

## AGENDA REGULAR MEETING OF THE EL CAMINO HOSPITAL BOARD OF DIRECTORS

Wednesday, January 16, 2019 – 5:30pm

El Camino Hospital | Conference Rooms A&B, F&G (ground floor) 2500 Grant Road Mountain View, CA 94040

Bob Rebitzer will be participating via teleconference from: Omni Los Angeles Hotel at California Plaza | 251 South Olive Street Los Angeles, CA 90012.

MISSION: To heal, relieve suffering, and advance wellness as your publicly accountable health partner.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
CALL TO ORDER/ROLL CALL	Lanhee Chen, Board Chair		5:30 – 5:31pm
POTENTIAL CONFLICT OF INTEREST DISCLOSURES	Lanhee Chen, Board Chair		information 5:31 – 5:32
BOARD RECOGNITION Resolution 2019-01 ATTACHMENT 3	Cheryl Reinking, RN, CNO	public comment	motion required 5:32 – 5:37
FY19 PERIOD 4 FINANCIALS  ATTACHMENT 4	Iftikhar Hussain, CFO	public comment	possible motion 5:37 – 5:47
QUALITY COMMITTEE REPORT <u>ATTACHMENT 5</u>	Julie Kliger, Quality Committee Chair; Mark Adams, MD, CMO		discussion 5:47 – 5:57
PUBLIC COMMUNICATION  a. Oral Comments  This opportunity is provided for persons in the audience to make a brief statement, not to exceed three (3) minutes on issues or concerns not covered by the agenda.  b. Written Correspondence	Lanhee Chen, Board Chair		information 5:57 – 6:00
ADJOURN TO CLOSED SESSION	Lanhee Chen, Board Chair		motion required 6:00 – 6:06
POTENTIAL CONFLICT OF INTEREST DISCLOSURES	Lanhee Chen, Board Chair		information 6:06 – 6:07
CONSENT CALENDAR  Any Board Member may remove an item for discussion before a motion is made.  Approval  Gov't Code Section 54957.2:  a. Minutes of the Closed Session of the Hospital Board Meeting (December 5, 2018)	Lanhee Chen, Board Chair		motion required 6:07 – 6:09
Health & Safety Code Section 32155 for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters:  - Medical Staff Report	Imtiaz Qureshi, MD, Enterprise Chief of Staff; Linda Teagle, MD, Los Gatos Chief of Staff		motion required 6:09 – 6:19
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	AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
11.	Health and Safety Code Section 32106(b) for a report and discussion involving health care facility trade secrets:  - Surgery Center Transaction	Iftikhar Hussain, CFO		discussion 6:19 – 6:34
12.	Health and Safety Code Section 32106(b) for a report and discussion involving health care facility trade secrets:  - SVMD Acquisition Update	Bruce Harrison, President, SVMD		discussion 6:34 – 8:33
13.	Health and Safety Code Section 32106(b) for a report and discussion involving health care facility trade secrets; Gov't Code Section 54956.9(d)(2) – conference with legal counsel – pending or threatened litigation:  - CEO Report on New Services and Programs, and Legal Matters	Dan Woods, CEO		discussion 8:33 – 8:48
14.	Report involving <i>Gov't Code Section 54957</i> for discussion and report on personnel performance matters – Senior Management: - Executive Session	Lanhee Chen, Board Chair		discussion 8:48 – 8:53
15.	ADJOURN TO OPEN SESSION	Lanhee Chen, Board Chair		motion required 8:53 – 8:54
16.	RECONVENE OPEN SESSION/ REPORT OUT  To report any required disclosures regarding permissible actions taken during Closed Session.	Lanhee Chen, Board Chair		8:54 – 8:55
17.	CONSENT CALENDAR ITEMS:  Any Board Member or member of the public may remove an item for discussion before a motion is made.  Approval  a. Minutes of the Open Session of the Hospital Board Meeting (December 5, 2018)  b. Proposed Revised FY19 Committee Assignments  Reviewed and Recommended for Approval by the Finance Committee  c. Los Gatos Cancer Center Funding	Lanhee Chen, Board Chair	public comment	motion required 8:55 – 8:58
	<ul> <li>d. Revised Signature Authority Policy</li> <li>e. Revised Corporate Compliance: Physician Financial Arrangements Policy</li> <li>f. Revised Finance Committee Charter</li> </ul>			
	Reviewed and Recommended for Approval by the Compliance and Audit Committee g. Revised Board of Director Approval of Hospital Policies			
	Reviewed and Recommended for Approval by the Medical Executive Committee  h. Medical Staff Report			
	Information i. FY19 Period 5 Financials j. Report on Major Capital Projects in Process			

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	AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
18.	SURGERY CENTER TRANSACTION	Iftikhar Hussain, CFO	public comment	possible motion 8:58 – 9:00
19.	CEO REPORT ATTACHMENT 19	Dan Woods, CEO		information 9:00 – 9:02
20.	BOARD COMMENTS	Lanhee Chen, Board Chair		information 9:02 – 9:04
21.	ADJOURNMENT	Lanhee Chen, Board Chair	public comment	motion required 9:04 – 9:05pm

**Upcoming Meetings**: February 13, 2019 | March 13, 2019 | April 10, 2019 | May 8, 2019 | June 12, 2019 |

**Retreat**: February 27, 2019 || **Board & Committee Education**: April 24, 2019

#### EL CAMINO HOSPITAL BOARD

#### **RESOLUTION 2019 - 01**

## RESOLUTION OF THE BOARD OF DIRECTORS OF EL CAMINO HOSPITAL REGARDING RECOGNITION OF SERVICE TO THE COMMUNITY

WHEREAS, the Board of Directors of El Camino Hospital values and wishes to recognize the contribution of individuals who enhance the experience of the hospital's patients, their families, the community, and the staff, as well as individuals who in their efforts exemplify El Camino Hospital's mission and values.

WHEREAS, the Board wishes to honor and acknowledge Susan Bukunt, Jody Charles, Ashlee Fontenot, Laura Haselden, Holly Holland, Denise Robb, Suann Schutt and the Neonatal Intensive Care Unit (NICU) team for providing compassionate, personalized care to one very special baby.

In the fall of 2017, at a nearby hospital, a baby girl was born at 24 weeks. She was transferred within 24 hours to El Camino Hospital's Level III NICU because the level of care she needed was so acute. Throughout the first month of her life, Jody Charles, Laura Haselden and the NICU team provided developmentally appropriate care to address the baby's complex medical needs and facilitated containment touch, but it became apparent that the baby girl would need nurturing beyond what was being clinically provided.

The baby girl did not have a consistent family presence for her first two months of life, which meant there was no one to hold, cuddle, sing, or talk to her. The NICU team observed that even with all of the clinical care being provided she was not thriving and growing as expected. Then, based on years of experience, they believed the missing element to be developmental touch. Upon hearing about this, Susan Bukunt, Ashlee Fontenot, Holly Holland, Denise Robb, and Suann Schutt volunteered their time to cuddle, sing, and talk to the baby. They were specially trained to handle and cuddle a baby this small and young, and created a schedule where one of them would come to provide modified skin to skin cuddles for two hours every day, including weekends. After the initial daily contact, the baby began to gain weight and the NICU team saw improvement in her development, so the volunteers continued to do modified skin to skin until she was matched with her forever family. Once she was matched, the volunteers supported the new moms and stepped in to cuddle when needed until the baby went home.

As a result of seeing first hand how cuddling can impact a baby's growth and development, Jody Charles and Cheryl Reinking are working with the El Camino Hospital Auxiliary to develop a cuddler program in the NICU.

WHEREAS, the Board would like to publically acknowledge Susan Bukunt, Jody Charles, Ashlee Fontenot, Laura Haselden, Holly Holland, Denise Robb, Suann Schutt, and the Neonatal Intensive Care Unit team for their dedication to helping a baby grow and thrive.

**NOW THEREFORE BE IT RESOLVED** that the Board does formally and unanimously pay tribute to:

Susan Bukunt, Jody Charles, Ashlee Fontenot, Laura Haselden, Holly Holland, Denise Robb, Suann Schutt, and the Neonatal Intensive Care Unit team

FOR THEIR COMPASSIONATE CARE.

IN WITNESS THEREOF, I have here unto set my hand this 16TH DAY OF JANUARY, 2019.

#### EL CAMINO HOSPITAL BOARD OF DIRECTORS:

Lanhee Chen, JD, PhD Gary Kalbach Jeffrey Davis, MD Julie Kliger, RN Peter C. Fung, MD Julia E. Miller Bob Rebitzer George O. Ting, MD John Zoglin

JULIA E. MILLER SECRETARY/TREASURER, EL CAMINO HOSPITAL BOARD OF DIRECTORS





# **Summary of Financial Operations Fiscal Year 2019 – Period 4**

7/1/2018 to 10/31/2018

El Camino Hospital Board of Directors

Iftikhar Hussain, CFO January 16, 2019

### **Financial Overview**

#### Volume:

- YTD adjusted discharges are favorable to budget (152 cases or 1.4% favorable) driven by high outpatient volume. YTD IP volume remained below budget by 3.2% (205 cases) and below prior year by 5.6% (352 cases) due to late flu season and low deliveries.
- OP cases YTD favorable to budget (221 cases or 0.5%) and below prior year by 0.5% (261 cases). Higher volume primarily in HVI, Surgery, Imaging and Rehab Services.

#### **Financial Performance:**

- Net Patient Revenue was favorable to budget by 0.9% (\$2.8M) YTD and above prior year by 1.1% (\$3.3M). The consistent increase in OP volumes contributed to the overall positive revenue.
- YTD Operating Expense is favorable to budget by .07% (\$2.0M) and above prior year by 6.9% (\$17.4M). YTD favorability in Salaries & Wages was primarily due to flexing of labor reduction to volumes vacancies in support departments.
- Operating income was favorable to budget by 9.7% (\$3.0M) YTD and 31% (\$15.3M) below prior year.
- Investment income variance due to market decline

#### Cost:

- Prod FTEs were unfavorable to target by 2.5% in October and on target YTD.

#### **Balance Sheet:**

- Net days in AR was 46.6 which was 1.4 days favorable to budget.

## Dashboard - ECH combined as of October 31, 2018

		Mont	h			TTC	1	
	PY	CY	Bud/Target	Variance	PY	CY	Bud/Target	Variance
				CY vs Bud				CY vs Bud
Volume								
Licenced Beds	443	443	443	-	443	44	3 443	-
ADC	244	230	237	(8)	236	22.	5 231	(6)
Utilization MV	66%	64%	65%	-1%	65%	629	64%	-2%
Utilization LG	31%	26%	29%	-3%	28%	279	6 26%	1%
Utilization Combined	55%	52%	54%	-2%	53%	519	6 52%	-1%
Total Discharges (Excl NNB)	1,726	1,648	1,689	(41)	6,695	6,32	6,549	(223)
Financial Perf.								
Total Operating Revenue	83,988	79,236	79,322	(86)	302,720	304,81	303,818	996
Operating Income \$	18,216	8,662	10,074	(1,413)	49,106	33,79	30,808	2,985
Operating Margin	21.7%	10.9%	12.7%	-1.8%	16.2%	11.19	6 10.1%	0.9%
EBITDA %	27.1%	17.9%	18.8%	-0.9%	22.0%	17.29	6 16.4%	0.8%
Payor Mix								
Medicare	46.7%	47.1%	46.7%	0.4%	46.1%	46.39	46.5%	-0.2%
Medi-Cal	8.9%	7.9%	7.6%	0.3%	8.0%	8.19	6 7.8%	0.3%
Total Commercial	42.1%	42.6%	42.8%	-0.2%	43.2%	43.19	43.0%	0.1%
Other	2.2%	2.4%	2.8%	-0.4%	2.6%	2.6%	6 2.8%	-0.2%
Cost								
Total FTE	2,580.4	2,639.5	2,642.6	(3)	2,563.4	2,602.	3 2,620.9	(19)
Productive Hrs/APD	30.2	31.0	32.0	(1)	30.7	31.	2 32.5	(1)
<b>Balance Sheet</b>								
Net Days in AR	50.7	46.6	48.0	(1)	50.7	46.	5 48.0	(1.4)
Days Cash	505	496	449	47	505	49	5 449	47
Affiliates - Net I	ncome (S	\$000s)						
Hosp	25,595	(25,597)	10,531	(36,128)	73,211	15,854	32,634	(16,780)
Concern	178	98	176	(79)	902	873	280	593
ECSC	(9)	(2)	0	(2)	(16)	(14	) 0	(14)
Foundation	214	(851)	227	(1,077)	724	106		(476)
SVMD	(54)	(11)	(36)	24	176	1,352	(250)	1,602

## **Budget Variances**

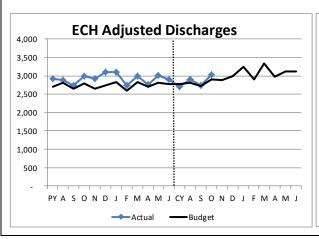
	Year to D	ate (YTD)
(in thousands; \$000s)	Net Op Income	% Net Revenue
Budgeted Hospital Operations FY2019	30,808	10.1%
Net Revenue - IP volumes continue to be lower than expectation, however higher OP volumes are	996	0.3%
making up the difference.		
Labor and Benefit Expense Change - Flexing staff and vacancies in support departments.	1,745	0.6%
<b>Professional Fees &amp; Purchased Services</b> - Significant IT Maintenance Fees partially offset by reduction	(337)	-0.1%
in Adminstrative and Consulting Fees		
<b>Supplies -</b> Medical and Non Medical Supplies are over budget, but savings in Drugs offset the variance	162	0.1%
Other Expenses	183	0.1%
Depreciation & Interest	236	0.1%
Actual Hospital Operations FY2019	33,793	11.1%

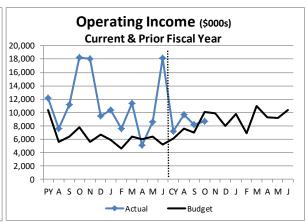
## El Camino Hospital (\$000s)

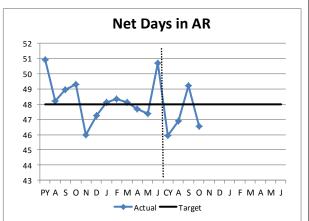
Period ending 10/31/2018

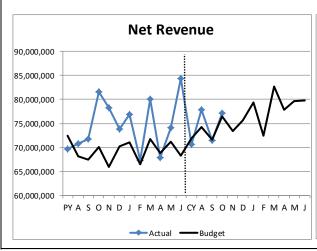
	od 4 2018	Period 4 FY 2019	Period 4 Budget 2019	Variance Fav (Unfav)	Var%	\$000s	YTD FY 2018	YTD FY 2019	YTD Budget 2019	Variance Fav (Unfav)	Var%
	2010	F1 2013	Buuget 2013	rav (Olliav)	V al 70	OPERATING REVENUE	F1 2018	F1 2013	buuget 2013	rav (Olliav)	Val /0
2	95,615	296,754	292,515	4 220	1.4%	Gross Revenue	1,092,564	1 121 165	1 122 000	(11.022)	(1.1%)
	,			4,239				1,121,165	1,133,099	(11,933)	-
	14,025)	(219,552)	(216,063)	(3,488)	(1.6%)	Deductions	(798,819)	(824,108)	(838,831)	14,724	1.8%
	81,589	77,203	76,452	<b>751</b>	<b>1.0</b> %	Net Patient Revenue	293,745	297,058	294,268	<b>2,790</b>	0.9%
	2,398	2,034	2,870	(837)	(29.1%)	Other Operating Revenue	8,974	7,756	9,550	(1,794)	(18.8%)
	83,988	79,236	79,322	(86)	(0.1%)	Total Operating Revenue	302,720	304,813	303,818	996	0.3%
						OPERATING EXPENSE					
	39,768	41,422	41,552	129	0.3%	Salaries & Wages	155,895	162,936	164,682	1,745	1.1%
	10,295	11,171	11,635	464	4.0%	Supplies	39,327	43,730	43,892	162	0.4%
	8,819	9,645	8,968	(677)	(7.5%)	Fees & Purchased Services	32,135	35,952	35,615	(337)	(0.9%)
	2,327	2,824	2,243	(581)	(25.9%)	Other Operating Expense	8,840	9,712	9,895	183	1.8%
	453	1,237	323	(914)	(282.6%)	Interest	1,502	1,690	1,294	(396)	(30.6%)
	4,108	4,275	4,527	251	5.6%	Depreciation	15,914	17,000	17,632	632	3.6%
	65,771	70,575	69,247	(1,327)	(1.9%)	Total Operating Expense	253,614	271,020	273,009	1,989	0.7%
	18,216	8,662	10,074	(1,413)	(14.0%)	Net Operating Income/(Loss)	49,106	33,793	30,808	2,985	9.7%
	7,379	(34,259)	456	(34,716)	(7606.0%)	Non Operating Income	24,105	(17,939)	1,826	(19,765)	(1082.6%)
	25,595	(25,597)	10,531	(36,128)	(343.1%)	Net Income(Loss)	73,211	15,854	32,634	(16,780)	(51.4%)
	27.1%	17.9%	18.8%	(0.9%)		EBITDA	22.0%	17.2%	16.4%	0.8%	
	21.7%	10.9%	12.7%	(1.8%)		Operating Margin	16.2%	11.1%	10.1%	0.9%	
	30.5%	-32.3%	13.3%	(45.6%)		Net Margin	24.2%	5.2%	10.7%	(5.5%)	

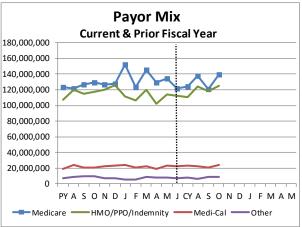
## **Monthly Financial Trends**

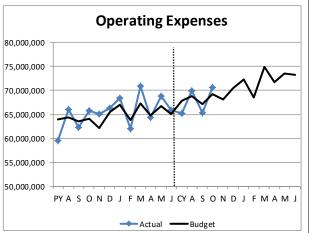












El Camino Hospital Investment Committee Scorecard

September 30, 2018  Key Performance Indicator	Status	El Camino	Benchmark	El Camino	Benchmark	El Camino	Benchmark	FY19 Year-end Budget	Expectation Per Asset Allocation
Investment Performance		3Q	2018	Fiscal Year-to-date		5y 11m Since Inception (annualized)			2018
Surplus cash balance*		\$994.7						\$886.6	
Surplus cash return		2.3%	2.0%	2.3%	2.0%	5.8%	5.5%	3.2%	5.3%
Cash balance plan balance (millions)		\$274.7						\$276.9	
Cash balance plan return		2.8%	2.5%	2.8%	2.5%	8.3%	7.4%	6.0%	5.7%
403(b) plan balance (millions)		\$481.7							
Risk vs. Return		3-year				5y 11m Since Inception (annualized)			2018
Surplus cash Sharpe ratio		1.59	1.52			1.34	1.27		0.43
Net of fee return		7.5%	7.1%			5.8%	5.5%		5.3%
Standard deviation		4.1%	4.0%			4.0%	4.0%	-	6.7%
Cash balance Sharpe ratio		1.64	1.55			1.45	1.34	-	0.40
Net of fee return		9.4%	8.5%			8.3%	7.4%	-	5.7%
Standard deviation		5.1%	4.8%			5.3%	5.1%		8.1%
Asset Allocation		3Q	2018						
Surplus cash absolute variances to target		6.2%	< 10%						
Cash balance absolute variances to target		6.2%	< 10%			-	-	-	
Manager Compliance		3Q	2018						
Surplus cash manager flags		20	< 24 Green < 30 Yellow			-			
Cash balance plan manager flags		23	< 27 Green < 34 Yellow				-		-

<sup>\*</sup>Excludes debt reserve funds (~\$160 mm), District assets (~\$31 mm), and balance sheet cash not in investable portfolio (~\$94 mm).

Includes Foundation (~\$28 mm) and Concern (~\$13 mm) assets. Budget adds back in current Foundation and Concern assets and backs out current debt reserve funds.





## **Balance Sheet** (in thousands)

#### **ASSETS**

		Audited
CURRENT ASSETS	October 31, 2018	June 30, 2018
Cash	106,706	118,992
Short Term Investments	148,406	150,664
Patient Accounts Receivable, net	114,595	124,427
Other Accounts and Notes Receivable	2,597	3,402
Intercompany Receivables	1,481	2,090
(1) Inventories and Prepaids	80,781	75,594
Total Current Assets	454,565	475,171
BOARD DESIGNATED ASSETS		
Plant & Equipment Fund	161,827	153,784
(2) Women's Hospital Expansion	13,967	9,298
(3) Operational Reserve Fund	139,057	127,908
Community Benefit Fund	18,252	18,675
Workers Compensation Reserve Fund	21,019	20,263
Postretirement Health/Life Reserve Fund	29,412	29,212
PTO Liability Fund	25,051	24,532
Malpractice Reserve Fund	1,831	1,831
Catastrophic Reserves Fund	18,367	18,322
<b>Total Board Designated Assets</b>	428,783	403,826
(4) FUNDS HELD BY TRUSTEE	145,716	197,620
LONG TERM INVESTMENTS	339,844	345,684
INVESTMENTS IN AFFILIATES	33,875	32,412
PROPERTY AND EQUIPMENT		
Fixed Assets at Cost	1,268,803	1,261,854
Less: Accumulated Depreciation	(594,610)	(577,959)
Construction in Progress	281,004	220,991
Property, Plant & Equipment - Net	955,197	904,886
DEFERRED OUTFLOWS	20,977	21,177
RESTRICTED ASSETS - CASH	0	0
TOTAL ASSETS	2,378,956	2,380,776

#### LIABILITIES AND FUND BALANCE

			Audited
	CURRENT LIABILITIES	October 31, 2018	June 30, 2018
(5)	Accounts Payable	35,970	49,925
(6)	Salaries and Related Liabilities	20,927	26,727
	Accrued PTO	25,051	24,532
	Worker's Comp Reserve	2,300	2,300
	Third Party Settlements	10,271	10,068
	Intercompany Payables	81	125
	Malpractice Reserves	1,831	1,831
	Bonds Payable - Current	3,850	3,850
(7)	Bond Interest Payable	8,266	12,975
	Other Liabilities	9,831	8,909
	Total Current Liabilities	118,377	141,242
	LONG TERM LIABILITIES		
	Post Retirement Benefits	29,412	29,212
	Worker's Comp Reserve	18,719	17,963
	Other L/T Obligation (Asbestos)	3,897	3,859
	Other L/T Liabilities (IT/Medl Leases)	-	-
	Bond Payable	516,876	517,781
	Total Long Term Liabilities	568,905	568,815
	DEFERRED REVENUE-UNRESTRICTED	653	528
	DEFERRED INFLOW OF RESOURCES	22.025	22.025
	DEFERRED INFLOW OF RESOURCES	22,835	22,835
	FUND BALANCE/CAPITAL ACCOUNTS		
	Unrestricted	1,239,403	1,243,529
	Board Designated	428,783	403,825
	Restricted	420,783	403,823
(8)	Total Fund Bal & Capital Accts	1,668,185	1,647,355
(0)	. C.a. i and but a capital ricets		2,047,000
	TOTAL LIABILITIES AND FUND BALANCE	2,378,956	2,380,776



#### October 2018 El Camino Hospital Comparative Balance Sheet Variances and Footnotes

- (1) The increase is due to annual insurance premiums for D&O, Property and Auto that are paid in July and amortized throughout the fiscal year. Also a quarterly pension funding was paid.
- (2) The increase is due to the District making a transfer from its Capital Appropriation Fund in support of the upcoming renovation to the Women's Hospital.
- (3) The increase is due to annual resetting of the 60 day Operational Reserve based on the new FY2019 budget that has started.
- (4) Decrease is due to the yearend accruals that were paid out in July and August.
- (5) Decrease is due a lesser number of days of payroll expenses and payroll taxes for October opposed to a full 14 day pay period that was needed for June 30.
- (6) Semi-annual bond payments of interest and principal were made on the 2015A and 2017 Bonds in August.
- (7) Increase in total Fund Balance is driven by y-t-d net income and that Capital Appropriate Fund transfer by District, discussed in item #2 above.

## EL CAMINO HOSPITAL - BOARD DESIGNATED FUND DESCRIPTIONS/HISTORY (1 OF 2)

- **Plant & Equipment Fund** original established by the District Board in the early 1960's to fund new capital expansion projects of building facilities or equipment (new or replacements). The funds came from the M&O property taxes being received and the funding depreciation expense at 100%. When at the end of 1992, the 501(c)(3) Hospital was performed by the District, the property tax receipts remained with the District. The newly formed Hospital entity continued on with funding depreciation expense, but did that funding at 130% of the depreciation expense to account for an expected replacement cost of current plant and property assets. It is to be noted that within this fund is an itemized amount of \$14 million for the Behavioral Health Service building replacement project. This amount came from the District's Capital Appropriation Fund (excess Gann Limit property taxes) of the fiscal years of 2010 thru 2013 by various District board actions.
- **Women's Hospital Expansion** established June 2016 by the District authorizing the amounts accumulated in its Capital Appropriation Fund (excess Gann Limit property taxes) for the fiscal years of 2014 and 2015 to be allocated for the renovation of the Women's Hospital upon the completion of Integrated Medical Office Building currently under construction. At the end of fiscal year 2018 another #6.2 million was added to this fund.
- **Operational Reserve Fund** originally established by the District in May 1992 to establish a fund equal to sixty (60) days of operational expenses (based on the current projected budget) and only be used in the event of a major business interruption event and/or cash flow.
- **Community Benefit Fund** following in the footsteps of the District in 2008 of forming its Community Benefit Fund using Gann Limit tax receipts, the Hospital in 2010 after opening its campus outside of District boundaries in Los Gatos formed its own Community Benefit Fund to provide grants/sponsorships in Los Gatos and surrounding areas. The funds come from the Hospital reserving \$1.5M a year from its operations, the entity of CONCERN contributing 40% of its annual income each year (an amount it would have paid in corporate taxes if it wasn't granted tax exempt status), that generates an amount of \$500,000 or more a year. \$15 million within this fund is a board designated endowment fund formed in 2015 with a \$10 million contribution, and added to at the end of the 2017 fiscal year end with another \$5 million contribution, to generate investment income to be used for grants and sponsorships, in fiscal yar it generated over \$1.1 million of investment income for the program.

## EL CAMINO HOSPITAL - BOARD DESIGNATED FUND DESCRIPTIONS/HISTORY ( 2 OF 2)

- **Workers Compensation Reserve Fund** as the Hospital is self-insured for its workers compensation program (since 1978) this fund was originally formed in early 2000's by management to reserve cash equal to the yearly actuarially determined Workers Compensation amount. The thought being if the business was to terminate for some reason this is the amount in cash that would be needed to pay out claims over the next few years.
- **Postretirement Health/Life Reserve Fund** following the same formula as the Workers Compensation Reserve Fund this fund was formed in the early 2000's by management to reserve cash equal to the yearly actuarially determined amount to fund the Hospital's postretirement health and life insurance program. Note this program was frozen in 1995 for all new hires after that date. At the end of fiscal year 2018, GASB #75 was implemented that now represents the full actuarially determined liability.
- **PTO (Paid Time Off) Liability Fund** originally formed in 1993 as the new 501(c)(3) Hospital began operations, management thought as a business requirement of this vested benefit program that monies should be set aside to extinguish this employee liability should such a circumstance arise. This balance is equal to the PTO Liability on the Balance Sheet.
- **Malpractice Reserve Fund** originally established in 1989 by the then District's Finance Committee and continued by the Hospital. The amount is actuarially determined each year as part of the annual audit to fund potential claims less than \$50,000. Above \$50,000 our policy with the BETA Healthcare Group kicks in to a \$30 million limit per claim/\$40 million in the aggregate.
- Catastrophic Loss Fund was established in 1999 by the Hospital Board to be a "self-insurance" reserve fund for potential non-major earthquake repairs. Initially funded by the District transferring \$5 million and has been added to by the last major payment from FEMA for the damage caused the Hospital by the October 1989 earthquake. It is to be noted that it took 10 years to receive final settlement from FEMA grants that totaled \$6.8 million that did mostly cover all the necessary repairs.

