

AGENDA
QUALITY, PATIENT CARE, AND PATIENT EXPERIENCE COMMITTEE
OF THE EL CAMINO HEALTH BOARD OF DIRECTORS

Tuesday, September 5, 2023 – 5:30 pm

El Camino Health | 2500 Grant Road, Mountain View, CA 94040 | Sobrato Boardroom 1

THE PUBLIC IS INVITED TO JOIN THE OPEN SESSION PORTION OF THE MEETING LIVE AT THE ADDRESS ABOVE OR VIA TELECONFERENCE AT:

1-669-900-9128, MEETING CODE: 941 6370 3091#. No participant code. Just press #.

PURPOSE: To advise and assist the El Camino Health (ECH) Board of Directors (“Board”) in constantly enhancing and enabling a culture of quality and safety at ECH, and to ensure delivery of effective, evidence-based care for all patients. The Quality Committee helps to assure that excellent patient care and exceptional patient experience are attained through monitoring organizational quality and safety measures, leadership development in quality and safety methods and assuring appropriate resource allocation to achieve this purpose.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
1. CALL TO ORDER/ROLL CALL	Carol Somersille, MD Quality Committee Chair		5:30 – 5:32 pm
2. CONSIDER APPROVAL FOR AB 2449 REQUESTS	Carol Somersille, MD Quality Committee Chair	<i>public comment</i>	possible motion 5:32 – 5:33
3. POTENTIAL CONFLICT OF INTEREST DISCLOSURES	Carol Somersille, MD Quality Committee Chair		information 5:33 – 5:34
4. PUBLIC COMMUNICATION	Carol Somersille, MD Quality Committee Chair		information 5:34 – 5:37
5. CONSENT CALENDAR ITEMS <i>Any Committee Member or member of the public may pull an item for discussion before a motion is made.</i>	Carol Somersille, MD Quality Committee Chair	<i>public comment</i>	motion required 5:37 – 5:52
Approval a. Minutes of the Open Session of the Quality Committee Meeting (08/07/2023) Information b. FY24 Enterprise Quality Dashboard c. Progress against FY24 Committee Goals d. QC Follow-Up Items			
6. CHAIR’S REPORT	Carol Somersille, MD Quality Committee Chair		information 5:52 – 5:57
7. PATIENT STORY	Cheryl Reinking, DNP, RN NEA-BC, Chief Nursing Officer		discussion 5:57 – 6:07
8. PATIENT EXPERIENCE	Christine Cunningham, MBA Chief Experience Officer		discussion 6:07 – 6:27
9. REFRESH STEEP MEASURES WITH COMMITTEE FOR FY24	Holly Beeman, MD, MBA, Chief Quality Officer		discussion 6:27 – 6:37
10. ADJOURN TO CLOSED SESSION	Carol Somersille, MD Quality Committee Chair	<i>public comment</i>	motion required 6:37 – 6:38

A copy of the agenda for the Regular Meeting will be posted and distributed at least seventy-two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at **(650) 988-7609** prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
11. POTENTIAL CONFLICT OF INTEREST DISCLOSURES	Carol Somersille, MD Quality Committee Chair		information 6:38 – 6:39
12. CONSENT CALENDAR <i>Any Committee Member may pull an item for discussion before a motion is made.</i> Approval <i>Gov't Code Section 54957.2.</i> a. Minutes of the Closed Session of the Quality Committee Meeting (08/07/2023) Information <i>Health and Safety Code Section 32155</i> b. Quality Council Minutes (08/02/2023)	Carol Somersille, MD Quality Committee Chair		motion required 6:39 – 6:44
13. Health and Safety Code Section 32106(b) - for a report and discussion involving healthcare facility trade secrets: ANNUAL CULTURE OF SAFETY SURVEY RESULTS	Mark Adams, MD, Chief Medical Officer		discussion 6:44 – 6:59
14. Health and Safety Code Section 32155 ANNUAL PATIENT SAFETY REPORT	Mark Adams, MD, Chief Medical Officer Sheetal Shah, Sr. Director Risk Management and Patient Safety		discussion 6:59 – 7:14
15. Health and Safety Code Section 32155 CREDENTIALING AND PRIVILEGES REPORT	Mark Adams, MD, Chief Medical Officer		motion required 7:14 – 7:24
16. Health and Safety Code Section 32155 SERIOUS SAFETY/RED ALERT EVENT	Holly Beeman, MD, MBA, Chief Quality Officer		discussion 7:24 – 7:29
17. Gov't Code Section 54957(b) for discussion and report on personnel performance matters – Senior Management: EXECUTIVE SESSION	Carol Somersille, MD Quality Committee Chair		discussion 7:29 – 7:39
18. ADJOURN TO OPEN SESSION	Carol Somersille, MD Quality Committee Chair		motion required 7:39 - 7:40
19. RECONVENE OPEN SESSION/ REPORT OUT To report any required disclosures regarding permissible actions taken during Closed Session.	Carol Somersille, MD Quality Committee Chair		information 7:40 – 7:41
20. ROUNDTABLE	Carol Somersille, MD Quality Committee Chair		discussion 7:41 – 7:44
21. ADJOURNMENT	Carol Somersille, MD Quality Committee Chair	<i>public comment</i>	motion required 7:44 – 7:45 pm