Nursing Strategic Plan
FY 2023
Advancing a Healthy, Strong and Safe Practice Environment

**Quality & Safety**
Zero Preventable Harm

- **Serious Safety Events**
  Target: <= 2.97

- **Hospital Acquired Condition Index**
  Target: <= 0.986/month

- **Falls**
  Target: <= 142

- **C-Diff**
  Target: <= 34

- **Non-ventilator Hospital Acquired Pneumonia**
  Target: <= 106

- **Surgical Site Infections**
  Target: <= 17

- **Hospital Acquired Pressure Injury**
  Target: <= 7

**Service**
Exceptional, Personalized Experience, Always

- **Nurse Communication**
  Target: => 80%

- **LTR - Inpatient**
  Target: => 81%

- **LTR - ED**
  Target: => 75%

- **LTR - MBU**
  Target: => 81.5%

*LTR: Likelihood to Recommend

**People**
Teams Empowered with Trust and Purpose

- **Culture of Safety Survey Score**
  Target: 4.02

- **RN Turnover Rate**
  Target: <= 11.88

**Growth**
Access and Flow

- **Activate Endo OBS Unit to improve patient flow in MV**

- **Prepare staff through educational initiatives for new clinical programs**
  Target: >= 50 Nurses