main Hospital, must be relocated in order to allow demolition of the Old Main Hospital. The Mountain View Campus Development Plan (Board Approved in August 2014) proposed relocation of the CPWC to the 2 <sup>nd</sup> Floor of the Willow Pavilion. After careful planning and reconsideration six years later, management recommended and the Finance Committee approved permanently relocating the CPWC to the new Sobrato Pavilion.

# In accordance with the Corporate Compliance: Physician Financial Arrangements Policy, the Finance Committee approved the following agreements at its January 25, 2021 meeting:

Clinical Area	Campus	Agreement Type	Hourly or Per Diem Rate	Hours	Not-to-Exceed	FMV Assessment	Statement of Need
Hospitalist	Los Gatos	Professional Services Agreement	\$1,700/day	365 Days/ Annually	\$620,500	Between the 25 <sup>th</sup> and 50 <sup>th</sup> percentile	Coverage to unassigned patients onsite during the day and on-call coverage in the evenings to unassigned patients who present at the Los Gatos campus.
Interventional Radiology ED & Inpatient	Los Gatos	On-Call Panel	\$1000/day	365 Days/ Annually	NTE \$365,000 annually:	75 <sup>th</sup> percentile	Interventional radiology on-call coverage services for ED and inpatients at the Los Gatos campus.



#### EL CAMINO HOSPITAL BOARD OF DIRECTORS BOARD MEETING MEMO

To:El Camino Hospital Board of DirectorsFrom:Ken King, CASODate:February 10, 2021Subject:Capital Facilities Project – Women's Hospital Expansion Funding Request

**<u>Recommendation</u>**: To approve the Women's Hospital Expansion Project at a cost not to exceed \$149 million and to authorize Dan Woods, CEO to execute the construction contracts and other agreements required to successfully complete the project.

**Summary:** The Expansion of the Women's Hospital was one of the key drivers for the development of the Sobrato Pavilion which allowed for the relocation of physician offices and freed up the 2<sup>nd</sup> and 3<sup>rd</sup> Floors for expansion of the Mother/Baby Health Services. This project is an element of the Mountain View Campus Development Master Plan that was approved in August 2014.

1. <u>Situation</u>: The space requirements for an OB/ED, Labor & Delivery, Postpartum with baby rooming in, and the NICU require that additional area be allocated to the Mother/Baby Health Services. The 2<sup>nd</sup> and 3<sup>rd</sup> floors have been vacated specifically for that purpose. Additionally, the standard of care requires that all postpartum rooms be of sufficient size and be in a private room configuration. The chart below indicates the existing and future capacities and area:

	Existing	Future	Increase
Licensed Beds			
Post Partum	44	52	8
NICU	20	24	4
Anti-Partum / LDRP	0	5	5
Total	64	81	17
Un-Licensed Beds			
LDR's	12	15	3
Total All Beds	76	96	20
			26%
Total SF Utilized	56,600	96,600	40,000
SF per Bed	745	1006	262
			35%

The following lists the major elements of the construction to take place:

- a. Demolition of medical office improvements on the 2<sup>nd</sup> & 3<sup>rd</sup> Floor
- b. 2<sup>nd</sup> Floor Improvements for 24 NICU Beds, 19 in private rooms
- c. 3rd Floor Improvements for 26 Post-Partum, Mom & Baby Beds in private rooms

Women's Hospital Expansion Funding Request February 10, 2021

- d. Conversion of the existing NICU space on 1<sup>st</sup> Floor South into Anti-Partum, Additional LDR's, OB ED and Recovery Beds and cosmetic upgrades to 12 existing LDR's.
- e. Conversion of existing rooms in MBU on 1<sup>st</sup> Floor North into larger private rooms & cosmetic upgrades.
- f. New Entry Canopy & Entry Vestibule, Expanded Lobby with Café and Gift Shop
- g. Infrastructure upgrades including replacement exterior windows, new HVAC AHU's, electrical equipment and distribution upgrades, elevator modernizations, communications systems replacements, fire alarm system upgrades and new waste water storage tanks.
- 2. <u>Authority</u>: Capital Project expenditures exceeding \$5 million require the Finance Committee to recommend Board Approval.
- 3. <u>Background</u>: The development of this project began in the summer of 2016. HDR Architecture was selected to provide architectural services and Truebeck Construction was selected as the CM/GC to provide preconstruction planning services and construction of the project. Midway through the plan development process it was determined for multiple reasons that relocating the NICU to the 2<sup>nd</sup> Floor instead of the 1<sup>st</sup> Floor North was most beneficial. This change reduced the amount of construction below the 2<sup>nd</sup> Floor and preserved major elements of the existing 1<sup>st</sup> Floor North, which reduced the overall cost and duration of construction.