## **APPENDIX**

## El Camino Hospital – Mountain View (\$000s)

Period ending 10/31/2018

Period 4	Period 4	Period 4	Variance			YTD	YTD	YTD	Variance	
FY 2018	FY 2019	Budget 2019	Fav (Unfav)	Var%	\$000s	FY 2018	FY 2019	Budget 2019	Fav (Unfav)	Var%
					OPERATING REVENUE					
240,707	245,648	238,151	7,497	3.1%	<b>Gross Revenue</b>	896,317	921,681	932,632	(10,951)	(1.2%)
(173,090)	(181,004)	(176,038)	(4,966)	(2.8%)	Deductions	(653,582)	(676,109)	(691,732)	15,623	2.3%
67,618	64,644	62,113	2,531	4.1%	Net Patient Revenue	242,735	245,572	240,900	4,672	1.9%
2,239	1,697	2,643	(946)	(35.8%)	Other Operating Revenue	8,332	6,646	8,638	(1,992)	(23.1%)
69,856	66,341	64,757	1,585	2.4%	<b>Total Operating Revenue</b>	251,067	252,218	249,538	2,680	1.1%
					OPERATING EXPENSE					
33,016	34,764	34,809	45	0.1%	Salaries & Wages	129,751	135,663	138,538	2,874	2.1%
8,169	9,152	9,387	235	2.5%	Supplies	31,814	35,370	35,823	453	1.3%
7,534	8,091	7,589	(502)	(6.6%)	Fees & Purchased Services	27,088	30,401	30,384	(18)	(0.1%)
794	897	726	(171)	(23.6%)	Other Operating Expense	2,707	3,242	3,686	445	12.1%
453	1,237	323	(914)	(282.6%)	Interest	1,502	1,690	1,294	(396)	(30.6%)
3,529	3,521	3,761	240	6.4%	Depreciation	13,852	14,024	14,699	675	4.6%
53,494	57,663	56,595	(1,067)	(1.9%)	<b>Total Operating Expense</b>	206,714	220,391	224,424	4,033	1.8%
16,363	8,679	8,161	517	6.3%	Net Operating Income/(Loss)	44,354	31,827	25,114	6,713	26.7%
7,379	(34,259)	456	(34,716)	(7606.0%)	Non Operating Income	24,149	(17,939)	1,826	(19,765)	########
23,741	(25,580)	8,618	(34,198)	(396.8%)	Net Income(Loss)	68,503	13,888	26,940	(13,052)	(48.4%)
20.40/	20.20/	40.00/	4.00/			22.00/	40.00/	46.50/	2.40/	
29.1%	20.3%		1.3%		EBITDA	23.8%	18.8%	16.5%	2.4%	
23.4%	13.1%		0.5%		Operating Margin	17.7%	12.6%		2.6%	
34.0%	-38.6%	13.3%	(51.9%)		Net Margin	27.3%	5.5%	10.8%	(5.3%)	

## El Camino Hospital – Los Gatos(\$000s)

Period ending 10/31/2018

Period 4	Period 4	Period 4	Variance			YTD	YTD	YTD	Variance	
FY 2018	FY 2019	Budget 2019	Fav (Unfav)	Var%	\$000s	FY 2018	FY 2019	Budget 2019	Fav (Unfav)	Var%
					OPERATING REVENUE					
54,907	51,106	54,364	(3,258)	(6.0%)	Gross Revenue	196,247	199,485	200,467	(983)	(0.5%)
(40,936)	(38,548)	(40,025)	1,478	3.7%	Deductions	(145, 236)	(147,999)	(147,099)	(899)	(0.6%)
13,972	12,558	14,338	(1,780)	(12.4%)	Net Patient Revenue	51,010	51,486	53,368	(1,882)	(3.5%)
160	337	227	110	48.4%	Other Operating Revenue	642	1,109	912	198	21.7%
14,131	12,895	14,565	(1,670)	(11.5%)	<b>Total Operating Revenue</b>	51,652	52,595	54,280	(1,684)	(3.1%)
					OPERATING EXPENSE					
6,753	6,658	6,742	84	1.2%	Salaries & Wages	26,145	27,273	26, 144	(1,129)	(4.3%)
2,127	2,019	2,247	228	10.2%	Supplies	7,514	8,360	8,069	(291)	(3.6%)
1,285	1,554	1,379	(175)	(12.7%)	Fees & Purchased Services	5,048	5,551	5,232	(319)	(6.1%)
1,533	1,927	1,517	(410)	(27.0%)	Other Operating Expense	6,133	6,470	6,208	(262)	(4.2%)
0	0	0	0	0.0%	Interest	0	0	0	0	0.0%
580	754	766	12	1.5%	Depreciation	2,061	2,976	2,933	(43)	(1.5%)
12,277	12,912	12,652	(260)	(2.1%)	Total Operating Expense	46,900	50,629	48,585	(2,044)	(4.2%)
1,854	(17)	1,913	(1,930)	(100.9%)	Net Operating Income/(Loss)	4,752	1,966	5,694	(3,728)	(65.5%)
0	0	0	0	0.0%	Non Operating Income	(45)	0	0	0	0.0%
1,854	(17)	1,913	(1,930)	(100.9%)	Net Income(Loss)	4,708	1,966	5,694	(3,728)	(65.5%)
17.2%	5.7%	18.4%	(12.7%)		EBITDA	13.2%	9.4%	15.9%	(6.5%)	
13.1%	-0.1%		(13.3%)		Operating Margin	9.2%	3.7%	10.5%	(6.8%)	
13.1%	-0.1%	13.1%	(13.3%)		Net Margin	9.1%	3.7%	10.5%	(6.8%)	

#### Expense variances - YTD

- Salary variance due higher ED staffing and survey preparation
- · High purchased services due to higher rehab volume and repairs and maintenance
- Other expense variance due to timing difference for property taxes.

## Non Operating Items and Net Income by Affiliate \$ in thousands

	Po	eriod 4 - Mon	th	Period 4 - FYTD			
	Actual	Budget	Variance	Actual	Budget	Variance	
El Camino Hospital Income (Loss) from Operations							
Mountain View	8,679	8,161	517	31,827	25,114	6,713	
Los Gatos	(17)	1,913	(1,930)	1,966	5,694	(3,728)	
Sub Total - El Camino Hospital, excl. Afflilates	8,662	10,074	(1,413)	33,793	30,808	2,985	
Operating Margin %	10.9%	12.7%		11.1%	10.1%		
El Camino Hospital Non Operating Income							
Investments <sup>2</sup>	(33,832)	2,478	(36,310)	(12,565)	9,911	(22,476)	
Swap Adjustments	274	(100)	374	677	(400)	1,077	
Community Benefit	48	(300)	348	(2,573)	(1,200)	(1,373)	
Pathways	(47)	0	(47)	(93)	0	(93)	
Satellite Dialysis	185	(25)	210	187	(100)	287	
Community Connect	0	(53)	53	0	(212)	212	
SVMD Funding <sup>1</sup>	(533)	(1,219)	686	(2,345)	(4,876)	2,531	
Other	(353)	(324)	(29)	(1,227)	(1,297)	70	
Sub Total - Non Operating Income	(34,259)	456	(34,716)	(17,939)	1,826	(19,765)	
El Camino Hospital Net Income (Loss)	(25,597)	10,531	(36,128)	15,854	32,634	(16,780)	
ECH Net Margin %	-32.3%	13.3%		5.2%	10.7%		
Concern	98	176	(79)	873	280	593	
ECSC	(2)	0	(2)	(14)	0	(14)	
Foundation	(851)	227	(1,077)	106	582	(476)	
Silicon Valley Medical Development	(11)	(36)	24	1,352	(250)	1,602	
Net Income Hospital Affiliates	(766)	367	(1,134)	2,317	611	1,706	
Total Net Income Hospital & Affiliates	(26,364)	10,898	(37,262)	18,171	33,245	(15,074)	

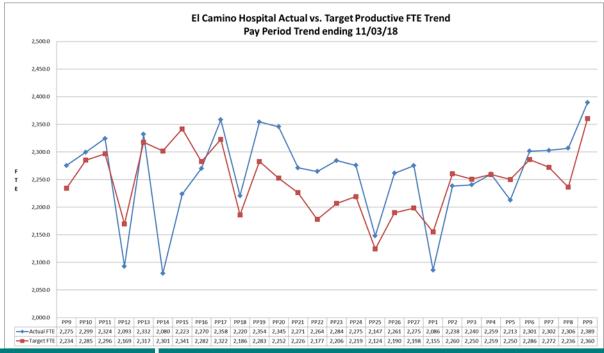
<sup>&</sup>lt;sup>1</sup>Favorable variances for SVMD and Community Connect are due to delayed implementation

<sup>&</sup>lt;sup>2</sup>Equity markets experienced a massive selloff during the month, a small portion of which has been recouped so far in early November

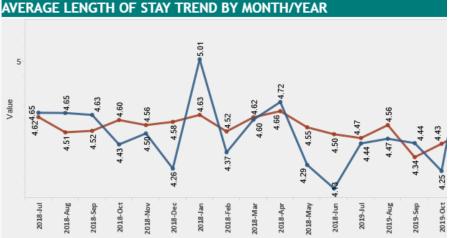
### **Productivity and Medicare Length of Stay**

At or below FTE target for the first nine pay periods of the year.

ALOS vs Milliman well-managed benchmark. Trend shows steady improvement with FY 2019 below benchmark (blue). Increase in benchmark beginning in FY 2017 due to Clinical Documentation Improvement (CDI)







### **El Camino Hospital Volume Annual Trends**

$\underline{v}$				ANNUAL 7	TREND			FY19 Bud v	s FY18	4 🔻	1	MONTH			(Multiple va	lues) 🔻	YEAR		
		2014	2015	2016	2017	2018	2019(b)	Cases	Percent	PY	CY	Bud	Bud Var	PY Var	PY	CY	Bud	Bud Var	PY Va
IΡ	Behavioral Health	1,012	1,052	928	924	1,098	1,062	-36	-3.2%	97	98	91	7	1	358	378	338	40	20
	General Medicine &	4,165	4,592	4,459	4,961	5,286	5,325	39	0.7%	431	384	405	-21	-47	1,668	1,522	1,558	-36	-146
	General Surgery	1,243	1,150	1,311	1,318	1,305	1,344	39	3.0%	106	120	108	12	14	428	472	444	28	44
	GYN	390	313	293	270	243	255	12	4.9%	24	16	22	-6	-8	88	72	79	-7	-16
	Heart and Vascular	1,859	1,998	2,001	2,203	2,372	2,445	73	3.1%	187	188	183	5	1	767	683	745	-62	-84
	MCH	6,695	6,371	5,953	5,822	5,719	5,764	45	0.8%	499	487	482	5	-12	1,958	1,808	1,894	-86	-150
	Neurosciences	667	672	677	688	870	907	37	4.3%	75	74	83	-9	-1	294	264	332	-68	-30
	Oncology	606	564	652	594	633	726	93	14.7%	64	48	64	-16	-16	212	239	214	25	27
	Orthopedics	1,695	1,773	1,746	1,690	1,705	1,819	114	6.7%	145	148	151	-3	3	565	558	582	-24	-7
	Rehab Services	547	555	500	461	441	436	-5	-1.1%	39	38	39	-1	-1	128	162	128	34	34
	Spine Surgery	377	429	417	474	375	465	90	24.0%	41	22	43	-21	-19	148	104	155	-51	-44
	Urology	172	169	234	257	254	274	20	7.9%	19	30	18	12	11	86	85	86	-1	-1
	Total	19,428	19,638	19,171	19,662	20,301	20,823	522	2.6%	1,727	1,653	1,690	-37	-74	6,700	6,347	6,553	-206	-353
OP	Behavioral Health	911	886	2,395	3,262	3,152	3,417	265	8.4%	326	227	309	-82	-99	1,131	897	1,090	-193	-234
	Dialysis	1,060	154	7			0					0					0		
	Emergency	46,005	49,077	48,576	48,615	49,417	49,122	-295	-0.6%	4,076	3,895	4,009	-114	-181	15,925	15,583	15,662	-79	-342
	General Medicine &	6,633	6,634	7,198	7,083	7,295	7,457	162	2.2%	626	732	636	96	106	2,448	2,592	2,487	105	144
	General Surgery	1,840	1,854	1,798	1,843	2,006	2,068	62	3.1%	172	177	171	6	5	631	661	629	32	30
	GYN	1,221	1,308	1,018	1,080	1,097	1,171	74	6.7%	97	106	95	11	9	361	443	354	89	82
	Heart and Vascular	2,575	2,719	3,811	4,371	4,366	4,410	44	1.0%	351	389	361	28	38	1,415	1,557	1,459	98	142
	Imaging Services	19,549	20,077	17,801	17,244	18,508	18,744	236	1.3%	1,698	1,748	1,663	85	50	6,197	6,492	6,061	431	295
	Laboratory Services	30,595	29,710	29,028	29,137	28,562	29,071	509	1.8%	2,611	2,499	2,597	-98	-112	9,671	9,353	9,621	-268	-318
	MCH	5,038	4,830	5,092	5,582	5,645	5,928	283	5.0%	514	468	509	-41	-46	1,940	1,813	1,919	-106	-127
	Neurosciences	110	61	127	125	114	155	41	36.0%	9	7	11	-4	-2	44	22	53	-31	-22
	Oncology	4,002	4,174	14,306	18,578	19,275	22,037	2,762	14.3%	1,563	1,773	1,606	167	210	6,390	6,480	6,564	-84	90
	Orthopedics	866	776	584	616	642	714	72	11.2%	49	66	56	10	17	209	234	241	-7	25
	Outpatient Clinics	1,817	1,706	1,681	1,304	1,890	1,517	-373	-19.7%	214	181	140	41	-33	805	590	505	85	-215
	Rehab Services	1,732	1,747	3,951	4,518	4,928	4,900	-28	-0.6%	410	469	407	62	59	1,640	1,779	1,629	151	139
	Sleep Center	160	223	499	368	211	300	89	42.2%	11	28	21	7	17	50	77	96	-19	2
	Spine Surgery	325	401	309	324	310	326	16	5.2%	26	29	26	3	3	110	100	108	-8	-10
	Urology	1,758	1,773	1,740	1,898	2,052	2,058	6	0.3%	156	182	159	23	26	662	668	670	-2	(
	Total	126,197	128,110	139,921	145,948	149,470	153,395	3,925	2.6%	12,909	12,976	12,777	200	67	49,629	49,341	49,147	194	-288

## **Capital Spend Trend & FY 19 Budget**

	Actual	Actual	Actual	
Capital Spending (in 000's)	FY2016	FY2017	FY2018	Budget 2019
EPIC	20,798	2,755	1,114	-
IT Hardware / Software Equipment	6,483	2,659	1,108	19,732
Medical / Non Medical Equipment*	17,133	9,556	15,780	11,206
Non CIP Land, Land I, BLDG, Additions	4,189	-	2,070	-
Facilities	48,137	82,953	137,364	279,450
GRAND TOTAL	96,740	97,923	157,435	310,388
*Includes 2 robot purchases in FY2017				

Category	2014	2015	2016	2017	2018	Category	2014	2015	2016	2017	2018
EPIC	6,838	29,849	20,798	2,755	1,114	Facilities Projects CIP cont.					
IT Hardware/Software Equipment	2,788	4,660	6,483	2,659	1,108	1415 - Signage & Wayfinding	-	-	106	58	136
Medical/Non Medical Equipment	12,891	13,340	17,133	9,556	15,780	1416 - MV Campus Digital Directories	-	-	34	23	95
Non CIP Land, Land I, BLDG, Additions	22,292		4,189		2,070	1423 - MV MOB TI Allowance	-	-	588	369	-
	•					1425 - IMOB Preparation Project - Old Main	-	-	711	1,860	215
Facilities Projects CIP						1429 - 2500 Hospital Dr Bldg 8 TI	-	101	-	-	-
Mountain View Campus Master Plan Projects						1430 - Women's Hospital Expansion	-		-	464	2,763
1245 - Behavioral Health Bldg Replace	1,257	3,775	1,389	10,323	28,676	1432 - 205 South Dr BHS TI	-	8	15	-	52
1413 - North Drive Parking Structure Exp		167	1,266		4,670	1301 - Wollieli 3 Hospital NFC Collip	-	4	- 1 251	223	320
1414 - Integrated MOB	_	2,009	8,875	-	75,319	1502 Cabing & Wileless Opplaces	-	-	1,261	367	984
1422 - CUP Upgrade			896	-	5,428	1505 ***********************************	-	- 61	53 311	257	31 60
Sub-Total Mountain View Campus Master Plan	1,257	5,950	12,426		114,093		-	91	10	- 59	392
Sub-Total Mountain View Campus Master Fran	1,23/	3,530	12,420	02,433	114,033	1525 - New Main Lab Upgrades	-	-	10	464	1,739
Mountain View Capital Projects						1526 - CONCERN TI	-	-	37	99	1,739
9900 - Unassigned Costs	470	3,717	-	-	-	Sub-Total Mountain View Projects	7, <b>21</b> 9	<b>2</b> 6,744	5,588	5,535	7,948
0906 - Slot Build-Out	1,576	15,101	1,251	294	-	•	7,219	20,744	3,300	3,333	1,540
1109 - New Main Upgrades	393	2	-	-	-	Los Gatos Capital Projects					
1111 - Mom/Baby Overflow	29	-	-	-	-	0904 - LG Facilities Upgrade	-	-	-	-	-
1204 - Elevator Upgrades	30	-	-	-	-	0907 - LG Imaging Masterplan	774	1,402	17	-	-
0800 - Womens L&D Expansion	1,531	269	-	-	-	1210 - Los Gatos VOIP	89	-	-	-	-
1225 - Rehab BLDG Roofing	241	4	-	-	-	1116 - LG Ortho Pavillion	24	21	-	-	-
1227 - New Main elCU	21	-	-	-	-	1124 - LG Rehab BLDG	458	- 2.202	- 2 511	- 2.001	4 551
1230 - Fog Shop	80	-	-	-	-	1307 - LG Upgrades	2,979	3, 282	3,511	3,081	4,551
1315 - 205 So. Drive TI's	500	2	-	-	-	1308 - LG Infrastructure	114	-	-	- 1.004	-
0908 - N PCR3 Seismic Upgrds	1,224	1,328	240	342	961	1313 - LG Rehab HVAC System/Structural 1219 - LG Spine OR	- 214	323	1,597	1,904	550 447
1125 - Will Pav Fire Sprinkler	39	-	-	-	-	•	214 85		633	2,163	447
1216 - New Main Process Imp Office	1	16	-	-	-	1221 - LG Kitchen Refrig 1248 - LG - CT Upgrades	26	- 345	197	6,669	1,673
1217 - MV Campus MEP Upgrades FY13	181	274	28	-	-	1249 - LG Mobile Imaging	146	-	157	0,003	1,0/3
1224 - Rehab Bldg HVAC Upgrades	202	81	14	6	_	1328 - LG Ortho Canopy FY14	255	209			
1301 - Desktop Virtual	13	-	_	_	_	1345 - LG Cittle Callopy 1114	112	203			
1304 - Rehab Wander Mgmt	87	-	-	-	_	1346 - LG OR 5, 6, and 7 Lights Replace	-	285	53	22	127
1310 - Melchor Cancer Center Expansion	44	13	-	-	_	1347 - LG Central Sterile Upgrades	_	181	43	66	-
1318 - Women's Hospital TI	48	48	29	2	_	1421 - LG MOB Improvements	_	198	65	303	356
1327 - Rehab Building Upgrades	-	15	20		22	· .	-	-	-	207	-
1320 - 2500 Hosp Dr Roofing	75	81	-	_		1600 - 825 Pollard - Aspire Phase II	-	-	-	80	10
1340 - New Main ED Exam Room TVs	8	193	_	_	_	1603 - LG MOB Improvements	-	-	-	285	4,593
1341 - New Main Admin	32	103				Sub-Total Los Gatos Projects	5,276	6,246	6,116	14,780	12,306
1344 - New Main AV Upgrd	243	-	_	_		1550 - Land Acquisition			24,007		_
1400 - Oak Pav Cancer Center	2-0	5,208	666	52	156	•	-	-	24,007	145	3,018
1400 - Oak Pav Cancer Center	86	103	000	52	130	Sub-Total Other Strategic Projects	-		24,007	145 145	3,018
1404 - Park Pav HVAC	64	7	-	-	-	Just Total Other Strategic Flojects	•	•	27,007	143	3,010
	64	/	168	0.5	-	Subtotal Facilities Projects CIP	13,753	38,940	48,137	8 <b>2</b> ,953	137,364
1405 - 1 - South Accessibility Upgrades	-	7			- 13	Grand Total	58,561	86,789	96,740	97 972	157,435
1408 - New Main Accessibility Upgrades		/	46	501	12	Granu rotal	26,361	00,769	90,740	91,925	137,453



#### EL CAMINO HOSPITAL BOARD MEETING COVER MEMO

**To:** El Camino Hospital Board of Directors **From:** Julie Kliger, RN, Quality Committee Chair

Mark Adams, MD, CMO

**Date:** January 16, 2019

**Subject:** Quality, Patient Care and Patient Experience Committee Report

#### **Purpose:**

To inform the Board of the work of the Quality Committee.

#### **Summary:**

The Committee last met on December 3, 2018 and meets again on February 4, 2019. The FY19 Quality Dashboard was reviewed. For mortality, the FYTD index is 0.98 with a target of 0.95. A reduction in sepsis mortality has positively impacted this metric. For the month of October, there were zero Central Line-associated Blood Stream Infections (CLABSIs), but there were four new cases of Catheter Associate Urinary Tract Infections (CAUTIs) and 3 new cases of C. difficile infections (CDIs). Two of the CAUTIs were present on admission but not documented, but two were secondary to deviations in policy. Two of the three CDIs were present on admission but not documented. One was secondary to prolonged antibiotic therapy. The Quality and Patient Experience Organizational Goals Dashboard is attached. The Committee discussed consolidating these measures to be displayed quarterly as well as on a rolling twelve month basis, and the Committee will continue to review monthly.

The PSI-90 (Patient Safety Index) scores were reviewed. The overall score has remained low (lower is better) currently at 0.71 which is better than average but above the top decile score of 0.57. The two areas needing attention are hospital acquired pressure injuries and accidental lacerations. The latter is a function of how these events are described, which creates a higher incidence than necessary. The Committee also suggested this data be presented on a rolling 12-month basis.

Cheryl Reinking, RN, CNO presented a Lean case study pertaining to our Emergency Department throughput reduction work illustrating the RPIW (rapid process improvement workshop) approach. For example, this work identified 65 barriers to improvement with 18 selected for intensive process improvement.

Dr. Adams presented an in depth look at the factors that impact our readmission rate and how we are addressing those using data to drive the work.

The most recent culture of safety survey report was presented and discussed. The overall score in this category improved from 3.83 in 2017 to 4.04 in 2018. The Committee did not review these scores in detail, but will do so in the March meeting. For physicians (more limited response rate), the score was essentially unchanged from 3.88 in 2017 to 3.85 in 2018. The Committee had a vigorous discussion around opportunities for improved physician engagement.

The committee reviewed the initial results from the internal survey conducted to assess the organization's "Healthcare Quality Strategy Maturity Model" and decided to expand the respondent pool and discuss further at a subsequent meeting.

Quality Committee Report January 16, 2019

#### **List of Attachments:**

- Quality and Experience Organizational Goals Dashboard. PSI-90 score dashboard 1.
- 2.

**Suggested Board Discussion Questions:** None.



#### FY19 Organizational Goal Update

October 2018 (Unless otherwise specified)

### Month to Board Quality Committee: December, 2018

			1				
	FY19 Performance		Baseline FY18 Actual	FY19 Target	Trend	Comments	
Quality	Month FYTD						
*Organizational Goal Mortality Index  1 Observed/Expected Premier Standard Risk Calculation Mode Date Period: September 2018	1.03 (1.11%/1.08%)	0.98 (1.29%/1.31%)	1.05	0.95	1.5 1.3 1.1 1.1 1.2 1.5 1.3 1.1 1.1 1.1 1.2 1.3 1.1 1.1 1.3 1.1 1.1 1.3 1.1 1.1 1.3 1.1 1.1	Developing new notes in iCare for MD co-signature to document Pressure Injuries, Malnutrition, so these can be part of documentation that increases risk of mortality. NP Palliative Care notes can also be included. New Mortality review tool developed for quality and HVI. CDI Manager will meet with Medical Directors to discuss physician documentation.	
*Organizational Goal Readmission Index (All Patient, All Cause Readmit) Observed/Expected Premier Standard Risk Calculation Mode Index month: August 2018	0.93 (6.12%/6.57%)	1.01	1.08	1.05	1.4 1.3 1.2 1.1 1.0 0.9 0.9 0.8 0.8 0.8 0.8 0.9 0.9 0.9 0.9 0.9 0.9 0.9 0.9 0.9 0.9	Team Health Hospitalist joined Weekly Readmit review team, which now makes referrals for quality of care issues to Peer Review. Readmits within 24 hr of discharge are now combined into one admission and DRG payment.	
*Organizational Goal Patient Throughput-Median minutes from ED Door to  Patient Admitted (excludes Behavioral Health Inpatients) Date Period: October 2018	MV: 315 mins LG: 295 mins	MV: 322 mins LG: 298 mins	MV: 350 mins; LG: 314 mins	280 mins	Aug. 15 Aug. 15 Aug	Continue to track performance from order to floor and are conducting the second improvement workshop to create standards that will support consistency in the processes. Team will work with managers to track adherence to the process and to understand and help to remove barriers. A new Provider Workgroup has started to look at the opportunities with Physician consult for admission & getting the admission order entered.	

#### **Definitions and Additional Information**

Measure Name	Definition Owner	Work Group	FY 2018 Definition	FY 2019 Definition	Source
Mortality Index (Observed/Expected)	Catherine Carson			UCL and LCL are 2+/- the Standard Deviation of 1 from the Average. LCL is not visible if value is less than or equal to zero.	Premier Quality Advisor
Readmission Index (All Patient, All Cause Readmit) Observed/Expected	Catherine Carson			UCL and LCL are 2+/- the Standard Deviation of 1 from the Average. LCL is not visible if value is less than or equal to zero.	Premier Quality Advisor
Patient Throughput- Average Minutes from ED Door to Patient Admitted (excludes Behavioral Health Inpatients)	Cheryl Reinking, Michelle Gabriel; Heather Freeman				iCare Report: ECH ED Arrival to Floor



### FY19 Organizational Goal Update

Month to Board Quality Committee: December, 2018

October 2018 (Unless otherwise specified)

L					ci zele (ellicss etil		
		FY19 Per	formance	HCAHPS Baseline Q4 2017-Q3 2018	FY19 Target	Trend	Comments
	Service	Month	FYTD				
	«Organizational Goal HCAHPS Nursing Communication Domain Top Box Rating of Always Date Period: October 2018	84.3 (244/289)	80.9 (860/1064)	80.0	81.0	85.0 83.0 81.0 79.0 77.0 100: 76.76 75.0 100: 76.76 75.0 100: 76.76 75.0 100: 76.76 75.0 100: 76.76 75.0 100: 76.76 75.0 100: 76.76 100: 76.76	Focus in on "Purposeful Rounding" implementation and the Listening Carefully Toolkit.
	«Organizational Goal HCAHPS Responsiveness of Staff Domain Top Box Rating of Always Date Period: October 2018	69.2 (190/274)	65.6 (661/1008)	65.1	67.0	75.0 -	Teams promoting a "No pass Zone"; all staff are not to pass a room with a call light on, and are to enter the room to acknowledge the light and then access the appropriate staff.  Also setting an objective of addressing each call light within 5 minutes and before the call light cycles again.
	«Organizational Goal HCAHPS Cleanliness of Hospital Environment Question Top Box Rating of Always Date Period: October 2018	80.7 (230/285)	76 (801/1054)	74-5	76.0	79.0	Team includes EVS, Facilities and Nursing to identify room clutter and debris, and find solutions to limit it. New Admit Pack reducing materials brought into patients' rooms. EVS completely emptying all cupboards in patient rooms at discharge.

