

AGENDA QUALITY, PATIENT CARE AND PATIENT EXPERIENCE COMMITTEE MEETING OF THE EL CAMINO HOSPITAL BOARD

Monday, March 4, 2019 - 5:30 p.m.

El Camino Hospital | Conference Room E&F 2500 Grant Road, Mountain View, CA 94040

Melora Simon will be participating via teleconference from 107 Crescent Ave, Portola Valley, CA 94028

PURPOSE: To advise and assist the El Camino Hospital (ECH) Board of Directors ("Board") in constantly enhancing and enabling a culture of quality and safety at ECH, and to ensure delivery of effective, evidence-based care for all patients. The Quality Committee helps to assure that excellent patient care and exceptional patient experience are attained through monitoring organizational quality and safety measures, leadership development in quality and safety methods and assuring appropriate resource allocation to achieve this purpose.

| | AGENDA ITEM | PRESENTED BY | | ESTIMATED TIMES |
|-----|--|--|-------------------|--------------------------------|
| 1. | CALL TO ORDER/ROLL CALL | Julie Kliger, Quality Committee Chair | | 5:30 – 5:32pm |
| 2. | POTENTIAL CONFLICT OF INTEREST DISCLOSURES | Julie Kliger, Quality Committee Chair | | 5:32 – 5:33 |
| 3. | CONSENT CALENDAR ITEMS: Any Committee Member or member of the public may pull an item for discussion before a motion is made. | Julie Kliger, Quality Committee Chair | public comment | Motion Required 5:33 – 5:35 |
| | Approval a. Minutes of the Open Session of the Quality Committee Meeting (December 3, 2018) b. Minutes of the Open Session of the Quality Committee Meeting (February 4, 2019) Information c. Patient Story d. FY19 Pacing Plan e. Hospital Update | | | |
| 4. | REPORT ON BOARD ACTIONS | Julie Kliger, Quality Committee Chair | | Discussion 5:35 – 5:40 |
| 5. | FY19 QUALITY DASHBOARD | Mark Adams, MD, CMO | | Discussion 5:40 – 5:50 |
| 6. | BEHAVIORAL HEALTH SERVICES QUALITY REPORT | Mark Adams, MD, CMO | | Discussion 5:50 – 6:05 |
| 7. | SAFETY SURVEY – EMPLOYEE RESULTS | Mark Adams, MD, CMO | | Discussion 6:05 – 6:20 |
| 8. | APPOINTMENT OF AD HOC COMMITTEE TO ADDRESS RECRUITMENT OF NEW COMMITTEE MEMBERS | Julie Kliger, Quality Committee Chair | | Possible Motion 6:20 – 6:35 |
| 9. | WHAT IS QUALITY | Julie Kliger, Quality Committee Chair | | Discussion 6:35 – 7:05 |
| 10. | PROPOSED FY20 ORGANIZATIONAL GOALS | Mark Adams, MD, CMO; Cheryl Reinking, RN, CNO; Jim Griffith, COO | | Possible Motion 7:05 – 7:25 |

A copy of the agenda for the Regular Meeting will be posted and distributed at least seventy-two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at (650) 988-7504 prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

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|---------|---|--|-------------------|--------------------------------|
| | AGENDA ITEM | PRESENTED BY | | TIMES |
| 11. | PROPOSED FY20 COMMITTEE GOAL | Julie Kliger, Quality Committee Chair | | Possible Motion 7:25 – 7:35 |
| 12. | PUBLIC COMMUNICATION | Julie Kliger, Quality Committee Chair | | Information 7:35 – 7:38 |
| 13. | ADJOURN TO CLOSED SESSION | Julie Kliger, Quality Committee Chair | | Motion Required 7:38 – 7:39 |
| 14. | POTENTIAL CONFLICT OF INTEREST DISCLOSURES | Julie Kliger, Quality Committee Chair | | 7:39 – 7:40 |
| 15. | CONSENT CALENDAR Any Committee Member may pull an item for discussion before a motion is made. | Julie Kliger, Quality Committee Chair | | Motion Required 7:40 – 7:42 |
| | Approval Gov't Code Section 54957.2. a. Minutes of the Closed Session of the Quality Committee Meeting (December 3, 2018) b. Minutes of the Closed Session of the Quality Committee Meeting (February 4, 2019) Information c. Quality Council Minutes | | | |
| 16. | Health and Safety Code Section 32155 for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: - Serious Safety Event/Red Alert Report | Mark Adams, MD, CMO | | Discussion 7:42 – 7:47 |
| 17. | ADJOURN TO OPEN SESSION | Julie Kliger, Quality Committee Chair | | Motion Required 7:47 – 7:48 |
| 18. | RECONVENE OPEN SESSION/ REPORT OUT | Julie Kliger, Quality Committee Chair | | 7:48 – 7:49 |
| | To report any required disclosures regarding permissible actions taken during Closed Session. | | | |
| 19. | ADJOURNMENT | Julie Kliger, Quality Committee Chair | public comment | Motion Required 7:49 – 7:50pm |

Upcoming FY19 Meetings: April 1, 2019 | May 6, 2019 | June 3, 2019 || **Board/Committee Education:** April 24, 2019