The project plans that include multiple phases of construction activity have been approved by OSHPD. All of the trade contractor work has been bid and a GMP Proposal from Truebeck Construction is in hand. To date the Board has authorized \$16 million for the development of the project. The El Camino Healthcare District Board has designated \$30.3 Million in capital allocation funds for this project.

4. <u>Assessment</u>: We aspire to provide the best care for women and newborns in our region. Our maternal child health services enjoy a great reputation in our community which has resulted in increasing provider migration to our facility. Our current facility is not adequate for the complexity of care we provide. It does not meet patient needs or expectations and it lacks capacity for the expected volumes of new patients.

Construction	112,500,000
Soft Costs: Design, PM, Permit Fees, Inspections, Misc.	21,652,441
Net New Furniture, Fixtures & Equipment	6,400,000
Contingency of 6%	8,433,146
Total Project Budget	148,985,587
Rounded	149,000,000

The cost of the project breaks down as follows:

5. <u>Other Reviews</u>: The financial review of the project stated a net present value of \$87 million in contribution margin with a 7-year pay back, not including potential philanthropic support. Additionally, the MCH Service Line recently reviewed the strategy and growth initiatives with the members of the Finance Committee. The Finance Committee reviewed and recommended this proposal for approval at its January 25, 2021 meeting.

Women's Hospital Expansion Funding Request February 10, 2021

6. <u>Outcomes</u>: The three major phases of construction are targeted to be completed in 38 months. Contingencies are included in the project budget in the event delays beyond our control occur. The start date of construction is April 1, 2021 with a target completion date of July 1, 2024.

#### **List of Attachments:**

**1.** Power Point Presentation

#### **Suggested Board Discussion Questions:**

1. How will the construction activity effect the existing operations?



# Women's Hospital Expansion and Remodel Project

Board of Directors, February 10, 2021

Ken King, Chief Administrative Officer Jim Griffith, Chief Operating officer Carlos Bohorquez, Chief Financial Officer

# Women and Newborns Health Center in Mountain View: Mission, Strategy, Design

- MCH Mission: Provide the highest quality, most personalized holistic care for women, children and families in our community
- MCH Strategy: Ensure highly personalized, superior quality care for every step of the patient journey.
- Women's Hospital Design: A welcoming environment that promotes healing and wellness for women, newborns, and their families





# **Expansion Plan**

~38 month phased plan

Phase/Item
Phase 1A
Garage and Elevator

### Phase 1B

New lobby

Level 2

rennovation: NICU

Level 3

Rennovation: MBU

Phase 2

Antepartum

**Refresh LDR rooms** 

Phase 3

Staged rennovation

MBU Level 1

Refresh remaining

LDR rooms



## REVISED PLAN

- LABOR AND DELIVERY NICU POSTPARTUM
- EXISTING TO REMAIN



#### 3<sup>rd</sup> FLOOR

POSTPARTUM
 PATIENT ROOM: 26

### 2<sup>nd</sup> FLOOR

 PATIENT ROOM : 20 (24 BEDS)

### FIRST FLOOR

POSTPARTUM

- PATIENT ROOM : 26
- LABOR AND DELIVERY
- L & D ROOM : 15
- ANTEPARTUM ROOM :
   5
- C-SECTION : 3
- RECOVERY: 4
- OB-ED / TRIAGE : 4

# **Summary of Remodel and Expansion Capacity** Improvements

	Licen	Licensed Bed Count			Patient Room Count		Square Footage per Bed Area			Notos
Unit/Area	Existing	Future	% Change	Existing	Future	% Change	Existing	Future	% Change	Notes
NICU	20	24	20%	5	20	300%	84	148	76%	19 private rooms, 1 5-bed pod. Includes family spaces
Post-partum (Mother-Baby Unit)	44	52	18%	36	52	44%	125	165	32%	MBU uses semi-private rooms as private rooms (8), so is using 36 beds. Also have periodic use of 8 bed flex unit 3CW (current COVID unit)
Labor and Delivery LDR	12	15	25%	12	15	25%	240	255	6%	Antepartum beds can also flex to LDRP beds
Ante-partum	0	5	New	0	5	New	0	220	New	Antepartum patients are currently housed in L&D or MBU, depending on acuity
Lobby										
🕜 El Cami	El Camino Health 4									