#### **Definitions and Additional Information**

Measure Name	Definition Owner	Work Group	FY 2018 Definition	FY 2019 Definition	Source
HCAHPS Nursing Communication Domain Top Box Rating of Always, based on Received Date, Adjusted Samples	Ashley Fontenot Cheryl Reinking	Patient Experience Committee	HCAHPS Rate Communication with Nurse Top Box Rating 9 and 10	UCL and LCL are 2+/- the Standard Deviation of 1 from the Average. LCL is not visible if value is less than or equal to zero.	Press Ganey Tool
HCAHPS Responsiveness of Staff Domain Top Box Rating of Always, based on Received Date, Adjusted Samples	Ashley Fontenot Cheryl Reinking	Patient Experience Committee	HCAHPS Rate Response of Hospital Staff Top Box Rating 9 and 10	UCL and LCL are 2+/- the Standard Deviation of 1 from the Average. LCL is not visible if value is less than or equal to zero.	Press Ganey Tool
HCAHPS Cleanliness of Hospital Environment Question Top Box Rating of Always, based on Received Date, Adjusted Samples	Ashley Fontenot Cheryl Reinking	Patient Experience Committee	HCAHPS Rate Cleanliness of Hospital Environment Top Box Rating 9 and 10	UCL and LCL are 2+/- the Standard Deviation of 1 from the Average. LCL is not visible if value is less than or equal to zero.	Press Ganey Tool

#### **Patient Safety Indicator**

#### **PSI-90 Composite**

Facility: MV + LG

	Qtr 1, FY 2018	Qtr 2, FY 2018	Qtr 3, FY 2018	Qtr 4, FY 2018	Qtr 1, FY 2019
Facility Composite Value	0.711980	0.637857	0.811578	0.858181	0.714852
Premier PSI-90 Composite Mean*	0.80	0.80	0.80	0.80	0.80
Premier PSI-90 Composite Top Decile*	0.57	0.57	0.57	0.57	0.57

Source: Premier Quality Advisor Report updated: 11/16/18

\* Premier Population Statistics (Rate/1000)

(10-01-2015 to 09-30-2016)



#### Minutes of the Open Session of the El Camino Hospital Board of Directors Wednesday, December 5, 2018 2500 Grant Road, Mountain View, CA 94040 Conference Rooms F&G (ground floor)

Board Members Present
Lanhee Chen, Chair
Jeffrey Davis, MD
Peter C. Fung, MD
Gary Kalbach
Julie Kliger
Julia E. Miller, Secretary/Treasurer
Bob Rebitzer
David Reeder
John Zoglin, Vice Chair

Board Members Absent Members Excused

None

Ag	genda Item	Comments/Discussion	Approvals/ Action
1.	CALL TO ORDER/ ROLL CALL	The open session meeting of the Board of Directors of El Camino Hospital (the "Board") was called to order at 6:15pm by Chair Chen. A silent roll call was taken. Director Davis joined the meeting during the closed session. All other Board members were present at roll call.	
2.	POTENTIAL CONFLICT OF INTEREST DISCLOSURES	Chair Chen asked if any Board members may have a conflict of interest with any of the items on the agenda. No conflicts were reported.	
3.	PUBLIC COMMUNICATION	None.	
4.	ADJOURN TO CLOSED SESSION	Motion: To adjourn to closed session at 6:17pm pursuant to <i>Gov't Code Section 54957.2</i> for approval of the Minutes of the Closed Session of the Hospital Board Meeting (November 14, 2018) and the Minutes of the Closed Session of the Executive Compensation Committee Meeting (September 20, 2018); pursuant to <i>Health and Safety Code Section 32155</i> for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: Medical Staff Report; pursuant to <i>Health and Safety Code Section 32106(b)</i> for a report and discussion involving health care facility trade secrets and <i>Gov't Code Section 54956.9(d)(2)</i> – conference with legal counsel – pending or threatened litigation: CEO Report on New Services and Program and Legal Matters; and pursuant to <i>Gov't Code Section 54957</i> for discussion and report on personnel performance matters – Senior Management: Executive Session.  Movant: Fung Second: Miller Ayes: Chen, Davis, Fung, Kalbach, Kliger, Miller, Rebitzer, Reeder, Zoglin Noes: None Abstentions: None	Adjourned to closed session at 6:17pm
		Absent: None Recused: None	
5.	AGENDA ITEM 11: RECONVENE OPEN SESSION/ REPORT OUT	Open session was reconvened at 6:46 pm by Chair Chen. Agenda items 5-10 were addressed in closed session.  During the closed session, the Board approved the Minutes of the Closed Session of the Hospital Board Meeting (November 14, 2018), the Minutes of the Closed Session of the Executive Compensation Committee Meeting (September 20, 2018), and the Medical Staff Report, including the credentials and privileges report, by a unanimous vote in favor of all	

	2010   1 age 2	members present (Directors Chen, Davis, Fung, Kalbach, Kliger, Miller, Rebitzer, and Zoglin).	
6.	AGENDA ITEM 20: CONSENT CALENDAR	Chair Chen asked if any member of the Board or the public wished to remove an item from the consent calendar.  Motion: To approve the consent calendar: Minutes of the Open Session of the Hospital Board Meeting (November 14, 2018); Minutes of the Open Session of the Executive Compensation Committee Meeting (September 20, 2018); Letters of Rebuttable Presumption of Reasonableness; FY19 Period 3 Financials; Professional Services Agreement, Perinatal Diagnostic Center (PDC) (MV); Professional Services Agreement, Radiology (Enterprise); Medical Director, ASPIRE Program (MV & LG); Gastroenterology Call Panel (MV); Orthopedic Surgery Call Panel (MV); Professional Services Agreement, Hospitalists (MV); Orthopedic Co-Management Agreement	Consent calendar approved
		(Enterprise).  Movant: Miller Second: Kalbach Ayes: Chen, Davis, Fung, Kalbach, Kliger, Miller, Rebitzer, Reeder, Zoglin Noes: None Abstentions: None Absent: None Recused: None	
7.	AGENDA ITEM 23: ADJOURNMENT	Motion: To adjourn at 6:48pm.  Movant: Fung Second: Kalbach Ayes: Chen, Davis, Fung, Kalbach, Kliger, Miller, Rebitzer, Reeder, Zoglin Noes: None Abstentions: None Absent: None Recused: None	Meeting adjourned at 6:48pm

Attest as to the approval of the foregoing minutes by the Board of Directors of El Camino Hospital:

Lanhee Chen

Julia E. Miller

Chair, ECH Board of Directors

Secretary, ECH Board of Directors

Prepared by: Cindy Murphy, Director of Governance Services

Sarah Rosenberg, Contracts & Board Services Coordinator



#### EL CAMINO HOSPITAL BOARD MEETING COVER MEMO

**To:** El Camino Hospital Board of Directors

From: Lanhee Chen, Board Chair

**Date:** January 16, 2019

**Subject:** FY19 Board Committee and Liaison Appointments

#### **Recommendation(s):**

To approve the proposed revisions as described below.

#### **Summary:**

- 1. <u>Situation</u>: Currently, Directors Julia Miller, Peter C, Fung, MD, and Gary Kalbach serve as members of the Hospital Board's Governance Committee. Director Kalbach became an El Camino Healthcare District (ECHD) Board Director on December 7, 2018. Since Directors Miller and Fung are also members of the ECHD Board, if all three of them to continue to serve as members of the Hospital's Governance Committee this would create a quorum of the ECHD Board on the Committee. On the advice of counsel, I asked Director Miller to step down from the Governance Committee and she agreed. Separately, because of her effective work with the El Camino Hospital Foundation and its donors, I am recommending Director Miller serve as coliaison to the Foundation.
- **2.** <u>Authority</u>: The El Camino Hospital Bylaws provide that the Chair shall appoint the Members of the Board Advisory Committees subject to Board approval.
- 3. <u>Background</u>: N/A.
- **4.** <u>Assessment</u>: The Governance Committee will continue with three able Hospital Board members and two Community members. This Board and the Foundation Board will have the benefit of two liaisons.
- **5.** Other Reviews: None.
- **6.** Outcomes: None.

#### **List of Attachments:**

1. Revised FY19 Committee and Liaison Appointments

Suggested Board Discussion Question: None. This is a consent item.



## **FY19 El Camino Hospital Board of Directors Advisory Committee & Liaison Appointments**

January 16, 2019

	Committee Appointme	nts				
COMMITTEE	COMPLIANCE AND AUDIT	EXECUTIVE COMPENSATION	FINANCE	GOVERNANCE	INVESTMENT	QUALITY
CHAIR	Sharon Anolik Shakked	Bob Miller	John Zoglin	Peter Fung, MD	Jeffrey Davis, MD	Julie Kliger
BOARD	Julia Miller	Julie Kliger	Gary Kalbach	Gary Kalbach	Gary Kalbach	Jeffrey Davis, MD
MEMBERS	Bob Rebitzer	John Zoglin		<b>Bob Rebitzer</b>		Peter Fung, MD
	Lica Hartman	Teri Eyre	Joseph Chow	Christina Lai	Nicola Boone	Katherine Anderson
COMMUNITY	<b>Christine Sublett</b>	Jaison Layney	Boyd Faust	Peter Moran	John Conover	Ina Bauman
MEMBERS		Pat Wadors	William Hobbs		<b>Brooks Nelson</b>	Wendy Ron
			Richard Juelis			Melora Simon

Liaison Appointments	
ECH FOUNDATION BOARD OF DIRECTORS (co-liaisons)	Gary Kalbach Julia Miller
COMMUNITY BENEFIT ADVISORY COUNCIL (CBAC)	John Zoglin

#### **LEGEND**

\*Board Members

\*Community Members

For consideration of the El Camino Hospital Board on 1/16/2019



## EL CAMINO HOSPITAL BOARD OF DIRECTORS MEETING COVER MEMO

**To:** El Camino Hospital Board of Directors

From: Ken King, CASO

Jim Griffith, COO

**Date:** January 16, 2019

**Subject:** ECH Los Gatos Cancer Center

#### **Recommendation(s)**:

The Finance Committee recommends that the Board approve the Los Gatos Cancer Center Construction Project at a cost not to exceed \$6.4 million.

#### **Summary:**

1. <u>Situation</u>: The Cancer Center Service Line identified the need for a second Cancer Center location during their Strategic Planning Retreat in early 2016. The planning group consisted of referring physicians, the cancer center team, and members of the executive team at ECH and a consultant from the Camden Group. The planning group recommendation was based on the large percentage of patients in Mountain View that come from the Los Gatos/West San Jose region (32% in FY18), referral physician (76% are unaligned community based physicians) requests based on lost referrals due to the increasing traffic along the 85 corridor, and the presence of a growing market only partially served by Stanford, O'Connor, and Santa Clara Valley Medical Center (SCVMC).

The ECH Los Gatos Cancer Center will be located in the outpatient area of the Los Gatos Hospital in place of the Men's Health clinic. The Men's Health clinic will be relocated to leased space at 825 Pollard Avenue, adjacent to the hospital campus.

The plans and specifications have been developed to construct a Cancer Center with five infusion stations with the required pharmacy and support spaces and an adjacent Cancer Clinic where patients will be seen and examined by the physicians. The current Oak location in Mountain View has 18 chairs. The physical layout at Los Gatos is a smaller version of the El Camino Cancer Center in Oak Pavilion. The workflow at Oak has proven to be successful.

The total cost of the project is not to exceed \$6.4 million and includes a USP-800 compliant pharmacy (which is required for ECH Los Gatos whether or not we construct a Cancer Center).

- **2.** Authority: Policy requires that expenditures exceeding \$1 million require the Board's approval.
- 3. <u>Background</u>: The goal of the Cancer Center Service Line is to increase ECH market share by 10% after the first year in Los Gatos and improve the inpatient service by 5%. The data indicates that ECH has 13% of the inpatient cancer care market in 2017. The Service Line is confident that the goals for the first year are achievable. Specific primary physicians have been identified in the western and southern markets for physician to physician outreach.

This project was initially requested in the FY18 Capital Budget and it was rolled into the FY19 Capital Facilities Project Budget with a project estimate of \$5 million. The plans have been prepared and submitted for OSPHD plan review and we received a building permit. A GMP proposal for the construction has been received and the \$6.4 million budget request includes the

complete fit up of all equipment and furnishings required for the services. The additional costs are due to the USP-800 Pharmacy requirements and the need to accelerate the construction schedule to ensure a timely delivery.

**4.** <u>Assessment</u>: The development of a Cancer Center at ECH Los Gatos aligns with the following Strategic Initiatives.

#### High Performing Organization

The Infusion Center/Clinic is the front door to many other services at El Camino – including surgery, pharmacy, imaging, and laboratory. Opening a new infusion center in Los Gatos opens a range of service to a new population – in particular to the older population that has been unable to travel to Mountain View. In addition, we expect the Los Gatos center to treat our current referrals from the area – opening new capacity on the Mountain View campus to maintain current referral networks up into San Mateo and Alameda Counties.

#### Outpatient Volume Growth Continues to Drive Revenue Growth



#### Consumer Alignment

The oncology service's high touch, personalized, highly navigated service matches ECH's interest in providing services that meet consumer expectations. The outstanding outcomes increase ECH's reputation in the community as a top provider, offering a halo effect across the service continuum.

#### Physician Integration

The ECH-based service offers Los Gatos and San Jose independent physicians an alternative to referrals into the huge academic institution. Linked with ECMA, it offers an employment option for new medical oncologists wishing to enter into our service area.

The investment in the facility will continue to strengthen El Camino's base of business in the Los Gatos market and it will build confidence in the eyes of local providers regarding our commitment to provide healthcare services in the community.

ECH Los Gatos Cancer Center January 16, 2019

- 5. Other Reviews: The Finance Department has conducted an analysis of the economics and the Executive Leadership Team supports the recommendation. The Finance Committee reviewed this request at their meeting on November 26, 2018 and they voted to recommend approval.
- 6. Outcomes: Upon approval of the funding we anticipate starting construction activities the first week of December and completing construction in early May 2019. Pending licensing of the new service and the USP-800 pharmacy we anticipate patient care services to begin sometime during the summer of 2019.

**<u>List of Attachments</u>**: None

Suggested Board Discussion Questions: None



# EL CAMINO HOSPITAL BOARD MEETING COVER MEMO

To: Board of Directors
From: Iftikhar Hussain, CFO
Date: January 16, 2019

**Subject:** Revised Signature Authority Policy

#### **Recommendation(s)**:

To approve the Revised Finance Authorization Policy.

#### **Summary:**

- 1. <u>Situation</u>: The attached proposed changes to the authorization policy are needed to implement the delegation of authority.
- **2.** <u>Authority</u>: The Authorization Policy should be revised to reflect the Board approved delegations of authority.
- 3. <u>Background</u>: The Board has approved certain delegated authority to the Finance Committee, which is reflected in the proposed revisions to the charter. As well, the Finance Committee and the Governance Committee have recommended delegation of authority with respect to some capital expenditures that is reflected in the proposed revisions.
  - The proposed changes also include removing language that describes procedures. Also removed from the policy is the delegation that the CEO will set within his authorization level.
- 4. <u>Assessment</u>: At its November 28, 2018 meeting, the Finance Committee voted to recommend the Board delegate decision making authority to it to approve operating and capital expenditures up to \$5 million.
- **5.** Other Reviews: None.
- **6.** Outcomes: N/A

#### **List of Attachments:**

1. Revised Authorization Policy

Suggested Committee Discussion Questions: None.

POLICY TITLE: Finance: 17.01 Signature Authorization

**Policy** 

CATEGORY: Administration

LAST APPROVAL DATE: 18/20195

ORIGINAL DATE: 1/90

#### **COVERAGE:**

All El Camino Hospital staff and Affiliates.

#### PURPOSE:

The purpose of this policy is to establish the level of signature-authority required to approve Hospital Operating and Expenditures, Capital Equipment, and Construction Fundsexpendtures. It is the policy of the Hospital and its related entities to. Authorization obtain the appropriate approved signatures authorization per the following guidelines prior to the expenditure of funds. Verification of proper authorization is to be completed by Purchasing and/or Accounting before processing these expenditures.

#### **Approval levels**

Category	CEO	Finance Committee	Hospital Board	ECHD
General	\$1 million	>1 million - \$5 million	>\$5 million - 5% of assets	>5% of assets
Capital	\$1 million	>1 million - \$5 million	>\$5 million - 5% of assets	>\$25 million
Physician Contracts	Covered by Physician	Financial Arrangents police	y	
Notes				
The CEO can authorize items in the ap	proved operating and capital bu	ıdget		
The CEO will set authorization levels for	or other levels of management			

#### PROCEDURE: Check Signing Authority:

It is the policy of the Hospital to have checks in excess of \$10,000.00 to the maximum of \$25,000.00 to be hand-signed by any one of the authorized signers reflected on the bank signature. Checks in excess of \$25,000.00 must be hand-signed by one of the authorized signers from the Finance Division and one of the authorized signers from Administration. Only in emergency situations should the two required signers be from either the Finance or Administration Divisions.

#### A. Approving the Expenditure of Hospital Funds:

- 1. Department Directors/Managers shall be responsible for obtaining the appropriate approval signatures on the Signature Authority memorandum prior to authorizing the expenditure of funds.
- Accounting and Purchasing shall verify that appropriate written approval signatures are on al transactions prior to processing.
- 3. All transactions lacking the appropriate written approvals shall be returned to the originator.

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Page 1 of 12

In the event the authorized individual is not available to approve expenditures, the next highest approved authority level signature shall be obtained (i.e., department Director/Manager designee not available, the department's Chief, Vice President or Chief or Chief Executive Officer (CEO) must authorize expenditure). Transactions must include the approver's personal signature. The requester's name may be typed on the document. Formatted: CM63, Indent: Left: 0", Space After: 18.75 pt, Line spacing: At least 11.55 pt, Tab stops: Not at 0.25" Note: In no instance shall an individual be both the payee (or be on the behalf of the payee) and approver of funds. B1. Emergency Exceptions: When an emergency occurs and funds must be expended or obligated without an appropriate signature, the appropriate signatures shall be obtained the following working day by the originator or if Board approval is required at the next upcoming Board meeting. C. General Guidelines for Signature Authority: These guidelines are segregated into four sections: Administrative guidelines, Formatted: Indent: Left: 0" Departmental guidelines Capital guidelines, and Construction Fund guidelines The Administrative guidelines primarily detail signature authority for certain professional services, Formatted: Space After: 0 pt The Departmental guidelines detail the standardized signature authority levels for individual departments and/or entities of the Hospital. The Construction Fund guidelines detail signature authority for expenditures for new construction and/or significant renovation or repair projects. Purchasing and Accounting will be responsible for processing all purchase requisitions and/or invoices under these guidelines for all departments and/or entities of the District except for those itemized below ("exempt departments"). These exempt departments will be allowed the opportunity of ordering their specified supplies without using the purchase requisition system and may present invoices directly to Accounts Payable using approved signature authority levels within their departments. **May Order without Purchase** Formatted: Default xempt Requisition Departments **Drugs & Pharmaceuticals** Formatted: Default Pharmacv ood Service Food Products Formatted: Default dministrative Guidelines: (alphabetized) --- Formatted: Default, Space After: 0 pt 24. Accounting Firms The selection of a certified public accounting firm must be approved by the District Board of Page 2 of 12

Directors. All invoices for audit fees and accounting services must be approved by the Chief Financial Officer and/or Controller of the Hospital.

#### 32. Building Leases

#### **Building Leases – Hospital is the Tenant**

All building lease agreements for sites being leased where the Hospital is the tenant shall be executed by the CEO.

#### Medical Office Space/Building Leases - Hospital is the Landlord

All building lease agreements (including space needs within a department) entered into with tenants of Hospital owned buildings shall be executed by the Chief Administrative Services Officer (CASO) and shall be at current fair market value.

**Sublease of Non-Medical Office Building Hospital Properties** - The Hospital shall not sublease any of its non-medical office building properties without the approval of the El Camino Healthcare District Board of Directors (per ground lease between El Camino Hospital District and El Camino Healthcare System [El Camino Hospital] of December 17, 1992 – Article 5.6 (d).

#### 43. Charitable Donations to Outside Organizations

As determined by the Community Benefit Advisory Committee (CBAC), the Hospital may make donations to outside charitable organizations that carry out the Hospital's mission or strategic objectives, and especially the provision of healthcare to the uninsured or underserved. Greater detail is provided in Administrative Policy 48.00. Payment authorizations are as

Approved By	Dollar Limit
CBAC Coordinator	\$30,000.00
CEO	\$50,000.00
Board of Directors	>\$50,000.00

#### 54. Employment

The Hospital Board of Directors hires, with approval of the District Board, and negotiates the salary, benefits, and incentive compensation of the Hospital's CEO. The CEO hires or delegates to appropriate management the hiring of all other employees. Incentive pay for executive management staff requires the approval of the Board. Incentive pay for middle management requires the approval of the CEO.

For greater detail in the above procedures and processes refer to certain Human Resources policies and guidelines regarding hiring and compensation programs.

#### **Employment Practices Settlements**

Employment practice settlement (within the BETA D&O Insurance Policy) authorizations to \$100,000 must be approved by the Chief Human Resources Officer. Settlements to \$1,000,000 must be approved by the CEO. Settlements greater than \$1,000,000 require Board approval.

#### 5. Employment Recruiting Expenses

Expenses for recruiting advertising, outside professional search firms and applicant interview expenses must be approved as follows:

Approved By	<del>Dollar Limit</del>
Chief Human Resources Officer	<del>\$250,000</del>
CEO	<del>\$500,000</del>
Board of Directors	<del>&gt; \$500,000</del>

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#### 6. Legal Firms

The selection of the Hospital's general counsel firm must be approved by the Board of Directors. All retainer agreements for legal counsel must be signed by the CEO. All invoices for legal counsel (from any department e.g. Human Resources, Medical Staff), regardless of the amount are to be approved by the Associate General Counsel (AGC). The AGC shall report total hospital spend on legal services to the CEO and the CFO on a quarterly basis.

#### 7. Physician Contracts for Services

All Physician medical directorships and consulting agreements, and new call panels (not individual contracts) must be approved as follows:

Contract Type	Approved By
New or renewal Contract >\$250,000	Board of Directors
Renewal of Contract up to 10% of current contract amount	CEO
Renewal of Contract greater than 10% of current contract amount	Board of Directors

#### Key Elements for Compliant Medical Director Agreements

It is the responsibility of Management and the Board of Directors to ensure that the organization has established a systematic and standardized process for analyzing, approving, and reviewing its medical director agreements. There are a number of key elements that Management and the Board should incorporate into medical director agreements. The key elements are detailed in Appendix D of this policy.

Physician contracts for medical directorships and/or consulting must also have a completed and signed Privacy and Confidentially Addendum (aka: Business Associate Agreement) due to the potential access to patient information. The approved format for this Privacy and Confidentially Addendum is found in Appendix E of this policy.

#### **Physician Contract Review Policy 51.00**

This policy allows the Corporate Compliance office to establish internal controls within the organization, allowing him or her to detect and correct significant risks before financial arrangements are implemented. Further, it acts as a tool for hospital management to self-detect any risks before submission for review, thereby minimizing any questionable elements of the arrangement before the proposed physician arrangement is presented to Corporate Compliance, the Chief Executive Officer and the ECH Board of Directors. Please refer to this Policy for greater detail and processes.

#### 8. Physician Recruitment Expenses

a. Income/Salary Guarantee Loan Program to a maximum of \$500,000 must be approved by the CEO. Loans greater than \$500,000 must be approved by both the Hospital and District Board of Directors

b. Second Home Mortgage Program to a maximum of the lesser of 10% of home purchase price or \$200,000 must be approved by the CEO. Amounts greater than the 10% of purchase price must be approved by both the Hospital and District Board of Directors.

e. Physician Recruitment/Relocation Program to a maximum of \$500,000 must be approved by GEO. Greater than \$500,000 must be approved by both the Hospital and District Board of Directors.

d. For greater detail on these programs, refer to Administrative Policy & Procedure 42.00: Physician Recruitment Policy.

#### 79. PPO/HMO Contracts

- a. Single (individual patient) case agreements are approved by the VP of Payor Relations.
- All contracts with third party payors to provide medical care are to be approved by the CFO or CEO.

#### 10. Purchasing Contracts and Purchase Orders

All purchasing contracts and purchase orders must be executed by the Director of Material Management/Purchasing and are subject to the appropriate approval requirements for purchase requisitions. In the Director of Material Management/Purchasing s absence, the Purchasing Manager or the Line Vice President or Chief must approve.

#### 11. Purchases for Partnership Entities

All purchases or requests for expenditure of funds via Signature Authority Memorandum for partnerships of the Hospital must have the CEO's signature.

Approved By	<del>Dollar Amount</del>
Manager, Employee Health Services	<del>\$25,000</del>
Chief Human Resources Officer	<del>\$100,000</del>
<del>CEO</del>	<del>&gt; \$100,000</del>

#### 12. Employee Benefits Insurance Premiums and Claims

Approved By	Dollar Amount
Manager, Compensation & Benefits	\$4 Million
Chief Human Resources Officer	\$4-Million
CEO	\$4 Million

#### **Departmental Guidelines:**

The grid on page 1 defines the standard authority levels for departments. The recommended authority levels within a department are set by the Department Director/Manager.

For some cost centers, the standard authorization levels for **Operating Expenses** are not adequate to meet the smooth operational needs of the department. The cost center's Vice may approve an exception to this standard policy amount up to \$250,000. Exceptions in excess of \$250,000.00 must be approved by CEO to a maximum of \$1,000,000.

#### **Operating Expenses**

Operating expenses for a cost center are those on-going, routine (and non-routine) expenses necessary to operate the department on a daily basis. Accountability for these expenses is at the department and divisional levels.

#### a. Petty Cash

The petty cash limit is \$55 and is intended as reimbursement for local mileage and/or miscellaneous out of pocket expenses. The requester must complete a "Petty Cash Disbursement Voucher" form (#2088) and attach a receipt or proof of expenditure. The department Director/Supervisor must approve the voucher. If the requester is the department Director/Manager, it must be approved by the Vice Chief of Clinical Operations or Site Administrator or division Vice President. Use of petty cash is to be minimized in favor of the purchase order system.

#### b. Check Requests

A "Purchase Requisition" is not required to accompany check requests. Payments should be limited to association dues, membership fees, and miscellaneous non-reoccurring expenses. The department Director/Manager (or designee) must complete a "Disbursement Authorization-Operating Account" form (#2087) or approve by signing on the vendor's invoice.

#### c. Education-Travel-Tuition

The requester must complete an "Activity and Expense Authorization for Education-Travel-Tuition" form (#2085). This form is also to be used for business expenses incurred on behalf of the Hospital and its affiliates. The requester must follow the policy and procedures as detailed in the Education-Travel-Tuition guideline manual (Administrative Policy 5.00).

#### d. Outside Registries/Sitters/Administrative Support

For the use of registries and sitters, the Director/Manager/Supervisor has the authority to call the predetermined list of registries/agencies to hire the needed temporary RN's, sitters, clinical support, etc.

For the use of temporary outside administrative support, refer to the current HR policy/procedure for obtaining these services.

