

## AGENDA

### Quality, Patient Care and Patient Experience Committee Meeting of the El Camino Hospital Board

Monday, August 28<sup>th</sup>, 2017, **5:30 p.m.**  
El Camino Hospital, Conference Room A & B  
2500 Grant Road, Mountain View, CA 94040

Dr. Jeffrey Davis will be participating via teleconference from 4100 Lake Tahoe Blvd. South Lake Tahoe, CA 96150

**PURPOSE:** To advise and assist the El Camino Hospital (ECH) Board of Directors (“Board”) in constantly enhancing and enabling a culture of quality and safety at ECH, and to ensure delivery of effective, evidence-based care for all patients. The Quality Committee helps to assure that excellent patient care and exceptional patient experience are attained through monitoring organizational quality and safety measures, leadership development in quality and safety methods and assuring appropriate resource allocation to achieve this purpose.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
<b>1. CALL TO ORDER</b>	David Reeder, Chair Quality Committee		<b>5:30 – 5:31pm</b>
<b>2. ROLL CALL</b>	David Reeder, Chair Quality Committee		<b>5:31 – 5:32</b>
<b>3. POTENTIAL CONFLICT OF INTEREST DISCLOSURES</b>	David Reeder, Chair Quality Committee		<b>5:32 – 5:33</b>
<b>4. CONSENT CALENDAR ITEMS:</b> <i>Any Committee Member or member of the public may pull an item for discussion before a motion is made.</i> <b>Approval</b> a. Minutes of the Open Session of the Quality Committee Meeting (August 7, 2017) <b>Information</b> b. Research Article c. Patient Story d. 2017 CALNOC Annual Performance Excellence Awards e. FY18 Pacing Plan f. Progress Against FY 2018 Committee Goals	David Reeder, Chair Quality Committee	<i>public comment</i>	<b>Motion Required 5:33 – 5:36</b>
<b>5. REPORT ON BOARD ACTIONS</b>	David Reeder, Chair Quality Committee		<b>Discussion 5:36 – 5:39</b>
<b>6. QUALITY PROGRAM UPDATE: INFECTION CONTROL</b>	Carol Kemper, MD Medical Director, Infection Control		<b>Discussion 5:39 – 5:59</b>
<b>7. FY17 QUALITY DASHBOARD</b>	Catherine Carson, Sr. Director of Quality Improvement and Patient Safety		<b>Discussion 5:59 – 6:14</b>
<b>8. PT. EXPERIENCE (HCAHPS)</b>	Michelle Gabriel, Director of Performance Improvement		<b>Discussion 6:14 – 6:24</b>
<b>9. ED PT. SATISFACTION (PRESS GANEY)</b>	Michelle Gabriel, Director of Performance Improvement		<b>Discussion 6:24 – 6:34</b>

A copy of the agenda for the Regular Committee Meeting will be posted and distributed at least seventy-two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at (650) 988-7504 prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

AGENDA ITEM	PRESENTED BY	ESTIMATED TIMES
<b>10. ECH STRATEGIC FRAMEWORK</b>	William Faber, MD, Chief Medical Officer	<b>Discussion</b> <b>6:34 – 6:44</b>
<b>11. PUBLIC COMMUNICATION</b>	David Reeder, Chair Quality Committee	<b>Information</b> <b>6:44 – 6:47</b>
<b>12. ADJOURN TO CLOSED SESSION</b>	David Reeder, Chair Quality Committee	<b>Motion Required</b> <b>6:47 – 6:48</b>
<b>13. POTENTIAL CONFLICT OF INTEREST DISCLOSURES</b>	David Reeder, Chair Quality Committee	<b>6:48 – 6:49</b>
<b>14. CONSENT CALENDAR</b> <i>Any Committee Member may pull an item for discussion before a motion is made.</i> <b>Approval</b> <i>Gov't Code Section 54957.2.</i> a. Minutes of the Closed Session of the Quality Committee Meeting (August 7, 2017)	David Reeder, Chair Quality Committee	<b>Motion Required</b> <b>6:49 – 6:52</b>
<b>15. Health and Safety Code Section 32155, report related to Medical Staff quality assurance matters:</b> - Annual Patient Safety Report	Sheetal Shah, Risk Manager	<b>Discussion</b> <b>6:52 – 7:02</b>
<b>16. Health and Safety Code Section 32155, report related to Medical Staff quality assurance matters:</b> - Red/Orange Alert and RCA Updates	William Faber, MD, Chief Medical Officer	<b>Discussion</b> <b>7:02 – 7:12</b>
<b>17. ADJOURN TO OPEN SESSION</b>	David Reeder, Chair Quality Committee	<b>Motion Required</b> <b>7:12 – 7:13</b>
<b>18. RECONVENE OPEN SESSION/REPORT OUT</b> To report any required disclosures regarding permissible actions taken during Closed Session.	David Reeder, Chair Quality Committee	<b>7:13 – 7:14</b>
<b>19. ADJOURNMENT</b>	David Reeder, Chair Quality Committee	<b>Motion Required</b> <b>7:14 – 7:15pm</b>

**Upcoming FY 18 Meetings**

- October 2, 2017
- October 30, 2017
- December 4, 2017
- February 5, 2018
- March 5, 2018
- April 2, 2018
- April 30, 2018
- June 4, 2018