# Phase 1A





# Phase 1B



LEVEL 2



**GROUND LEVEL** 10.00 100000 10002000 18 ACCESSIBLE PARKING  $\overline{C}$ 1444 ACCESS La ------00 FC

# Phase 2

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### LEVEL 1-SOUTH - PHASE 2 DEMO/RENOVATION DETAIL



# Phase 3

### LEVEL 1-SOUTH - PHASE 3 DEMO/RENOVATION DETAIL



# Phase 3



5.

### LEVEL 1-NORTH - PHASE 3 DEMO/RENOVATION DETAIL



PROJECT IN USE (EXISTING TO REMAIN-AVAILABLE THROUGHOUT RENOVATION PROJECT)

# **Capital Investment**

# Total capital investment:

- Mother / Baby expansion project: \$112.2M (included in the financial model)
- Building infrastructure needs: \$36.8M
- Construction Elements Include:
  - Demolition of medical office improvements on the 2<sup>nd</sup> & 3<sup>rd</sup> Floor
  - 2<sup>nd</sup> Floor Improvements for 24 NICU Beds, 19 in private rooms
  - 3<sup>rd</sup> Floor Improvements for 26 Post-Partum, Mom & Baby Beds in private rooms
  - Conversion of the existing NICU space on 1<sup>st</sup> Floor South into Anti-Partum, Additional LDR's, OB ED and Recovery Beds and cosmetic upgrades to 12 existing LDR's.
  - Conversion of existing rooms in MBU on 1<sup>st</sup> Floor North into larger private rooms & cosmetic upgrades.
  - New Entry Canopy & Entry Vestibule, Expanded Lobby with Café and Gift Shop
  - Infrastructure upgrades including replacement exterior windows, new HVAC AHU's, electrical equipment and distribution upgrades, elevator modernizations, communications systems replacements, fire alarm system upgrades and new waste water storage tanks.

# Mother/Baby Health Expansion

aka Women's Hospital

# **Total Project Cost Estimate**

Construction Cost GMP Proposal	112,500,000
Total Soft Costs	21,652,441
Total FF&E Costs	6,400,000
Contingency 6%	8,433,146
Total Project Cost Estimate Rounded	148,985,587 149,000,000
Project Elements (Cost Drivers)	
MCH Expansion Scope of Work	102,661,623
Amenities Scope of Work	9,505,706
Building Infrastructure Scope of Work	36,818,259
Total Project Cost Estimate	148,985,587



# Request

 The Finance Committee recommends that the Board of Directors approve the Women's Hospital Expansion Project at a cost not to exceed \$149 million and authorize Dan Woods, CEO to execute the construction contracts and other agreements required to successfully complete the project.







#### OPEN SESSION CEO Report February 10, 2021 Dan Woods, CEO

#### **Quality and Safety**

The hospitals in Santa Clara County continue to remain in close communication and collaboration to manage hospitalized patient volumes from the post-holiday surge of COVID-19.

During the recent patient surge, we implemented our surge plan and expanded our ability to deliver ICU-level care to a significantly higher volume of patients. The implementation of this plan caused ECH to reduce the number of elective surgeries and procedures. In the coming month, we will begin ramping back up to normal operations.

We continue to make every effort to provide a safe environment for patients, staff and visitors, including the establishment of a separate waiting area for our emergency patients with non-COVID and non–respiratory symptoms. Additionally, we perform a COVID test on all patients admitted to the hospital. In the near future, we hope to further relax the No Visitor policy currently in place. For our healthcare workers we offeredCOVID-19 vaccines to all El Camino Hospital employees and physicians; 84% of employees received the vaccination.

#### **Operations**

During the month of January 2021, the American Nurses Credentialing Center (ANCC) awarded ECH with its fourth Magnet Designation. This reflects a tremendous amount of work by Cheryl Reinking, RN, CNO and her team as well as the excellence of nursing practice at El Camino Health.

