

## AGENDA

### Quality, Patient Care and Patient Experience Committee Meeting of the El Camino Hospital Board

Monday, December 4<sup>th</sup>, 2017, **5:30 p.m.**

El Camino Hospital | Conference Room A & B  
2500 Grant Road, Mountain View, CA 94040

Melora Simon will be participating via teleconference from 107 Crescent Ave, Portola Valley, CA 94028

**PURPOSE:** To advise and assist the El Camino Hospital (ECH) Board of Directors (“Board”) in constantly enhancing and enabling a culture of quality and safety at ECH, and to ensure delivery of effective, evidence-based care for all patients. The Quality Committee helps to assure that excellent patient care and exceptional patient experience are attained through monitoring organizational quality and safety measures, leadership development in quality and safety methods and assuring appropriate resource allocation to achieve this purpose.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
<b>1. CALL TO ORDER</b>	Dave Reeder, Quality Committee Chair		<b>5:30 – 5:31pm</b>
<b>2. ROLL CALL</b>	Dave Reeder, Quality Committee Chair		<b>5:31 – 5:32</b>
<b>3. POTENTIAL CONFLICT OF INTEREST DISCLOSURES</b>	Dave Reeder, Quality Committee Chair		<b>5:32 – 5:33</b>
<b>4. CONSENT CALENDAR ITEMS:</b> <i>Any Committee Member or member of the public may pull an item for discussion before a motion is made.</i>	Dave Reeder, Quality Committee Chair	<i>public comment</i>	<b>Motion Required 5:33 – 5:36</b>
<b>Approval</b> a. Minutes of the Open Session of the Quality Committee Meeting (October 2, 2017) b. Minutes of the Open Session of the Quality Committee Meeting (October 30, 2017) <b>Information</b> c. Research Article d. Patient Story e. FY18 Pacing Plan f. Progress Against FY 2018 Committee Goals			
<b>5. REPORT ON BOARD ACTIONS</b>	Dave Reeder, Quality Committee Chair		<b>Discussion 5:36 – 5:39</b>
<b>6. QUALITY PROGRAM UPDATE: UROLOGY</b>	David King, MD, Co-Medical Director, Urology Services Frank Lai, MD Medical Director, Urology Services		<b>Discussion 5:39 – 5:59</b>
<b>7. COMMITTEE MEMBER RECRUITMENT</b>	Dave Reeder, Quality Committee Chair		<b>Discussion 5:59 – 6:04</b>
<b>8. FY18 QUALITY DASHBOARD</b>	Catherine Carson, Sr. Director of Quality Improvement and Patient Safety		<b>Discussion 6:04 – 6:19</b>
<b>9. UPDATE ON PATIENT AND FAMILY CENTERED CARE</b>	Ashlee Fontenot, Manager of Patient Experience		<b>Discussion 6:19 – 6:24</b>

A copy of the agenda for the Regular Committee Meeting will be posted and distributed at least seventy-two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at (650) 988-7504 prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
10. PT. EXPERIENCE (HCAHPS)	Michelle Gabriel, Director of Performance Improvement		<b>Discussion</b> <b>6:24 – 6:39</b>
11. ED PATIENT SATISFACTION (PRESS GANEY)	Michelle Gabriel, Director of Performance Improvement		<b>Discussion</b> <b>6:39 – 6:54</b>
12. CMO REPORT	William Faber, MD, Chief Medical Officer		<b>Discussion</b> <b>6:54 – 6:59</b>
13. PUBLIC COMMUNICATION	Dave Reeder, Quality Committee Chair		<b>Information</b> <b>6:59 – 7:02</b>
14. ADJOURN TO CLOSED SESSION	Dave Reeder, Quality Committee Chair		<b>Motion Required</b> <b>7:02– 7:03</b>
15. POTENTIAL CONFLICT OF INTEREST DISCLOSURES	Dave Reeder, Quality Committee Chair		<b>7:03 – 7:04</b>
16. CONSENT CALENDAR <i>Any Committee Member may pull an item for discussion before a motion is made.</i>	Dave Reeder, Quality Committee Chair		<b>Motion Required</b> <b>7:04 – 7:07</b>
<b>Approval</b> <i>Gov't Code Section 54957.2.</i> a. Minutes of the Closed Session of the Quality Committee Meeting (October 2, 2017) b. Minutes of the Closed Session of the Quality Committee Meeting (October 30, 2017)			
<b>Information</b> c. Quality Council Minutes (October 4, 2017)			
17. <i>Health and Safety Code Section 32155, report related to Medical Staff quality assurance matters:</i> - Red/Orange Alert and RCA Updates	William Faber, MD, Chief Medical Officer		<b>Discussion</b> <b>7:07 – 7:17</b>
18. ADJOURN TO OPEN SESSION	Dave Reeder, Quality Committee Chair		<b>Motion Required</b> <b>7:17 – 7:18</b>
19. RECONVENE OPEN SESSION/REPORT OUT To report any required disclosures regarding permissible actions taken during Closed Session.	Dave Reeder, Quality Committee Chair		<b>7:18 – 7:19</b>
20. ADJOURNMENT	Dave Reeder, Quality Committee Chair		<b>Motion Required</b> <b>7:19 – 7:20pm</b>

**Upcoming FY18 Meetings**

- February 5, 2018
- March 5, 2018
- April 2, 2018
- April 30, 2018
- June 4, 2018

**Upcoming Board & Educational Committee Gatherings**

- April 25, 2018