#### e. Supplies Secured by Purchase Requisition

Purchases of supplies needed for daily patient care or operation of department such as: minor instruments or equipment, repair parts, and miscellaneous non-stock items, must be authorized by the Department Director, Manager or Supervisor. The requester must fill out a "Purchase Requisition" form (#120) or use eProcurement and obtain appropriate signatures before forwarding to Purchasing. The approval by the Director of Material Management/Purchasing on the "Purchase Order" form is the authorization needed by Accounts Payable to pay vendor invoices in accordance with purchase order prices and specifications.

#### f. Purchased Services Secured by Purchase Requisition

Purchases of services from vendors for: 1) general "Purchased Services" (prime 716xxx) such as security services, custodian services, medical laboratory services; or 2) "Equipment Repairs and Maintenance" (prime 720xxx) such as preventative maintenance contractors on medical equipment, IT hardware or software maintenance support, must at a minimum be authorized by the Department Director/Manager. The requestor must fill out a "Purchase Requisition" form (#120) or use eProcurement and obtain appropriate signatures before Purchasing issues a Purchase Order.

If a Purchase Requisition (form #120 or eProcurement) is not used and the amount to be paid to the vendor will exceed \$25,000 in a "rolling year", a current Master Services Agreement must be in place (refer to Administrative Policy #50.00 - Vendor Payment, Section H.6). When a Master Services Agreement is in place, a Purchase Order or EOS (Engagement of Services) is not required and payment authorization to the vendor is dictated by signature authority levels. Purchases under 720-622 (Building Alter Repair) are exempt.

#### g. Non-Capital Computer Hardware and Software

the Information Systems department.

When ordering NON-capital computer hardware (items less than \$1,000) or software (items less than \$4,000), use the Purchase Requisition form (#120) or use eProcurement.

Purchases of these expense items must include the approval of a representative from

#### h. Consultants and Professional Services

Approved By	Dollar Amount
Executive Director	<del>\$50,000</del>
Site Administrator	<del>\$250,000</del>
Chief/Vice President/	<del>\$250,000</del>

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Subsidiary President	
CEO	<del>\$1,000,000</del>
Board of Directors	<del>&gt;\$1,000,000</del>

All independent contractors (consulting and professional services) must have both an agreement (see the Manager of Legal and Contracting Services for a template) <u>and</u> "Engagement of Services" (EOS) form (Appendix C). These EOS forms may be obtained from Accounting. Completion of both forms will act as a purchase order for the matching of payments by Accounts Payable. All consulting and professional services must be approved as follows:

#### Exceeding an EOS Approved Amount:

a. Addendums to EOS that the revised amount will not exceed \$150,000 may be approved by the Vice Chief of Clinical Operations or Site Administrator. Amounts great than \$150,000, but less than \$250,000 may be approved by the respective Vice President or Chief.

b. Addendums to EOS' that the revised amount will not exceed \$250,000 will require Vice President or Chief approval.

c. Any originally approved EOS between \$250,000 to \$500,000 that will be exceeded by an amount that the revised amount will not be greater than \$550,000 requires CEO approval.

d. All Board approved EOS'-that will be exceeded by \$50,000 or 10%, whichever is greater, requires Board approval.

Note: When using an EOS and there does not exist a formal contract to support the EOS, it is strongly recommended that at a minimum a one-page "contract" be included that specifies the duties and responsibilities to be performed by both parties, amounts to be paid, effective date, termination date, and that is approved and signed by both parties. See the AGC.

There are times when purchasing consulting and professional services from a contractor that a Privacy and Confidentially Addendum (aka: Business Associate Agreement) must be completed and signed. This is usually driven by the potential to access patient information. The approved format for the Privacy and confidentially Addendum is found in Appendix E of this policy.

#### i. General Stores Issues

A "General Stores Requisition" form must be dated and signed by a representative of the requesting department (excluding case cart and exchange cart system requisitions) before General Stores issues any material to a department.

#### **Capital Guidelines**

As part of the Hospital's annual budget process each year, departments request the capital needs for operating their department. The outcome of this budget process is a list of capital equipment that is ultimately approved by the Board of Directors for purchase during the fiscal

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year. Approved capital equipment items are assigned a unique identifying number for tracking by the Finance Department. When a department is using Strata-Cap, this identifying number for the budgeted equipment <u>must</u> be provided.

Exceeding an approved Budgeted Capital Equipment Item: There are times for various reasons (change in the scope of the equipment being purchased, additional implementation/installation costs, etc.) a previously approved budgeted item will be exceeded.

When a budgeted item is going to be exceeded, the manager/requestor must seek additional approval **before** purchasing the Capital item per the following required authority levels:

- a. Original budget to \$150,000 to be exceeded by up to \$25,000 requires a signature of the department's Vice Chief of Operations or Site Hospital Administrator.
- b. Original budget to \$250,000 to be exceeded by up to \$25,000 requires the department's Vice President or Chief approval.
- e. Original budget, within the range of \$250,000 to \$500,000 to be exceeded by some amount that will make the revised budget no greater than \$1,000,000 requires CEO approval.
- d. All previously Board approved capital that will be exceeded by \$50,000 or 10% to a maximum of \$1,000,000, whichever is greater, requires Board approval.
- e. Unbudgeted items to \$1,000,000 require CEO approval and Board approval for amounts over \$1,000,000. The CEO cannot approve items that bring the total spend on annual routine IT and equipment over the approved budget. Items over \$1 million and items that would bring total spending for routine IT and equipment above annual budget require Board approval

Note: a.) IS equipment requires the additional approval of a representative of the Information Systems department. b) Equipment with facilities impact requires the additional approval of facilities vice president.

#### **Construction Fund Guidelines:**

1. The Use and Background of the Fund

The Construction-in-Progress (Facilities) Fund, which is paid from the Accounts Payable Operations Account, is primarily used for new construction projects and/or significant remodeling or repairs to the existing buildings and grounds. In most construction projects, additional capital equipment and/or materials, professional services, vendors, and sub-contractors will be purchased by the Hospital to complete the entire project. These expenditures are to be built into the overall estimated budget for the project in order to provide Executive Management and/or the Board of Directors a total project cost.

As potential construction (renovation) projects are developed and sized, costs regarding the feasibility of the project must be expended. It is at this time, a preliminary budget and "Project ID Number" (4-digits) is assigned in the accounting system to track these costs across multiple years as construction takes place.

Note: No costs (including capital equipment) may be charged to a construction project without the approval of the CASO.

#### 2. Signature Guidelines

Approved By	Dollar Amount
CASO	<del>\$250,000</del>
CEO	<del>\$1,000,000</del>
Board of Directors	<del>&gt; \$1,000,000</del>

- a. As a potential construction or renovation project is developed and sized, costs regarding the feasibility of the project must be expended. Approval of these initial costs are detailed as follows
- b. Approval of Total Construction Project

Approved By	Dollar Amount
CASO	<del>\$250,000</del>
CEO	<del>\$1,000,000</del>
Board of Directors	<del>&gt; \$1,000,000</del>

Approval of a total construction or renovation project is to be approved as follows:

c. Approval of Agreements to Perform Work

After an overall project has received approval, the CASO has the authority to execute all construction agreements with contractors and respective construction professionals to an aggregate of the total approved budget.

d. Approval of Costs Associated with a Board Approved Project >\$1,000,000

As detailed in "b" above, all construction projects greater than \$1,000,000 require Board of Directors approval. Once this approval has been given, the ongoing authorization of the costs associated with the project is detailed below:

e. Exceeding an Approved Construction Budget

As with capital equipment there are times for various reasons (change in scope of the construction project, unanticipated costs in performing a renovation project, etc.), a previously approved budget will be exceeded.

When a budgeted construction project is going to be exceeded, the CASO must seek additional approval before authorizing the increase to the project per the following required authority levels:

- a. Original budget to \$250,000 to be exceeded by up to \$25,000 requires the CASO approval.
- b. Original budget, within a range of \$250,000 to \$500,000 to be exceeded by some amount that will make the revised budget no greater than \$1,000,000 requires the CEO's approval.
- c. All previously Board approved construction projects that will be exceeded by \$50,000 or 10% to a maximum of \$1,000,000, whichever is greater requires Board approval.

#### f. Approval of Total Construction Project

Approved By	Dollar Amount
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CASO	\$ <del>250,000</del>
CEO	<del>\$1,000,000</del>

Approval of a total construction or renovation project is to be approved as follows:

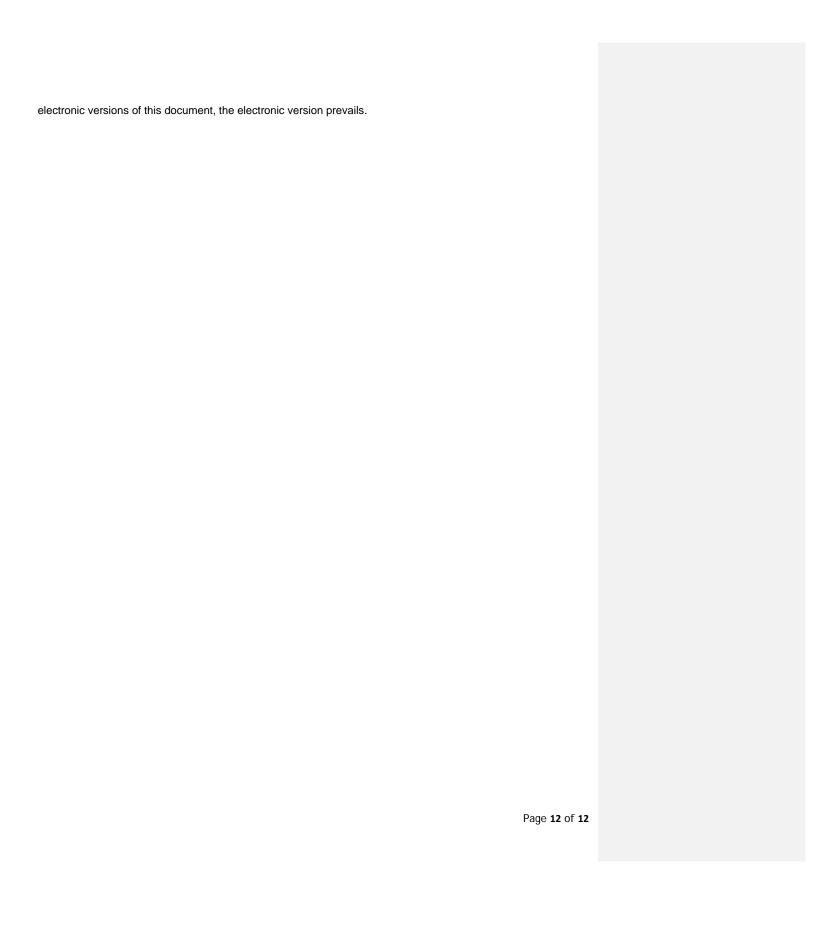
#### L. Review and/or Modification

l			
	Type of Transaction	Dollar Limit	Approved by
	1. Approval of invoices for non-requisitioned supplies or services	\$250,000 >\$250,000	CASO CEO
	2. Miscellaneous check requests for state and local permits.	\$250,000 >\$250,000	CASO CEO
	3. Purchase requisitions-capital equipment	Refer to item J "departmental guidelines" for approval levels for capital equipment.	
	4. Contractor change orders	\$250,000 >\$250,000	CASO CEO
	5. Engagement of Services (EOS)	\$250,000 >\$250,000	CASO CEO
	6. Purchase Requisitions for Supplies or Services	\$250,000 >\$250,000	CASO CEO
	7. AIA Certificates of Payments of contractors	\$250,000 >\$250,000	CASO CEO

The CEO shall be responsible for reviewing guidelines as conditions warrant but at a minimum at the beginning of every fiscal year. Modifications may be initiated by the Controller or Chief Financial Officer. Authority levels delegated by the Board of Directors may only be changed by Board approval.

APPROVAL	APPROVAL DATES
Originating Committee or UPC Committee:	
Medical Committee (if applicable):	
ePolicy Committee: (Please don't remove this line)	
Pharmacy and Therapeutics (if applicable):	
Medical Executive Committee:	
Board of Directors:	

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#### EL CAMINO HOSPITAL BOARD MEETING COVER MEMO

**To:** El Camino Hospital Board of Directors

From: Cindy Murphy, Director of Governance Services

**Date:** January 16, 2019

**Subject:** Proposed Revisions to Corporate Compliance: Physician Financial Arrangements Policy

#### **Recommendation(s):**

To recommend the Board approve the Proposed Revisions to the Corporate Compliance: Physician Financial Arrangements Policy

#### **Summary:**

- 1. <u>Situation</u>: At its August 2018 meeting, the Finance Committee voted to recommend the Board delegate decision making authority to it to approve certain physician contracts. Subsequently, the Compliance and Audit Committee (CAC) voted to recommend the Board delegate authority to it and to the Finance Committee to review and approve the Annual Summary of Physician Financial Arrangements. The Governance Committee also voted to recommend approval of the delegations of authority and on November 14, 2018, the Board approved. At its November 26<sup>th</sup> meeting, the Finance Committee reviewed the specific proposed policy revisions and recommended Board approval.
- **Authority**: To accomplish and document the delegations of authority, the Corporate Compliance: Physician Financial Arrangements Policy must be revised.

#### **3.** Background:

- A. Approval of Physician Financial Arrangements: The policy currently requires Board approval of any physician financial arrangement that 1) exceeds the 75<sup>th</sup> percentile of fair market value and/or 2) exceeds \$250,000 annually and/or 3) is increased by more than 10% on renewal. An exception to the \$250,000/10% criteria exists for Professional Services Agreements with ECMA as long as the total cash compensation to each physician employed by ECMA does not exceed the 75<sup>th</sup> percentile of fair market value or \$1,000,000 annually. Currently, the Finance Committee reviews these physician financial arrangements prior to Board review and approval. The proposed revisions would delegate authority to the Finance Committee to approve any physician financial arrangement that exceeds \$250,000 annually or is increased by more than 10% on renewal, but still require Board approval of those that exceed the 75<sup>th</sup> percentile of fair market value.
- **B.** Annual Summary Report of Physician Financial Arrangements: The policy also currently requires\_presentation of a detailed summary report to the CAC, the Finance Committee, and the full Board describing the arrangements, the organizational need that justifies each arrangement, the total annual amount paid to each physician or group, comparison to prior year, and any recommendations for change to policy or procedure related to physician financial arrangements. For Medical Directorships, the summary report also includes goals, contracted rate and hours, and performance against goals. The Board receives the report on its consent calendar. The proposed revisions to the policy would

Proposed Revisions to Corporate Compliance: Physician Financial Arrangements Policy January 16, 2019

delegate authority to the Finance Committee and the Compliance and Audit Committee to review and approve the annual report.

- **4.** <u>Assessment:</u> The proposed revisions will implement the Board approved delegations of authority
- 5. Other Reviews: The Finance Committee, the CAC, the Governance Committee and the Board of Directors have concurred in the delegations of authority as described above.
- 6. <u>Outcomes</u>: The delegations will take appropriate advantage of the Committees' expertise, and have substantial impact on the Board's time spent reviewing and approving these matters, enabling it to focus on strategic and generative governance at the Board level.

#### **List of Attachments:**

1. Draft Revised Corporate Compliance: Physician Financial Arrangements Policy

Suggested Board Discussion Questions: None.



**CATEGORY:** Administration

LAST APPROVAL DATE: 1/2018

☑Policy ☐Procedure ☐Protocol ☐ Standardized Procedure ☐Scope of Service/ADT ☐Practice Guideline

SUB-CATEGORY:

**ORIGINAL DATE: 6/08** 

#### **COVERAGE:**

All El Camino Hospital staff, Contract Personnel, Physicians, Healthcare Providers, and the Governing Board.

#### **PURPOSE:**

The purpose of this policy is to comply with the Stark law, Anti-Kickback, HIPAA and all other Federal and State Laws.

#### STATEMENT:

This policy implements the overall compliance goals of the Hospital with respect to Physician financial arrangements.

This policy establishes administrative principles and guidelines, Board delegation of authority and oversight, and review processes and approvals that must be followed before the Hospital enters into a direct or indirect financial arrangement with an individual physician, a physician group, other organizations representing a physician, or a member of immediate family of a physician ("Physician"). Physician financial arrangements that involve any transfer of value, including monetary compensation, are subject to this and the following policies: 1) Signature Authority policy, 2) Reimbursement of Business Expenses policy, and 3) Physician Recruitment policy.

All financial arrangements of any kind involving Physician, including but not limited to, medical director, consulting, on-call arrangements, professional service agreements, education and training, conference reimbursement or real estate leases, will comply with the Stark law, Anti-Kickback, HIPAA and all other Federal and State Laws. **All Physician financial arrangements are prohibited except those Physician financial arrangements that are approved and documented as provided in this Policy.** 

Physician financial arrangements may be entered into only where they are needed and serve the strategic goals (including quality and value) of the Hospital. Each Physician financial arrangement must meet or exceed the complex and stringent legal requirements that regulate Physician financial relationships with the Hospital. All Physician financial arrangements



between a physician and the Hospital must be in writing and meet fair market value, commercial reasonableness and the following requirements as applicable.

#### **PROCEDURE:**

#### A. Administrative Standards:

When creating or renewing a Physician financial arrangement, the following principles must be followed. This Policy applies to any Physician financial arrangement including, but not limit to: Medical Directorships, ED Call Panels, Professional Services, Panel Professional Services, Consulting, Lease, Education and Training, Conference Payment, and Physician Recruitment.

#### 1. All Physician Financial Arrangements:

- a) Each Physician financial arrangement (except Physician Lease Contracts) must provide a service that is needed for at least one of the following reasons: 1) it is required by applicable law, 2) required administrative or clinical oversight can only be provided by a qualified physician, 3) the administrative services to be provided support an articulated strategic goal of the Hospital, such as patient safety, and 4) the arrangement must solve, prevent or mitigate an identified operational problem for the Hospital.
- b) The terms of the Physician financial arrangement must be fair market value and commercially reasonable and must not take into account the volume or value of any referrals or other business generated between the parties. All of the terms of the Physician financial arrangement must be in a written contract that details the work or activities to be performed and all compensation of any kind or the lease terms ("Physician Contracts"). The services contracted for may not exceed those that are reasonable and necessary for the legitimate business purposes of the Physician financial arrangement. If there is more than one Physician Contract with a Physician, the Physician Contracts must cross-reference one another (or be identified on a list of Physician Contracts) and be reviewed for potential overlapping commitments prior to negotiating additional agreements.

The process for determining Physician compensation for each Physician financial arrangement must be set forth in the Physician Contract file and identified in sufficient detail so that it can be objectively verified as meeting fair market value standards. Any compensation paid to or remuneration received by a Physician shall not vary based on the volume or value of services referred or business



otherwise generated by the Physician and must reflect fair market value. Compensation cannot exceed the seventy-fifth percentile of fair market value without prior Board approval. All Physician contracts should use local or regional market data, when available, to determine the seventy-fifth percentile of FMV.

In order to support reasonableness of compensation or remuneration, written fair market data must accompany the Physician Contract and show compensation paid by similar situated organizations and/or independent compensation surveys by nationally recognized independent firms.

- c) Compensation cannot be revised or modified during the first twelve (12) months of any Physician financial arrangement. If the compensation is revised thereafter, it must be evidenced by a written amendment to the Physician Contract, signed by both parties before the increase in compensation takes effect. For example, if the increase in compensation is to take effect on April 1, the amendment must be signed by both parties on or before April 1 and the original Physician Contract must have been effective on or before March 31 of the prior year. The compensation cannot be changed for twelve (12) months after the effective date of such amendment.
- d) All Physician Contract renewals must be signed before the expiration of the term of the existing Physician Contract.
- e) Physician Contracts must be in writing and executed by the parties before commencement. Only the CEO of Hospital or designee by CEO in his or her absence may execute a Physician Contract, except Physicians Contracts that are real estate or equipment leases with Physicians may be signed by the Chief Administrative Services Officer ("CASO"). Physicians cannot be compensated for work performed, nor may a lease commence, prior to execution by both parties.
- f) The Physician financial arrangement must not violate the Stark law, the antikickback statute (section 1128B(b) of the Act) or any Federal or State law or regulations.
- g) The Physician Contract will permit the Hospital to suspend performance under the Physician Contract if there is a compliance concern. Concerns about compliance should be directed to Compliance, Legal, or the office of the Chief Medical Officer ("CMO"). Performance under Physician Contracts deemed to not meet



the administrative guidelines shall be suspended until the Physician Contract can be remedied.

- h) Physician Contracts must contain termination without cause provisions (except for real estate and equipment leases). Physician Contracts which grant an exclusive right to Hospital-based physicians to perform services may not exceed five years. If a Physician Contract is terminated, then the Hospital may not enter into a new financial arrangement with the same Physician covering the same arrangement on different terms within twelve (12) months of the effective date of the terminated Physician Contract.
- i) Physicians with potential conflicts of interest must complete a conflict of interest form that must be reviewed by the Compliance Officer prior to entering into a Physician Contract. The conflict must be addressed and referenced in the Physician Contract. A conflict may prevent entry into a Physician Contract.
- j) All Physician Contracts must be prepared using the appropriate Hospital contract template prepared by Legal Services. All Physician Contracts must be drafted by personnel designated by Legal Services.
- k) Attached to the final version of a Physician Contract <u>prior</u> to execution by Hospital must be a completed "Contract Cover Sheet and Summary of Terms" and a signed "Certification of Necessity and Fair Market Value" (Appendix A) (a Physician Lease Contract must also include a signed "Contract Certification" (Appendix B) and "Lease Contract Review Checklist" (Appendix C) to be reviewed and approved by Legal Services and Compliance.
- 1) All executed Physician Contracts must be scanned into the Meditract system.
- m) Payments may not be made to a Physician unless there is adherence with all of the requirements of this Policy.
- n) Each Physician Contract shall comply with all applicable laws.
- 2. **Medical Director Contracts:** In addition to the criteria set forth above (D.1) for *All Physician Financial Arrangements*, the following must be met *prior* to creating, renewing or amending a Medical Directorship:
  - a) A Medical Directorship may not be intended or used as a means to recruit a Physician to practice at the Hospital.



- b) A Medical Directorship must fit within a rational management framework that optimizes coordination of the Medical Director's knowledge and work efforts with Hospital needs and resources. To meet this requirement, the Medical Director must work with, and be accountable to, a supporting Hospital manager-partner who is a Hospital supervisor, manager or executive director who verifies the Medical Director's work and efforts. The Designated Manager shall participate in the negotiation of the Medical Director Contract, including setting duties and goals, and will be familiar with the details of the Medical Director contract. The CMO will evaluate and approve all Medical Director contracts.
- c) The number of hours assigned to the Medical Directorship must be appropriate considering the work required. Medical Director contracts are typically a two-year term and upon renewal, an evaluation shall be conducted by the CMO and the Designated Manager to evaluate whether all such services are needed in any new or renewal term, whether new services are needed and if the hours are still reasonable and necessary for the legitimate business purpose of the Medical Directorship arrangement. The proposed services may not duplicate work that is provided to the Hospital by other Physicians unless the total work under all arrangements is needed.
- d) Medical Director Contracts must require Physician completion and submission of a physician time study reports each month, and each such report must be approved by the Designated Manager and the Compliance Department before any compensation is paid. There must be one or more internal review processes to verify that the Medical Director is performing the expected duties and tasks, of which the required time report is one example.
- e) All Medical Director Contracts providing for total compensation of \$30,000 or more shall include two (2) annual quality incentive goals that support the Hospital's strategic initiatives, one of which shall be related to an outcome quality metric and the other shall be related to a process metric or milestone for service to patients, unless an exception is approved by the CMO for two (2) process goals. For Medical Director Contracts greater than \$100,000 in compensation per year, 20% of the total compensation will be held at risk based on the completion of the quality incentive goals. For Medical Director Contracts between \$50,000 to \$99,999 per year, 10% of the total compensation will be held at risk based on the completion of the goals. For Medical Director Contracts between \$30,000 to \$49,999 per year, 5% of the total compensation will be held at risk based on the completion of the goals.



f) Medical Director Contracts must include a Hospital-approved HIPAA Business Associate Agreement.

#### 3. Physician Consulting Contracts:

In addition to the criteria set forth in the *All Physician Financial Arrangements* section (D.1) above, the following criteria must be met *before* creating or renewing a Physician Consulting Contract:

- a) Physician Consulting Contracts must require concise deliverables and due dates and require completion of a physician time study report The deliverables and due dates must be set for the duration of the Physician Consulting Contract before the services begin and the Physician Consulting Contract is signed.
- b) The number of hours assigned to the Physician Consulting Contract must be appropriate in light of the work required.
- c) Physician Consulting Contracts must include a Hospital-approved HIPAA Business Associate Agreement.

#### 4. Physician Lease Contracts:

In addition to the criteria set forth in the *All Physician Financial Arrangements* section above (D.1), the following criteria must be met *before* creating, amending, or renewing a Physician Lease Contract:

- a) Attached to the final version of a Physician Lease Contract, and prior to execution, must be a completed "Lease Contract Review Checklist"
   (Appendix C) and an executed "Contract Certification" (Appendix B).
- b) The Physician Lease Contract shall confirm total measurement of the space to be utilized by Physician under the lease.
- c) The Physician Lease Contract must be supported by fair market value documentation from a property appraiser or brokers opinion of value.
- d) Tenant Improvements must be incorporated into the Physician Lease Contract as a Tenant expense.
- e) Physician must not use the space and the Hospital must not make the space available for use prior to the execution of the Physician Lease Contract by both parties.



- f) The Physician Lease Contract shall require that all property taxes are to be paid by the Tenant for Triple Net leases.
- g) Physician Lease Contracts are executed by the CEO or the CASO.

#### 5. Physician Education, Training and Conference Payment Contracts:

In addition to the criteria set forth in the *All Physician Financial Arrangements* section above (D.1), the following criteria must be met *before* creating a new Education, Training and Conference Reimbursement Contracts and prior to attendance:

- a) Physician Education, Training and Conference Payment Contracts must be created and reimbursed in accordance with Hospital Policy Reimbursement of Business, Education and Travel Expenses.
- b) The Hospital's need for this training to be provided to the Physician shall be documented as part of the approval process.

#### 6. Physician Recruitment Contracts:

In addition to the criteria set forth in the *All Physician Financial Arrangements* section above (D.1), the following criteria must be met *before* creating a new Physician Recruitment Contract:

a) Physician Recruitment Contracts must be created in accordance with the Physician Recruitment Policy Program, and must be presented to the Board for review before the recruitment proposal is developed.

#### B. **Approval of Physician Contracts:**

- 1. Attached to the final version of a Physician Contract *before* CEO execution must be a completed "Contract Cover Sheet and Summary of Terms" and "Certification of Necessity and Fair Market Value" (Appendix A).
- 2. Attached to the final version of a Physician Lease Contract, *prior* to execution by the CEO or the CASO, must be a completed "Lease Contract Review Checklist" (Appendix C) and signed "Contract Certification" (Appendix B).
- 3. Corporate Compliance and the General Counsel will verify the checklist, certification, and documentation accompanying all Physician Contracts (including FMV) prior to execution by the CEO or the CASO. Incomplete or missing checklist and certifications will be returned to the originator for completion.



- 4. All proposed Physician Contracts lacking the appropriate documentation will be returned to the originator for completion. No services may be performed under the Physician Contract or leases implemented until the Physician Contract is fully executed.
- 5. <u>CEO Approval:</u> The CEO will have authority to execute new, renewal and amended Physician Contracts (up to \$250,000.00 in total possible compensation annually), except as set forth in Section 6e) below.

If a new arrangement is over \$250,000.00; or a renewal or ment related to compensation is over \$250,000; or the annual increase is greater than ten percent (10%), the Board must approve prior to CEO execution, except as set forth in Section 6(c) below. All recruitment proposals must be approved prior to the CEO executing.

