

AGENDA
QUALITY, PATIENT CARE AND PATIENT EXPERIENCE COMMITTEE
MEETING OF THE EL CAMINO HOSPITAL BOARD

Monday, February 4, 2019 - 5:30 p.m.
El Camino Hospital | Conference Room A & B
2500 Grant Road, Mountain View, CA 94040

Ina Bauman will be participating via teleconference from 11768 China Camp Road Truckee, CA 96161.

Jeffrey Davis, MD will be participating via teleconference from:
Diamante, Boulevard Diamante S/N, Lado Del Mar Colonia Los Cangr, Cabo San Lucas BCS, Mexico 23473.

Melora Simon will be participating via teleconference from 12850 Seal Beach Blvd. Seal Beach, CA 90740.

PURPOSE: To advise and assist the El Camino Hospital (ECH) Board of Directors (“Board”) in constantly enhancing and enabling a culture of quality and safety at ECH, and to ensure delivery of effective, evidence-based care for all patients. The Quality Committee helps to assure that excellent patient care and exceptional patient experience are attained through monitoring organizational quality and safety measures, leadership development in quality and safety methods and assuring appropriate resource allocation to achieve this purpose.

| AGENDA ITEM | PRESENTED BY | | ESTIMATED TIMES |
|--|--|-----------------------|--|
| 1. CALL TO ORDER/ROLL CALL | Peter C. Fung, MD, Quality Committee Member | | 5:30 – 5:32pm |
| 2. POTENTIAL CONFLICT OF INTEREST DISCLOSURES | Peter C. Fung, MD, Quality Committee Member | | 5:32 – 5:33 |
| 3. CONSENT CALENDAR ITEMS: <i>Any Committee Member or member of the public may pull an item for discussion before a motion is made.</i> | Peter C. Fung, MD, Quality Committee Member | <i>public comment</i> | Motion Required 5:33 – 5:35 |
| Approval a. Minutes of the Open Session of the Quality Committee Meeting (December 3, 2018) Information b. Patient Story c. FY19 Pacing Plan d. Progress Against FY19 Committee Goals | | | |
| 4. REPORT ON BOARD ACTIONS | Peter C. Fung, MD, Quality Committee Member | | Discussion 5:35 – 5:40 |
| 5. FY19 QUALITY DASHBOARD | Mark Adams, MD, CMO | | Discussion 5:40 – 5:50 |
| 6. UPDATE ON PATIENT CARE EXPERIENCE | Cheryl Reinking, RN, CNO | | Discussion 5:50 – 6:05 |
| 7. PHYSICIAN BURNOUT | Mark Adams, MD, CMO | | Discussion 6:05 – 6:35 |
| 8. JOINT COMMISSION SURVEY RESULTS | Mark Adams, MD, CMO | | Discussion 6:35 – 6:50 |
| 9. HOSPITAL UPDATE | Mark Adams, MD, CMO | | Discussion 6:50 – 6:55 |
| 10. PUBLIC COMMUNICATION | Peter C. Fung, MD, Quality Committee Member | | Information 6:55 – 6:58 |

A copy of the agenda for the Regular Meeting will be posted and distributed at least seventy-two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at (650) 988-7504 prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

| AGENDA ITEM | PRESENTED BY | | ESTIMATED TIMES |
|---|--|-----------------------|--|
| 11. ADJOURN TO CLOSED SESSION | Peter C. Fung, MD, Quality Committee Member | | Motion Required 6:58 – 6:59 |
| 12. POTENTIAL CONFLICT OF INTEREST DISCLOSURES | Peter C. Fung, MD, Quality Committee Member | | 6:59 – 7:00 |
| 13. CONSENT CALENDAR <i>Any Committee Member may pull an item for discussion before a motion is made.</i> | Peter C. Fung, MD, Quality Committee Member | | Motion Required 7:00 – 7:02 |
| Approval <i>Gov't Code Section 54957.2.</i> a. Minutes of the Closed Session of the Quality Committee Meeting (December 3, 2018) | | | |
| 14. <i>Health and Safety Code Section 32155</i> for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: - Q2 FY19 Quality/Safety Review | Mark Adams, MD, CMO | | Discussion 7:02 – 7:12 |
| 15. <i>Health and Safety Code Section 32155</i> for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: - Serious Safety Event/Red Alert Report | Mark Adams, MD, CMO | | Discussion 7:12 – 7:17 |
| 16. ADJOURN TO OPEN SESSION | Peter C. Fung, MD, Quality Committee Member | | Motion Required 7:17 – 7:18 |
| 17. RECONVENE OPEN SESSION/REPORT OUT | Peter C. Fung, MD, Quality Committee Member | | 7:18 – 7:19 |
| To report any required disclosures regarding permissible actions taken during Closed Session. | | | |
| 18. ADJOURNMENT | Peter C. Fung, MD, Quality Committee Member | <i>public comment</i> | Motion Required 7:19 – 7:20pm |

Upcoming FY19 Meetings: March 4, 2019 | April 1, 2019 | May 6, 2019 | June 3, 2019 || **Board/Committee Educational Gathering:** April 24, 2019