On December 14, 2020, Santa Clara County Supervisor Joe Simitian presented El Camino Hospital with a Certificate and Medal of Commendation for exemplary service to the District 5 community during the COVID-19 pandemic.

#### **Information Services**

We implemented two medical device improvements to support our Zero Harm initiative. Our new T-Pump devices provide warming and cooling therapy for chronic pain patients with precise temperature controls to provide relief and comfort and a new interface improves reliability for monitoring certain medical devices by alerting the clinical engineering team of issues before patient care is impacted.

MyChart Bedside is available on patient care units within the MV Campus with a new feature underway for accessing via mobile phone devices in addition to iPads. MyChart



adoption continues to rise with a targeted effort to increase patient adoption and 58.1% of El Camino Health Medical Network (ECHMN) patients are now enrolled.

#### **Community COVID-19 Testing and Vaccinations**

ECH continues to provide testing through the El Camino Healthcare District Community COVID-19 Testing Program. Our team has now administered over 20,000 tests throughout the District, including at our Mountain View campus, public school sites and downtown retail locations. Students, in addition to school employees, are offered testing at public school sites where requested. In addition to supporting the District Program, ECH began administering a no-cost testing program at sites in the Los Gatos area on November 5, 2020. Electronic same-day test scheduling and notification of results via MyChart has improved the COVID-19 testing experience for patients.

On December 29, 2020, the District Board reallocated \$1,000,000 from the Testing Program to include funding for COVID-19 vaccinations. On January 19, 2021, we opened our first community vaccination site at the ECHMN clinic on N. 1<sup>st</sup> Street in San Jose. Through February 5, 2021, we vaccinated or scheduled for vaccination 2,843 community members (healthcare workers and individuals 65 years of age and older). District funds will only be used for vaccination services at the 1<sup>st</sup> Street site if insurance is unavailable and the individual lives, works or goes to school in the District. We will continue to offer vaccinations as the County allocates supply to us. Although the State's process for future vaccine allocation is uncertain, we are also developing plans to open a mass vaccination center within the geographic boundaries of the District.

#### **Corporate and Community Health Services**

CONCERN started 26 new accounts in January covering 24,368 employees. 2,000 participants attended CONCERN webinars in the last quarter including "Managing Emotions during Turbulent Times," "Strategies for a Safe and Enjoyable Holiday Season" and "The Road to Balance." Community Benefit staff launched the FY22 grant cycle in December 2020. Our outreach included publication in the Silicon Valley Council of Nonprofits' January 2021 newsletter, which is sent to 3,651 professionals at local nonprofits, safety-net clinics and public sector agencies.

The South Asian Heart Center started two new corporate AIM to Prevent programs, received 112 donations totaling \$115,000 and completed six virtual health education events for 116 community members. The Chinese Health Initiative collaborated with the Chinese American Coalition for Compassionate Care to conduct an "Introduction to Mindfulness" webinar with 147 attendees, hosted free three-week Qigong series to promote physical activity and mind-body alignment and held its annual volunteer appreciation event virtually.



#### **Marketing and Communications**

El Camino Health participated with 127 health systems in a national MaskUp campaign, <u>https://www.everymaskup.com/</u>, that ran in November-December 2020 in national and regional print as well as ECH digital advertising and refreshed our Return to Health (recovery) brand advertising campaign.

In collaboration with Information Services and ECH's COVID-19 vaccination task force, we launched online appointment vaccine scheduling for Phases 1A and 1B and the COVID-19 resource center as a central hub of information covering vaccination info & scheduling, safe care practices, COVID-19 FAQs, testing locations and external resources. We also deployed a new address lookup tool on the El Camino Healthcare District website and posted ECHD's renewed Transparency Certificate of Excellence on the District website. In addition, the team developed and posted 9 new blog articles covering family health tips, balancing stress & diabetes, managing health & positivity, and healthy recipe.

#### **Philanthropy**

The El Camino Health Foundation secured \$126,694 in period five and \$548,804 in period six of fiscal year 2021. This brings total FY21 fundraising to date to \$1,904,694, which is 23 percent of goal. A full report is attached.

