

AGENDA
QUALITY, PATIENT CARE AND PATIENT EXPERIENCE COMMITTEE
MEETING OF THE EL CAMINO HOSPITAL BOARD

Monday, October 1st, 2018 - 5:30 p.m.
 El Camino Hospital | Conference Room A & B
 2500 Grant Road, Mountain View, CA 94040

Katie Anderson will be participating via teleconference from 231 Canyon Drive, Portola Valley, CA 94028.

PURPOSE: To advise and assist the El Camino Hospital (ECH) Board of Directors (“Board”) in constantly enhancing and enabling a culture of quality and safety at ECH, and to ensure delivery of effective, evidence-based care for all patients. The Quality Committee helps to assure that excellent patient care and exceptional patient experience are attained through monitoring organizational quality and safety measures, leadership development in quality and safety methods and assuring appropriate resource allocation to achieve this purpose.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
1. CALL TO ORDER/ROLL CALL	David Reeder, Quality Committee Chair		5:30 – 5:32pm
2. POTENTIAL CONFLICT OF INTEREST DISCLOSURES	David Reeder, Quality Committee Chair		5:32 – 5:33
3. INTRODUCTIONS	David Reeder, Quality Committee Chair		5:33 – 5:34
4. CONSENT CALENDAR ITEMS: <i>Any Committee Member or member of the public may pull an item for discussion before a motion is made.</i>	David Reeder, Quality Committee Chair	<i>public comment</i>	Motion Required 5:33 – 5:36
Approval a. Minutes of the Open Session of the Quality Committee Meeting (August 6, 2018) b. Minutes of the Open Session of the Quality Committee Meeting (September 5, 2018) Information c. Patient Story d. FY19 Pacing Plan e. Progress Against FY19 Committee Goals			
5. REPORT ON BOARD ACTIONS	David Reeder, Quality Committee Chair		Discussion 5:36 – 5:39
6. FY19 QUALITY DASHBOARD	Mark Adams, MD, CMO		Discussion 5:39 – 5:54
7. MEDICAL STAFF CREDENTIALING PROCESS	Mark Adams, MD, CMO		Discussion 5:54 – 6:14
8. EMERGENCY DEPARTMENT PATIENT SATISFACTION	Cheryl Reinking, RN, CNO		Discussion 6:14 – 6:29
9. HOSPITAL UPDATE	Mark Adams, MD, CMO		Discussion 6:29 – 6:39
10. PUBLIC COMMUNICATION	David Reeder, Quality Committee Chair		Information 6:39 – 6:42
11. ADJOURN TO CLOSED SESSION	David Reeder, Quality Committee Chair		Motion Required 6:42 – 6:43

A copy of the agenda for the Regular Meeting will be posted and distributed at least seventy-two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at (650) 988-7504 prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
12. POTENTIAL CONFLICT OF INTEREST DISCLOSURES	David Reeder, Quality Committee Chair		6:43 – 6:44
13. CONSENT CALENDAR <i>Any Committee Member may pull an item for discussion before a motion is made.</i>	David Reeder, Quality Committee Chair		Motion Required 6:44 – 6:47
Approval <i>Gov't Code Section 54957.2.</i> <ol style="list-style-type: none"> a. Minutes of the Closed Session of the Quality Committee Meeting (August 6, 2018) b. Minutes of the Closed Session of the Quality Committee Meeting (September 5, 2018) <i>Health and Safety Code Section 32155.</i> <ol style="list-style-type: none"> c. Annual Safety Report Information <ol style="list-style-type: none"> d. Quality Council Minutes 			
14. <i>Health and Safety Code Section 32155</i> for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: - CMO Report	Mark Adams, MD, CMO		Discussion 6:47 – 6:57
15. <i>Health and Safety Code Section 32155</i> for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: - Serious Safety Event/Red Alert Report	Mark Adams, MD, CMO		Discussion 6:57 – 7:02
16. ADJOURN TO OPEN SESSION	David Reeder, Quality Committee Chair		Motion Required 7:02 – 7:03
17. RECONVENE OPEN SESSION/REPORT OUT To report any required disclosures regarding permissible actions taken during Closed Session.	David Reeder, Quality Committee Chair		7:03 – 7:04
18. ADJOURNMENT	David Reeder, Quality Committee Chair	<i>public comment</i>	Motion Required 7:04 – 7:05pm

Upcoming FY19 Meetings: November 5, 2018 | December 3, 2018 | February 4, 2019 | March 4, 2019 | April 1, 2019 | May 6, 2019 | June 3, 2019 || **Board/Committee Educational Gathering:** October 24, 2018 | April 24, 2019