

Nursing Strategic Plan FY2022

RESPECTFUL, RESILIENT, READY



Quality & Safety

Zero Preventable Harm

Serious Safety Events

Target: 2.97

Readmission Index

Target 0.92

CAUTI

Target ≤ 0.75

CLABSI

Target ≤ 0.50

HAPI

Target ≤ 0.06

Falls

Target ≤ 1.33



Service

Exceptional, Personalized
Experience, Always

LTR – Inpatient Target: 80.2

LTR – ED Target: 75.7

LTR – Mother/Baby Target: 81.0

LTR – OP Surg Target: 86.0

LTR – OP Svs Target: 84.7

LTR – Oncology Target: 88.8

*LTR: Likelihood to Recommend

Nurse Communication

Target: >80.0



People

Teams Empowered
with Trust and Purpose

Implement Action Plans
in Two
Nurse Excellence Survey Domains
at Enterprise Level

Participate & Implement
Inclusion, Diversity, Equity and
Belonging (IDEB) Training
across the Enterprise

Adopt & Implement
ANA Civility/Healthy Workforce
Program
across the Enterprise

Certification
Host Certification Classes in
at Least Two Specialty Areas



Finance

Sustainable, Strength,
and Vitality

Implement a
Patient Safety Attendant (PSA)
Strategy
to include:

Delirium/Dementia education,
modification/implementation
of substance abuse
withdrawal orders
and
Mental Health patient protocols.