

**AGENDA**  
**QUALITY, PATIENT CARE AND PATIENT EXPERIENCE COMMITTEE**  
**OF THE EL CAMINO HOSPITAL BOARD OF DIRECTORS**

**Monday, October 4, 2021 – 5:30pm**

El Camino Hospital | 2500 Grant Road, Mountain View, CA 94040

PURSUANT TO STATE OF CALIFORNIA EXECUTIVE ORDER N-29-20 DATED MARCH 18, 2020, EI CAMINO HEALTH **WILL NOT BE PROVIDING A PHYSICAL LOCATION FOR THIS MEETING**. INSTEAD, THE PUBLIC IS INVITED TO JOIN THE OPEN SESSION MEETING VIA TELECONFERENCE AT:

**1-669-900-9128, MEETING CODE: 985 8786 1271#. No participant code. Just press #.**

**PURPOSE:** To advise and assist the El Camino Hospital (ECH) Board of Directors (“Board”) in constantly enhancing and enabling a culture of quality and safety at ECH, and to ensure delivery of effective, evidence-based care for all patients. The Quality Committee helps to assure that excellent patient care and exceptional patient experience are attained through monitoring organizational quality and safety measures, leadership development in quality and safety methods and assuring appropriate resource allocation to achieve this purpose.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
<b>1. CALL TO ORDER/ROLL CALL</b>	Julie Kliger, Quality Committee Chair		<b>5:30 – 5:32pm</b>
<b>2. POTENTIAL CONFLICT OF INTEREST DISCLOSURES</b>	Julie Kliger, Quality Committee Chair		<b>information</b> <b>5:32 – 5:33</b>
<b>3. CONSENT CALENDAR ITEMS</b> <i>Any Committee Member or member of the public may pull an item for discussion before a motion is made.</i>	Julie Kliger, Quality Committee Chair	<i>public comment</i>	<b>motion required</b> <b>5:33 – 5:43</b>
<b>Approval</b> a. Minutes of the Open Session of the Quality Committee Meeting (09/07/2021) <b>Information</b> b. Report on Board Actions c. FY 2022 Pacing Plan d. Article of Interest			
<b>4. CHAIR’S REPORT</b>	Julie Kliger, Quality Committee Chair		<b>information</b> <b>5:43 – 5:48</b>
<b>5. PATIENT STORY</b>	Cheryl Reinking, DNP, RN NEA-BC, Chief Nursing Officer		<b>discussion</b> <b>5:48 – 5:53</b>
<b>6. FY 2021 &amp; FY 2022 QUALITY DASHBOARD METRICS</b>	Mark Adams, MD, Chief Medical Officer		<b>discussion</b> <b>5:53 – 6:08</b>
<b>7. CULTURE OF SAFETY SURVEY RESULTS</b>	Mark Adams, MD, Chief Medical Officer		<b>discussion</b> <b>6:08-6:38</b>
<b>8. PUBLIC COMMUNICATION</b>	Julie Kliger, Quality Committee Chair		<b>discussion</b> <b>6:38-6:41</b>
<b>9. ADJOURN TO CLOSED SESSION</b>	Julie Kliger, Quality Committee Chair	<i>public comment</i>	<b>motion required</b> <b>6:41 – 6:42</b>
<b>10. POTENTIAL CONFLICT OF INTEREST DISCLOSURES</b>	Julie Kliger, Quality Committee Chair		<b>information</b> <b>6:42-6:43</b>

A copy of the agenda for the Regular Meeting will be posted and distributed at least seventy-two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at (650) 988-7504 prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
<b>11. CONSENT CALENDAR</b> <i>Any Committee Member may pull an item for discussion before a motion is made.</i> <b>Approval</b> <i>Gov't Code Section 54957.2.</i> a. Minutes of the Closed Session of the Quality Committee Meeting (09/07/2021) b. Quality Council Minutes (09/01/2021)	Julie Kliger, Quality Committee Chair		<b>motion required</b> <b>6:43– 6:44</b>
<b>12. Health and Safety Code Section 32155 MEDICAL STAFF CREDENTIALING AND PRIVILEGES REPORT</b>	Mark Adams, MD, CMO		<b>motion required</b> <b>6:44 – 6:54</b>
<b>13. Health and Safety Code Section 32155</b> for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: <b>SERIOUS SAFETY EVENT/RED ALERT REPORT</b> (verbal report out)	Mark Adams, MD, CMO		<b>discussion</b> <b>6:54 – 6:59</b>
<b>14. ADJOURN TO OPEN SESSION</b>	Julie Kliger, Quality Committee Chair		<b>motion required</b> <b>6:59 – 7:00</b>
<b>15. RECONVENE OPEN SESSION/ REPORT OUT</b> To report any required disclosures regarding permissible actions taken during Closed Session.	Julie Kliger, Quality Committee Chair		<b>information</b> <b>7:00– 7:01</b>
<b>16. CLOSING WRAP UP</b>	Julie Kliger, Quality Committee Chair		<b>discussion</b> <b>7:01 – 7:06</b>
<b>17. ADJOURNMENT</b>	Julie Kliger, Quality Committee Chair	<i>public comment</i>	<b>motion required</b> <b>7:06 – 7:07pm</b>

**Next Meeting:** November 1, 2021, February 7, 2022, March 7, 2022, April 4, 2022, May 2, 2022, June 6, 2022