

AGENDA

QUALITY, PATIENT CARE AND PATIENT EXPERIENCE COMMITTEE OF THE EL CAMINO HOSPITAL BOARD OF DIRECTORS

Monday, June 4, 2018 – 5:30pm

El Camino Hospital | Conference Rooms A&B (ground floor) 2500 Grant Road Mountain View, CA 94040

PURPOSE: To advise and assist the El Camino Hospital (ECH) Board of Directors ("Board") in constantly enhancing and enabling a culture of quality and safety at ECH, and to ensure delivery of effective, evidence-based care for all patients. The Quality Committee helps to assure that excellent patient care and exceptional patient experience are attained through monitoring organizational quality and safety measures, leadership development in quality and safety methods and assuring appropriate resource allocation to achieve this purpose.

| | AGENDA ITEM | PRESENTED BY | | ESTIMATED TIMES |
|-----|---|--|-------------------|--------------------------------|
| 1. | CALL TO ORDER | David Reeder, Quality Committee Chair | | 5:30 – 5:31pm |
| 2. | ROLL CALL | David Reeder, Quality Committee Chair | | 5:31 – 5:32 |
| 3. | POTENTIAL CONFLICT OF INTEREST DISCLOSURES | David Reeder, Quality Committee Chair | | 5:32 – 5:33 |
| 4. | CONSENT CALENDAR ITEMS: Any Committee Member or member of the public may pull an item for discussion before a motion is made. | David Reeder, Quality Committee Chair | public comment | Motion Required 5:33 – 5:36 |
| | Approval a. Minutes of the Open Session of the Quality Committee Meeting (April 2, 2018 and April 30, 2018) Information b. Patient Story c. FY18 Pacing Plan d. Progress Against FY 2018 Committee Goals | | | |
| 5. | REPORT ON BOARD ACTIONS | David Reeder, Quality Committee Chair | | Discussion 5:36 – 5:39 |
| 6. | LEAN PRESENTATION | Mark Adams, MD Interim Chief Medical Officer | | Discussion 5:39 – 5:59 |
| 7. | APPROVE FY19 COMMITTEE GOALS | David Reeder, Quality Committee Chair | public comment | Possible Motion 5:59 – 6:09 |
| 8. | APPROVE FY19 PACING PLAN | David Reeder, Quality Committee Chair | public comment | Possible Motion 6:09 – 6:14 |
| 9. | PROPOSED FY19 ORGANIZATIONAL GOALS | Cheryl Reinking, RN, Chief Nursing Officer / Mark Adams, MD Interim Chief Medical Officer | public comment | Possible Motion 6:14 – 6:29 |
| 10. | FY18 QUALITY DASHBOARD | Cheryl Reinking, RN, Chief Nursing Officer / Mark Adams, MD Interim Chief Medical Officer | | Discussion 6:29 – 6:39 |

A copy of the agenda for the Regular Committee Meeting will be posted and distributed at least seventy-two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at (650) 988-7504 prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

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| | AGENDA ITEM | PRESENTED BY | | TIMES | | |
| 11. | DRAFT FY19 QUALITY DASHBOARD | Cheryl Reinking, RN, Chief Nursing Officer / Mark Adams, MD Interim Chief Medical Officer | | Possible Motion 6:39 – 6:49 | | |
| 12. | UPDATE ON PATIENT AND FAMILY CENTERED CARE | Cheryl Reinking, RN, Chief Nursing Officer | | Discussion 6:49 – 6:54 | | |
| 13. | READMISSION DASHBOARD | Mark Adams, MD Interim Chief Medical Officer | | Discussion 6:54 – 6:59 | | |
| 14. | PERFORMANCE IMPROVEMENT & PATIENT SAFETY PLAN | Mark Adams, MD Interim Chief Medical Officer | | Possible Motion 6:59 – 7:14 | | |
| 15. | HOSPITAL UPDATE | Mark Adams, MD Interim Chief Medical Officer | | Discussion 7:14 – 7:19 | | |
| 16. | PUBLIC COMMUNICATION | David Reeder, Quality Committee Chair | | Information 7:19 – 7:22 | | |
| 17. | ADJOURN TO CLOSED SESSION | David Reeder, Quality Committee Chair | | Motion Required 7:22 – 7:23 | | |
| 18. | POTENTIAL CONFLICT OF INTEREST DISCLOSURES | David Reeder, Quality Committee Chair | | 7:23 – 7:24 | | |
| 19. | CONSENT CALENDAR Any Committee Member may pull an item for discussion before a motion is made. | David Reeder, Quality Committee Chair | | Motion Required 7:24 – 7:27 | | |
| | Approval Gov't Code Section 54957.2. a. Minutes of the Closed Session of the Quality Committee Meeting (April 2, 2018) Information b. Quality Council Minutes (March 7, 2018 & April 4, 2018) | | | | | |
| 20. | ADJOURN TO OPEN SESSION | David Reeder, Quality Committee Chair | | Motion Required 7:27 – 7:28 | | |
| 21. | RECONVENE OPEN SESSION/REPORT OUT To report any required disclosures regarding permissible actions taken during Closed Session. | David Reeder, Quality Committee Chair | | 7:28 – 7:29 | | |
| 22. | ADJOURNMENT | David Reeder, Quality Committee Chair | public comment | Motion Required 7:29 – 7:30pm | | |

Upcoming FY19 Meetings (pending Board approval):

- August 6, 2018
- September 5, 2018
- October 1, 2018
- November 5, 2018
- December 3, 2018
- February 4, 2019
- March 4, 2019
- April 1, 2019
- May 6, 2019
- June 3, 2019