#### 6. Board Approval:

- a. All physician financial arrangements that exceed 75% of fair market value (regardless of total annual compensation) must be reviewed by the Finance Committee of the Board and approved by the Board.
- b. If a new arrangement is over \$250,000.00; or a renewal or amended agreement is over \$250,000; or the annual increase is greater than ten percent (10%), the <u>Finance Committee of the</u> Board must approve prior to CEO execution of the Physician Contract., except as set forth in section 6(d).

<del>c. .</del>

- d.c. All Physician financial arrangements that exceed \$250,000 annually should be presented to the appropriate Board Committees for review and recommendation to the Board of Directors prior to being placed on the Board of Directors' agenda and prior to AA memo prepared by the Designated Manager that justifies the Hospital's needs shall be provided to the appropriate Board Committees and/or Board of Directors as necessary for approval as part of the approval documents.
- e.d. Notwithstanding Sections 6(a) and (b), the CEO may execute without Board approval a new renewal or amended Professional Services Agreement with El Camino Medical Associates (ECMA)so long as the total cash compensation to each individual physician employed by SVPMG does not exceed 75% percentile of fair market value or \$1,000,000 annually.

#### C. Board Oversight and Internal Review Process:



During the third\_quarter of each Hospital fiscal year, management and staff will prepare a summary report for all Physician financial arrangements describing: 1) the names of all such arrangements and associated physicians, 2) the organizational need that justifies each arrangement, 3) the total amounts paid to each physician and/or group for each Physician Contract annually (and in total for duration on of contract term), 4) current and prior year annual financial comparison, , and 5) any recommendations for changes to the Policy or any procedure.

For Medical Directorships, the summary report will also include: 1) the goals set forth for each Medical Directorship, 2) the contracted rate and hours, and 3) assessment of the performance goals of Medical Directors over the past year.

The CFO, COO & CMO will review the information and prepare recommendations if any regarding specific actions or changes that will be implemented.

The report will then be reviewed by the CEO and presented to the Compliance and Finance committees of the Board of Directors for review and <u>approval</u> submission to the Board of Directors no later than the end of the following quarter.

#### D. <u>Exceptions</u>:

There are no exceptions to this Policy unless approved by the Board of Directors in advance.

#### E. Review and/or Validate:

The CEO and the Corporate Compliance Officer shall be responsible for reviewing the policy and guidelines as conditions warrant but at a minimum at least annually to assure consistency with Board expectations. The Compliance department will annually monitor organizations adherence to the policy and report to the Board.

#### F. Policy Enforcement

El Camino Hospital's Compliance Officer is responsible for monitoring enforcement of this policy. Any workforce member found to have violated this policy may be subject to disciplinary action, up to and including termination of employment.

APPROVAL	APPROVAL DATES
Finance Committee:	1/2018



Corporate Compliance Committee:	1/2018
ePolicy Committee:	1/2018
Medical Executive Committee:	N/A
Board of Directors:	N/A

#### Historical Approvals:

New 6/08, 06/09; 8/12, 10/12, 11/13, 1/14, 5/14, 6/17



# APPENDIX A ECH Contract Cover Sheet and Summary of Terms Physician/Physician Group Name Party to Agreement:

Type of Agreement: Medical DirectorConsulting Services Professional ServicesED Call Hospital-Based Physician ServicesOther:	
Agreement is:New AmendmentExtension Renewal	
Department/Program:	
Campus:	
Designated ECH Manager:	
Effective Date:	
Expiration Date:	
Need for Agreement:	
Reason Physician or Physician group was chosen for the position:	
Number of Hours to be Worked:	
Hourly/PerDiem Rate to Physician/Physician Group:	
Does Agreement include two Quality Goals for Medical Directorships, if Total Annual Compensation is greater than \$30,000.00 annually:	
Total Annual Amount:	
Finance Committee Review and Board approval required under Policy 51.00:  No Yes (if yes, attach approval documentation)	

**Approvals** 



<u>POLICY/PROCEDURE TITLE:</u> Corporate Compliance: Physician Financial Arrangements - Review and Approval	
Compliance:	Date:
Legal:	Date:
CERTIFICATION OF NECESSIT  I certify that: (1) the services to be provided by Phys	<u> </u>
necessary because	
; and (2) the compensation proposed for th (check one):	is arrangement is fair market value because
MD Ranger Data attached hereto, is at or below	w the 75 <sup>th</sup> percentile, or
I have a FMV opinion, attached hereto, which o	demonstrates fair market value.
Signature:	
Designated ECH Manager	



#### **APPENDIX B**

Contract	Certification

	I, of El Camino Hospital hereby certify that to the best of my knowledge, (responsible party negotiating)
the fo	ollowing matters are true for the attached contract by and between El Camino Hospital and
(Physi	ician) dated (the "Arrangement").
1)	There are no other arrangements, written or oral with the physician except set forth in the Arrangement;
2) conditi	No payment has been or will be made to the physician referenced herein outside of the terms and ion of the arrangement unless such outside payment is also consistent with El Camino Hospital's policies
3)	The contract is in compliance with Administrative Policy 51.00 guidelines.
4)	All of the statements above and in the Compliance Checklist are complete and correct.
Date: _	Signature:
	(Hospital responsible party negotiating)



**CATEGORY: Administrative, Document Type LAST APPROVAL DATE:** 

#### APPENDIX C

#### **Lease Contract Review Checklist**

Yes No 1	1. Is the term of the Physician Lease Contract for at least one year?
Yes No 2	2. Does the Physician Lease Contract describe what is being leased and all
	services that will be included?
Yes No 3	3. Are the costs of Tenant Improvements incorporated into the Physician Lease
	Contract?
Yes No 4	4. Have fair-market value (FMV) rates been determined based at time of
	signing? [The Physician Lease Contract
Yes No 5	5. Does the lease rate include an inflator value for future FMV?
Yes No 6	6. Is Physician using the space now?
Yes No 7	7. Will all applicable property taxes be paid by the Physician under the Physician
	Lease Contract?
Yes No 8	8. Were any loans or loan guarantees made to the Physician?
Yes No 9	9. Was the Hospital template used to create this Physician Lease Contract?
Yes No 1	0. Were any of the terms modified? If yes, attach a copy marked to show
	changes.
Yes No 1	1. Within 5 days after final execution, the Physician Lease Contract must be
	forwarded for scanning into Meditract.



## EL CAMINO HOSPITAL BOARD MEETING COVER MEMO

**To:** El Camino Hospital Board of Directors

From: Cindy Murphy, Director of Governance Services

**Date:** January 16, 2019

**Subject:** Draft Revised Finance Committee Charter

#### **Recommendation(s):**

To approve the Draft Revised Finance Committee Charter.

#### **Summary:**

- 1. <u>Situation</u>: The Finance Committee Charter should be revised to reflect the Board approved delegations of authority as well as the proposed revisions to the Signature Authority Policy.
- Authority: Typically, the Board's Advisory Committees recommend Charter revisions to the Governance Committee which then makes recommendations for approval to the Board. However, since the Governance Committee has already recommended approval of the delegations of authority as documented in the proposed revised policies and the Governance Committee does not meet again until March 5<sup>th</sup>, staff suggests the Board approve the revisions to the Finance Committee Charter without further review by the Governance Committee.
- 3. <u>Background</u>: The Board has approved certain delegated authority to the Finance Committee which is reflected in the proposed revisions. As well, the Finance Committee and the Governance Committee have recommended delegation of authority with respect to some capital expenditures that is reflected in the proposed revisions.
- **4.** Assessment: N/A
- **5.** Other Reviews: The Finance Committee reviewed and recommended approval of the proposed revised Finance Committee Charter.
- 6. Outcomes: N/A

#### **List of Attachments:**

1. Draft Revised Finance Committee Charter

#### **Suggested Board Discussion Questions:**

None.



#### **Draft Revised 11-26-18**

#### **Finance Committee Charter**

#### **Purpose**

The purpose of the Finance Committee (the "Committee") is to provide oversight, information sharing and financial reviews related to operating and capital budgeting, financial planning, financial reporting, capital structure, banking relationships and certain contractual agreements for El Camino Hospital (ECH) Board of Directors ("Board"). In carrying out its review, advisory and oversight responsibilities, the Committee shall remain flexible in order to best define financial strategies that react to changing conditions.

#### **Authority**

All governing authority for ECH resides with the Board and the Committee serves as an advisory body only. The Committee will report to the Board at the next scheduled meeting any recommendation made within the Committee's authority. The Committee has the authority to select, engage, and supervise any consultant it deems necessary to advise the Committee on issues related to its responsibilities. In addition, the Committee, by resolution, may adopt a temporary advisory committee (ad hoc) of less than a quorum of the members of the Committee. The resolution shall state the total number of members, the number of board members to be appointed, and the specific task or assignment to be considered by the advisory committee.

Voting members of the Committee shall include the directors assigned to the Committee and external (non-director) members appointed to the Committee.

#### Membership

- The Committee shall be comprised of two (2) or more Hospital Board members. The Chair of the Committee shall be appointed by the Board Chair, subject to approval by the Board. All members of the Committee shall be eligible to serve as Chair of the Committee.
- The Finance Committee may also include 2-4 external (non-Hospital Board member) members with expertise which is relevant to the Committee's areas of responsibility, such as banking, financial management, planning and real estate development, etc.
- All Committee members shall be appointed by the Board Chair, subject to approval by the Board, for a term of one year expiring on June 30th each year, renewable annually.
- It shall be within the discretion of the Chair of the Committee to appoint a Vice-Chair from among the members of the Committee. If the Chair of the Committee is not a Hospital Board member, the Vice-Chair must be a Hospital Board member.

#### **Staff Support and Participation**

The CFO shall serve as the primary staff support to the Committee and is responsible for drafting the Committee meeting agenda for the Committee Chair's consideration. Additional members of the executive team may participate in the Committee meetings as deemed necessary.



#### **General Responsibilities**

The Committee's primary role is to provide oversight and to advise the management team and the Board on matters brought to this Committee. With input from the Committee, the management team shall develop dashboard metrics that will be used to measure and track financial performance for the Committee's review. It is the management team's responsibility to develop and provide the Committee with reports, plans, assessments, and other pertinent materials to inform, educate, and update the Committee, thereby allowing Committee members to engage in meaningful, data-driven discussions. Upon careful review and discussion and with input from management, the Committee shall then make recommendations to the Board. The Committee is responsible for ensuring that performance metrics which are not being met to the Board's expectations are reported to the Board.

#### **Specific Duties**

The specific duties of the Committee are:

#### A. Budgeting

- Review the annual operating and capital budgets for alignment with the mission and vision of ECH and make recommendations to the Board.
- Review any financial requests in excess of the CEO's signing authority and make recommendations to the Board.
- Review ECH's long-range forecasts and financial plans and make recommendations to management regarding steps advisable to improve ECH's financial strength.

#### B. Financial Reporting

- Review each accounting period's financial statements and ensure the Board is advised of any necessary corrective actions.
- Obtain a clear understanding of ECH's financial reporting process by reviewing the hospital's
  dashboard items and periodic financial reports and advise management on how to improve its
  financial reporting in order to improve accountability and ease of reading and understanding.

#### C. Financial Planning and Forecasting

- Semi-annually receive an update on management's assessment of expected results as well as potential risks related to the payor contracts.
- Evaluate the financial implications of emerging payment processes and provide advice to management regarding associated risk management concerns.
- Evaluate financial planning and forecasting to help ensure it remains in alignment with the mission and strategic direction of ECH.

#### D. Treasury, Pension Plans, and Contracting Concerns

- Review and make recommendations to the Board regarding all new debt issuances and derivative instruments in excess of \$1 million.
- Monitor compliance with debt covenants and evaluate ECH's capital structure.
- Review and make recommendations to the Board regarding changes in banking relationships, including, without limitation, depository accounts, investment accounts and major credit



facilities. The term "major credit facilities" does not include management-approved trade credit facilities offered in the ordinary course of business by vendors to the hospital. The Committee may recommend delegation of approval authority for specified changes to the CFO, but must maintain reporting and oversight of any such changes

- Review and make recommendations to the Board regarding proposed plan design or benefit design changes in excess of management authority limits to employee retirement plans, excluding changes to investments within those plans.
- Review and make recommendations to the Board regarding contractual agreements with persons
  considered to be "insiders" under IRS regulations, and those which are in excess of the CEO's
  signing authority

#### E. Capital and Program Analysis

- Review and make recommendations to the Board with respect to the business plans of all capital items or proposed business ventures in excess of the CEO's signing authority, and all variances to budget in excess of the CEO's signing authority on projects in process.
- Review retrospective analyses of all strategic business ventures and all strategic capital
  expenditures in excess of \$2.5 million, as presented by management or as per the review schedule
  set forth by the Committee, to assess the reasonableness of business plans that were developed at
  the time of original approval and to promote learning as a result of any identified issues or
  concerns.
- Review and <u>recommend</u> approval fore the acquisition or disposition of <u>capital</u> any real property which is in excess of \$5 million the CEO's signing authority.
- Approve unbudgeted capital expenditures exceeding the CEO's signature authority but not in excess of \$5 million.

#### F. Physician Financial Arrangements

- Review and recommend for Board approval Physician Financial Arrangements in excess of 75% of fair market value in accordance with the Corporate Compliance: Physician Financial Arrangements Policy.
- Approve Physician Financial Arrangements in excess of 250,000 annually or if upon renewal or amendment, the annual increase is greater than 10% in accordance with the Corporate Compliance: Physician Financial Arrangements Policy.
- Approve the Annual Summary Report of Physician Financial Arrangements.

#### F.G. Financial Policies

• Review and recommend approval of any Board-level financial policies, excluding any financial policies for which responsibility has been specifically assigned to another Board Committee.

#### G.H. Ongoing Education

• Endorse and encourage Committee education and dialogue relative to emerging healthcare issues that will impact the viability and strategic direction of ECH



#### **H.I.** Management Partnership

- Work in partnership with the CFO and other hospital executives to assist in the development of financial policies which will help ensure organizational success.
- Provide ongoing counsel to the CFO regarding areas of opportunity for either personal or organizational improvement.

#### **Committee Effectiveness**

The Committee is responsible for establishing its annual goals, objectives and work plan in alignment with the Board and Hospital's strategic goals. The Committee strives for continuous improvement with regard to its processes, procedures, materials, and meetings, and other functions to enhance its contribution to the full Board.

#### **Meetings and Minutes**

The Committee shall meet at least once per quarter. The Committee Chair shall determine the frequency of meetings based on the Committee's annual goals and work plan and the operational requirements of the organization. Minutes shall be kept by the assigned staff and shall be delivered to all members of the Committee when the agenda for the subsequent meeting is delivered. The approved minutes shall be forwarded to the Board for information.

Meetings and actions of all committees of the Board shall be governed by, and held and taken in accordance with, the provisions of Article VI of the Bylaws, concerning meetings and actions of directors. Special meetings of committees may also be called by resolution of the Board or the Committee Chair. Notice of special meetings of committees shall also be given to any and all alternate members, who shall have the right to attend all meetings of the Committee. Notice of any special meetings of the Committee requires a 24 hour notice.



## EL CAMINO HOSPITAL BOARD OF DIRECTORS MEETING COVER MEMO

**To:** El Camino Hospital Board of Directors

From: Diane Wigglesworth, Sr. Director, Corporate Compliance

**Date:** January 16, 2019

**Subject:** Policy Oversight Approval

#### **Recommendation(s):**

To approve the proposed revisions to the Board of Director Approval of Hospital Policies Policy.

#### **Summary:**

- 1. <u>Situation</u>: The Board policy describes the criteria for determining when documents require approval by the Board. The Board has requested that management evaluate options to further limit policies brought to the Board for approval to only those required by regulation.
- **2.** <u>Authority</u>: The Board has the authority to approve and revise Hospital policies.
- Background: Historically, every hospital policy, procedure, plan, and scope of service were reviewed and approved by the Hospital Board. The Joint Commission, CMS, and Title 22 require Board oversight of all patient care policies, plans, and scopes of service and approval at a minimum of every 3 years.

In January 2017, the Approval of Hospital Policies was modified to limit Committee review and Board approval to all hospital policies, plans, and scopes of service. The requirement to review procedures was removed, which greatly reduced the number of documents the Board reviewed and approved.

After further evaluation management is proposing further limiting Board review and approval to only patient care policies, all plans, and scopes of service as required by regulations.

- 4. <u>Assessment</u>: Under the proposed revisions, the Board can establish a process for approval through delegation of authority to an appropriate Board Advisory Committee or management committee for non-clinical or administrative policies and the Board retains the rights to specify policies that require Board approval.
- 5. Other Reviews: The Compliance and Audit Committee reviewed and recommended approval of the revised policy. The Governance Committee could, but has not reviewed. Since the Governance Committee does not meet again until March 5<sup>th</sup>, management is recommending that the Board approve the policy revisions at this time.
- **6.** Outcomes: The Board and its Committees will avoid spending time reviewing administrative policies and El Camino Hospital will remain compliant.

#### **List of Attachments:**

**1.** Board of Director Approval of Hospital Policies

**Suggested Discussion Questions:** None. This is a consent item.



TITLE:	Board of Director Approval of Hospital Policies
CATEGORY:	Administrative
LAST APPROVAL:	2/2017
TYPE:	<ul><li>✓ Policy</li><li>✓ Protocol</li><li>✓ Scope of Service/ADT</li><li>✓ Standardized Process/Procedure</li></ul>
SUB-CATEGORY:	Board
OFFICE OF ORIGIN:	
ORIGINAL DATE:	

#### I. COVERAGE:

All El Camino Hospital Employees, Medical Staff and Volunteers

#### II. <u>PURPOSE:</u>

To define which hospital policies require approval by the Board of Directors of El Camino Hospital ("the Board").

#### III. POLICY STATEMENT:

This Board policy describes the criteria for determining when documents, as defined below, require approval by the Board. All policies, plans and scopes of services of El Camino Hospital will be approved by the Board a minimum of every 3 years or as required by regulation.

#### IV. **DEFINITIONS**:

- 1. **Policy**: A policy is defined as a brief written statement of intent or principle that determines actions or decisions. Generally, a policy is based on law, regulations, accreditation standards, or leadership decisions.
- 2. **Plan:** A single document that provides detailed description of provision of a particular program or scope of service, often required by regulation. Ex. Disaster Plan, Pandemic Plan, Plan for Provision of Care.
- **3. Procedure**: A step-by-step written outline detailing how something is to be accomplished. Procedures answer the "what" and "How do I do it" questions. Ex: Chemotherapy, Administration of.
- 4. **Protocol**: Defines care and management of a broad patient care issue. A prescriptive, detailed definition of what is to be implemented using precise, sequential steps, preferably evidenced based. Examples include Alcohol Withdrawal, Management of.



**TITLE:** Board of Director Approval of Hospital Policies

**CATEGORY:** Administrative

LAST APPROVAL: 2/2017

- Guideline. Guidelines describe the recommended care approach for a given diagnosis or condition. Guidelines must be evidenced based and are often listed in evidence based databases.
- 6. Standardized Procedure. The legal mechanism for nurses and nurse practitioners to perform specific functions which would otherwise be considered the practice of medicine. Physician Leadership at El Camino Hospital (ECH) has agreed to allow specific functions to be performed by specific nurses in specific circumstances in accordance with standardized procedures.
- 7. **Scope of Service**: A document that describes the provision of service of a particular program or department of the hospital.

#### V. PROCEDURE:

- 1. All <u>patient care</u> policies, <u>all</u> plans and scopes of services requiring Board approval will be reviewed and approved by the appropriate hospital committee prior to coming to the Board. Dates for hospital committee approvals shall be reflected in documents. For clinical policies/plans/scopes of service, the Medical Executive Committee and the e-Policy Committee shall approve prior to Board approval. For non-clinical <u>or administrative</u> policies, the <u>e-Policy Committee shall approve policies prior to Board approval Board delegates authority to approve through the e-Policy Committee and Management.</u>
- Policies/Plans/Scopes of Service <u>requiring Board approval</u> shall be sent to <u>the Medical Executive Committee ("MEC") or to</u> the designated advisory committee of the Board (e.g. Quality/Finance/Compliance) for review and recommendation prior to final Hospital Board approval.
- 3. Procedures, protocols, standardized procedures and guidelines as defined above are reviewed by designated hospital committees identified in the Policy & Procedure Formulation, Approval and Distribution policy, and do not require Board approval.
- 3.4. The Board retains the rights to specify other policies that require Board approval.

#### **APPROVAL:**

APPROVING COMMITTEES AND AUTHORIZING BODY	APPROVAL DATES
Originating Committee or UPC Committee	



TITLE: Board of Director Approval of Hospital Policies

**CATEGORY:** Administrative

LAST APPROVAL: 2/2017

Medical Committee (if applicable):	
ePolicy Committee:	12/2016
Medical Executive Committee:	1/2017
Board of Directors:	2/2017





#### EL CAMINO HOSPITAL BOARD MEETING COVER MEMO

**To:** El Camino Hospital Board of Directors

From: Imtiaz Qureshi, MD, Enterprise Chief of Staff

Linda Teagle, MD, Chief of Staff Los Gatos

**Date:** January 16, 2019

**Subject:** Medical Staff Report – Open Session

#### **Recommendation(s):**

To approve proposed Medical Staff Bylaws Amendments

#### **Summary:**

1. <u>Situation:</u> The Medical Executive Committee met on December 13, 2018.

Background: Recommendation of Proposed Bylaws Amendments –MEC approved and recommended the following amendments to the Organized Medical Staff (OMS) for vote. After a period of notification and formal voting, the OMS voted to adopt the proposed Bylaws amendments summarized below and in the attached document:

#### A. Article 3.2 Qualifications for Membership

RATIONALE FOR PROPOSED EDITS – Amendments would accurately define best practices for minimum criteria for initial appointments and add the ability to consider exceptions to specific criteria when equivalent qualifications exist.

#### B. Article 11.5 Care Review Committee

RATIONALE FOR PROPOSED EDITS – Amendments would expand the pool of candidates for the chair of the committee to include past department chiefs. The Immediate Past Chiefs of Staff would become voting members and the number of members-at-large would be limited to a maximum of three (3). Some duties of the Care Review Committee would be transferred to the Credentials Committee.

#### C. <u>NEW Article Credentials Committee</u>

RATIONALE FOR PROPOSED EDITS – The credentials committee plays an important role in medical staff governance. Governing Boards expect medical staffs to thoroughly review and evaluate current competency, professionalism, training and knowledge, and experience of applicants when recommendations are received from the medical staff for the appointment, reappointment and granting of clinical privileges. The addition of a credentials committee will help enhance the provision of quality care, exceptional treatment, services and patient safety. The Credentials Committee will also provide a check and balance system to ensure that the decisions to grant or deny clinical privileges remain an objective, evidence-based process.

#### D. Article 11.14-1 Medical Staff Executive Committee

RATIONALE FOR PROPOSED EDITS – Vice-Chiefs of Departments/Divisions will be removed from the membership of the MEC so that they may serve as the members of the Credentials Committee in addition to their responsibilities of membership on the Quality Council.

#### E. Article 11 Committees

RATIONALE FOR PROPOSED EDITS – The Bylaws should accurately reflect the structures and processes used by the Medical Staff. They should be organized into a user-friendly document with flexibility. Bylaws should describe the organization and governing structure of the Medical Staff and outline its responsibilities to the Governing Board. The Rules and Regulations expand upon the Bylaws and their processes. It is proposed to limit the committees contained in the Bylaws and move the remaining committees into the Rules and Regulations.

#### **List of Attachments:**

1. Proposed Bylaws Amendments

**Suggested Board Discussion Questions:** None. This is a consent item.

RATIONALE FOR PROPOSED EDITS – Amendments would accurately define best practices for minimum criteria for initial appointment and add the ability to consider exceptions to specific criteria when equivalent qualifications exist.

#### Current Language

### Proposed Changes

#### 3.2-1 GENERAL QUALIFICATIONS

A pre-application questionnaire will be sent to the practitioner requesting membership. An application for membership will be sent if the following qualifications are met:

- a) Practitioner has actively practiced clinical medicine within the past 24 months;
- Practitioner is board certified in his/her primary specialty (or if recently completed residency/fellowship, will become board certified within five (5) years of completion of residency/fellowship). Boards accepted:
  - American Board of Medical Specialties for MDs
  - American Board of Foot and Ankle Surgery for DPMs
  - American Board of Oral & Maxillofacial Surgery for O/M Surgeons
  - American Board of General Dentistry or American Board of Pediatric Dentistry – Hospital Dentistry
- c) During the past 7 years, practitioner <u>may</u> not
  - Have had medical staff membership or any clinical privileges denied or terminated by the medical staff of another hospital, ASC, or healthcare facility;
  - Have had adverse action taken by any state licensing board (for example the Medical Board of California) to include letters of reprimand, probation or any more significant adverse action;
  - Been convicted of a felony or misdemeanor (other than a minor traffic violation);
- d) Are currently <u>not the subject of an</u> investigation by any state licensing board.

# 3.2-1 GENERAL QUALIFICATIONS A pre-application questionnaire will be sent to the practitioner requesting membership. An

the practitioner requesting membership. An application for membership will be sent if the following qualifications are met:

- a) Practitioner has actively practiced clinical medicine within the past 24 months;
- b) Practitioner is board certified in his/her primary specialty (or if recently completed residency/fellowship, will become board certified within five (5) years of completion of residency/fellowship). Boards accepted:
  - American Board of Medical Specialties for MDs
  - American Board of Foot and Ankle Surgery for DPMs
  - American Board of Oral & Maxillofacial Surgery for O/M Surgeons
  - American Board of General Dentistry or American Board of Pediatric Dentistry – Hospital Dentistry
- c) During the past 7 years, practitioner <u>may</u> not
  - 1. Have had medical staff membership or any clinical privileges denied or terminated by the medical staff of another hospital, ASC, or healthcare facility;
  - 2. Have had adverse action taken by any state licensing board (for example the Medical Board of California) to include letters of reprimand, probation or any more significant adverse action;
  - 3. Been convicted of a felony or misdemeanor (other than a minor traffic violation);
- d) Are currently <u>not the subject of an</u> <u>investigation by any state licensing board.</u>



Current Language	Proposed Changes
	3.2-1 GENERAL QUALIFICATIONS In order to receive an application for appointment to the medical staff or clinical privileges, applicants must first complete a preapplication questionnaire and meet the following general qualifications:  a) Graduate from a school of medicine, osteopathy, dentistry, or podiatry recognized or approved by the Medical Board of California.  b) Education Commission of Foreign Medical Graduate (ECFMG) certification; if applicable. c) Completion of residency program, approved by the Accreditation Council for Graduate Medical Education (ACGME), Royal College of Physicians and Surgeons of Canada, or American Osteopathic Association.  1. Podiatrists must have successfully completed a two (2) or three (3) year residency program in podiatric medicine and surgery approved by Council on Podiatric Medical Education of the American Podiatric Medical Association. 2. Dentists must have successfully completed a post graduate program in hospital dentistry approved by American Dental Association and accredited by the Commission on Dental Accreditation. 3. Oral Maxillofacial Surgeons must have successfully completed a post-graduate program in oral and maxillofacial surgery approved by the American Board of Oral and Maxillofacial Surgery.

Current Language	Proposed Changes
	d) Active board certification in his/her primary specialty (or if recently completed residency/fellowship, will become board certified within five (5) years of completion of residency/fellowship). Boards accepted include the following (or verifiable equivalent*):  1. American Board of Medical Specialties or American Board of Osteopathic Specialties 2. American Board of Foot and Ankle Surgery for DPMs or American Board of Podiatric Medicine 3. American Board of Oral & Maxillofacial Surgery for Oral Maxillofacial Surgeons 4. American Board of General Dentistry or American Board of Pediatric Dentistry  *Verifiable Equivalency: Equivalency shall include, but not be limited to board certification from another certifying body, as evaluated and determined by the Department Chair and presented in writing, for consideration by the Credentials Committee for recommendation to the MEC and Governing Board.  e) Current and active license to practice medicine in the state of California. f) Current DEA certificate or furnishing number to prescribe controlled substances as applicable. g) Documented practice of clinical medicine within the past 24 months.