#### **Auxiliary**

The Auxiliary donated 1,567 volunteer hours for the month of November 2020 and 138 volunteer hours during December 2020. I look forward to the day we can fully welcome back all of our Auxilians and restore their important service to the organization.



#### EL CAMINO HOSPITAL BOARD OF DIRECTORS BOARD MEETING MEMO

То:	El Camino Hospital Board of Directors
From:	John Conover, Chair, El Camino Health Foundation Board of Directors
	Andrew Cope, President, El Camino Health Foundation
Cc:	Julia Miller, El Camino Hospital Board of Directors Liaison
Date:	November 21, 2020
Subject:	Report on El Camino Health Foundation Activities FY21 Period 4

**<u>Purpose:</u>** For information.

#### Summary:

- 1. <u>Situation:</u> El Camino Health Foundation secured \$126,694 in period 5 and \$548,804 in period 6 of fiscal year 2021. This brings total FY21 fundraising to date to \$1,904,694, which is 23 percent of goal.
- 2. <u>Authority:</u> N/A
- 3. <u>Background:</u>

#### Major & Planned Gifts

In November and December 2020, the Foundation received \$335,674, including contributions to the South Asian Heart Center and Chinese Health Initiative challenges, \$20,000 gifts to the Cardio-Oncology Center and Cancer Center following the foundation's November *Healthy Connections* presentation, Allied Professionals Seminar sponsorships and ticket sales, a \$10,000 gift to the MOMS program from a new philanthropy council member, two \$10,000 unrestricted gifts, and several bequests. This brings cumulative FY21 major and planned giving to \$1,399,241, which is 22 percent of goal.

#### **Annual Giving**

In November and December 2020, the Foundation raised \$310,924 in annual gifts from direct mail appeals, the 2021 Employee Giving Campaign, Circle of Caring grateful patient program, Hope to Health membership, South Asian Heart Center and Chinese Health Initiative challenge match gifts, online donations, and unsolicited gifts. This brings cumulative FY21 annual giving to date to \$461,953, which is 71 percent of goal.

#### **Special Events**

El Camino Heritage Golf Tournament was postponed until next year, but the Foundation sent a 25<sup>th</sup> anniversary appeal message to golfers and tournament sponsors. We received \$40,700 in response. Proceeds are benefiting the patient family residence.

#### **Upcoming Events**

Norma's Literary Luncheon, Thursday, February 4, 2021. The beneficiaries will be Lifestyle Medicine, South Asian Heart Center and Chinese Health Initiative. The featured author is Susan Orlean, with a conversation moderated by Kelly Corrigan. Invitations were mailed in early January. Sponsorships and ticket sales will be reflected in upcoming fundraising reports. This will be a virtual event.

### 🚯 El Camino Health

- Allied Professionals Seminar, Tuesday, February 9, 2020, featuring Erik Dryburgh, a principal in the law firm of Adler & Colvin, who specializes in charitable gift planning, endowments, and nonprofit organizations. The event will be held virtually. Sponsorships and ticket sales are reflected in the major & planned gifts section of the fundraising report.
- Healthy Connections, a series of three virtual events featuring El Camino Health leaders and healers to help keep donors connected to our hospitals and foundation. The second presentation, *Finding Balance During Difficult Times*, was held on January 20, 2021 and featured Scrivner Center Executive Director Michael Fitzgerald and Reverend John Harrison, with a guided meditation exercise conducted by Bob Stahl, PhD.. The final program, *Building for the Future*, will be held on March 31, 2021.
- Taking Wing, a gala benefit for the Women's Hospital renovation, Saturday, May 1, 2021.

#### **COVID-19 Emergency Response Fund**

The new Perkins Elmer testing platform purchased with donations to this fund is now live and the hospital is testing all admitted patients for COVID-19 in-house. The Foundation Executive Committee, in consultation with hospital leadership, meets several times a month to discuss additional needs that can be addressed with these donations.



