

**AGENDA**  
**QUALITY, PATIENT CARE AND PATIENT EXPERIENCE COMMITTEE**  
**MEETING OF THE EL CAMINO HOSPITAL BOARD**

**Monday, April 1, 2019 - 5:30 p.m.**

El Camino Hospital | Conference Room A&B  
 2500 Grant Road, Mountain View, CA 94040

**PURPOSE:** To advise and assist the El Camino Hospital (ECH) Board of Directors (“Board”) in constantly enhancing and enabling a culture of quality and safety at ECH, and to ensure delivery of effective, evidence-based care for all patients. The Quality Committee helps to assure that excellent patient care and exceptional patient experience are attained through monitoring organizational quality and safety measures, leadership development in quality and safety methods and assuring appropriate resource allocation to achieve this purpose.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
<b>1. CALL TO ORDER/ROLL CALL</b>	Julie Klinger, Quality Committee Chair		<b>5:30 – 5:32pm</b>
<b>2. POTENTIAL CONFLICT OF INTEREST DISCLOSURES</b>	Julie Klinger, Quality Committee Chair		<b>5:32 – 5:33</b>
<b>3. CONSENT CALENDAR ITEMS:</b> <i>Any Committee Member or member of the public may pull an item for discussion before a motion is made.</i>	Julie Klinger, Quality Committee Chair	<i>public comment</i>	<b>Motion Required</b> <b>5:33 – 5:35</b>
<b>Approval</b> a. Minutes of the Open Session of the Quality Committee Meeting (December 3, 2018) b. Minutes of the Open Session of the Quality Committee Meeting (February 4, 2019) c. Minutes of the Open Session of the Quality Committee Meeting (March 4, 2019) <b>Information</b> d. Patient Story e. FY19 Pacing Plan f. Progress Against FY19 Quality Committee Goals g. FY20 Committee Meeting Dates h. Hospital Update			
<b>4. REPORT ON BOARD ACTIONS</b>	Julie Klinger, Quality Committee Chair		<b>Information</b> <b>5:35 – 5:40</b>
<b>5. FY19 QUALITY DASHBOARD</b>	Mark Adams, MD, CMO		<b>Discussion</b> <b>5:40 – 5:50</b>
<b>6. APPOINTMENT OF AD HOC COMMITTEE TO ADDRESS RECRUITMENT OF NEW COMMITTEE MEMBERS</b>	Julie Klinger, Quality Committee Chair	<i>public comment</i>	<b>Motion Required</b> <b>5:50 – 5:55</b>
<b>7. WHAT IS QUALITY</b>	Julie Klinger, Quality Committee Chair		<b>Discussion</b> <b>5:55 – 6:25</b>
<b>8. VALUE BASED PURCHASING REPORT</b>	Mark Adams, MD, CMO		<b>Discussion</b> <b>6:25 – 6:40</b>
<b>9. PT. EXPERIENCE (HCAHPS)</b>	Cheryl Reinking, RN, CNO		<b>Discussion</b> <b>6:40 – 6:55</b>

A copy of the agenda for the Regular Meeting will be posted and distributed at least seventy-two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at (650) 988-7504 prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
<b>10. PROPOSED FY20 ORGANIZATIONAL GOALS</b>	Mark Adams, MD, CMO; Cheryl Reinking, RN, CNO; Jim Griffith, COO	<i>public comment</i>	<b>Motion Required 6:55 – 7:05</b>
<b>11. PROPOSED FY20 COMMITTEE GOALS</b>	Julie Kliger, Quality Committee Chair	<i>public comment</i>	<b>Motion Required 7:05 – 7:15</b>
<b>12. PUBLIC COMMUNICATION</b>	Julie Kliger, Quality Committee Chair		<b>Information 7:15 – 7:18</b>
<b>13. ADJOURN TO CLOSED SESSION</b>	Julie Kliger, Quality Committee Chair	<i>public comment</i>	<b>Motion Required 7:18 – 7:19</b>
<b>14. POTENTIAL CONFLICT OF INTEREST DISCLOSURES</b>	Julie Kliger, Quality Committee Chair		<b>7:19 – 7:20</b>
<b>15. CONSENT CALENDAR</b> <i>Any Committee Member may pull an item for discussion before a motion is made.</i>	Julie Kliger, Quality Committee Chair	<i>public comment</i>	<b>Motion Required 7:20 – 7:22</b>
<b>Approval</b> <i>Gov't Code Section 54957.2.</i> a. Minutes of the Closed Session of the Quality Committee Meeting (December 3, 2018) b. Minutes of the Closed Session of the Quality Committee Meeting (February 4, 2019) c. Minutes of the Open Session of the Quality Committee Meeting (March 4, 2019) <b>Information</b> d. Quality Council Minutes			
<b>16. Health and Safety Code Section 32155 for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters:</b> - Serious Safety Event/Red Alert Report	Mark Adams, MD, CMO		<b>Discussion 7:22 – 7:27</b>
<b>17. ADJOURN TO OPEN SESSION</b>	Julie Kliger, Quality Committee Chair	<i>public comment</i>	<b>Motion Required 7:27 – 7:28</b>
<b>18. RECONVENE OPEN SESSION/ REPORT OUT</b> To report any required disclosures regarding permissible actions taken during Closed Session.	Julie Kliger, Quality Committee Chair		<b>7:28 – 7:29</b>
<b>19. ADJOURNMENT</b>	Julie Kliger, Quality Committee Chair	<i>public comment</i>	<b>Motion Required 7:29 – 7:30pm</b>

Upcoming FY19 Meetings: May 6, 2019 | June 3, 2019 || **Board/Committee Education:** April 24, 2019