Current Language	Proposed Changes
	h) During the past seven (7) years, the practitioner may not:  1. Have had medical staff membership or any clinical privileges denied or terminated by the medical staff of another hospital, ambulatory surgery center (ASC), or healthcare facility;  2. Have had adverse action taken by any state licensing board (for example the Medical Board of California) to include letters of reprimand, probation or any more significant adverse action;  3. Been convicted of a felony or misdemeanor (other than a minor traffic violation); or taken a plea in exchange for not taking a felony conviction;  4. Been sanctioned by Medicare/Medicaid or placed on the Office of Inspector General's (OIG) list of excluded individuals/entities.

RATIONALE FOR PROPOSED EDITS – Amendments would accurately define best practices for minimum criteria for initial appointment and add the ability to consider exceptions to specific criteria when equivalent qualifications exist.

### Current Language

### Proposed Changes

Once the applicant qualifies as noted above and an application has been received, minimum qualifications include:

- (a) Documentation of: (1) current licensure, (2) adequate experience, education, and training, (3) current professional competence, (4) good judgment, and (5) current adequate physical and mental health status, so as to demonstrate to the satisfaction of the Medical Staff that they are professionally and ethically competent and that patients treated by them can reasonably expect to receive quality medical care
- (b) are determined (1) to adhere to the ethics of their respective professions, (2) to be able to work cooperatively with others so as not to adversely affect patient care, (3) to keep as confidential, as required by law, all information or records received in the physician-patient relationship, and (4) to be willing to participate in and properly discharge those responsibilities determined by the Medical Staff; and
- (c) maintain in force professional liability insurance covering the exercise of all requested privileges, in not less than one million per occurrence and three million annual aggregate or such other amount as may be determined and approved by the Board of Directors and Medical Staff Executive Committee from time to time.

Once the applicant qualifies as noted above and an application has been received, minimum additional qualifications include:

- a) Documentation of: (1) current licensure, (2) adequate experience, education, and training, (3) current professional competence, (4) good judgment, and (5) current adequate physical and mental health status, so as to demonstrate to the satisfaction of the Medical Staff that they are professionally and ethically competent to fulfill the responsibilities of the Medical Staff membership and/or specific privileges requested and that patients treated by them can reasonably expect to receive quality medical care.
- b) Applicant agrees to: are determined (1)
  - 1. adhere to the ethics of their respective professions, (2)to
  - work cooperatively with others so as not to adversely affect patient care, (3) to
  - 3. keep as confidential, as required by law, all information or records received in the physician-patient relationship, and (4) to be willing to
  - participate in and properly discharge those responsibilities determined by the Medical Staff; and
  - 5. maintain in force professional liability insurance covering the exercise of all requested privileges, in not less than one million per occurrence and three million annual aggregate or such other amount as may be determined and approved by the Board of Directors and Medical Staff Executive Committee from time to time.

RATIONALE FOR PROPOSED EDITS – Amendments would accurately define best practices for minimum criteria for initial appointment and add the ability to consider exceptions to specific criteria when equivalent qualifications exist.

### Current Language

### Proposed Changes

#### 3.2-2 PARTICULAR QUALIFICATIONS

- (a) Physicians. An applicant for physician membership in the Medical Staff must hold a M.D. or D.O. degree issued by a medical or osteopathic school and a valid, unrevoked, and unsuspended certificate to practice medicine issued to him/her by the Medical Board of California or the California Board of Osteopathic Examiners. An applicant for physician membership must be board certified in his/her primary specialty within five (5) years of completion of residency/fellowship. Board certification must be maintained in the physician's primary specialty in order for the physician to be qualified for continued medical staff membership (a two year grace period will be granted if needed, for practitioners to obtain recertification). Physicians who are on staff prior to July 14, 2010 (BOD approval date) are exempt but are encouraged to obtain and maintain board certification.
- (a) <u>Dentists</u>. An applicant for dental membership in the Medical Staff must hold a D.D.S. or equivalent degree issued by a dental school and a valid, unrevoked, and unsuspended certificate to practice dentistry issued to him/her by the California Board of Dental Examiners.

#### 3.2-2 PARTICULAR QUALIFICATIONS

- (a) Physicians. An applicant for physician membership in the Medical Staff must hold a M.D. or D.O. degree issued by a medical or osteopathic school and a valid, unrevoked, and unsuspended certificate to practice medicine issued to him/her by the Medical Board of California or the California Board of Osteopathic Examiners. An applicant for physician membership must be board certified in his/her primary specialty within five (5) years of completion of residency/fellowship. Board certification must be maintained in the physician's primary specialty in order for the physician to be qualified for continued medical staff membership (a two year grace period will be granted if needed, for practitioners to obtain recertification). Physicians who are on staff current medical staff members and held clinical privileges prior to July 14, 2010 (BOD approval date) are exempt but are encouraged to obtain and maintain board certification.
- (a) <u>Dentists</u>. An applicant for dental membership in the Medical Staff must hold a D.D.S. or equivalent degree issued by a dental school and a valid, unrevoked, and unsuspended certificate to practice dentistry issued to him/her by the California Board of Dental Examiners.



Current Language	Proposed Changes
	<ul> <li>3.2-2 PARTICULAR QUALIFICATIONS</li> <li>c) Podiatrists. An applicant for podiatric membership on the Medical Staff must hold a D.P.M. degree and a valid, unrevoked, and unsuspended certificate to practice podiatry issued to him/her by the Medical Board of California. An applicant for podiatry membership must be board certified in podiatry within five (5) years of completion of residency/fellowship. Board certification must be maintained in order for the podiatrist to be qualified for continued medical staff membership (a two year grace period will be granted if needed, for practitioners to obtain recertification). Podiatrists who are on staff current medical staff members and held clinical privileges prior to July 14, 2010 (BOD approval date) are exempt but are encouraged to obtain and maintain board certification.</li> <li>3.2-3 Exceptions for board certification of initial applicants:</li> <li>Board certification may become a compounded</li> </ul>
	matter due to the number of multiple boards and specialties, certificates of added qualifications, and maintenance of board certification requirements. The Medical Staff Executive Committee recognizes that situations may arise when meeting board deadlines is not easy to fulfill and therefore will consider the following:
	a) Initial applicants who were previously board certified and board certification has lapsed may be allowed two (2) years to regain board certification as long as the certifying body allows for board eligibility.

Current Language	Proposed Changes
	b) Exceptions to the requirement for board certification must be substantiated by appropriate medical education and training, extraordinary experience and reputation, and additional evidence of current competency that is endorsed by the Department Chief and presented, in writing, for consideration through the Credentials Committee for recommendation to the MEC and Governing Board.  3.2-4 Waiver of Minimum Qualifications  Insofar as is consistent with applicable laws, the Board of Directors has the discretion to deem an applicant to have satisfied a qualification, upon recommendation of the Medical Staff Executive Committee, if it determines that the applicant has demonstrated he or she has substantially comparable qualifications and that this waiver is necessary to serve the best interests of the patients and of the El Camino Hospital Facilities. There is no obligation to grant any such waiver, and applicants have no right to have a waiver considered and/or granted. An applicant who is denied waiver or consideration of a waiver shall not be entitled to any procedural hearing and appellate review rights provided for in the Fair Hearing Plan in these Bylaws.

RATIONALE FOR PROPOSED EDITS – Amendments would expand the pool of candidates for the chair of the committee to include past department chiefs. The Immediate Past Chiefs of Staff would be voting members and the number of members-at-large would be limited to a maximum of three (3). Some duties of the Care Review Committee would be transferred to the Credentials Committee.

#### Current Language

# 11.5-1 COMPOSITION OF COMMITTEE The committee shall be multidisciplinary and

Voting Members

shall include:

- a) Chair will be a past chief of staff and will be appointed by the current Enterprise Chief of Staff and is subject to Medical Staff Executive Committee approval. The chair may serve up to two consecutive terms.
- b) The Immediate Past Chiefs of all Medical Staff Department and Divisions or a physician from the department or division selected by majority vote of the Department/Division chair, Chief of Staff and Chair of the Care Review Committee if such alternate selection is deemed appropriate by a majority of those three physicians.

At-large members will be rotating to provide consistency, with representation from MV and LG campuses. The At-large members shall be appointed by the CRC chair, with Enterprise Chief of Staff approval, to a 3-year term. The At-large member may serve subsequent 3-year terms with approval of the CRC chair and Enterprise Chief of Staff.

### **Proposed Changes**

# 11.5-1 COMPOSITION OF COMMITTEE The committee shall be multidisciplinary and shall include voting and non-voting members: Voting Members shall consist of the following:

- a) The Chairperson will be The Chairperson must have been a past chief of staff or past department chief and will be appointed to an initial three (3)-year term by the current Enterprise Chief of Staff, and is subject to Medical Staff Executive Committee approval. The chair may serve up to two consecutive subsequent three (3) year terms with approval of the Chief of Staff and MEC.
- b) Members. The Immediate Past Chiefs of Staff from the Mountain View and Los Gatos campuses and Immediate Past Chiefs of all Medical Staff Departments and Divisions will serve on the committee. If appropriate, an alternate or a physician from the department or division may be appointed to the committee selected by majority vote of the Department/Division Chief chair, Chief of Staff and Chair of the Care Review Committee. if such alternate selection is deemed appropriate by a majority of those three physicians.
- c) Members-At-Large. At-large members will be rotating to provide consistency, with representation from MV and LG campuses. The At-large members shall be appointed by the CRC chair, with Enterprise Chief of Staff approval, to a <a href="three">three</a> (3)-year term. The Atlarge member may serve subsequent three (3) year terms with approval of the CRC chair and Enterprise Chief of Staff. <a href="Three">There</a> will be a maximum of three (3) at-large members.



RATIONALE FOR PROPOSED EDITS – Amendments would expand the pool of candidates for the chair of the committee to include past department chiefs. The Immediate Past Chiefs of Staff would be voting members and number of members-at-large would be limited to a maximum of three (3). Some duties of the Care Review Committee would be transferred to the Credentials Committee.

#### Current Language

#### Non-voting Members

- d) Medical Director of Quality and Patient Safety
- e) Immediate Past Chief of Staff from LG and MV campuses
- Medical Director of continuing medical education
- g) Director Risk Management
- h) Sr. Quality Director/Chief Quality Officer
- i) Chief Medical Officer
- j) Chief Nursing Officer
- k) Associate Chief Medical Officer

#### 11.5-2 MEETINGS

- a) Committee shall meet monthly, or at the discretion of the chair.
- b) The chair shall report to the Medical Staff Executive Committee monthly, as a standing report.

#### 11.5-3 DUTIES

The Care Review Committee shall perform the following duties:

- a) Perform peer review. Cases will be referred to the committee from:
  - 1. Department Chiefs
  - 2. QA/UR Medical Directors
  - 3. Leadership Council
- Review Medical Staff departmental peer review
- c) Identify hospital systems problems.
- d) Identify cases with educational value, in liaison with the Medical Director of continuing education, for presentation to continuing medical education program.

### **Proposed Changes**

#### Non-voting Members may include:

- d) Medical Director of Quality and Patient Safety
- e) Immediate Past Chief of Staff from LG and MV campuses
- f) Medical Director of continuing medical education
- g) Director Risk Management
- h) Sr. Quality Director/Chief Quality Officer
- i) Chief Medical Officer
- j) Chief Nursing Officer
- k) Associate Chief Medical Officer

#### 11.5-2 MEETINGS

- a) Committee shall meet monthly, <u>or as</u> <u>needed</u>, at the discretion of the chairperson.
- b) The chairperson shall report to the Medical Staff Executive Committee monthly, as a standing report.

#### 11.5-3 DUTIES

The Care Review Committee shall perform the following duties:

- a) Perform peer review. Cases will be referred to the committee from:
  - 1. Department Chiefs
  - 2. QA/UR Medical Directors
  - 3. Leadership Council
  - 4. Credentials Committee
- b) <u>Provide oversight</u> and <u>R</u>-review Medical Staff departmental peer review <u>processes for consistency.</u>
- c) Identify hospital systems problems <u>in the</u> course of peer review.
- d) Identify cases with educational value, in liaison with the Medical Director of continuing education, for presentation to continuing medical education program.



RATIONALE FOR PROPOSED EDITS – Amendments would expand the pool of candidates for the chair of the committee to include past department chiefs. The Immediate Past Chiefs of Staff would be voting members and number of members-at-large would be limited to a maximum of three (3). Some duties of the Care Review Committee would be transferred to the Credentials Committee.

#### Current Language

- Review selected new procedures and technology that have been screened and referred by the Leadership Council.
- f) Act as ad hoc committee in the event that indications for surgical or other invasive procedures are questioned and intervention needs to be considered. The Medical Staff Planning Committee will act as the body to which an appeal may be presented.
- g) Approves Ongoing Professional Practice Evaluation (OPPE) data elements and Focused Professional Practice Evaluation (FPPE) indicators developed by departments
- h) Decides which data elements/indicators do not require physician review (informational letter only)
- Reviews determinations from prior levels of review
  - Quality Department
  - Leadership Council
  - Department Chiefs

If the Care Review Committee disagrees with the prior level of review:

- Send the matter back to Leadership Council or Department Chief with questions or concerns/ask that matter be reconsidered
- Refer the matter to an individual Medical Staff member, another Medical Staff Committee or hospital department for review
- Review the matter itself

#### **Proposed Changes**

- e) Review selected new procedures and technology that have been screened and referred by the Leadership Council.
- f) Act as ad hoc committee in the event that indications for surgical or other invasive procedures are questioned and intervention needs to be considered. The Medical Staff Planning Executive Committee will act as the body to which an appeal may be presented.
- g) Approves Ongoing Professional Practice Evaluation (OPPE) data elements and Focused Professional Practice Evaluation (FPPE) indicators developed by departments
- h) Decides which data elements/indicators do not require physician review (informational letter only)
- Reviews determinations from prior levels of review
  - Quality Department
  - Leadership Council
  - Department Chiefs

If the Care Review Committee disagrees with the prior level of review, it may:

- Send the matter back to Leadership Council or Department Chief with questions or concerns <u>for</u> ask that matter be reconsidered.
- Refer the matter to an individual Medical Staff member, another Medical Staff Committee or hospital department for review.
- · Review the matter itself.



RATIONALE FOR PROPOSED EDITS – Amendments would expand the pool of candidates for the chair of the committee to include past department chiefs. The Immediate Past Chiefs of Staff would be voting members and number of members-at-large would be limited to a maximum of three (3). Some duties of the Care Review Committee would be transferred to the Credentials Committee.

Review Committee Would be transferred	
Current Language	Proposed Changes
<ul> <li>j) Cases before the Care Review Committee</li> <li>• Presenter of the case</li> <li>• Department Chief</li> <li>• Assigned Reviewer</li> <li>• Appropriate Care Review         <ul> <li>Committee member</li> </ul> </li> <li>• Obtain additional clinical expertise if necessary</li> <li>• Internal</li> <li>• External</li> </ul>	j) Determine who presents cases before the Care Review Committee  • Presenter of the case  • Department Chief  • Assigned Reviewer  • Appropriate Care Review  Committee member  • Obtain additional clinical expertise if necessary  • Internal  • External
k) Develop Performance Improvement Plans (PIP) when warranted. A PIP may consist of (but is not limited to):	k) Develop Performance Improvement Plans (PIP) when warranted. A PIP may consist of (but is not limited to):

### **NEW Article Credentials Committee**

RATIONALE FOR PROPOSED EDITS— The credentials committee plays an important role in medical staff governance. Governing Boards expect medical staffs to thoroughly review and evaluate current competency, professionalism, training and knowledge, and experience of applicants when recommendations are received from the medical staff for the appointment, reappointment and granting of clinical privileges. The addition of a credentials committee will help enhance the provision of quality care, exceptional treatment, services and patient safety. The Credentials Committee will also provide a check and balance system to ensure that the decisions to grant or deny clinical privileges remain an objective, evidence-based process.

Current Language	Proposed Changes
NONE	CREDENTIALS COMMITTEE – Enterprise Wide COMPOSITION  a) The chairperson of the Credentials Committee will be appointed to an initial three (3) year term by the current Enterprise Chief of Staff, subject to Medical Staff Executive Committee approval. The chair may serve subsequent three (3) year terms with approval of the Chief of Staff and subject to MEC approval.  b) The credentials committee shall consist of the Vice-Chiefs of Staff from LG and MV, Vice-Chiefs of each medical staff department/division and the chair of the Interdisciplinary Practice Committee and up to three (3) members- at-large, with at least one(1) member-at-large from each campus, Los Gatos and Mountain View.  c) The At-large members shall be appointed by the Credentials Committee chairperson, with Enterprise Chief of Staff approval, to a three(3)-year term. The At-large members may serve subsequent three (3)- year terms with approval of the chairperson and Enterprise Chief of Staff.  DUTIES The credentials committee shall: a) Review all recommendations from departments and divisions and provide recommendations to the Medical Staff Executive Committee regarding all applications for medical staff and allied health professional appointments, reappointments and privilege requests. b) Review any question of appointment or privilege where there is a dispute between departments or divisions, or when a credentials committee review has been specifically requested. c) Assist in development of privileging standards to ensure that credentialing and privileging are based on a consistent standard of care within the medical staff. d) Recommend delineation of privilege forms and criteria, review and revision of privileging forms and processes, and review and approve credentialing policies and procedures.

### **NEW Article Credentials Committee**

RATIONALE FOR PROPOSED EDITS— The credentials committee plays an important role in medical staff governance. Governing Boards expect medical staffs to thoroughly review and evaluate current competency, professionalism, training and knowledge, and experience of applicants when recommendations are received from the medical staff for the appointment, reappointment and granting of clinical privileges. The addition of a credentials committee will help enhance the provision of quality care, exceptional treatment, services and patient safety. The Credentials Committee will also provide a check and balance system to ensure that the decisions to grant or deny clinical privileges remain an objective, evidence-based process.

Current Language	Proposed Changes
NONE	DUTIES (cont'd) e) Ensure focused professional practice evaluation (FPPE) of each practitioner applying for initial membership, privileges or modification of privileges is consistently implemented in accordance with the criteria defined by the Medical Staff's Policy. f) Review the recommendation of the Department Chief to determine when each FPPE has been adequately completed and report to the MEC and Governing Board. The Credentials Committee and the Department Chief have the right to extend or shorten FPPE as needed. g) Approve Ongoing Professional Practice Evaluation (OPPE) data elements and Focused Professional Practice Evaluation (FPPE) indicators recommended by departments. h) Review recommendations from the Interdisciplinary Practice Committee on Advanced Practice Providers. i) Review and report on matters referred by the Chief of Staff or Medical Staff Executive Committee regarding the qualifications, competence, conduct or professional character of any applicant or medical staff member during reappointment. j) Submit monthly reports and recommendations to the Medical Staff Executive Committee.  MEETINGS The committee will meet monthly, but may convene more frequently or be canceled as determined by the Chairperson. The committee may also meet electronically, as needed.

# Article 11.14-1 Medical Staff Executive Committee

RATIONALE FOR PROPOSED EDITS – Vice-Chiefs of Departments/Divisions will be removed from the membership of the MEC so that they may serve as the members of the Credentials Committee in addition to their responsibilities of membership on the Quality Council.

#### **Current Language**

#### **Proposed Changes**

#### 11.14-1 COMPOSITION

The Medical Staff Executive Committee members shall consist of:

- a) The general officers of the Medical Staff as listed in Section 10.1-1; The Chair of Medical Staff Executive Committee will be the MV Chief of Staff. The Chair of Medical Staff Executive Committee will act as the Enterprise Chief of Staff.
- b) The department chief(s) and vice chief(s) of all Medical Staff Departments. If either the department chief or vice chief is unable to attend a Medical Staff Executive Committee meeting, the immediate past chief may attend and vote in both General and Executive Sessions.
- c) The Chief of each Hospital Division (Emergency, Radiology, Pathology, Hospitalist, and Anesthesia) or designee approved by the Enterprise Chief of Staff.

In addition, the following may attend General and Executive Sessions without vote:

- a) The Chief Executive Officer;
- b) The Chief Medical Officer;
- c) Associate Chief Medical Officer;
- d) The Medical Director of Psychiatric Services;
- e) Medical Director of Quality and Patient Safety;.
- f) The Chair of the Care Review Committee;
- g) The Medical Director of Neonatology Intensive Care Unit;
- h) The Chief Nursing Officer;
- i) Sr. Quality Director/Chief Quality Officer

#### 11.14-1 COMPOSITION

The Medical Staff Executive Committee members shall consist of:

- a) The general officers of the Medical Staff as listed in Section 10.1-1; The Chair of Medical Staff Executive Committee will be the MV Chief of Staff. The Chair of Medical Staff Executive Committee will act as the Enterprise Chief of Staff.
- b) The department chiefs and vice chief(s) of all Medical Staff Departments. If either the department chief or vice chief is unable to attend a Medical Staff Executive Committee meeting, the immediate past chief or vicechief may attend and vote in both General and Executive Sessions.
- c) The Chief of each Hospital Division (Emergency, Radiology, Pathology, Hospitalist, and Anesthesia) or designee approved by the Enterprise Chief of Staff.

In addition, the following may attend General and Executive Sessions without vote:

- a) The Chief Executive Officer;
- b) The Chief Medical Officer;
- c) Associate Chief Medical Officer;
- d) The Medical Director of Psychiatric Services;
- e) Medical Director of Quality and Patient Safety:
- f) The Chair of the Care Review Committee;
- g) The Medical Director of Neonatology Intensive Care Unit;
- h) The Chief Nursing Officer;
- i) Sr. Quality Director/Chief Quality Officer



### **Article 11 Committees**

RATIONALE FOR PROPOSED EDITS— The Bylaws should accurately reflect the structures and processes used by the Medical Staff. They should be organized into a user-friendly document with flexibility. Bylaws should describe the organization and governing structure of the Medical Staff and outline its responsibilities to the Governing Board. The Rules and Regulations expand upon the Bylaws and their processes. It is proposed to limit the committees contained in the the Bylaws and move the remaining committees into the Rules and Regulations.

#### **Proposed Changes** Current Language ARTICLE 11 - COMMITTEES..... ARTICLE 11 - COMMITTEES..... 11.1 General ..... 11.1 General 11.2 Cancer Care 11.2 Cancer Care 11.3 Capital Expenditure Committee..... 11.3 Capital Expenditure Committee 114 Cardiovascular/Peripheral Vascular 11.4 Cardiovascular/Peripheral Vascular Services (CPVS) Committee ..... Services (CPVS) Committee Care Review Committee 11.5 11.5 Care Review Committee 11.6 Continuing Medical Education/Library Continuing Medical Education/Library 11.6 Committee ..... Committee ..... 11.7 Department Executive Committee..... Department Executive Committee 11.7 11.8 Infection Control Committee..... Infection Control Committee 11.8 11.9 Interdisciplinary Practice Committee ...... 11.9 Interdisciplinary Practice Committee Institutional Review Board ..... 11.10 11.10 Institutional Review Board 11.11 Joint Conference Committee ..... 11.11 Joint Conference Committee 11.12 Leadership Council..... 11.12 Leadership Council 11.13 Medical Ethics Committee..... Medical Ethics Committee 11.1311.14 Medical Staff Executive Committee Medical Staff Executive Committee..... 11 14 11 15 Medical Standards for Information Medical Standards for Information 11.15 Technology (MSIT) Committee ..... Technology (MSIT) Committee 11.16 Performance Improvement (PI)/Safety 11.16 Performance Improvement (PI)/Safety Committee..... -Committee 11.17 Perinatal Committee Perinatal Committee 11.18 Pharmacy and Therapeutics Committee ... 11.19 Physician Health & Well-Being Pharmacy and Therapeutics Committee Committee..... 11.19 Physician Health & Well-Being Committee... 11.20 11.20 Quality Council Quality Council..... 11.21 Quality Steering Committee ..... Quality Steering Committee 11.22 Radiation Safety Committee..... 11.22 Radiation Safety Committee 11.23 Special Services Committee Special Services Committee 11.24 Tissue Review Function..... Tissue Review Function 11.25 Utilization Review Committee Utilization Review Committee **Credentials Committee** ADD

## **Appendix II Committees**

RATIONALE FOR PROPOSED EDITS— The Bylaws should accurately reflect the structures and processes used by the Medical Staff. They should be organized into a user-friendly document with flexibility. Bylaws should describe the organization and governing structure of the Medical Staff and outline its responsibilities to the Governing Board. The Rules and Regulations expand upon the Bylaws and their processes. It is proposed to limit the committees contained in the Bylaws and move the remaining committees into the Rules and Regulations.

#### Current Language

### **Proposed Changes**

Admissions/Discharges.....

RULES AND REGULATIONS.

APPENDIX I

#### APPENDIX I RULES AND REGULATIONS.. Admissions/Discharges..... History & Physicals (H&P) ..... Outpatients ..... Obstetrical records ..... ECT Patients ..... Updates ..... Other Medical Record Documentation .... Pre-anesthetic and Post-anesthetic Notes Operative Reports..... Progress Notes..... Orders for Treatment and Tests ...... Record of Newborn Medical Screening Exams ... Discharge Summary ..... Discharge Instructions ...... Changes or Amendments ..... Physician Review of Medical Records... Health Insurance Portability & Accountab C. D. Removal of Original Records from the Hospital...... Autopsies..... E. Consultations ..... F. Mandatory Consultations ..... G. H. Patient Coverage Hospital Services ..... I. Procedure for Creation of New Medical Staff Departments K. Residents Allied Health Professionals DEA Certification Waiver .....

Α.	Admissions/Discharges
В.	Records
	History & Physicals (H&P)
	Outpatients
	Obstetrical records
	ECT Patients
	Updates
	Other Medical Record Documentation
	Pre-anesthetic and Post-anesthetic Notes
	Operative Reports
	Progress Notes
	Orders for Treatment and Tests
	Record of Newborn
	Medical Screening Exams
	Discharge Summary
	Discharge Instructions
	Changes or Amendments
	Physician Review of Medical Records
	Health Insurance Portability & Accountabi
C.	Removal of Original Records from the Hospital
D.	Autopsies
E.	Consultations
F	Mandatory Consultations
G.	Patient Coverage
H.	
	Hospital Services
I.	Procedure for Creation of New Medical Staff Departments
J.	Fees.
K.	Residents
L.	Allied Health Professionals
M	DEA Certification Waiver
	APPENDIX II
COMMITTE	TES .
COMMITTE	
Α.	Cancer Care
B.	
	Capital Expenditure Committee
C.	Cardiovascular/Peripheral Vascular
_	Services (CPVS Committee
D.	Continuing Medical Education/Library
	Committee
E.,	Department Executive Committee
F.	Infection Control Committee
G.	Interdisciplinary Practice Committee
H.	Joint Conference Committee
I.	Medical Ethics Committee
J.	Medical Standards for Information
	Technology (MSIT) Committee
K	
ь.	Performance Improvement (PI) Safety
	Committee
L.	Perinatal Committee
М.	Pharmacy and Therapeutics Committee
N.	Quality Steering Committee
Ο.	Radiation Safety Committee
P.	Special Services Committee
Q.	Tissue Review Committee
	77/77 - 17 - 7 - 1 - 1 - 1 - 1 - 1 - 1 - 1
R.	Utilization Review Committee



# **Summary of Financial Operations Fiscal Year 2019 – Period 5**

7/1/2018 to 11/30/2018

El Camino Hospital Board of Directors

Iftikhar Hussain, CFO January 16, 2019

### **Financial Overview**

#### Volume:

- YTD adjusted discharges are favorable to budget (165 cases or 1.2% favorable) driven by high outpatient volume. YTD IP volume remained below budget by 3.0% (251 cases) and below prior year by 5.2% (436 cases) due to lower flu cases (gen med) and MCH.
- OP cases YTD favorable to budget (613 cases or 1.0%) and prior year by 0.1% (39 cases). YTD favorability continue to be driven by HVI, Surgeries, Rehab and Imaging activity.