### FOUNDATION PERFORMANCE

FY21 Fundraising Report through 11/30/20 - Period 5

	ΑCTIVITY	FY21 YTD (7/1/20 - 11/30/20)	FY21 Goals	FY21 % of Goal	Difference Period 4 & 5	FY20 YTD (7/1/19 - 11/30/19)
Major & Planned Gifts		\$1,115,687	\$6,500,000	17%	\$52,120	\$820,827
Annu	al Gifts*	\$204,503	\$650,000	31%	\$53,474	\$149,734
s	Chinese Health Initiative Event	\$0	\$125,000	0%	\$0	\$12,045**
ш	Golf	\$35,700	\$325,000	11%	\$21,100	\$292,452
Special	Norma's Literary Luncheon	\$0	\$200,000	0%	\$0	\$120,950
0)	Taking Wing Gala	\$0	\$350,000	0%	\$0	\$22,500
TOTALS		\$1,355,890	\$8,150,000	17%	\$126,694	\$1,418,508

\* Employee giving payroll deductions will be included as they are received beginning CY21/EGC21

\*\* South Asian Heart Center Event

# Highlighted Assets through 11/30/20 - Period 5

Board Designated Allocations	\$595,927
Donations - Restricted	\$14,592,994
Donations - Unrestricted	\$4,135,563
Endowments - Donor	\$7,106,690
Endowments - Operational	\$14,173,390
Investment Income	\$780,636
Pledge Receivables	\$3,664,115



### FOUNDATION PERFORMANCE

FY21 Fundraising Report through 12/31/20 - Period 6

	ΑCTIVITY	FY21 YTD (7/1/20 - 12/31/20)	FY21 Goals	FY21 % of Goal	Difference Period 5 & 6	FY20 YTD (7/1/19 - 12/31/19)
Major & Planned Gifts		\$1,399,241	\$6,500,000	22%	\$283,554	\$3,878,800
Annual Gifts*		\$461,953	\$650,000	71%	\$257,450	\$290,570
	Chinese Health Initiative Event	\$0	\$125,000	0%	\$0	\$12,045**
Events	Golf	\$40,700	\$325,000	13%	\$5,000	\$316,277
Special	Norma's Literary Luncheon	\$2,800	\$200,000	1%	\$2,800	\$144,700
	Taking Wing Gala	\$0	\$350,000	0%	\$0	\$22,500
TOTALS		\$1,904,694	\$8,150,000	23%	\$548,804	\$4,664,892

\* Employee giving payroll deductions will be included as they are received beginning CY21/EGC21

\*\* South Asian Heart Center Event

# Highlighted Assets through 12/31/20 - Period 6

Board Designated Allocations	\$346,705
Donations - Restricted	\$14,700,600
Donations - Unrestricted	\$4,459,282
Endowments - Donor	\$7,230,953
Endowments - Operational	\$14,406,046
Investment Income	\$1,051,863
Pledge Receivables	\$3,674,115

### **El Camino Hospital Auxiliary**

### Membership Report to the Hospital Board Meeting of February 10, 2021

Combined Data as of November 31, 2020 for Mountain View and Los Gatos Campuses

#### Membership Data:

#### Senior Members

Active Members	231	-5 Net change compared to previous month
Dues Paid Inactive	45	(Includes Associates & Patrons)
Leave of Absence	12	
Subtotal	288	
 Resigned in Month	 1	
Deceased in Month	0	
Junior Members		
Active Members	164	0 Net Change compared to previous month
Dues Paid Inactive	0	
Leave of Absence	6	
Subtotal	170	
Total Active Members	395	
Total Membership	458	

Combined Auxiliary Hours from Inception (to November 31, 2020): 6,041,560 Combined Auxiliary Hours for FY2021 (to November 31, 2020): 6,521 Combined Auxiliary Hours for November 31, 2020: 1,567

### **El Camino Hospital Auxiliary**

### Membership Report to the Hospital Board Meeting of February 10, 2021

Combined Data as of December 31, 2020 for Mountain View and Los Gatos Campuses

#### Membership Data:

#### Senior Members

Active Members	231	0 Net change compared to previous month
Dues Paid Inactive	45	(Includes Associates & Patrons)
Leave of Absence	12	
Subtotal	288	
Resigned in Month	0	
Deceased in Month	0	
Junior Members		
Active Members	164	0 Net Change compared to previous month
Dues Paid Inactive	0	
Leave of Absence	6	
Subtotal	170	
Total Active Members	395	
Total Membership	458	

Combined Auxiliary Hours from Inception (to December 31, 2020): 6,041,698 Combined Auxiliary Hours for FY2021 (to December 31, 2020): 6,659 Combined Auxiliary Hours for December 31, 2020: 138