

# Minutes of the Open Session of the El Camino Hospital Board of Directors Wednesday, August 17, 2022

Pursuant to Government code section 54953(e)(1), El Camino Health did not provide a physical location to the public for this meeting. Instead, the public was invited to join the open session meeting via teleconference.

<b>Board Members Present</b>
Bob Rebitzer, Chair
Jack Po, MD, Ph.D., Vice-Chair
Lanhee Chen, JD, Ph.D.**
Peter C. Fung, MD
Julie Kliger, MPA, BS
Julia E. Miller, Secretary/Treasurer
Carol A. Somersille, MD
George O. Ting, MD
Don Watters
John Zoglin

#### Board Members Absent None

#### **Staff Members Present**

Dan Woods, Chief Executive Officer
Carlos Bohorquez, Chief Financial Officer
Meenesh Bhimani, MD, Chief Operating
Officer
Mark Adams, MD, Chief Medical Officer
Cheryl Reinking, Chief Nursing Officer
Holly Beeman, MD, Chief Quality Officer
Diane Wigglesworth, Sr. Director of
Corporate Compliance

Corporate Compliance

Deb Muro, Chief Information Officer

Ken King, Chief Admin Svcs. Officer

Priya Shah, Assistant General Counsel

Stephanie Iljin, Manager, Administration

Omar Chughtai, Chief Growth Officer\*\*

Andreu Reall, Sr. Director of Strategy\*\*

Christine Cunningham, Chief Experience

Officer\*\*

Vineeta Hiranandani, Vice President of Marketing and Communications\*\*

#### **Guests Present**

Erica Osborne, Principal, Via Healthcare Consulting\*\* Marianne Vicencio, Via Healthcare Consulting\*\* Abigail Suarez, Via Healthcare Consulting\*\*

(\*\*via zoom)

Agenda Item	Comments/Discussion	Approvals/ Action
1. CALL TO ORDER/ ROLL CALL	The open session meeting of the Board of Directors of El Camino Hospital (the "Board") was called to order at 5:30 p.m. by Chair Bob Rebitzer. A verbal roll call was taken. All Board members were present at roll call. Chair Rebitzer reviewed the logistics for the meeting. A quorum was present pursuant to State of California Executive Orders N-25-20 dated March 12, 2020, and N-29-20 dated March 18, 2020.	
	Dan Woods, CEO, introduced Meenesh Bhimani, M.D., as the new chief operating officer for El Camino Health.	
	Mr. Woods introduced Erica Osborne, principal, Via Healthcare Consulting, and announced that Via would perform interim outsourced board management (board liaison) services.	
2. POTENTIAL CONFLICT OF INTEREST DISCLOSURES	Chair Rebitzer asked the Board for declarations of conflict of interest with any items on the agenda. None were reported.	
3. PUBLIC COMMUNICATION	Chair Rebitzer invited the members of the public to address the Board, and no comments were made.	
4. QUALITY COMMITTE REPORT	Director Carol A. Somersille, M.D., chair of the Quality Committee, invited Holly Beeman, M.D., MBA, chief quality officer, to present the quality report. Dr. Beeman noted the following:	
	<ul> <li>The Quality Committee will be focusing on health equity, ambulatory quality, and patient experience and service excellence in FY2023</li> </ul>	

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 A deep dive into health equity will be the topic at the next board meeting

Dr. Beeman reviewed the Q4 FY22 Board Quality (Safe Care, Timely, Effective, Efficient, Equitable, Patient-Centered > STEEEP)

Dashboard. She highlighted several areas of opportunity, including catheter-associated urinary tract infections (CAUTI), PSI-90 HAC infections, and emergency department (ED) patient throughput (median time arrival to ED departure).

Dr. Beeman provided details on the drivers behind these metrics and implemented strategies to improve performance. She also highlighted the 100% positive performance for timely care of the heart attack patient.

The Board held an in-depth discussion regarding work being done to improve performance in stroke, CAUTI, and ED throughput metrics. Members asked questions, which Dr. Beeman and Cheryl Reinking, CNO, answered. Director Somersille described efforts by the Quality Committee around committee member recruitment. These include the formation of an ad-hoc committee and the identification of three attributes/types of experience the committee will seek in candidates, including patient satisfaction and customer service, health equity, and the social determinants of health (SDOH).

## 5. FY22 PRE-AUDIT FINANCIAL RESULTS

Carlos Bohorquez, CFO, provided the FY22 pre-audit financial results and shared the following observations:

- Activity/Volume: The past year saw a significant rebound in volumes, with all volume metrics better than the budget for the year. The ED, outpatient surgery, and maternal services were the main drivers of the increased volumes.
- Operations:
  - Total FTEs (full-time equivalents) were essential as budgeted (-0.5%), despite the significant increases in patient volume.
  - Net days in A/R (accounts receivable) were unfavorable due to being out of contract with a major payer for part of the year and an increase in overall denials.
- Financial Performance:
  - Total operating revenue was up year over year due to increased patient volumes.
  - Operating EBITDA (earnings before interest, depreciation, and amortization) was better than budget by \$122M.
  - Non-operating revenue has been challenged by volatilities in the stock market and equities.
  - Net income was unfavorable to budget and worse than the prior year. This impacted liquidity, but even with capital expenditures and Medicare advanced payments from April 2020 being fully repaid, the overall liquidity of the organization is solid.

Discussion followed wherein questions were asked and answered. A board member asked a question regarding fluctuation in performance in June versus the rest of the year. Mr. Bohorquez explained that this resulted from a positive pension and workers compensation liability adjustment.

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Adjourned to closed session at 6:12 pm.
to closed session at
to closed session at
Consent calendar
approved with requested revisions to item 17b: Section 5.
Follow up: Director Ting will submit

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Ayes: Fung, Kliger, Miller, Po, Rebitzer, Somersille, Ting, Watters,

Second:

Abstentions: None Absent: Chen

Zoglin Noes: None

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Recused: None

### Attest as to the approval of the foregoing minutes by the Board of Directors of El Camino Hospital:

**Bob Rebitzer** 

Chair, ECH Board of Directors

Julia E. Miller

Secretary, ECH Board of Directors

Prepared by: Marianne Vicencio, Via Healthcare Consulting Reviewed by: Stephanie Iljin, Manager of Administration