#### **Financial Performance:**

- Operating income is favorable to budget by 15.1% (\$6.2M) YTD and 30.2% (\$20.3M) below prior year.
- Net Patient Revenue is favorable to budget by 2.0% (\$7.3M) YTD and above prior year by 0.8% (\$2.8M) driven primarily from OP volumes.
- YTD Operating Expense is slightly favorable to budget 0.2% (\$700k). YTD Salaries & Wages YTD continues to stay positive due to flexing of labor reduction to volumes in prior months and vacancies in support areas. YTD, non labor expenses are unfavorable to budget by 0.39% (528K).

#### **Payor Mix:**

- Small decline in commercial mix due to lower MCH volume

#### Cost:

- Prod FTEs were favorable to target for November by 0.6% and on target YTD.

#### **Balance Sheet:**

- Net days in AR was 47.3 which was .7 days favorable to budget.



# Dashboard - ECH combined as of November 30, 2018

	Month				YTD					
	PY	CY	Bud/Target	Variance	PY	CY	Bud/Target	Variance		
Volume				CY vs Bud				CY vs Bu		
	4.42	442	442		442	4.42	442			
Licenced Beds	443	443	443	-	443	443				
ADC	246	240	246	(6)	238	228		•		
Utilization MV	67%	66%	67%	-1%	66%	63%				
Utilization LG	31%	29%	32%	-3%	29%	28%				
Utilization Combined	56%	54%	56%	-1%	54%	51%				
Total Discharges (Excl NNB)	1,725	1,641	1,687	(46)	8,420	7,966	8,236	(27		
inancial Perf.										
Total Operating Revenue	83,180	82,576	78,104	4,473	385,900	387,389	381,921	5,46		
Operating Income \$	18,081	13,116	9,935	3,181	67,187	46,909	40,744	6,16		
Operating Margin	21.7%	15.9%	12.7%	3.2%	17.4%	12.1%	10.7%	1.4		
EBITDA %	27.4%	21.6%	18.9%	2.7%	23.2%	18.1%	16.9%	1.3		
Payor Mix										
Medicare	46.3%	49.3%	46.3%	3.0%	46.1%	46.9%	46.4%	0.5		
Medi-Cal	7.8%	7.9%	7.8%	0.1%	8.0%	8.0%	7.8%	0.2		
Total Commercial	43.4%	41.3%	43.3%	-2.1%	43.3%	42.7%	43.1%	-0.4		
Other	2.5%	1.6%	2.6%	-1.0%	2.6%	2.4%	2.7%	-0.3		
Cost										
Total FTE	2,566.2	2,672.1	2,672.9	(1)	2,564.0	2,616.0	2,631.1	(1		
Productive Hrs/APD	29.8	30.5	31.0	(1)	30.5	31.0	32.2			
<b>Balance Sheet</b>										
Net Days in AR	50.7	47.3	48.0	(1)	50.7	47.3	48.0	(0		
Days Cash	505	494	449	45	505	494	449	4		
Affiliates - Net I	ncome (	\$000s)								
Hosp	27,017	13,785	10,392	3,394	100,227	29,639	43,026	(13,38		
Concern	43	41	97	(56)	945	913	377	53		
ECSC	(2)	(11)	0	(11)	(18)	(25)	0	(2		
Foundation	493	660	172	487	1,216	765	754	1		
SVMD	389	(656)	2	(658)	564	696	(248)	94		

# **Budget Variances**

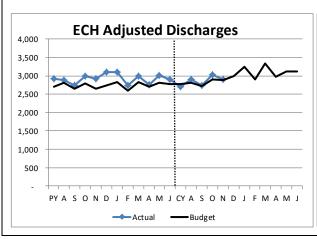
(in thousands; \$000s)	Net Op Income	% Net Revenue
Budgeted Hospital Operations FY2019	40,744	10.7%
Net Revenue - YTD IP days are behind budget by 2.5%. Both deliveries and IP surgeries are down over	5,468	1.4%
5%. OP is up by 6.4% making total positive. OP surgeries up by 3.5%, Rehab up 8%, Psych 5%		
Labor and Benefit Expense Change - Flexing staff and vacancies in support departments. Offset with	1,225	0.3%
consulting services.		
Professional Fees & Purchased Services - JACHO readiness and consulting (in place of FTE) are the	(1,265)	-0.3%
biggest drivers		
Supplies - Medical and Non Medical Supplies are over budget, but savings in Drugs offset the variance	167	0.0%
Other Expenses	204	0.1%
Depreciation & Interest	366	0.1%
Actual Hospital Operations FY2019	46,909	12.1%

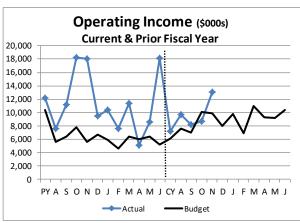
# El Camino Hospital (\$000s)

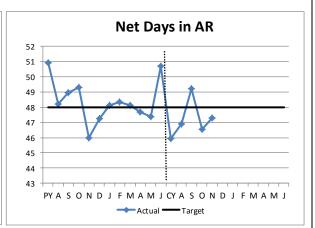
Period ending 11/30/2018

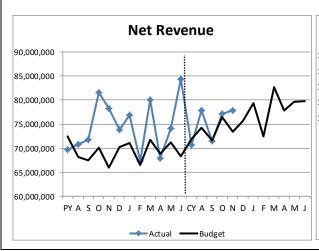
Period 5	Period 5	Period 5	Variance			YTD	YTD	YTD	Variance	
FY 2018	FY 2019	Budget 2019	Fav (Unfav)	Var%	\$000s	FY 2018	FY 2019	Budget 2019	Fav (Unfav)	Var%
					OPERATING REVENUE					
278,325	297,755	286,592	11,163	3.9%	<b>Gross Revenue</b>	1,370,889	1,418,920	1,419,691	(770)	(0.1%)
(199,994)	(219,929)	(213,232)	(6,696)	(3.1%)	Deductions	(998,813)	(1,044,036)	(1,052,064)	8,027	0.8%
78,331	77,826	73,360	4,467	6.1%	Net Patient Revenue	372,076	374,884	367,627	7,257	2.0%
4,849	4,750	4,744	6	0.1%	Other Operating Revenue	13,824	12,505	14,294	(1,788)	(12.5%)
83,180	82,576	78,104	4,473	5.7%	<b>Total Operating Revenue</b>	385,900	387,389	381,921	5,468	1.4%
					OPERATING EXPENSE					
38,238	41,275	40,755	(521)	(1.3%)	Salaries & Wages	194,133	204,212	205,437	1,225	0.6%
10,453	11,361	11,366	5	0.0%	Supplies	49,780	55,091	55,258	167	0.3%
9,147	9,592	8,664	(928)	(10.7%)	Fees & Purchased Services	41,282	45,544	44,280	(1,265)	(2.9%)
2,519	2,537	2,558	21	0.8%	Other Operating Expense	11,359	12,249	12,453	204	1.6%
647	438	323	(115)	(35.5%)	Interest	2,150	2,128	1,617	(511)	(31.6%)
4,095	4,257	4,502	245	5.4%	Depreciation	20,009	21,257	22,134	877	4.0%
65,099	69,460	68,168	(1,292)	(1.9%)	<b>Total Operating Expense</b>	318,713	340,480	341,177	697	0.2%
18,081	13,116	9,935	3,181	32.0%	Net Operating Income/(Loss)	67,187	46,909	40,744	6,166	15.1%
8,936	669	456	213	46.7%	Non Operating Income	33,041	(17,270)	2,282	(19,552)	(856.8%)
27,017	13,785	10,392	3,394	32.7%	Net Income(Loss)	100,227	29,639	43,026	(13,386)	(31.1%)
27.4%	21.6%	18.9%	2.7%		EBITDA	23.2%	18.1%	16.9%	1.3%	
21.7%	15.9%	12.7%	3.2%		Operating Margin	17.4%	12.1%	10.7%	1.4%	
32.5%	16.7%		3.4%		Net Margin	26.0%	7.7%	11.3%	(3.6%)	

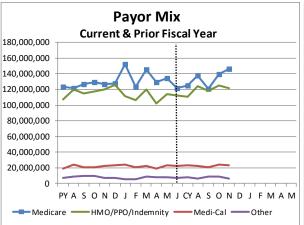
# **Monthly Financial Trends**

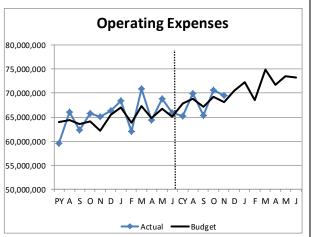












El Camino Hospital Investment Committee Scorecard

September 30, 2018  Key Performance Indicator	Status	El Camino	Benchmark	El Camino	Benchmark	El Camino	Benchmark	FY19 Year-end Budget	Expectation Per Asset Allocation
Investment Performance		3Q 2018		Fiscal Ye	Fiscal Year-to-date		5y 11m Since Inception (annualized)		2018
Surplus cash balance*		\$994.7						\$886.6	
Surplus cash return		2.3%	2.0%	2.3%	2.0%	5.8%	5.5%	3.2%	5.3%
Cash balance plan balance (millions)		\$274.7						\$276.9	
Cash balance plan return		2.8%	2.5%	2.8%	2.5%	8.3%	7.4%	6.0%	5.7%
403(b) plan balance (millions)		\$481.7							
Risk vs. Return		3-5	/ear				e Inception alized)		2018
Surplus cash Sharpe ratio		1.59	1.52			1.34	1.27		0.43
Net of fee return		7.5%	7.1%			5.8%	5.5%		5.3%
Standard deviation		4.1%	4.0%			4.0%	4.0%	-	6.7%
Cash balance Sharpe ratio		1.64	1.55			1.45	1.34	-	0.40
Net of fee return		9.4%	8.5%			8.3%	7.4%	-	5.7%
Standard deviation		5.1%	4.8%			5.3%	5.1%	-	8.1%
Asset Allocation		3Q	2018						
Surplus cash absolute variances to target		6.2%	< 10%						
Cash balance absolute variances to target		6.2%	< 10%			-	-	-	
Manager Compliance		3Q	2018						
Surplus cash manager flags		20	< 24 Green < 30 Yellow			-		-	
Cash balance plan manager flags		23	< 27 Green < 34 Yellow			-	-		-

<sup>\*</sup>Excludes debt reserve funds (~\$160 mm), District assets (~\$31 mm), and balance sheet cash not in investable portfolio (~\$94 mm).

Includes Foundation (~\$28 mm) and Concern (~\$13 mm) assets. Budget adds back in current Foundation and Concern assets and backs out current debt reserve funds.





# **Balance Sheet** (in thousands)

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	ASSETS		
			Audited
	CURRENT ASSETS	November 30, 2018	June 30, 2018
	Cash	110,546	118,992
	Short Term Investments	156,079	150,664
	Patient Accounts Receivable, net	117,721	124,427
	Other Accounts and Notes Receivable	5,645	3,402
	Intercompany Receivables	2,616	2,090
(1)	Inventories and Prepaids	79,490	75,594
	Total Current Assets	472,097	475,171
	BOARD DESIGNATED ASSETS		
	Plant & Equipment Fund	157,995	153,784
(2)	Women's Hospital Expansion	13,967	9,298
(3)	Operational Reserve Fund	139,057	127,908
	Community Benefit Fund	18,251	18,675
	Workers Compensation Reserve Fund	21,140	20,263
	Postretirement Health/Life Reserve Fund	29,462	29,212
	PTO Liability Fund	24,751	24,532
	Malpractice Reserve Fund	1,831	1,831
	Catastrophic Reserves Fund	19,254	18,322
	<b>Total Board Designated Assets</b>	425,709	403,826
(4)	FUNDS HELD BY TRUSTEE	135,991	197,620
	LONG TERM INVESTMENTS	337,873	345,684
	INVESTMENTS IN AFFILIATES	32,571	32,412
	PROPERTY AND EQUIPMENT		
	Fixed Assets at Cost	1,271,394	1,261,854
	Less: Accumulated Depreciation	(598,867)	(577,959)
	Construction in Progress	296,430	220,991
	Property, Plant & Equipment - Net	968,957	904,886
	DEFERRED OUTFLOWS	20,927	21,177
	RESTRICTED ASSETS - CASH	0	0
	TOTAL ASSETS	2,394,124	2,380,776

#### LIABILITIES AND FUND BALANCE

	LIABILITIES AND I OND DALANCE		
			Audited
	CURRENT LIABILITIES	November 30, 2018	June 30, 2018
(5)	Accounts Payable	34,486	49,925
(6)	Salaries and Related Liabilities	24,461	26,727
	Accrued PTO	24,751	24,532
	Worker's Comp Reserve	2,300	2,300
	Third Party Settlements	10,240	10,068
	Intercompany Payables	616	125
	Malpractice Reserves	1,831	1,831
	Bonds Payable - Current	3,850	3,850
(7)	Bond Interest Payable	9,692	12,975
	Other Liabilities	9,822	8,909
	Total Current Liabilities	122,048	141,242
	LONG TERM LIABILITIES		
	Post Retirement Benefits	29,462	29,212
	Worker's Comp Reserve	18,840	17,963
	Other L/T Obligation (Asbestos)	3,907	3,859
	Other L/T Liabilities (IT/Medl Leases)	-	-
	Bond Payable	517,274	517,781
	Total Long Term Liabilities	569,484	568,815
	DEFERRED REVENUE-UNRESTRICTED	629	528
	DEFERRED INFLOW OF RESOURCES	22,835	22,835
	FUND BALANCE/CAPITAL ACCOUNTS		
	Unrestricted	1,253,419	1,243,529
	Board Designated	425,709	403,825
	<del>-</del>	•	
(0)	Restricted	1 670 129	1 647 255
(8)	Total Fund Bal & Capital Accts	1,679,128	1,647,355
	TOTAL LIABILITIES AND FUND BALANCE	2 204 124	2 220 776
	TOTAL LIABILITIES AND FUND BALANCE	2,394,124	2,380,776



### November 2018 El Camino Hospital Comparative Balance Sheet Variances and Footnotes

- (1) The increase is due to annual insurance premiums for D&O, Property and Auto that are paid in July and amortized throughout the fiscal year. Also a quarterly pension funding was paid.
- (2) The increase is due to the District making a transfer from its Capital Appropriation Fund in support of the upcoming renovation to the Women's Hospital.
- (3) The increase is due to annual resetting of the 60 day Operational Reserve based on the new FY2019 budget that has started.
- (4) Decrease is due to draws from the 2015A/2017 Bond Project funds for the on-going IMOB and BHS construction.
- (5) Decrease is due to the yearend accruals that were paid out in July and August.
- (6) Decrease is due a lesser number of days of payroll expenses and payroll taxes for October opposed to a full 14 day pay period that was needed for June 30.
- (7) Semi-annual bond payments of interest and principal were made on the 2015A and 2017 Bonds in August.
- (8) Increase in total Fund Balance is driven by y-t-d net income and that Capital Appropriate Fund transfer by District, discussed in item #2 above.



# EL CAMINO HOSPITAL - BOARD DESIGNATED FUND DESCRIPTIONS/HISTORY (1 OF 2)

- **Plant & Equipment Fund** original established by the District Board in the early 1960's to fund new capital expansion projects of building facilities or equipment (new or replacements). The funds came from the M&O property taxes being received and the funding depreciation expense at 100%. When at the end of 1992, the 501(c)(3) Hospital was performed by the District, the property tax receipts remained with the District. The newly formed Hospital entity continued on with funding depreciation expense, but did that funding at 130% of the depreciation expense to account for an expected replacement cost of current plant and property assets. It is to be noted that within this fund is an itemized amount of \$14 million for the Behavioral Health Service building replacement project. This amount came from the District's Capital Appropriation Fund (excess Gann Limit property taxes) of the fiscal years of 2010 thru 2013 by various District board actions.
- **Women's Hospital Expansion** established June 2016 by the District authorizing the amounts accumulated in its Capital Appropriation Fund (excess Gann Limit property taxes) for the fiscal years of 2014 and 2015 to be allocated for the renovation of the Women's Hospital upon the completion of Integrated Medical Office Building currently under construction. At the end of fiscal year 2018 another #6.2 million was added to this fund.
- Operational Reserve Fund originally established by the District in May 1992 to establish a fund equal to sixty
  (60) days of operational expenses (based on the current projected budget) and only be used in the event of a
  major business interruption event and/or cash flow.
- **Community Benefit Fund** following in the footsteps of the District in 2008 of forming its Community Benefit Fund using Gann Limit tax receipts, the Hospital in 2010 after opening its campus outside of District boundaries in Los Gatos formed its own Community Benefit Fund to provide grants/sponsorships in Los Gatos and surrounding areas. The funds come from the Hospital reserving \$1.5M a year from its operations, the entity of CONCERN contributing 40% of its annual income each year (an amount it would have paid in corporate taxes if it wasn't granted tax exempt status), that generates an amount of \$500,000 or more a year. \$15 million within this fund is a board designated endowment fund formed in 2015 with a \$10 million contribution, and added to at the end of the 2017 fiscal year end with another \$5 million contribution, to generate investment income to be used for grants and sponsorships, in fiscal yar it generated over \$1.1 million of investment income for the program.

### **EL CAMINO HOSPITAL - BOARD DESIGNATED FUND DESCRIPTIONS/HISTORY (2 OF 2)**

- **Workers Compensation Reserve Fund** as the Hospital is self-insured for its workers compensation program (since 1978) this fund was originally formed in early 2000's by management to reserve cash equal to the yearly actuarially determined Workers Compensation amount. The thought being if the business was to terminate for some reason this is the amount in cash that would be needed to pay out claims over the next few years.
- **Postretirement Health/Life Reserve Fund** following the same formula as the Workers Compensation Reserve Fund this fund was formed in the early 2000's by management to reserve cash equal to the yearly actuarially determined amount to fund the Hospital's postretirement health and life insurance program. Note this program was frozen in 1995 for all new hires after that date. At the end of fiscal year 2018, GASB #75 was implemented that now represents the full actuarially determined liability.
- **PTO (Paid Time Off) Liability Fund –** originally formed in 1993 as the new 501(c)(3) Hospital began operations, management thought as a business requirement of this vested benefit program that monies should be set aside to extinguish this employee liability should such a circumstance arise. This balance is equal to the PTO Liability on the Balance Sheet.
- Malpractice Reserve Fund originally established in 1989 by the then District's Finance Committee and continued by the Hospital. The amount is actuarially determined each year as part of the annual audit to fund potential claims less than \$50,000. Above \$50,000 our policy with the BETA Healthcare Group kicks in to a \$30 million limit per claim/\$40 million in the aggregate.
- **Catastrophic Loss Fund** was established in 1999 by the Hospital Board to be a "self-insurance" reserve fund for potential non-major earthquake repairs. Initially funded by the District transferring \$5 million and has been added to by the last major payment from FEMA for the damage caused the Hospital by the October 1989 earthquake. It is to be noted that it took 10 years to receive final settlement from FEMA grants that totaled \$6.8 million that did mostly cover all the necessary repairs.

# **APPENDIX**

# El Camino Hospital – Mountain View (\$000s)

Period ending 11/30/2018

Period 5		Period 5	Variance	Va-0/	ć000.	YTD	YTD	YTD	Variance	Vad/
FY 2018	FY 2019	Budget 2019	Fav (Unfav)	Var%	\$000s	FY 2018	FY 2019	Budget 2019	Fav (Unfav)	Var%
					OPERATING REVENUE					
225,17		233,633	11,879	5.1%	Gross Revenue	1,121,492	1,167,193	1,166,265	928	0.1%
(160,79	93) (181,191)	(174,238)	(6,953)	(4.0%)	Deductions	(814,375)	(857,300)	(865,970)	8,670	1.0%
64,38	82 64,321	59,395	4,926	8.3%	Net Patient Revenue	307,117	309,893	300,295	9,598	3.2%
4,68	81 4,460	4,506	(46)	(1.0%)	Other Operating Revenue	13,013	11,106	13,144	(2,038)	(15.5%)
69,06	63 68,781	63,901	4,880	7.6%	<b>Total Operating Revenue</b>	320,130	320,999	313,439	7,560	2.4%
					OPERATING EXPENSE					
31,78	34,528	34,053	(475)	(1.4%)	Salaries & Wages	161,538	170, 191	172,591	2,400	1.4%
8,35	57 9,392	9,286	(107)	(1.1%)	Supplies	40,171	44,763	45,109	346	0.8%
7,66	8,068	7,248	(820)	(11.3%)	Fees & Purchased Services	34,754	38,469	37,632	(838)	(2.2%)
53	34 1,095	973	(122)	(12.6%)	Other Operating Expense	3,241	4,337	4,659	322	6.9%
64	47 438	323	(115)	(35.5%)	Interest	2,150	2,128	1,617	(511)	(31.6%)
3,51	16 3,508	3,742	234	6.3%	Depreciation	17,369	17,532	18,441	910	4.9%
52,50	09 57,030	55,625	(1,404)	(2.5%)	Total Operating Expense	259,222	277,420	280,049	2,629	0.9%
16,5	54 11,752	8,276	3,476	42.0%	Net Operating Income/(Loss)	60,908	43,579	33,390	10,189	30.5%
8,93	36 669	456	213	46.7%	Non Operating Income	33,085	(17,270)	2,282	(19,552)	(856.8%)
25,48	89 12,421	8,732	3,689	42.2%	Net Income (Loss)	93,993	26,309	35,672	(9,363)	(26.2%)
30.0	0% 22.8%	19.3%	3.5%		EBITDA	25.1%	19.7%	17.1%	2.6%	
24.0			4.1%		Operating Margin	19.0%	13.6%	10.7%		
36.9					Net Margin	29.4%	8.2%	11.4%	(3.2%)	
30.3	2/0 10.170	13.7%	4.470		ivet ividi gili	25.4%	0.270	11.4%	(5.2%)	

# El Camino Hospital – Los Gatos(\$000s)

Period ending 11/30/2018

Period 5 FY 2018	Period 5 FY 2019	Period 5 Budget 2019	Variance Fav (Unfav)	Var%	\$000s	YTD FY 2018	YTD FY 2019	YTD Budget 2019	Variance Fav (Unfav)	Var%
					OPERATING REVENUE					
53,150	52,243	52,959	(716)	(1.4%)	<b>Gross Revenue</b>	249,397	251,728	253,426	(1,699)	(0.7%)
(39,201)	(38,738)	3) (38,995)	257	0.7%	Deductions	(184,438)	(186,736)	(186,094)	(643)	(0.3%)
13,949	13,505	13,965	(459)	(3.3%)	Net Patient Revenue	64,959	64,991	67,332	(2,341)	(3.5%)
169	290	238	52	21.8%	Other Operating Revenue	811	1,399	1,149	250	21.7%
14,117	13,795	14,202	(407)	(2.9%)	<b>Total Operating Revenue</b>	65,770	66,390	68,482	(2,092)	(3.1%)
					OPERATING EXPENSE					
6,451	6,747	7 6,701	(46)	(0.7%)	Salaries & Wages	32,595	34,021	32,846	(1,175)	(3.6%)
2,095	1,968	3 2,080	112	5.4%	Supplies	9,609	10,328	10,149	(179)	(1.8%)
1,480	1,524	1,416	(107)	(7.6%)	Fees & Purchased Services	6,528	7,075	6,648	(427)	(6.4%)
1,985	1,442	2 1,585	143	9.0%	Other Operating Expense	8,118	7,912	7,793	(119)	(1.5%)
0	0	0	0	0.0%	Interest	0	0	0	0	0.0%
579	749	760	11	1.4%	Depreciation	2,640	3,725	3,692	(32)	(0.9%)
12,590	12,430	12,543	112	0.9%	<b>Total Operating Expense</b>	59,490	63,060	61,128	(1,932)	(3.2%)
1,527	1,364	1,660	(295)	(17.8%)	Net Operating Income/(Loss)	6,279	3,330	7,354	(4,024)	(54.7%)
0	0	0	0	0.0%	Non Operating Income	(45)	0	0	0	0.0%
1,527	1,364	1,660	(295)	(17.8%)	Net Income(Loss)	6,235	3,330	7,354	(4,024)	(54.7%)
14.9%	15.3%	% 17.0%	(1.7%)		EBITDA	13.6%	10.6%	16.1%	(5.5%)	
10.8%					Operating Margin			10.7%		
10.8%	9.9%		,				5.0%	10.7%		
14,117  6,451 2,095 1,480 1,985 0 579 12,590 1,527 0 1,527 14.9% 10.8%	13,795  6,747 1,968 1,524 1,442 0 749  12,430 1,364 0 1,364 15.3% 9.9%	7 6,701 8 2,080 1 1,416 2 1,585 0 760 1 12,543 1 1,660 0 1,660 1 1,7%	(407)  (46)  112 (107)  143  0  11  112  (295)	(2.9%) (0.7%) 5.4% (7.6%) 9.0% 0.0% 1.4% 0.9% (17.8%) 0.0%	Total Operating Revenue  OPERATING EXPENSE Salaries & Wages Supplies Fees & Purchased Services Other Operating Expense Interest Depreciation Total Operating Expense Net Operating Income/(Loss) Non Operating Income Net Income(Loss)	65,770  32,595 9,609 6,528 8,118 0 2,640 59,490 6,279 (45) 6,235	34,021 10,328 7,075 7,912 0 3,725 63,060 3,330 0 3,330	32,846 10,149 6,648 7,793 0 3,692 61,128 7,354 0 7,354	(2,092) (1,175) (179) (427) (119) 0 (32) (1,932) (4,024)	

# Non Operating Items and Net Income by Affiliate \$ in thousands

	Pe	eriod 5 - Mont	th	Р	eriod 5 - FYTI	)
	Actual	Budget	Variance	Actual	Budget	Variance
El Camino Hospital Income (Loss) from Operations						
Mountain View	11,752	8,276	3,476	43,579	33,390	10,189
Los Gatos	1,364	1,660	(295)	3,330	7,354	(4,024)
Sub Total - El Camino Hospital, excl. Afflilates	13,116	9,935	3,181	46,909	40,744	6,166
Operating Margin %	15.9%	12.7%		12.1%	10.7%	
El Camino Hospital Non Operating Income	ļ					
Investments <sup>2</sup>	2,738	2,478	260	(9,827)	12,389	(22,216)
Swap Adjustments	(446)	(100)	(346)	231	(500)	731
Community Benefit	42	(300)	342	(2,531)	(1,500)	(1,031)
Pathways	(1,109)	0	(1,109)	(1,203)	0	(1,203)
Satellite Dialysis	18	(25)	43	204	(125)	329
Community Connect	0	(53)	53	0	(265)	265
SVMD Funding <sup>1</sup>	(511)	(1,219)	708	(2,856)	(6,095)	3,239
Other	(61)	(324)	263	(1,288)	(1,621)	333
Sub Total - Non Operating Income	669	456	213	(17,270)	2,282	(19,552)
El Camino Hospital Net Income (Loss)	13,785	10,392	3,394	29,639	43,026	(13,386)
ECH Net Margin %	16.7%	13.3%		7.7%	11.3%	
Concern	41	97	(56)	913	377	537
ECSC	(11)	0	(11)	(25)	0	(25)
Foundation	660	172	487	765	754	11
Silicon Valley Medical Development	(656)	2	(658)	696	(248)	944
Net Income Hospital Affiliates	33	271	(239)	2,349	882	1,467
Total Net Income Hospital & Affiliates	13,818	10,663	3,155	31,989	43,908	(11,919)

<sup>&</sup>lt;sup>1</sup>Favorable variances for SVMD and Community Connect are due to delayed implementation

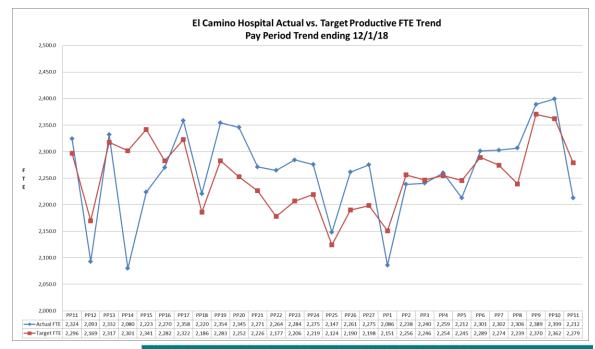
<sup>&</sup>lt;sup>2</sup>Equity markets experienced a massive selloff during October, a small portion of which has been recouped so far in November



## **Productivity and Medicare Length of Stay**

At or below FTE target for the first six pay periods of the year. Uptick end of Sept due to mandatory training for all employees. YTD we are on budget (adjusted for volume)

ALOS vs Milliman well-managed benchmark. Trend shows steady improvement with FY 2019 below benchmark (blue). Increase in benchmark beginning in FY 2017 due to Clinical Documentation Improvement (CDI)







# **El Camino Hospital Volume Annual Trends**

				ANNUAL	TREND			FY19 Bud v	s FY18	5 🔻	1	MONTH		(Multiple values)   YEAR					
		2014	2015	2016	2017	2018	2019(b)	Cases	Percent	PY	CY	Bud	Bud Var	PY Var	PY	CY	Bud	Bud Var	PY Var
IΡ	Behavioral Health	1,012	1,052	928	924	1,098	1,062	-36	-3.2%	101	92	95	-3	-9	459	470	433	37	11
	General Medicine &	4,165	4,592	4,459	4,961	5,286	5,325	39	0.7%	433	403	406	-3	-30	2,101	1,925	1,964	-39	-176
	General Surgery	1,243	1,150	1,311	1,318	1,305	1,344	39	3.0%	108	113	112	1	5	536	585	555	30	49
	GYN	390	313	293	270	243	255	12	4.9%	15	18	12	6	3	103	90	91	-1	-13
	Heart and Vascular	1,859	1,998	2,001	2,203	2,372	2,445	73	3.1%	188	197	182	15	9	955	880	927	-47	-75
	MCH	6,695	6,371	5,953	5,822	5,719	5,764	45	0.8%	500	458	484	-26	-42	2,458	2,266	2,378	-112	-192
	Neurosciences	667	672	677	688	870	907	37	4.3%	61	65	66	-1	4	355	329	398	-69	-26
	Oncology	606	564	652	594	633	726	93	14.7%	58	52	60	-8	-6	270	291	274	17	21
	Orthopedics	1,695	1,773	1,746	1,690	1,705	1,819	114	6.7%	164	141	171	-30	-23	729	699	752	-53	-30
	Rehab Services	547	555	500	461	441	436	-5	-1.1%	46	47	46	1	1	174	209	174	35	35
	Spine Surgery	377	429	417	474	375	465	90	24.0%	38	28	40	-12	-10	186	132	195	-63	-54
	Urology	172	169	234	257	254	274	20	7.9%	15	30	15	15	15	101	115	101	14	14
	Total	19,428	19,638	19,171	19,662	20,301	20,823	522	2.6%	1,727	1,644	1,689	-45	-83	8,427	7,991	8,242	-251	-436
OP	Behavioral Health	911	886	2,395	3,262	3,152	3,417	265	8.4%	260	259	245	14	-1	1,391	1,156	1,335	-179	-235
	Dialysis	1,060	154	7			0					0					0		
	Emergency	46,005	49,077	48,576	48,615	49,417	49,122	-295	-0.6%	3,752	3,756	3,687	69	4	19,677	19,339	19,349	-10	-338
	General Medicine &	6,633	6,634	7,198	7,083	7,295	7,457	162	2.2%	579	657	544	113	78	3,027	3,249	3,031	218	222
	General Surgery	1,840	1,854	1,798	1,843	2,006	2,068	62	3.1%	165	170	165	5	5	796	831	794	37	35
	GYN	1,221	1,308	1,018	1,080	1,097	1,171	74	6.7%	115	131	112	19	16	476	574	466	108	98
	Heart and Vascular	2,575	2,719	3,811	4,371	4,366	4,410	44	1.0%	361	402	369	33	41	1,776	1,959	1,827	132	183
	Imaging Services	19,549	20,077	17,801	17,244	18,508	18,744	236	1.3%	1,570	1,655	1,552	103	85	7,767	8,147	7,613	534	380
	Laboratory Services	30,595	29,710	29,028	29,137	28,562	29,071	509	1.8%	2,363	2,283	2,364	-81	-80	12,034	11,636	11,985	-349	-398
	MCH	5,038	4,830	5,092	5,582	5,645	5,928	283	5.0%	461	448	462	-14	-13	2,401	2,261	2,381	-120	-140
	Neurosciences	110	61	127	125	114	155	41	36.0%	8	8	14	-6	0	52	30	67	-37	-22
	Oncology	4,002	4,174	14,306	18,578	19,275	22,037	2,762	14.3%	1,655	1,813	1,701	112	158	8,045	8,293	8,265	28	248
	Orthopedics	866	776	584	616	642	714	72	11.2%	49	50	56	-6	1	258	284	297	-13	26
	Outpatient Clinics	1,817	1,706	1,681	1,304	1,890	1,517	-373	-19.7%	178	154	141	13	-24	983	744	646	98	-239
	Rehab Services	1,732	1,747	3,951	4,518	4,928	4,900	-28	-0.6%	383	432	382	50	49	2,023	2,211	2,011	200	188
	Sleep Center	160	223	499	368	211	300	89	42.2%	13	26	25	1	13	63	103	121	-18	40
	Spine Surgery	325	401	309	324	310	326	16	5.2%	25	23	24	-1	-2	135	123	133	-10	-12
	Urology	1,758	1,773	1,740	1,898	2,052	2,058	6	0.3%	188	177	190	-13	-11	850	845	859	-14	-5
	Total	126,197	128,110	139,921	145,948	149,470	153,395	3,925	2.6%	12,125	12,444	12,033	412	319	61,754	61,785	61,180	605	31

# **Capital Spend Trend & FY 19 Budget**

	Actual	Actual	Actual	
Capital Spending (in 000's)	FY2016	FY2017	FY2018	Budget 2019
EPIC	20,798	2,755	1,114	-
IT Hardware / Software Equipment	6,483	2,659	1,108	19,732
Medical / Non Medical Equipment*	17,133	9,556	15,780	11,206
Non CIP Land, Land I, BLDG, Additions	4,189	-	2,070	-
Facilities	48,137	82,953	137,364	279,450
GRAND TOTAL	96,740	97,923	157,435	310,388
*Includes 2 robot purchases in FY2017				

Category	2014	2015	2016	2017	2018	Category	2014	2015	2016	2017	2018
EPIC	6,838	29,849	20,798	2,755	1,114	Facilities Projects CIP cont.					
IT Hardware/Software Equipment	2,788	4,660	6,483	2,659	1,108	1415 - Signage & Wayfinding	-	-	106	58	136
Medical/Non Medical Equipment	12,891	13.340	17,133	9.556	15,780	1416 - MV Campus Digital Directories	-	-	34	23	95
Non CIP Land, Land I, BLDG, Additions	22,292	-	4,189	-	2,070	1423 - MV MOB TI Allowance	-	-	588	369	-
,	•		,		,	1425 - IMOB Preparation Project - Old Main	-	-	711	1,860	215
Facilities Projects CIP						1429 - 2500 Hospital Dr Bldg 8TI	-	101	-	-	-
Mountain View Campus Master Plan Projects						1430 - Women's Hospital Expansion	-		-	464	2,763
1245 - Behavioral Health Bldg Replace	1,257	3,775	1,389	10,323	28,676	1432 - 205 South Dr BHS TI	-	8	15	-	52
1413 - North Drive Parking Structure Exp	-	167	1,266	18,120	4,670	1501 - Women's Hospital NPC Comp	-	4	1 261	223	
1414 - Integrated MOB	_	2.009	8,875	32,805	75,319	1502 - Cabling & Wireless Upgrades	-	-	1,261 53	367	984
1422 - CUP Upgrade	_	-	896	1,245	5,428	1503 - Willow Pavillion Tomosynthesis 1504 - Equipment Support Infrastructure	-	- 61	311	257	31 60
Sub-Total Mountain View Campus Master Plan	1,257	5,950	12,426		114,093	1523 - Melchor Pavillion Suite 309 TI	-	01	10	- 59	392
Sub-Total Mountain View Campus Master Fran	1,23/	3,530	12,420	02,433	114,033	1525 - New Main Lab Upgrades	-	-	10	464	1,739
Mountain View Capital Projects						1526 - CONCERN TI	-	-	37	99	1,739
9900 - Unassigned Costs	470	3,717	-	-	-	Sub-Total Mountain View Projects	<b>7,21</b> 9	<b>2</b> 6, <b>7</b> 44	5,588	5,535	
0906 - Slot Build-Out	1,576	15,101	1,251	294	-	•	7,219	20,7-	3,300	3,333	1,540
1109 - New Main Upgrades	393	2	-	-	-	Los Gatos Capital Projects					
1111 - Mom/Baby Overflow	29	-	-	-	-	0904 - LG Facilities Upgrade	-	-	-	-	-
1204 - Elevator Upgrades	30	-	-	-	-	0907 - LG Imaging Masterplan	774	1,402	17	-	-
0800 - Womens L&D Expansion	1,531	269	-	-	-	1210 - Los Gatos VOIP	89	-	-	-	-
1225 - Rehab BLDG Roofing	241	4	-	-	-	1116 - LG Ortho Pavillion	24	21	-	-	-
1227 - New Main elCU	21	-	-	-	-	1124 - LG Rehab BLDG	458 2,979	3, 282	3,511	3,081	4,551
1230 - Fog Shop	80	-	-	-	-	1307 - LG Upgrades		,	,	-	4,551
1315 - 205 So. Drive TI's	500	2	-	-	-	1308 - LG Infrastructure	114	-	1 507	1 004	-
0908 - NPCR3 Seismic Upgrds	1,224	1,328	240	342	961	1313 - LG Rehab HVAC System/Structural	214	323	1,597 633	1,904	550 447
1125 - Will Pav Fire Sprinkler	39	-	-	-	-	1219 - LG Spine OR 1221 - LG Kitchen Refrig	85	-	- 033	2,163	447
1216 - New Main Process Imp Office	1	16	-	-	-	1248 - LG - CT Upgrades	26	345	197	6,669	1,673
1217 - MV Campus MEP Upgrades FY13	181	274	28	-	-	1249 - LG Mobile Imaging	146	-	157	- 0,005	1,073
1224 - Rehab Bldg HVAC Upgrades	202	81	14	6	-	1328 - LG Ortho Canopy FY14	255	209			-
1301 - Desktop Virtual	13	-	-	-	-	1345 - LG Lab HVAC	112	-	_	_	_
1304 - Rehab Wander Mgmt	87	-	-	_	-	1346 - LG OR 5, 6, and 7 Lights Replace	-	285	53	22	127
1310 - Melchor Cancer Center Expansion	44	13	-	-	-	1347 - LG Central Sterile Upgrades	-	181	43	66	
1318 - Women's Hospital TI	48	48	29	2	-	1421 - LG MOB Improvements	-	198	65	303	356
1327 - Rehab Building Upgrades	_	15	20	_	22	1508 - LG NICU 4 Bed Expansion	-	-	-	207	-
1320 - 2500 Hosp Dr Roofing	75	81	-	_	-	1600 - 825 Pollard - Aspire Phase II	-	-	-	80	10
1340 - New Main ED Exam Room TVs	8	193	_	_	_	1603 - LG MOB Improvements	-	-	-	285	4,593
1341 - New Main Admin	32	103	_	_	_	Sub-Total Los Gatos Projects	5,276	6,246	6,116	14,780	12,306
1344 - New Main AV Upgrd	243	-	_	_	_	1550 - Land Acquisition		_	24,007	_	_
1400 - Oak Pav Cancer Center	-	5,208	666	52	156	1701 - 828 S Winchester Clinic TI	-	-	24,007	145	
1403 - Hosp Drive BLDG 11 TI's	86	103	-	- 52	-	Sub-Total Other Strategic Projects			24,007	145	
1404 - Park Pav HVAC	64	705	-	-	-	- ,	-				
1405 - 1 - South Accessibility Upgrades	04	,	168	95	-	Subtotal Facilities Projects CIP	13,753	38,940	48,137	82,953	137,364
	-	7			- 12	Grand Total	58,561	86,789	96,740	97 972	157,435
1408 - New Main Accessibility Upgrades	-		46	501	12	Grand rotal	28,261	80,789	96,740	97,923	15/,4:



### EL CAMINO HOSPITAL BOARD MEETING COVER MEMO

**To:** El Camino Hospital Board of Directors

From: Ken King, CASO Date: January 16, 2019

**Subject:** Report on Major Capital Projects in Process

### **Recommendation(s):**

To keep the Board informed on the progress of major capital projects in process.

### **Summary:**

1. <u>Situation</u>: The construction of the Mental Health and Addiction Services building is progressing well and is 65% complete (as of the end of November 2018) and projected to be within budget. The target schedule for completing construction, furniture and equipment installation, activation planning and training, along with the required licensing inspection is in the process of being refined to reflect expected timelines for all activities. Target dates to be updated by the end of January.

The construction of the IMOB is also progressing well and is 57% complete (as of the end of November 2018) and projected to be within budget. Final tenant improvement plans for the leased areas are in process and the offsite improvements are underway. The target schedule for all elements of this project is also being refined and will be updated by the end of January.

The recommended plan and additional funding request for the Women's Hospital Expansion Project will be reviewed by the Finance Committee at the end of January and presented to the Board at the February Board meeting.

The initial funding request for the demolition of Old Main Hospital project will be reviewed by the Finance Committee at the end of January and presented to the Board at the February Board meeting.

- 2. <u>Authority</u>: The Finance Committee has reviewed a summary report of the construction contract and project accounting at their meeting on November 26, 2018 and this memo is to keep the Board informed of the progress towards completion.
- **Background**: The Board of Directors approved the Mountain View campus development projects, which consist of the following:

Step I:StatusNorth Parking Garage ExpansionCompleteBehavioral Health Services BuildingConstructionIntegrated Medical Office BuildingConstructionCentral Plant UpgradesComplete

Step II:

Women's Hospital Expansion Design

Demolition of Old Main Hospital Programming

Report on Major Capital Projects in Process January 16, 2019

In addition to the construction activities we have begun activation, training and move planning with all departments.

- 4. <u>Assessment</u>: N/A
- 5. Other Reviews: The project update was reviewed by the Finance Committee at their November 26, 2018 meeting.
- 6. Outcomes: The current construction completion date for the BHS project is March 2019 with a move-in target of July 2019. The current construction completion for the IMOB Project is May 2019 with a move-in target of September 2019.

**List of Attachments:** None

Suggested Board Discussion Questions: None.



### OPEN SESSION CEO Report January 16, 2019 Dan Woods, CEO

### **Quality and Safety**

On December 21, 2018, the Joint Commission surveyors departed after their weeklong unannounced tri-annual survey which reviewed, among others, 268 standards, 1,622 elements of performance along with 16 National Patient Safety Goals. The Joint Commission works with hospitals to assess risk and improve processes that keep our patients safe. Subsequent to their visit, El Camino Hospital has received full accreditation from The Joint Commission.

### **Operations**

We are launching the General Inpatient Hospice (GIP) program with Pathways as our partner this month. This program allows for patients who are hospice eligible, but too ill to go to their own home, to stay in the inpatient setting having high level care with the benefit of hospice care as well. Pathways will provide the hospice services while the patient is still an inpatient at ECH.

To further enhance orthopedic joint replacement surgery, an investment in a specialty designed robot for orthopedic joint replacement was approved. The addition of robotic assisted joint replacements will, as evidenced by clinical research, provide better quality outcomes for surgical knee and hip replacements, including more accurate placement of the artificial joint, reduced pain, faster recovery, and shorter hospital stays. Several orthopedic surgeons are currently being trained to utilize this new technology.

### **Facilities**

In October, the Board authorized management to negotiate a purchase and sale agreement for the medical office property located at 700 W. Parr Ave. in Los Gatos at a cost not to exceed \$14.5 million. The negotiations resulted in a Purchase and Sale Agreement with the cost of the property being \$13,250,000. Additionally our brokers' fee of \$245,000 was paid outside of Escrow which closed on December 21, 2018. We notified LAFCO before the close of Escrow and we took possession of the property on December 22, 2018.

### **Workforce**

We launched the Enterprise Resource Planning (ERP) project on December 3, 2018. The crossfunctional team from Human Resources, Finance, Payroll, and Supply Chain has been engaged in the planning of this project with the vendor since September and we are currently in the architect phase of the project plan before the work in configuring and building prototypes begins in late spring.

The 52<sup>nd</sup> Annual Employee Service Awards will be held at The Computer History Museum on Thursday, January 31<sup>st</sup>. Over 200 employees will be recognized for their service to El Camino Hospital ranging from 15 to 45 years of service. We will also be recognizing employees, leaders, and physicians who have been nominated by their peers for annual recognition in four different categories.



To promote employee career development, we will be hosting the first-ever Career Development Fair on January 29<sup>th</sup> from 7:30AM to 4 PM. More than 15 colleges and universities are expected to attend.

### **Marketing and Communications**

We held this year's final Healthy Mind events at Monta Vista High School with FUHSD. In the last two years covering five schools, this program has reached up to 10,626 students and over 250 parents who have attended evening presentations.

### **Information Services**

The Change Radiology PACS system implemented at ECH in December delivers a faster, more efficient reading experience with better diagnostic tools for our radiologists in both imaging and breast health services than our previous system. The radiologists' and physicians' feedback have been positive with several commenting that this was the "smoothest PACS implementation they have experienced," while noting that the new system is much easier to use. In addition, Vital Vitrea, a powerful advanced visualization solution that allows for 3D viewing and semi-automated measurements was implemented. We are the first organization to fully integrate Vitrea with our Change Radiology PACS, which gives our radiologists a new cohesive reading workflow.

During December, the new SMVD ENT Clinic on Grant Road went live on the Epic System. The total number of physicians implemented on Epic in ECH clinics is 15 with an additional 6 physicians using Epic in their offices as part of the Community Connect program.

iCare now has the ability to use a navigator for advanced care planning along with the ability to access Advance Care Planning videos. We integrated Epic with Open Placement, an external web application that integrates with Epic and the Allen TVs in patient rooms. Case Managers/ Care Coordinators launch the web application from Epic to select post-acute care facilities for patients. Patients can then review those options on the TVs in their room, or can request family members complete the review for them

Since go-live in November 2015, ECH has shared over 10 million records with other Epic organizations with sharing of information to 50 states, 1629 hospitals, 1445 Emergency Departments, and 37,006 Clinics.

MyChart Bedside was implemented in the Mother-Baby Unit and NICU with 45% enrollment of patients which is over the Epic benchmark of 40%. Patients surveyed have responded with high satisfaction with the use of MyChart Bedside.

### **Corporate and Community Health**

This year, we introduced a new web version of our Community Benefit Annual Report, enabling broader promotion. Print and online distribution reached community members and stakeholders including elected officials, ECH Foundation Board, Community Benefit partners, ECH employees and physicians, and patients and consumers via social media. The new microsite experienced a 99% increase in page views and 66% increase in unique visits in its first month compared to



the first four months of last years' report. A first-ever email blast reached 220% more people than in FY17, showing high audience engagement:

The South Asian Heart center transitioned STOP-D (stop diabetes before it starts) program participants to the next 16-week semester with improvement in weight.

Each year, 80 dedicated, smart, and multi-talented volunteers participate in and help with the Chinese Health Initiative's community education efforts. Thirty volunteers attended our annual volunteer orientation/appreciation event on December 10th and shared their experiences and stories of why they volunteer. Several mentioned that they were immigrants and it means a lot to them to help other immigrants and serve the hospital community.

### **Government and Community Relations**

ECH hosted two large civic leadership classes this month. Leadership Mountain View spent December 7 at ECH/MV learning about hospital services, community health needs, health technology, and mental health. On December 14th, Leadership Los Gatos met at our Los Gatos hospital, with similar programming provided by ECH staff.

### **Philanthropy**

The El Camino Hospital Foundation has a fundraising goal of \$6,175,000 for FY 2019 and as of November 30 has secured \$2,363,943. The Foundation currently has more than \$15.5 million in major and planned gift proposals in the pipeline supporting capital and programmatic priorities, scheduled to close in FY19. See the attached detailed report.

### **Auxiliary**

The Auxiliary contributed 5,268 volunteer hours in December 2018.



# EL CAMINO HOSPITAL BOARD MEETING COVER MEMO

**To:** El Camino Hospital Board of Directors

From: Lane Melchor, Chair, El Camino Hospital Foundation Board of Directors

Jodi Barnard, President, El Camino Hospital Foundation

**Date:** January 16, 2019

**Subject:** Report on El Camino Hospital Foundation Activities FY19 Periods 4 and 5

### **Purpose:**

For information.

### **Summary:**

1. <u>Situation</u>: El Camino Hospital Foundation has a fundraising goal of \$6,175,000 for FY19 and as of November 30, 2018 has secured \$2,363,943.

2. Authority: N/A

3. <u>Background</u>: N/A

4. <u>Assessment</u>: N/A

5. Other Reviews: El Camino Hospital Foundation Board Finance Committee (11/15/2018)

El Camino Hospital Foundation Board Executive Committee (11/15/2018)

El Camino Hospital Foundation Board of Directors (11/29/2018)

6. Outcomes: During the month of October, the Foundation secured \$221,774. By end of period 4, the Foundation has attained 18% (\$1,125,944) of its FY19 fundraising goal of \$6,175,000.

During the month of November, the Foundation secured \$1,237,949. By end of period 5, the Foundation has attained 38% (\$2,363,943) of its FY19 fundraising goal of \$6,175,000. The Foundation currently has more than \$15.5 million in major and planned gift proposals in the pipeline supporting capital and programmatic priorities, scheduled to close in FY19.

### **List of Attachments:**

- 1. El Camino Hospital Foundation FY19 Period 5 Fundraising Report
- 2. Supporting Comments to the Fundraising Report (Periods 4-5)

Suggested Board Discussion Questions: None.



# Supporting Comments FY19 P4 and P5 FUNDRAISING PERFORMANCE

During the months of October and November, the Foundation performance documents \$221,774 and \$1,237,949 respectively towards a total of \$2,363,943 raised since the start of FY19.

### Major Gift & Planned Gifts

The Foundation received \$69,805 in October in major and planned gifts, including a \$30,000 unrestricted gift from a consistent annual donor, and \$1,034,763 in November in major and planned gifts, including a gift from Dr. Peter and Julia Fung to name the Peter C. Fung, MD Stroke Center and create a permanent endowment for the stroke program. The Foundation currently has more than \$15.5 million in major and planned gift proposals in the pipeline that are scheduled to close in FY 2019 and support capital and programmatic priorities.

Registration is also now open for the annual Allied Professional Seminar and sponsorships and registration for that event are reflected under Planned Giving. This year's seminar will be held on Tuesday, February 12, 2019 at the Palo Alto Hills Golf & Country Club. The featured speaker will be Samuel A. Donaldson, Professor of Law at Georgia State University College of Law.

### **Special Events**

#### ➢ Golf

The 23<sup>rd</sup> annual El Camino Heritage Golf Tournament was held on Monday, October 29, 2018 at Sharon Heights Golf & Country Club and benefited the Norma Melchor Heart & Vascular Institute. By the end of November the Foundation had received \$297,855 in support of the event. More than \$40,000 in other commitments from the tournament is still expected to be received and staff is following up with donors and sponsors. The cost of fundraising for the event was well below the industry standard for events at just 39% of the gross revenue. The net proceeds that will be transferred to the Norma Melchor Heart & Vascular Institute exceed \$200,000.

#### South Asian Heart Center Event

A Night on the Scarlet Express, the annual gala benefiting the South Asian Heart Center, will be held on March 23, 2019 at the Computer History Museum. The \$5,000 is the first purchase of tickets for the 2019 event. The total reflected to date for this event is \$14,000 and includes donations and sponsorship payments received this fiscal year that fulfilled commitments made for the 2018 event.

#### Norma's Literary Luncheon

The annual tribute to Norma Melchor will be held on February 7, 2019 at Sharon Heights Golf & Country Club. This year's luncheon features Marta McDowell, writer, gardener, and teacher of landscape history and horticulture. The funds raised from the event will benefit Breast Health Services at El Camino Hospital.

### **Annual Giving**

The Foundation secured \$28,894 in October and an additional \$56,223 in November in annual gifts from Hope to Health membership renewals and event registrations, Circle of Caring, Healthy Giving Newsletter, memorials, and online donations. One-time employee giving donations are also included in the November totals. Projected donations from ongoing recurring donations through payroll will be calculated and included in the report beginning in January. In comparison to last year, a large portion of the donations received in FY18 were made to support the one-time Path of Hope campaign, which successfully concluded in June 2018 with all bricks sold.

Fall annual giving efforts launched near the end of October and several follow-up communications were sent to donors via email, social media, and mailed letters throughout November and December. In addition, the 2019 Employee Giving Campaign was officially launched on October 24 and 25 to coincide with the annual benefits fair and ran throughout November and December.



### **FOUNDATION PERFORMANCE**

	FY19 Fundraising Report through 11/30/18								
ACTIVITY		FY19 YTD (7/1/18 - 11/30/18)	FY19 Goals	FY19 % of Goal	Difference Period 4 & 5	FY18 YTD (7/1/17 - 11/30/17)			
Major & Planned Gif		\$1,230,916	\$3,750,000	33%	\$1,034,763	\$2,726,437			
S	Spring Event	\$500	\$450,000	0%	\$0	\$1,000			
vent	Golf	\$297,855	\$350,000	85%	\$86,805	\$312,300			
Special Events	South Asian Heart Center	\$14,000	\$325,000	4%	\$5,000	\$69,350			
dS	Norma's Literary Luncheon	\$13,000	\$200,000	7%	\$10,500	\$83,900			
Annual Gifts		\$152,860	\$600,000	25%	\$56,223	\$196,384			
Investment Income		\$654,812	\$500,000	131%	\$44,658	\$223,669			
TOTALS		\$2,363,943	\$6,175,000	38%	\$1,237,949	\$3,613,040			

## Highlighted Assets through 11/30/18

Board Designated Allocations	\$730,498
Donor Endowments	\$3,346,370
Operational Endowments	\$15,812,127
Pledge Receivables	\$4,538,765
Restricted Donations	\$11,148,993
Unrestricted Donations	\$549,322

## **El Camino Hospital Auxiliary**

# Membership Report to the Hospital Board Meeting of January 9, 2018

Combined Data as of December 31, 2018 for Mountain View and Los Gatos Campuses

### **Membership Data:**

**Total Membership** 

674

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Senior Members		
<b>Active Members</b>	323	-4 Net change compared to previous month
<b>Dues Paid Inactive</b>	93	(Includes Associates & Patrons)
Leave of Absence	12	
Subtotal	428	
De sions ed in Menth		
Resigned in Month Deceased in Month	1 0	
	Ū	
Junior Members		
Active Members	244	-1 Net Change compared to previous month
Dues Paid Inactive	0	
Leave of Absence	2	
Subtotal	246	
Total Active Members	<b>E</b> 6 7	
Total Active Members	567	

Combined Auxiliary Hours from Inception (to December 31, 2018): 5,947,580 Combined Auxiliary Hours for FY2018 (to December 31, 2018): 39,913 Combined Auxiliary Hours for December 31, 2018: 5,268

H & N Hours for December, MV Estimated